



Organisation Optimisation Service Overview

Mosaic Island's Organisation Optimisation service helps organisations improve performance by aligning **operating models**, **business capabilities** and **ways of working** with strategic objectives and **cloud-enabled digital change**. The service uses business architecture disciplines to identify targeted, achievable changes within an organisation's existing structure.

We work collaboratively to ensure that improvements in one area do not create unintended consequences elsewhere. Change is planned and sequenced carefully to minimise disruption, manage risk and support sustainable improvement.

This service is particularly suited to organisations undertaking **cloud migration**, **digital transformation**, **system replacement** or **large-scale technology change** where organisational alignment is critical to success.

Our Approach

Our approach is collaborative, pragmatic and scalable. We work *with you, not to you*, engaging stakeholders across business and technology teams to understand how the organisation operates today and where change will deliver the greatest value.

Organisation Optimisation focuses on incremental, controlled change rather than wholesale redesign. Once opportunities for improvement are identified, we work with you to define a sequence of future organisational states that support delivery while maintaining business continuity.

The depth and pace of engagement are tailored to organisational needs, ranging from rapid, high-level assessments to more detailed optimisation initiatives.

Strategic Focus Areas

The Organisation Optimisation service can be tailored to focus on specific aspects of business architecture, including:

- **Operating model design and optimisation**
- **Key value chains and value streams**
- **Business capability modelling**
- **Business model alignment**
- **Organisational readiness for cloud and digital change**

These focus areas ensure that organisational design supports both strategic intent and delivery capability.



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Service Features

The Organisation Optimisation service may include:

- Tailored outputs aligned to organisational objectives
- Delivery through workshops, stakeholder interviews and analysis of existing materials
- Practitioner teams with experience across public and private sectors
- Use of digital collaboration, modelling and analysis tools
- Application of open industry standards to support portability and reuse

Scope and deliverables are agreed per engagement.

Service Benefits

This service enables organisations to:

- Achieve **tangible improvements** in organisational performance
- **Align technology** and **cloud** initiatives with **customer** and **business** needs
- Increase the likelihood of **successful** incremental **change**
- **Reduce risk** associated with organisational and operating model change
- Establish a **clear baseline** for measuring the success of transformation

Typical Outcomes

- **Clear understanding** of current organisational strengths and constraints
- Identified **opportunities** for **targeted optimisation**
- **Improved alignment** between strategy, organisation and technology
- Defined **transition states** supporting controlled change
- Greater **confidence** in organisational readiness for cloud and digital initiatives

Why Mosaic Island

Mosaic Island is **independent, technology-agnostic** and experienced in supporting complex change. We help organisations translate strategy into action through strong alignment between business objectives, cloud technology and delivery capability.