



Data Governance & Operating Model

Introduction

Effective **architecture and design** are critical to the successful delivery of **business change**, **cloud adoption** and **digital transformation** across the public sector. Mosaic Island provides a suite of **design-led consulting services** that support public sector organisations in planning, shaping and delivering complex change in a controlled, proportionate and outcome-focused manner.

Our services support organisations across the full change lifecycle, from **strategy and enterprise architecture** through **enterprise solution architecture**, **solution architecture** and **data architecture**, to **delivery management**, **assurance** and **recovery**. We help ensure that architectural decisions, delivery governance and operating models are aligned to organisational objectives, statutory obligations and service outcomes.

Our approach is collaborative, pragmatic and flexible. We work *with you, not to you*, tailoring our services to organisational context, maturity and delivery environment. Services can be engaged individually or combined to provide end-to-end support across **cloud migration**, **digital service delivery**, **business change** and **large-scale technology programmes**.

Our services are grounded in extensive real-world experience across the private and public sectors, and across a range of delivery models including **agile**, **waterfall** and **hybrid**. We adapt our approach to support effective governance, assurance and value for money, helping organisations manage risk while delivering sustainable change.

Our focus is on practical delivery. We support informed decision-making, reduce delivery risk and help organisations design and deliver solutions that are fit for purpose, secure and capable of evolving over time.

Service Overview

Mosaic Island's **Data Governance & Operating Model** service helps organisations design and implement effective **data governance**, **data operating models** and **ways of working** to support **data driven**, **cloud enabled** and **digital transformation** outcomes. The service defines a clear future state and a practical roadmap to address current data challenges and enable sustainable improvement.

We work collaboratively to build on existing progress, remediate what is not working and define proportionate governance that supports delivery rather than constraining it. The service ensures that data governance aligns with organisational strategy, delivery capability and appetite for change.

This service is particularly valuable for organisations seeking to improve **data quality**, **analytics**, **insight**, **interoperability** and **regulatory confidence**.



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Our Approach

Our approach is structured, pragmatic and collaborative. We work *with you, not to you*, engaging business, data and technology stakeholders to understand current capability, pain points and strategic ambition.

We define a **target data governance and operating model** that reflects organisational context and maturity, supported by a realistic **implementation roadmap** and **investment plan**. Change is sequenced to align with your organisation's capacity to deliver and absorb it.

The roadmap includes clear measures of success, ensuring that organisational and commercial benefits are understood, tracked and realised over time.

Strategic Focus Areas

The Data Governance & Operating Model service typically focuses on:

- **Data governance frameworks and operating models**
- **Roles, responsibilities and decision rights for data**
- **Cloud and digital data operating models**
- **Alignment with data strategy and business strategy**
- **Support for analytics, BI and data science**
- **Integration with security, integration and technology strategies**

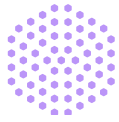
These focus areas ensure governance supports both **strategic outcomes** and **delivery effectiveness**.

Service Features

The Data Governance & Operating Model service may include:

- Definition of required **governance and organisational structures**
- Documentation of **current and future state data capabilities**
- Definition of **data governance roles, responsibilities and processes**
- Development of **data governance and operating model roadmaps** and **investment plans**
- Identification of **business-driven use cases** for **BI, analytics, insight and data science**
- Review of alignment to **cloud, security, integration, digital** and **corporate technology strategies**
- Definition of core **data artefacts**, including data catalogues, definitions, information flows and dissemination models

Scope and deliverables are agreed per engagement.



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Service Benefits

This service enables organisations to:

- Establish a clear **data landscape, target architecture** and **evolution plan**
- Improve data governance maturity using recognised **best practice and standards**
- Achieve a clearer definition of data entities, services and relationships
- Support major **cloud** and **digital transformation** initiatives
- Enable a **single, trusted view of data** across the organisation
- Improve delivery predictability and reduce long-term **total cost of ownership (TCO)**
- Simplify application and integration development through improved data management
- Decouple business change from core systems using effective semantic layers

Typical Outcomes

- A defined target **data governance and operating model**
- Clear roles, responsibilities and decision structures for data
- A practical, prioritised **implementation roadmap**
- Improved confidence in analytics, reporting and insight
- Stronger foundations for data-driven decision-making

Why Mosaic Island

Mosaic Island is **independent, technology agnostic** and experienced in designing and implementing data governance and operating models in complex environments. We combine deep data architecture expertise with a collaborative approach focused on practical, deliverable outcomes.