



Scrumconnect

G-Cloud 15 Service description

Business Architecture



At Scrumconnect, we deliver user-centric digital solutions that transform public services.

Our team of expert consultants excels in full lifecycle development, turning complex challenges into actionable results that drive real impact.



Our mission is to make digital services and products easy to use for our clients and their customers, creating great user experiences for everyone.

What we do

Our Business Architecture Enhancement service is designed to streamline and optimize your organizational processes through strategic automation and advanced analytics. This comprehensive offering improves workflow efficiency, enhances decision-making, and ensures compliance with industry standards by integrating state-of-the-art technology solutions. Tailored specifically for complex business environments, our service includes detailed process mapping, automation of key business rules, continuous monitoring, and dynamic adjustments to adapt to new regulations or market demands. By upgrading your business architecture, we help you achieve operational excellence, reduce costs, and maintain agility in a rapidly changing business landscape

Service Features:

Automated Business Rule Implementation

Enhances efficiency and compliance by automating update of business rules, reducing manual interventions and the potential for errors.

End-to-End Process Automation

Applies automation across all stages of business processes are carried and meet predefined standards and regulations.

Process Mapping and Reengineering

Analyzes and redesigns workflow to eliminate inefficiencies, which gives process speed reduces resource wastage.

Advanced Monitoring and Analytics

Implements monitoring tools that track process strategic improves and operational-insights.

Dynamic Adaptation to Change

Quickly incorporates, changes in regulatory and using configurable tools and development time

What we do

Service Benefits:



Reduced Deployment Risks:

Minimizes the risks associated with manual deployment processes by automating and validating each step, ensuring higher reliability and stability.



Increased Deployment Frequency:

Automates the deployment cycle, allowing for more frequent and consistent releases without compromising quality, which helps in quicker adaptation to market changes.



Enhanced Operational Efficiency:

Streamlines the entire delivery process, reducing the resource expenditure and time required for traditional deployment methods, thus optimizing cost-efficiency.



Improved System Reliability:

Implements continuous testing and monitoring to detect issues early, enhancing the overall reliability of the system and reducing downtime.



Better Compliance and Security:

Maintains strict compliance with regulatory standards and implements advanced security protocols to protect data throughout the deployment process.



SCRUMCONNECT
FORWARD, AS ONE.

Service Delivery:



Customized Implementation Strategy:

Develops a tailored implementation plan that aligns with the unique processes and goals of your business, ensuring effective integration.



Holistic Process Optimization:

Conducts a thorough analysis and reengineering of existing processes to eliminate inefficiencies and integrate automated solutions where most impactful.



Real-Time Monitoring Setup:

Installs advanced monitoring systems to continuously assess process effectiveness and provide insights for ongoing optimization.



Flexible Adaptation Framework:

Implements tools and systems that can be quickly adapted to changes in business environment, ensuring long-term resilience and agility.



Comprehensive Training and Support:

Provides extensive training to internal teams on new systems and processes, coupled with ongoing support to ensure smooth operation and adaptation.

DATA PARTNERS

We work alongside you to harness the full potential of your data ensuring it drives meaningful outcomes and business success.

Data Engineering

Data Operations

Data Science and AI

Data Analytics and Insights



DESIGN PARTNERS

We understand the unique challenges you face in delivering exceptional design and research. We've been there and done it and delivered positive impact.

Service Design

Interaction / UX Design

User Research

Content Design

Design Strategy

Design Leadership



TECHNOLOGY PARTNERS

We partner with you to harness the latest technologies ensuring your systems are efficient, scalable and future-proof.

Software engineering

Cloud and architecture

Service management

Legacy code modernisation

Automation

Artificial intelligence



STRATEGY PARTNERS

We collaborate with you to create and implement strategies that ensure sustainable growth and competitive advantage.

Product strategy

Data strategy

Technology strategy

UCD strategy

Digital strategy



Why us?

Track record

Experienced delivery partner for private and public sector clients.

UK Govt trusted partner

We've been working in the UK Public Sector for 10 years.

Cross-sector delivery experience

DWP, MoJ, HMPO, DfE, GDS, SITA, Cora, Bank of England and ASOS.

Value for money

Clear vision for improvement, TCO benefits, competitive rates & experienced team.

Hand picked team

10+ years experience of picking bespoke digital teams to meet customer demands.

Delivery mindset

Delivered 40+ projects over Discovery, Alpha, Beta and Live.

Quality

Meeting user needs as default.

Standards

Adherence to GDS and Industry SDLC and Designs, tech community participation. Certified to Cyber Essentials Plus, ISO 9001/27001.

**Delivering over 20% of
the top 75 UK
citizen-facing public
services and a number
of private sector
customer facing
programmes.**



68 user-centred digital
services across 14
major clients.

350 people currently
deployed on client
projects.

50m UK citizens user
our solutions.

Our Digital Transformation for the UK Public Sector

Transforming pension experiences at the Department for Work and Pensions

Scrumconnect transformed pension experiences with our award-winning Get Your State Pension service for DWP. Serving 12 million UK citizens, we achieved an 80% digital adoption rate and over 95% satisfaction, managing £101 billion annually. Welcome to the new era of pension management.

Building the Ministry of Justice exemplar service

Scrumconnect pioneered one of the Ministry of Justice's earliest exemplar services, spearheading the adoption of a cloud-first approach and modernizing their organizational structure. Based in Manchester magistrates' court, our team developed a product aimed at minimizing unnecessary visits, driving efficiency and effectiveness.

Digital Transformation of HM Prison and Probation Service

Scrumconnect consultants are at the forefront of addressing major challenges within prisons and probation systems. With issues spanning across the board, timely access to pertinent data can be lifesaving for prison officers. Our consultants are dedicated to developing cutting-edge products and services tailored for a modern prison system, ensuring efficiency and effectiveness at every step.

Our Digital Transformation for the Private Sector

Expanding capacity and capabilities with speed at Cora

Cora aimed to expand its IT capacity for delivering more features to customers efficiently. Scrumconnect assembled a team of 30 FTEs, enabling experienced staff to focus on client engagement, yielding a 10x return on investment. Let's explore further opportunities to deepen our partnership.

eCommerce programme for international airline

We managed the development of three distinct E-Commerce solutions for a global airline undergoing extensive integration. Our responsibilities included overseeing site development, maintaining release schedules, sprint and release planning, and complete stakeholder management. We provided thorough reporting on deliverables and outcomes throughout the process.

Revolutionising the Bank of England's Cloud Migration: From Days to Minutes

In a groundbreaking initiative, Scrumconnect facilitated the seamless transition of the Bank of England to the cloud, slashing analysis time from 20 days to a mere 30 minutes. Our approach, which included secure landing zones, application on-boarding mechanisms, containerization, and extensive training, has not only streamlined operations but also laid the foundation for a resilient, forward-thinking cloud strategy.

We're guided by our values at all times

Collaboration

We believe that we are stronger as a team than as individuals. We create and solve problems together.

Early Value Creation

We find the quickest route from idea to product because that is where our business value is. Customers rely on us to impact their business and we always deliver.

Learning

The future belongs to those that can adapt fast. We do this by continuously learning, sharing and growing as individuals and as teams.

Integrity

Teamwork requires trust with everyone that we work with. We can always be relied upon to behave with the highest standards.

Commitment

No matter what, we always give our 100% to achieving our goals. Our focus and motivation is always the highest.

Any questions? Please contact:

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