



GSA

GEOFF SMITH
ASSOCIATES LTD

G Cloud 15, 2026

TERMS AND
CONDITIONS

1. PARTIES

These Terms and Conditions govern the buyer's access and use of the software as described below as Geoff Smith Associates Limited (The Licensor) and the customer (The Licensee).

Specific Terms and Conditions for the hosting service are outlined on the Digital Marketplace.

For the purpose of clarity the G Cloud Terms and Conditions are the dominant document. This document seeks to cover items otherwise not covered by the G Cloud Terms and Conditions.

If there is any perceived conflict the G Cloud Terms and Conditions will be the prevailing Terms and Conditions.

2. DEFINITIONS

See G Cloud Call Off

3. TERMS AND CONDITIONS

3.1 Licences

The Supplier hereby grants to the Customer a non-exclusive, non-transferable right, without the right to grant sub-licences, to use the Services for the Subscription Term solely for the Customer's internal operations and not for the purpose of providing the Services to any third party.

The Supplier shall use commercially reasonable endeavours to make the Services available 24 hours a day, 7 days a week, except for:

- planned maintenance - the Supplier shall notify the Customer in advance when the Services will be unavailable with regards to planned maintenance; and
- unscheduled maintenance performed outside Normal Business Hours, provided that the Supplier has used reasonable endeavours to give the Customer at least six (6) Normal Business Hours' notice in advance.

The Supplier will, as part of the Services and at no additional cost to the Customer, provide the Customer with the Supplier's standard Support Services during Normal Business Hours in accordance with the Supplier's Support Service offer. This is included as Appendix 1 to this document.

The Supplier may amend the Support Services Policy in its sole and absolute discretion from time to time to ensure it remains relevant, achievable and to a good Industry Standard.

3.2 Hosting

The Software shall be hosted on the Third Party Host's Platform. The Supplier shall be responsible for engaging the Third Party Host to provide the Third Party Host's Services. The Supplier shall make the Third Party Host's Services available to the Customer and require of it the same level of security and Data Protection that has been agreed between the Supplier and Licensee in the G Cloud Terms and Conditions.

3.3 Access to Infrastructure

The Customer agrees that the Supplier shall be permitted to access the Third Party Host's Platform in order to:

- provide the Support Services;
- make any Maintenance Release to the Software as may be required from time to time;
- manage the Services.

The Supplier agrees to maintain a robust access mechanism and policy which will be made available for inspection where required

3.4 Unexpected loss of Cloud Supplier

If the Third Party Host terminates the Third Party Host's Services to either or both the Supplier and/or the Customer at any time, the Supplier shall use best endeavours to find a suitable replacement Third Party Host.

The Supplier agrees to maintain a suitable Disaster Recovery plan for such contingent which will be made available for inspection where required.

If the Supplier is unable to find a suitable replacement Third Party Host after supplying reasonable options to the Buyer then if the Services can no longer be delivered to the Customer because the Third Party Host's Platform is unavailable, the Supplier shall be entitled to terminate this Agreement without liability to the Customer for any losses, damages, costs (including legal fees) and expenses incurred by the Customer occasioned by such termination.

3.5 Maintenance Releases

The Supplier will ensure that the Software is regularly updated with all Maintenance Releases as may be issued by the Supplier from time to time. Releases should be patched within at least two weeks of notification or immediately where critical.

The Supplier shall be entitled at any time during the Subscription Term to carry out a Maintenance Release in order for the Services to be performed.

3.6 Customer's Use of the Services

The Customer shall only permit Authorised Users to access and use the Services or any Software. At no time shall the Customer permit the number of Authorised Users to exceed the number of Maximum Users.

The Customer agrees to comply with the terms of the Third Party Host's Terms of Use and its policies from time to time in respect of the Customer's use of the Third Party Host's Services and any Customer Data stored and processed on the Third Party Host's Platform.

The Supplier reserves the right, without liability or prejudice to its other rights to the Customer, to disable the Customer's access to any material that breaches the provisions of this clause.

