

RecordPoint Support and Config services pricing (G-Cloud 15)

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Overview

This document explains RecordPoint's Configuration and paid support rates for G-Cloud 15. In this document you will find pricing information that relates to the services offered in the RecordPoint – Support and configuration services (G-Cloud 15) service description.

Information regarding pricing for the SaaS product Records365 is available under the RecordPoint listing in G-Cloud 15 under Cloud Software.

RecordPoint provides deployment, configuration and other services which can be purchased under this agreement as detailed in the Lot 3 Service Description (RecordPoint – Support and configuration services (G-Cloud 15)).

RecordPoint professional services day rate is £1,450 per day (ex VAT).

Discount for pre-purchased service days

Discounts will apply to service days pre-purchased under the framework as follows:

- Pre-purchase of between 10 and 19 days will qualify for a 10% discount
- Pre-purchase of more than 20 days will qualify for a 20% discount

Pricing Assumptions

General Pricing Assumptions

- All pricing is exclusive of VAT.

Professional Services Pricing Assumptions

- Services are subject to the execution of a Statement of Work which clearly defines the scope of the services as part of any call-off agreement.
- Professional Services rates are exclusive of Travel and Expenses
- To qualify for a discount pre-purchased days must be bought in a single purchase.
- Pre-purchased days must be consumed within term agreed within the specific Statement of Work.
- No refund or rebate is available for unused services days.