



Architecture Managed Service

Introduction

Effective **architecture and design** are critical to the successful delivery of **business change**, **cloud adoption** and **digital transformation** across the public sector. Mosaic Island provides a suite of **design-led consulting services** that support public sector organisations in planning, shaping and delivering complex change in a controlled, proportionate and outcome-focused manner.

Our services support organisations across the full change lifecycle, from **strategy and enterprise architecture** through **enterprise solution architecture**, **solution architecture** and **data architecture**, to **delivery management**, **assurance** and **recovery**. We help ensure that architectural decisions, delivery governance and operating models are aligned to organisational objectives, statutory obligations and service outcomes.

Our approach is collaborative, pragmatic and flexible. We work *with you, not to you*, tailoring our services to organisational context, maturity and delivery environment. Services can be engaged individually or combined to provide end-to-end support across **cloud migration**, **digital service delivery**, **business change** and **large-scale technology programmes**.

Our services are grounded in extensive real-world experience across the private and public sectors, and across a range of delivery models including **agile**, **waterfall** and **hybrid**. We adapt our approach to support effective governance, assurance and value for money, helping organisations manage risk while delivering sustainable change.

Our focus is on practical delivery. We support informed decision-making, reduce delivery risk and help organisations design and deliver solutions that are fit for purpose, secure and capable of evolving over time.

Service Overview

Mosaic Island's **Architecture Managed Service** provides organisations with scalable, managed access to **architecture capability** to support **cloud**, **digital** and **technology enabled change**.

The service delivers consistent, high-quality architecture support across **enterprise**, **solution**, **business**, **data**, **application** and **technology architecture**.

The service is designed to help organisations respond to fluctuating demand, address skills gaps and maintain architectural quality without the overhead of traditional resourcing models. It provides a flexible, outcome-focused alternative to individually sourced contract resources.

This service is particularly suited to organisations delivering **cloud transformation**, **digital modernisation**, **complex programmes** or **portfolio change**, where demand for architecture capability varies over time.



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Our Approach

Our approach is flexible, managed and outcome-focused. We work *with you, not to you*, providing architecture capability that integrates with your organisation's delivery models, governance structures and ways of working.

Architecture resources are provided as a managed service rather than individual hires. This enables consistent delivery quality, effective knowledge management and reduced management overhead for client teams. The service can operate as a standalone architecture function or augment an existing in-house practice.

The service is demand-driven and can scale up or down as needs change, ensuring the right level of capability is available at the right time.

Strategic Focus Areas

The Architecture Managed Service supports organisations across the following areas:

- **Enterprise and solution architecture delivery**
- **Business, data and application architecture**
- **Cloud architecture and technology design**
- **Architecture practice and capability management**
- **Programme and project architecture support**
- **Architecture governance and quality assurance**

These focus areas ensure alignment between **strategy, architecture** and **delivery**.

Typical Drivers

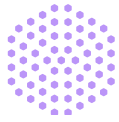
Organisations typically engage this service when facing:

- Peaks in project, programme or transformation demand
- Skills shortages or temporary capability gaps
- Challenges scaling architecture capability quickly
- Pressure to prioritise delivery alongside "business as usual"
- The need to improve consistency, quality and governance
- Constraints associated with traditional resourcing models

Service Features

The Architecture Managed Service may include:

- Managed provision of architecture capability across multiple disciplines
- Demand-led access to a scalable pool of experienced professionals
- Architecture delivery aligned to agreed outcomes and priorities



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- Quality assurance and architectural oversight
- Knowledge capture and continuity across initiatives
- Integration with enterprise and solution architecture tooling where required

Scope, scale and service measures are agreed per engagement.

Service Benefits

This service enables organisations to:

- Scale architecture capability up or down with minimal overhead
- Improve delivery quality and architectural consistency
- Reduce management effort compared to individual resourcing
- Maintain continuity and knowledge retention across initiatives
- Improve alignment between strategy, architecture and delivery
- Reduce risk during cloud and digital transformation

Typical Outcomes

- Reliable access to high-quality architecture capability
- Improved consistency and quality of architecture outputs
- Faster response to changing delivery demands
- Stronger governance and architectural assurance
- Improved confidence in cloud and digital delivery

Why Mosaic Island

Mosaic Island is **independent, technology-agnostic** and experienced in delivering managed architecture services across complex environments. We combine deep architecture expertise with a collaborative, pragmatic approach focused on delivering outcomes rather than simply supplying resources.