3.7The Customer shall not:

(except as may be allowed by any applicable law which is incapable of exclusion by agreement between the parties and except to the extent expressly permitted under this Agreement)

- attempt to copy, modify, duplicate, create derivative works from, frame, mirror, republish, download, display, transmit, or distribute all or any portion of the Software or the Services in any form or media or by any means;
- attempt to de-compile, reverse compile, disassemble, reverse engineer or otherwise reduce to human-perceivable form all or any part of the Software or the Services;
- access all or any part of the Services in order to build a product or service which competes with the Services;
- license, sell, rent, lease, transfer, assign, distribute, display, disclose, or otherwise commercially exploit, or otherwise make the Software or the Services available to or accessible by any third party except the Authorised Users;
- attempt to obtain, or assist third parties in obtaining, access to the Software or the Services, other than as provided under this clause

The Customer shall use all reasonable endeavours to prevent any unauthorised access to, or use of, the Software or the Services and, in the event of becoming aware of any such unauthorised access or use, promptly notify the Supplier.

The rights provided under this Agreement are granted to the Customer only, and shall not be considered granted to any subsidiary or holding company of the Customer.

3.8Customer Data

The Supplier will provide reasonable assistance to the Customer so that the Customer may fulfil its responsibilities to data subjects and their data rights as required;

The Customer consents to the Supplier appointing the third-Party Host as a third-party sub-processor of personal data under this Agreement.

The Supplier will only process personal data inside the UK. Should circumstances arise requiring a change to this arrangement it shall only happen subject to Customer written direction after discussion.

In the event of any loss or damage to Customer Data, the Customer's sole and exclusive remedy against the Supplier shall be for the Supplier to use reasonable commercial endeavours to restore the lost or damaged Customer Data from the latest back-up of such Customer Data maintained by the Supplier. The Supplier shall not be responsible for any loss, destruction, alteration or disclosure of Customer Data caused by any third party.

GSA acknowledge their ongoing responsibility to the Data Controller to deal with personal data as directed. Upon written request GSA will undertake to deliver data in an Industry Standard secure manner to the Customer and provide certification where required that all data has been deleted from Third Party infrastructure. Both parties will comply with all applicable requirements of the Data Protection Legislation.

3.9The Supplier's Obligations

The Supplier does not warrant that the use of the Services will be uninterrupted or error-free.

The Supplier does not warrant that the Services will provide 100% accurate results and the Customer acknowledges that the performance of the Services will vary dependant on the quality of the materials used with the Services. In addition, the Supplier shall not be responsible for the Customer's (or its Authorised Users') interpretation or use of the data resulting from use of the Services.

The Customer accepts responsibility for the selection of the Services to achieve its intended results and acknowledges that the Services has not been developed to meet the individual requirements of the Customer.

Any Third Party Software provided by the Supplier may be used according to the Third Party Licenses under which the relevant Third Party Software is distributed, but is provided on an "as is" basis.

All other conditions, warranties or other terms which might have effect between the parties or be implied or incorporated into this Agreement or any collateral contract, whether by statute, common law or otherwise, are hereby excluded, including the implied conditions, warranties or other terms as to satisfactory quality, fitness for purpose or the use of reasonable skill and care.

This Agreement shall not prevent the Supplier from entering into similar agreements with third parties, or from independently developing, using, selling or licensing documentation, software, products and/or services which are similar to those provided under this Agreement.

3.10Customer's obligations

The Customer shall provide the Supplier with:

- all necessary co-operation in relation to this Agreement;
- all necessary access to such information as may be required by the Supplier; in order to provide the Services, including but not limited to Customer Data, security access information and configuration services;
- without affecting its other obligations under this Agreement, comply with all applicable laws and regulations with respect to its activities under this Agreement;
- carry out all other Customer responsibilities set out in this Agreement in a timely and efficient manner. In the event of any delays in the Customer's provision of such assistance as agreed by the parties, the Supplier may adjust any agreed timetable or delivery schedule as reasonably necessary;
- ensure that the Authorised Users use the Services in accordance with the terms and conditions of this Agreement and shall be responsible for any Authorised User's breach of this Agreement;
- obtain and shall maintain all necessary licences, consents, and permissions necessary for the Supplier, its contractors and agents to perform their obligations under this Agreement, including without limitation the Services;
- ensure that its network and systems comply with any relevant specifications provided by the Supplier from time to time;

- be, to the extent permitted by law and except as otherwise expressly provided in this Agreement, solely responsible for procuring, maintaining and securing its network connections and telecommunications links from its systems to the Third Party Host's data centres, and all problems, conditions, delays, delivery failures and all other loss or damage arising from or relating to the Customer's network connections or telecommunications links or otherwise caused by remote access or by the internet.

