



Change Delivery Assurance

Introduction

Effective **architecture and design** are critical to the successful delivery of **business change**, **cloud adoption** and **digital transformation** across the public sector. Mosaic Island provides a suite of **design-led consulting services** that support public sector organisations in planning, shaping and delivering complex change in a controlled, proportionate and outcome-focused manner.

Our services support organisations across the full change lifecycle, from **strategy and enterprise architecture** through **enterprise solution architecture**, **solution architecture** and **data architecture**, to **delivery management**, **assurance** and **recovery**. We help ensure that architectural decisions, delivery governance and operating models are aligned to organisational objectives, statutory obligations and service outcomes.

Our approach is collaborative, pragmatic and flexible. We work *with you, not to you*, tailoring our services to organisational context, maturity and delivery environment. Services can be engaged individually or combined to provide end-to-end support across **cloud migration**, **digital service delivery**, **business change** and **large-scale technology programmes**.

Our services are grounded in extensive real-world experience across the private and public sectors, and across a range of delivery models including **agile**, **waterfall** and **hybrid**. We adapt our approach to support effective governance, assurance and value for money, helping organisations manage risk while delivering sustainable change.

Our focus is on practical delivery. We support informed decision-making, reduce delivery risk and help organisations design and deliver solutions that are fit for purpose, secure and capable of evolving over time.

Service Overview

Mosaic Island's **Change Delivery Assurance** service helps organisations gain confidence in the delivery of **programmes and projects** supporting **business change**, **cloud migration** and **digital transformation**. The service provides independent, objective assurance across current and future change initiatives, while helping organisations learn from past delivery experience.

We assess delivery effectiveness, governance and alignment to organisational objectives, identifying risks, gaps and improvement opportunities. The service supports both **individual change initiatives** and **enterprise-wide delivery frameworks**, ensuring that change is sequenced in line with organisational capacity to deliver and absorb it.



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Our Approach

Our approach is independent, structured and improvement focused. We work *with you, not to you*, engaging delivery, business and technology stakeholders to understand how change is being governed and delivered in practice.

Change Delivery Assurance combines **delivery assurance**, **governance review** and **capability improvement**. We assess delivery frameworks, behaviours and artefacts, and provide practical recommendations supported by a clear **improvement** and **implementation plan**.

Assurance is proportionate and constructive, designed to support delivery teams rather than disrupt them.

Strategic Focus Areas

The Change Delivery Assurance service typically focuses on:

- **Programme and project delivery assurance**
- **Business change and change adoption readiness**
- **Portfolio, programme and project governance**
- **Cloud and digital delivery effectiveness**
- **Architecture alignment and design assurance**
- **Delivery capability and maturity improvement**

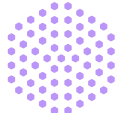
These focus areas ensure change initiatives remain aligned to **business outcomes** and **delivery capacity**.

Service Features

The Change Delivery Assurance service may include:

- **Independent audit and review** of programmes and projects
- Assessment of **delivery governance**, **portfolio management** and controls
- Review of **programme and project management** practices
- Assessment of **business change**, **business analysis** and adoption activity
- Review of **architecture alignment** and technical decision-making
- Production of a **recommendation report** with an **improvement and implementation plan**
- Provision of skilled experts to support assurance or targeted delivery roles
- Ongoing assurance support to quality assure delivery progress

Scope and depth are agreed per engagement.



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Service Benefits

This service enables organisations to:

- **Reduce delivery risk** across programmes and projects
- Improve transparency and confidence for stakeholders
- Strengthen alignment between **technology, delivery** and **business outcomes**
- Improve engagement between business and technology teams
- Benefit from a **fully independent, technology agnostic** assurance service
- Apply recognised **architecture and delivery best practice** proportionately

Typical Outcomes

- Clear understanding of delivery strengths, risks and gaps
- Practical recommendations to improve delivery effectiveness
- Improved governance and assurance across change initiatives
- Stronger alignment between business change and technology delivery
- Increased confidence in the successful delivery of programmes and projects

Why Mosaic Island

Mosaic Island is **independent, technology-agnostic** and experienced in assuring complex **business change, cloud** and **digital transformation** initiatives. We combine deep delivery and architecture expertise with a pragmatic approach focused on enabling successful outcomes.