



Business Architecture

Introduction

Effective architecture and design are critical to the successful delivery of business change, cloud adoption and digital transformation across the public sector. Mosaic Island provides a suite of design-led consulting services that support public sector organisations in planning, shaping and delivering complex change in a controlled, proportionate and outcome-focused manner.

Our services support organisations across the full change lifecycle, from **strategy and business architecture**, through **enterprise architecture, enterprise solution architecture, solution architecture** and **data architecture**, to **delivery management, assurance** and **recovery**. We help ensure that architectural decisions, delivery governance and operating models are aligned to organisational objectives, statutory obligations and service outcomes.

Our approach is collaborative, pragmatic and flexible. We work with you, not to you, tailoring our services to organisational context, maturity and delivery environment. Services can be engaged individually or combined to provide end-to-end support across cloud migration, digital service delivery, business change and large-scale technology programmes.

Our services are grounded in extensive real-world experience across the private and public sectors, and across a range of delivery models including agile, waterfall and hybrid. We adapt our approach to support effective governance, assurance and value for money, helping organisations manage risk while delivering sustainable change.

Our focus is on practical delivery. We support informed decision-making, reduce delivery risk and help organisations design and deliver solutions that are fit for purpose, secure and capable of evolving over time.

Service Overview

Mosaic Island's **Business Architecture Service** helps organisations design, embed and operate effective **business architecture capabilities** to support **strategic change, digital transformation**, and **complex operating environments**. We support organisations in understanding how strategy, capabilities, value streams, operating models and delivery initiatives fit together in practice.

Our service enables clearer decision-making by providing a structured, capability-led view of the organisation. This supports improved prioritisation, more effective change planning and stronger alignment between **strategy, investment, delivery portfolios** and **operational outcomes**. The service is particularly suited to public sector and defence environments where clarity, governance and traceability are critical.

We can deliver business architecture capability through **coach-and-advise, embedded delivery**, or as a **fully managed service**, depending on organisational maturity and need.



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Our Approach

Our approach is pragmatic, collaborative and outcomes focused. We work *with you, not to you*, tailoring our engagement to your organisational context, delivery pressures and governance requirements.

We apply recognised **business architecture best practice**, drawing on **TOGAF**, **BIZBOK** and open modelling standards, while remaining proportionate and practical. Our work focuses on producing artefacts that are usable, owned by the organisation and directly supportive of real decision-making rather than theoretical models.

Where required, we work alongside internal teams to support **skills transfer, adoption and practice sustainability**, ensuring business architecture capability continues beyond the engagement.

Strategic Focus Areas

The Business Architecture Service typically supports:

- **Business strategy execution and change planning**
- **Operating model design and optimisation**
- **Capability-based planning and investment prioritisation**
- **Digital and organisational transformation**
- **M&A integration and organisational restructuring**
- **Architecture practice setup and maturity improvement**

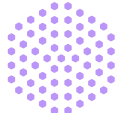
These focus areas ensure business architecture directly supports delivery and operational outcomes.

Service Features

The Business Architecture Service may include:

- Establishment of a **scalable business architecture practice and operating model**
- Definition of **business architecture methods, standards and governance**
- Creation of **business capability models, value streams and operating model views**
- Discovery workshops and structured **stakeholder interviews**
- Delivery of assignments from **strategy development** through to **delivery alignment**
- Development of **reusable architecture artefacts** and reference models
- Alignment of initiatives to **business outcomes**, priorities and constraints
- Application of **TOGAF, BIZBOK** and open modelling standards
- Embedded working for **skills transfer and adoption**
- Outputs compatible with **BiZZdesign, LeanIX, HOPEX, Sparx EA** and similar tools

Scope and delivery model are agreed per engagement.



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Service Benefits

This service enables organisations to:

- Improve alignment between **strategy, change portfolios** and **delivery teams**
- Reduce duplication, confusion and conflicting stakeholder views
- Build confidence in strategic direction, investment priorities and delivery feasibility
- Strengthen governance without slowing delivery pace
- Enable **capability-led investment decisions** and prioritisation
- Improve delivery speed through clarity of operating model and dependencies
- Retain sustainable artefacts owned by internal teams
- Accelerate adoption of business architecture with practical outcomes
- Apply a repeatable approach to decision-making and delivery
- Build internal capability through coaching and structured skills transfer

Typical Outcomes

- Clear, capability-led view of the organisation
- Improved alignment between business objectives and delivery activity
- Stronger governance and investment decision-making
- Practical, reusable business architecture artefacts
- Increased confidence in complex change and transformation initiatives

Why Mosaic Island

Mosaic Island is **independent, technology-agnostic** and experienced in applying business architecture across complex **public sector, defence** and **regulated environments**. We combine deep architecture expertise with a pragmatic, delivery-focused approach that supports real world change.