3.11 Charges and payment

The Supplier reserves the right to increase the Hosting Fee if the Third Party Host increases its fees for the Third Party Hosting Services by more than ten per cent (10%) and shall notify the Customer of any such changes by providing no less than 28 days written notice.

If the Customer fails to pay any amount payable by it under this Agreement the Supplier may charge the Customer interest on the overdue amount (payable by the Customer immediately on demand) from the due date up to the date of actual payment, after as well as before judgment, at the rate of 5% per annum above the base lending rate from time to time of The Bank of England. Such interest shall accrue on a daily basis and be compounded quarterly.

3.12 Confidentiality and Publicity

Each party shall, for the Subscription Term and thereafter, keep confidential all, and shall not use for its own purposes (other than implementation of this Agreement) nor without the prior written consent of the other disclose to any third party (except its professional advisors or as may be required by any law or any legal or regulatory authority) any, information of a confidential nature (including, without limitation, the source code related to the Software or the Services, trade secrets and information of commercial value) which may become known to such party from the other party and which relates to the other party or any of its affiliates, unless that information is public knowledge or already known to such party at the time of disclosure, or subsequently becomes public knowledge other than by breach of this Agreement, or subsequently comes lawfully into the possession of such party from a third party. Each party shall use its reasonable endeavours to prevent the unauthorised disclosure of any such information.

The terms of this Agreement are confidential and may not be disclosed by the Customer without the prior written consent of the Supplier.

3.13 Limits of Liability

Except as expressly stated:

The Supplier shall not in any circumstances have any liability for any losses or damages which may be suffered by the Customer (or any person claiming under or through the Customer), whether the same are suffered directly or indirectly or are immediate or consequential, and whether the same arise in contract, delict (including negligence) or otherwise howsoever, which fall within any of the following categories: special damage even if the Supplier was aware of the circumstances in which such special damage could arise;

- loss of profits;
- loss of anticipated savings;

- loss of business opportunity;
- loss of goodwill;
- loss or corruption of data including any Customer Data hosted by a Third Part Host; provided that this clause shall not prevent claims for loss of or damage to the Customer's tangible property that fall within the terms of clause

The total liability of the Supplier, whether in contract, tort (including negligence) or otherwise and whether in connection with this Agreement or any collateral contract, shall in no circumstances exceed a sum equal to the Fee.

The above exclusions shall apply to the fullest extent permissible at law, but the Supplier does not exclude liability for:

- death or personal injury caused by the negligence of the Supplier, its officers, employees, contractors or agents;
- fraud or fraudulent misrepresentation;
- any other liability which may not be excluded by law.

All dates supplied by the Supplier for the delivery of the Services shall be treated as approximate only. The Supplier shall not in any circumstances be liable for any loss or damage arising from any delay in delivery beyond such approximate dates.

3.14 Intellectual Property Rights

The Customer acknowledges that all Intellectual Property Rights in the Software, the Services belong and shall belong to the Supplier (or its licensors), and the Customer shall have no rights in or to the Software or the Services other than the right to use it in accordance with the terms of this Agreement.

If any third party makes a Claim, or notifies an intention to make a Claim against the Customer, the Supplier's obligations are conditional on the Customer:

- as soon as reasonably practicable, giving written notice of the Claim to The Supplier, specifying the nature of the Claim in reasonable detail;
- not making any admission of liability, agreement or compromise in relation to the Claim without the prior written consent of the Supplier (such consent not to be unreasonably conditioned, withheld or delayed);
- giving the Supplier and its professional advisers access at reasonable times (on reasonable prior notice) to its premises and its officers, directors, employees, agents, representatives or advisers, and to any relevant assets, accounts, documents and records within the power or control of the Customer, so as to enable the Supplier and its professional advisers to examine them and to take copies (at the Supplier's expense) for the purpose of assessing the Claim; and subject to the Supplier providing security to the Customer to the Customer's reasonable satisfaction against any claim, liability, costs, expenses, damages or losses which may be incurred, taking such action as the Supplier may reasonably request to avoid, dispute, compromise or defend the Claim.

