

Scrumconnect

Service description

Automated Quality Assurance Testing



**At Scrumconnect, we deliver
user-centric digital solutions
that transform public services.**

**Our team of expert consultants
excels in full lifecycle
development, turning complex
challenges into actionable
results that drive real impact.**



Our mission is to make digital services and products easy to use for our clients and their customers, creating great user experiences for everyone.

Where we excel

Product and design

Ideation & User Research

Digital Strategy

Product Design & Development

User Experience Design

Service Design

Content Design

Minimal Viable Product (MVP)

Design, Development & Launch

Ways of Working

Agile Coaching

Agile Transformation

Communities of Practice

Technology and data

Software Delivery

Hands-on Team Optimisation and

Education

DevOps/Cloud: Migration Products /

Services to the cloud

Data Engineering

Machine Learning

Agile Engineering / XP Best

Practices

Legacy Code Modernisation



What we do



Our Automated Quality Assurance Testing service provides robust, scalable solutions that ensure the reliability, performance and security of cloud-based digital services. We design, implement and maintain automated testing frameworks that integrate seamlessly into agile delivery teams and CI/CD pipelines. Our approach enables early defect detection, enables early defect detection, faster feedback cycles and consistent quality across complex systems.

We support clients throughout the delivery lifecycle, from discovery through live service, helping reduce risk, accelerate releases and improve overall service confidence.

This offering is ideal for organisations seeking to modernise testing practices and embed quality at pace.



Scalability and Flexibility: Our automated testing frameworks scale effortlessly across cloud environments and delivery pipelines, supporting frequent releases and evolving service demands without reliance on manual testing effort.



Improved Software Quality: By automating functional, regression, integration and API testing, we identify defects early and consistently, improving stability, reliability and user experience across digital services.



Cost Efficiency: Automation reduces the long-term cost of quality assurance by minimising repetitive manual testing, lowering defect remediation costs and enabling teams to focus on higher-value delivery activities.



Security and Compliance: We incorporate automated security and compliance checks into testing pipelines, supporting secure-by-design delivery and alignment with relevant standards and organisational policies.



Operational Efficiency: Integrated CI/CD testing enables faster feedback, reduced deployment risk and smoother releases, improving team productivity and supporting continuous delivery of high-quality services.

Service Benefits & Delivery



Service Benefits



Reduced Delivery Risk: Automated testing identifies defects early, reducing failure risks and service disruption.



Improved Software Quality: Consistent, repeatable tests improve reliability, performance, and user experience.



Faster Time to Market: Automation accelerates feedback and release cycles for frequent, confident deployments.



Cost Efficiency: Reduces long-term QA costs by minimising manual effort and rework.



Scalable Testing Capability: Frameworks scale alongside services, supporting growing complexity and volume.

Service Delivery



Thorough Assessment and Planning: We assess systems and define an automation strategy aligned to service goals.



Customised Automation Frameworks: Design and implement tailored frameworks for functional, regression, integration, and API testing.



CI/CD Pipeline Integration: Embed automated testing into continuous integration and deployment pipelines for early validation.



Security and Compliance Testing: Incorporate automated security and compliance checks for secure-by-design delivery.



Ongoing Optimisation and Support: Continuously maintain and improve test suites for long-term relevance and value.

Service Benefits

Reduced Delivery Risk

Automated testing identifies defects early in the delivery lifecycle, reducing the risk of failures, regressions and service disruption in live environments.

Improved Software Quality

Consistent, repeatable automated tests improve reliability, performance and user experience across cloud-based digital services.

Faster Time to Market

Automation accelerates feedback and release cycles, enabling frequent, confident deployments without reliance on time-intensive manual testing.

Cost Efficiency

Reduces long-term quality assurance costs by minimising rework, manual effort and late-stage defect remediation.

Scalable Testing Capability

Test frameworks scale alongside services, supporting growing complexity, increased transaction volumes and continuous delivery pipelines.

Service Delivery

Thorough Assessment and Planning

We assess existing systems, testing maturity and delivery pipelines to define an automation strategy aligned to service goals.

Customised Automation Frameworks

Design and implement tailored test automation frameworks using appropriate tools for functional, regression, integration and API testing.

CI/CD Pipeline Integration

Embed automated testing into continuous integration and deployment pipelines to enable early validation and rapid feedback.

Security and Compliance Testing

DATA PARTNERS

We work alongside you to harness the full potential of your data ensuring it drives meaningful outcomes and business success.

