

Scrumconnect

Service description

Solution Architecture



At Scrumconnect, we deliver user-centric digital solutions that transform public services.

Our team of expert consultants excels in full lifecycle development, turning complex challenges into actionable results that drive real impact.



Our mission is to make digital services and products easy to use for our clients and their customers, creating great user experiences for everyone.

What we do

Our Solution Architecture service is meticulously designed to enhance and optimize the foundational structures of IT systems for businesses aiming for digital transformation. We craft tailored architectural solutions that align with both current and future business needs, ensuring scalable, resilient, and efficient IT environments. Through detailed analysis, innovative design, and strategic implementation, we optimize data flow, integrate advanced technologies, and improve system interactions to support complex applications and data systems. This service facilitates robust solution planning, continuous integration, and agile responsiveness, enabling businesses to adapt swiftly to market changes and emerging technological opportunities.



Strategic Architectural Design:

We create blueprints that align IT infrastructure with business objectives, ensuring that each component is optimized for performance and scalability, using modern principles like microservices and containerization.



Technology Integration:

Our service incorporates cutting-edge technologies such as AI, IoT, and blockchain to enhance the capabilities of your IT systems, making them more robust and adaptive to current and future needs.



Data System Optimization:

We design data architectures that improve data accessibility, processing, and storage, utilizing technologies like in-memory databases and distributed file systems to handle large volumes of data efficiently.



System Resilience and Scalability:

Ensures that your IT systems can handle growth and change effectively, including the ability to scale resources up or down as needed without impacting system performance or user experience.



Continuous Improvement Process:

Implements frameworks for ongoing assessment and refinement of the architecture, allowing systems to evolve in step with advancements in technology and shifts in business strategy.

What we do

Service Benefits:

Enhanced System Performance
Streamlines operations and reduces bottlenecks, significantly improving overall system efficiency and user satisfaction.



Service Benefits



Increased Business Agility
Allows businesses to rapidly adapt their IT systems in response to market changes and business opportunities, promoting innovation.

Cost Efficiency
Reduces long-term IT expenses through efficient system design and the integration of cost-effective, modern technologies.



Risk Mitigation
Implements advanced security measures and robust data management practices to minimize risks associated with data breaches and system failures.

Future-proofing Businesses

Prepares your IT environment for future challenges by incorporating scalable architectures and the latest technologies, ensuring long-term competitiveness.

Service Delivery:



Comprehensive Assessment and Consultation

Begins with a full evaluation of existing IT infrastructures and business goals to identify critical needs and improvement opportunities.



Tailored Solution Design and Implementation

Designs a customized solution architecture that incorporates optimal technologies and practices, meticulously implemented to ensure alignment with business objectives.



Integration and Optimization

Seamlessly integrates new solutions with existing business processes and systems, ensuring minimal disruption and maximizing performance enhancements.



Ongoing Support and Evolution

Provides continuous monitoring and support, coupled with regular reviews and updates to the architecture to address emerging needs and opportunities.



Training and Empowerment

Offers extensive training sessions and resources to empower in-house teams to effectively manage and evolve the implemented solutions.

DATA PARTNERS

We work alongside you to harness the full potential of your data ensuring it drives meaningful outcomes and business success.

Data Engineering

Data Operations

Data Science and AI

Data Analytics and Insights



DESIGN PARTNERS

We understand the unique challenges you face in delivering exceptional design and research. We've been there and done it and delivered positive impact.

Service Design

Interaction / UX Design

User Research

Content Design

Design Strategy

Design Leadership



TECHNOLOGY PARTNERS

We partner with you to harness the latest technologies ensuring your systems are efficient, scalable and future-proof.

Software engineering

Cloud and architecture

Service management

Legacy code modernisation

Automation

Artificial intelligence



STRATEGY PARTNERS

We collaborate with you to create and implement strategies that ensure sustainable growth and competitive advantage.

Product strategy

Data strategy

Technology strategy

UCD strategy

Digital strategy



Why us?

Track record

Experienced delivery partner for private and public sector clients.

UK Govt trusted partner

We've been working in the UK Public Sector for 10 years.

Cross-sector delivery experience

DWP, MoJ, HMPO, DfE, GDS, SITA, Cora, Bank of England and ASOS.

Value for money

Clear vision for improvement, TCO benefits, competitive rates & experienced team.

Hand picked team

10+ years experience of picking bespoke digital teams to meet customer demands.

Delivery mindset

Delivered 40+ projects over Discovery, Alpha, Beta and Live.

Quality

Meeting user needs as default.

Standards

Adherence to GDS and Industry SDLC and Designs, tech community participation. Certified to Cyber Essentials Plus, ISO 9001/27001.

**Delivering over 20% of
the top 75 UK
citizen-facing public
services and a number
of private sector
customer facing
programmes.**



**68 user-centred digital
services across 14
major clients.**

**350 people currently
deployed on client
projects.**

**50m UK citizens user
our solutions.**

Our Digital Transformation for the UK Public Sector

Transforming pension experiences at the Department for Work and Pensions

Scrumconnect transformed pension experiences with our award-winning Get Your State Pension service for DWP. Serving 12 million UK citizens, we achieved an 80% digital adoption rate and over 95% satisfaction, managing £101 billion annually. Welcome to the new era of pension management.

Building the Ministry of Justice exemplar service

Scrumconnect pioneered one of the Ministry of Justice's earliest exemplar services, spearheading the adoption of a cloud-first approach and modernizing their organizational structure. Based in Manchester magistrates' court, our team developed a product aimed at minimizing unnecessary visits, driving efficiency and effectiveness.

Digital Transformation of HM Prison and Probation Service

Scrumconnect consultants are at the forefront of addressing major challenges within prisons and probation systems. With issues spanning across the board, timely access to pertinent data can be lifesaving for prison officers. Our consultants are dedicated to developing cutting-edge products and services tailored for a modern prison system, ensuring efficiency and effectiveness at every step.



Our Digital Transformation for the Private Sector

Expanding capacity and capabilities with speed at Cora

Cora aimed to expand its IT capacity for delivering more features to customers efficiently. Scrumconnect assembled a team of 30 FTEs, enabling experienced staff to focus on client engagement, yielding a 10x return on investment. Let's explore further opportunities to deepen our partnership.

eCommerce programme for international airline

We managed the development of three distinct E-Commerce solutions for a global airline undergoing extensive integration. Our responsibilities included overseeing site development, maintaining release schedules, sprint and release planning, and complete stakeholder management. We provided thorough reporting on deliverables and outcomes throughout the process.

Revolutionising the Bank of England's Cloud Migration: From Days to Minutes

In a groundbreaking initiative, Scrumconnect facilitated the seamless transition of the Bank of England to the cloud, slashing analysis time from 20 days to a mere 30 minutes. Our approach, which included secure landing zones, application on-boarding mechanisms, containerization, and extensive training, has not only streamlined operations but also laid the foundation for a resilient, forward-thinking cloud strategy.

We're guided by our values at all times

Collaboration

We believe that we are stronger as a team than as individuals. We create and solve problems together.

Early Value Creation

We find the quickest route from idea to product because that is where our business value is. Customers rely on us to impact their business and we always deliver.

Learning

The future belongs to those that can adapt fast. We do this by continuously learning, sharing and growing as individuals and as teams.

Integrity

Teamwork requires trust with everyone that we work with. We can always be relied upon to behave with the highest standards.

Commitment

No matter what, we always give our 100% to achieving our goals. Our focus and motivation is always the highest.

Any questions? Please contact:

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