3.15 Duration and Termination

On termination of this Agreement for any reason:

- the Customer shall cease to use the Services and all rights granted to the Customer under this Agreement shall cease;
- the Customer shall cease all activities authorised by this Agreement;
- the Customer shall immediately pay to the Supplier any sums due to the Supplier under this Agreement;
- the Customer shall immediately destroy or return to the Supplier (at the Supplier's option) all copies of the Software (or part thereof) then in its possession, custody or control and, in the case of destruction, certify to the Supplier that it has done so;
- the Supplier shall be entitled to make any Customer Data accessible via the Services only available on a "read only" basis" pending delivery to the Customer

The Supplier shall, or shall procure that the Third Party Host shall, make the Customer Data available to the Customer and shall destroy or delete any copies it may have of the Customer Data (subject to applicable law).

3.16Waiver

No failure or delay by a party to exercise any right or remedy provided under this Agreement or by law shall constitute a waiver of that or any other right or remedy, nor shall it preclude or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that or any other right or remedy.

3.17Remedies

Except as expressly provided in this Agreement, the rights and remedies provided under this Agreement are in addition to, and not exclusive of, any rights or remedies provided by law

3.18Entire Agreement

This Agreement including Appendix 1 and G Cloud Agreement contain the whole agreement between the parties relating to the subject matter hereof and supersede all prior agreements, arrangements and understandings between the parties relating to that subject matter.

Each party acknowledges that, in entering into this Agreement and the documents referred to in it, it does not rely on any statement, representation, assurance or warranty (whether it was made negligently or innocently) of any person (whether a party to this Agreement or not) other than as expressly set out in this Agreement.

Nothing in this clause shall limit or exclude any liability for fraud.

3.19Variation

No variation of this Agreement shall be effective unless it is in writing and signed by the parties (or their authorised representatives).

3.20Severance

If any court or competent authority finds that any provision of this Agreement (or part of any provision) is invalid, illegal or unenforceable, that provision or part-provision shall, to the extent required, be deemed to

be deleted, and the validity and enforceability of the other provisions of this Agreement shall not be affected.

If any invalid, unenforceable or illegal provision of this Agreement would be valid, enforceable and legal if some part of it were deleted, the provision shall apply with the minimum modification necessary to make it legal, valid and enforceable.

3.21 Third-Party Rights

Unless this Agreement expressly states otherwise, a person who is not a party to this Agreement shall not have any rights under the Contracts (Rights of Third Parties) Act 1999 or any other applicable law to enforce any term of this Agreement unless specified herein.

3.22 No Partnership or Agency

Nothing in this Agreement is intended to, or shall be deemed to, establish any partnership or joint venture between any of the parties, constitute any party the agent of another party, nor authorise any party to make or enter into any commitments for or on behalf of any other party.

3.23 Assignment

The Supplier may at any time sub-contract, assign, novate, charge or deal in any other manner with any or all of its rights and obligations under this Agreement, provided it gives written notice to the Customer.

The Customer may not at any time contract, assign, novate, charge or deal in any other manner with any or all of its rights and obligations under this Agreement, except with the prior written consent of the Supplier.

3.24 Governing Law and Jurisdiction

This Agreement and any dispute or claim arising out of or in connection with it shall be governed by and construed in accordance with the laws of England and Wales and the parties irrevocably agree that the courts of England shall have exclusive jurisdiction to settle any dispute or claim that arises out of or in connection with this Agreement or its subject matter or formation (including non-contractual disputes or claims).

28. SIGNATURES

IN WITNESS WHEREOF, the parties have entered into this agreement as of the latest date of execution by a Party below:

Geoff Smith Associates Limited

CUSTOMER:

.....

Signature _____

Signature _____

Name _____

Name _____

Title _____

Title _____

Date _____

Date _____

APPENDIX 1: SOFTWARE SUPPORT AND MAINTENANCE AGREEMENT

1. INTRODUCTION

This agreement relates to the Support and Maintenance component of a contract in respect of an acquired GSA .asp SaaS Solution based in a Cloud environment.

ITIL v4 is the fourth version of the Information Technology Infrastructure Library, a globally recognized collection of best practices for managing information technology (IT).

It is regarded as the Industry Standard for the defining of Support and Maintenance associated with IT Solutions.

2. DEFINITIONS

"Incident"

An unplanned interruption to the Service Offering or a reduction in the quality of service, caused by a failure of the service to operate in accordance with its published specification.

Incidents expressly exclude Product Issues.

"Service Request"

A request by the customer for access, information, or a standard administrative task supported by the service desk and documented as part of the standard service offering.