Data Engineering

Data Operations

Data Science and AI

Data Analytics and Insights



DESIGN PARTNERS

We understand the unique challenges you face in delivering exceptional design and research. We've been there and done it and delivered positive impact.

Service Design

Interaction / UX Design

User Research

Content Design

Design Strategy

Design Leadership



TECHNOLOGY PARTNERS

We partner with you to harness the latest technologies ensuring your systems are efficient, scalable and future-proof.

Software engineering

Cloud and architecture

Service management

Legacy code modernisation

Automation

Artificial intelligence



STRATEGY PARTNERS

We collaborate with you to create and implement strategies that ensure sustainable growth and competitive advantage.

Product strategy

Data strategy

Technology strategy

UCD strategy

Digital strategy



Why us?

Track record

Experienced delivery partner for private and public sector clients.

UK Govt trusted partner

We've been working in the UK Public Sector for 10 years.

Cross-sector delivery experience

DWP, MoJ, HMPO, DfE, GDS, SITA, Cora, Bank of England and ASOS.

Value for money

Clear vision for improvement, TCO benefits, competitive rates & experienced team.

Hand picked team

10+ years experience of picking bespoke digital teams to meet customer demands.

Delivery mindset

Delivered 40+ projects over Discovery, Alpha, Beta and Live.

Quality

Meeting user needs as default.

Standards

Adherence to GDS and Industry SDLC and Designs, tech community participation. Certified to Cyber Essentials Plus, ISO 9001/27001.

**Delivering over 20% of
the top 75 UK
citizen-facing public
services and a number
of private sector
customer facing
programmes.**



68 user-centred digital
services across 14
major clients.

350 people currently
deployed on client
projects.

50m UK citizens user
our solutions.

Our Digital Transformation for the UK Public Sector

Transforming pension experiences at the Department for Work and Pensions

Scrumconnect transformed pension experiences with our award-winning Get Your State Pension service for DWP. Serving 12 million UK citizens, we achieved an 80% digital adoption rate and over 95% satisfaction, managing £101 billion annually. Welcome to the new era of pension management.

Building the Ministry of Justice exemplar service

Scrumconnect pioneered one of the Ministry of Justice's earliest exemplar services, spearheading the adoption of a cloud-first approach and modernizing their organizational structure. Based in Manchester magistrates' court, our team developed a product aimed at minimizing unnecessary visits, driving efficiency and effectiveness.

Digital Transformation of HM Prison and Probation Service

Scrumconnect consultants are at the forefront of addressing major challenges within prisons and probation systems. With issues spanning across the board, timely access to pertinent data can be lifesaving for prison officers. Our consultants are dedicated to developing cutting-edge products and services tailored for a modern prison system, ensuring efficiency and effectiveness at every step.



Our Digital Transformation for the Private Sector

Expanding capacity and capabilities with speed at Cora

Cora aimed to expand its IT capacity for delivering more features to customers efficiently. Scrumconnect assembled a team of 30 FTEs, enabling experienced staff to focus on client engagement, yielding a 10x return on investment. Let's explore further opportunities to deepen our partnership.

eCommerce programme for international airline

We managed the development of three distinct E-Commerce solutions for a global airline undergoing extensive integration. Our responsibilities included overseeing site development, maintaining release schedules, sprint and release planning, and complete stakeholder management. We provided thorough reporting on deliverables and outcomes throughout the process.

Revolutionising the Bank of England's Cloud Migration: From Days to Minutes

In a groundbreaking initiative, Scrumconnect facilitated the seamless transition of the Bank of England to the cloud, slashing analysis time from 20 days to a mere 30 minutes. Our approach, which included secure landing zones, application on-boarding mechanisms, containerization, and extensive training, has not only streamlined operations but also laid the foundation for a resilient, forward-thinking cloud strategy.

We're guided by our values at all times

Collaboration

We believe that we are stronger as a team than as individuals. We create and solve problems together.

Early Value Creation

We find the quickest route from idea to product because that is where our business value is. Customers rely on us to impact their business and we always deliver.

Learning

The future belongs to those that can adapt fast. We do this by continuously learning, sharing and growing as individuals and as teams.

Integrity

Teamwork requires trust with everyone that we work with. We can always be relied upon to behave with the highest standards.

Commitment

No matter what, we always give our 100% to achieving our goals. Our focus and motivation is always the highest.

Any questions? Please contact:

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