Service requests expressly exclude Product Issues.

"Support and Maintenance" or "Resolver Team"

The collective term applied to the team department at GSA gate keeping or delivering both Incident and Service Request support.

"Product Issues"

Any issue which, following investigations by GSA is determined to be:

- A software defect or bug;
- A request for new or changed functionality;
- A change to existing workflows, configuration, reports, templates or data structures; or
- A matter requiring software development, code change, or inclusion in product release.

Any Incident or Service Request may, following investigation, be reclassified by GSA as a Product Issue. Where reclassification occurs, the applicable SLA timers shall cease immediately, and the ticket shall thereafter be managed in accordance with the Product Issue process (below).

“Security Incident”

An event that results in, or reasonably threatens, unauthorised access to, disclosure of, or loss of customer data, or a material breach of confidentiality, integrity or availability of the service, including but not limited to data breaches and security vulnerabilities actively exploited. Security Incidents are excluded from Incident and Product Issue SLA measurements.

Notwithstanding the above GSA, shall:

- Acknowledge and respond to a security incident without undue delays;
- Take immediate steps to contain, mitigate and investigate the incident ; and
- Comply with all applicable data protection, security, and regulatory notification obligations.

All of the above will be followed in accordance with GSA Information Security Incident Management Process (Major).

Nothing in this SLA shall limit or exclude GSA's obligation in respect of;

- Data Protection Laws
- Confidentiality
- Information Security; or
- Security incident management

“Product Issue Service Objectives”

Severity (Product Issue)	Target Acknowledgement	Target Review / Triage
Critical (e.g. security, data integrity)	1 Hour (Business Day)	Prioritised Immediately
High	2 Business days	Next sprint planning
Medium	5 Business Days	Roadmap Review
Low	Best Efforts	Backlog

3. ACCESSING SUPPORT AND MAINTENANCE

The GSA Application Support team can be contacted by

- 365 24/7 Support Portal.
- Telephone Contact desk operates 0800-1800 Monday to Friday excluding Bank Holidays
- Email (support@gsaltd.com) Not to be used for Critical/High/Medium. Critical to be logged on portal or by call.
- Personal Contact (during GSA Staff member visit at customer premises or vice versa)

Certain Operational Solutions have additional out of hours support as outlined in their Service Description.

The end result should always result in an entry on the 365 24/7 portal to enable accurate Contract Performance data and tracking.

INCIDENT AND SERVICE REQUEST CLASSIFICATION AND RESPONSE

SLA Scope

This Service Level Agreement set out in the below schedule applies solely to:

- Incidents
- Service Requests as defined herein

This SLA do not apply to Product Issues, which are expressly excluded from:

- Response time measurements
- Resolution or workaround targets
- SLA reporting and service credit calculations

Bugs and Defects as part of Product Issues will follow the Product Issues Objectives guidelines above.

Type:	Description:
Incident SLAs Definitions	All Incidents shall be classified to one of the following four severity levels: • P1 – CRITICAL – Unplanned interruption resulting in a complete loss of the live production service, or a failure of a core service component, such that the customer is unable to access or use the service and no reasonable workaround exists.

	A Critical Incident must: - Affect the production environment; and - Have a material impact on business operations Critical Incidents exclude Product Issues. Report to be made by Phone or Portal only. • P2 – HIGH –Unplanned interruption resulting in a severe degradation of a core service function within the production environment, where: - The service remains partially available; but - A significant business function cannot be performed; and - No reasonable workaround exists High incidents exclude Product Issues. • P3 – MEDIUM - unplanned interruption or reduction in service quality within the live production environment where: - The service remains available; and - The impact on business options is moderate; and - A workaround is available Medium Incidents exclude Product Issues • P4 – LOW – A minor issue or query relating to the user of the service that: - Has minimal or no impact on service availability; and - Does not materially affect business operations. Low incidents may include usage queries or cosmetic issues. Low Incidents exclude product issues. Please see exclusions section.
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Priority	Response Time	Target Restoration	
1 - Critical	1 Hour (BH) Critical tickets should be logged via Phone call to GSA or via GSA Service Portal. <i>Requests sent by email will initially be treated as low priority.</i>	8 Hours (BH) or best efforts to resolve	
2 – High	4 business hours	3 business days	
3 – Medium	1 business day	Best Efforts (target 10 business days)	
4 – Low	3 business days	Best Efforts / Future Release	
GSA have the right to abandon Priority 4 incident if the costs are likely to be excessive or the commercial benefits are likely to be negligible for the input required.			
Service Request SLAs	All Service Request shall be classified to one of the following three severity levels: P1 – High priority person(s) service request or activity. A request which is required by the customer in order to continue with business operations. For example, certificate renewal/install, creation of Cyclops user account along with group allocation, etc.		

	P2 – Request for information for an upcoming deadline, request for a task to be completed by GSA application. – A request which is required by the customer but does not stop business operations. For example, removal of user accounts, reinstating hidden records/documents, reallocation of users in groups, audit traces, etc. P3- A request which requires a change, workflow, static data or template. These SR requests are specific to changes in the system and there for may require further development input, costing, testing, change requests and implementation.
Service Request P1	Response Time 24 hours Target Completion 3 working days
Service Request P2	Response Time 24 hours Target Completion 5 working days
Service Request P3	Response Time 24 hours Target Completion – Quoted / Roadmap

GSA have the right to abandon Level 3 requests if the costs are likely to be excessive or the commercial benefits are likely to be negligible for the input required.

It is in GSA's discretion to assign priorities to each ticket that comes through to GSA's service desk.

ESCALATION PROCEDURES

Should the response to a Support and Maintenance Issue be deemed as unsatisfactory, then the issue should be escalated to the following staff members via the central telephone number of 01455 299100 or email in the following order of contact

- Application Support Team Leader
- Technical Director
- Managing Director

EXCLUSIONS

Support to be provided here under shall not include:

- **Support required by reason of the failure of hardware, firmware or media not supplied by Geoff Smith Associates Limited,**
- **Failure of Software not supplied by Geoff Smith Associates Limited,**
- **Failure of Software caused by fault or negligence of the Licensee**
- **Failure of Software caused by operator error**
- **Failure of Software caused by unauthorised modification other than by the Licensor**
- **Use of non- Geoff Smith Associates Limited software which is not itself supported by its supplier's standard/public support arrangements**
- **Software development or software configuration work that is outside the scope of the stated service delivery for the software solution or is not part of the software road map is chargeable on a time and materials basis at the published company daily rate,**

Geoff Smith Associates Limited reserves the right to invoice the Licensee for any site visit or time spent as a result of the causes listed above. Such invoices shall be billed in accordance with Geoff Smith Associates Limited current company daily rate for labour and materials. Where a site visit to rectify a support / maintenance issue is agreed to be necessary by the Customer and GSA, the Customer may be charged for incurred Travel and Subsistence Expenses.

4. CHANGE & CHARGEABILITY

For functionality changes:

Chargeable work

Where a Product issue constitutes a change, enhancement, or development request outside the standard service offering, GSA may, at its discretion:

- "provide a quotation"
- "require a separate statement of work; or"
- "defer the request to a future product release."

No product issue shall be deemed accepted for delivery unless expressly agreed in writing.

8. OWNERSHIP

All enhancements, patches and so forth are the property of Geoff Smith Associates Limited and are provided to the Licensee subject to the terms and conditions of the licence for use of the Software.

9. WARRANTY AND WARRANTY DISCLAIMER

Geoff Smith Associates Limited warrants that the support services provided under this agreement shall be of reasonable quality consistent with industry standards. The foregoing warranty is in lieu of all other conditions, representations or warranties, whether expressed or implied by statute common law or otherwise. Any such conditions, representations or warranties are hereby expressly excluded.

10. TERMINATION

Geoff Smith Associates Limited shall have the right to terminate this Support and Maintenance Agreement upon the occurrence of the Licensee failing to perform or observe any of its obligations to Geoff Smith Associates Limited under this Agreement, or any other then current licence agreement with Geoff Smith Associates Limited and such failure remains un-remedied thirty days after written notice to the Licensee. This includes, but is not limited to, the timely payment of any sums due to Geoff Smith Associates Limited, or the appointment of a receiver, liquidator, trustee in bankruptcy or similar officer regarding the Licensee's property.

Cyclops Business Solutions are provided by

Geoff Smith Associates Limited

Unit 5 Cartwright Court,
Cartwright Way, Bardon Hill,
Coalville, Leicestershire

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Tel 01455 299100

Email: sales@gsaltd.com

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Geoff Smith Associates Ltd a company incorporated in England Registered No 3342175