



Modern Workplace 365

Price Card

G Cloud 15

Lot 3 – Cloud Support

January 2026

redcentric

AGILE • AVAILABLE • ASSURED

Redcentric Modern Workplace 365

Modern Workplace 365 services represent the future of work, where complexity and risk are minimised, and productivity and collaboration are maximised. This service extends beyond the traditional Managed 365 offering, encompassing a comprehensive modernisation service with digital workspaces and dedicated end-user support.

All Microsoft M365 platforms and services that are listed in our Core Competency matrix are covered at an expert level. All M365 cloud services outside of those listed in the service definition are to be considered reasonable endeavours and may be subject to additional billable time (including training time, as applicable) in order to troubleshoot/support.

Included in the price, starting from Foundations, you will receive the following:

- ✓ Pre-sales guidance and solutions
- ✓ Service identification/licence model recommendations
- ✓ High Level Design

Included in the price, above Foundations, you will receive the following:

1. Foundations (Free to those that use Redcentric as their CSP)

- ✓ Self Service Portal Access
- ✓ Redcentric Service Desk
- ✓ CSP Benefits

2. Enable

- ✓ IT Champion Standard Support
- ✓ M365 Feature Enablement
- ✓ ACE Escalations & Resolutions

3. Operate

- ✓ IT Champion Advanced Support
- ✓ Device Management
- ✓ Patching
- ✓ Governance
- ✓ License Management
- ✓ Monitoring & Reports

4. Modernise

- ✓ End-User Support
- ✓ OS-Upgrades
- ✓ IT Modernisation
- ✓ Device Provisioning & Management
- ✓ Access Reviews
- ✓ Policy Management
- ✓ Training
- ✓ Third Party Management

All packages except Foundations gives access to the following:

- M365-certified Service Desk
- Microsoft Modern Work-certified Engineers and Architects
- Account Manager
- Service Delivery Manager
- Onboarding Manager

Pricing

All prices exclude VAT.

This Service is subject to a Call-Off Contract Period of up to 36 months and a Minimum Period of Service of 12 months.

Modern Workplace 365 Enable builds on Foundations to take the everyday mundane tasks from an IT team, and deliver standardised operations and incident response to ensure that the customer's workplace environment is:

- Efficient
- Robust
- Stable

Enable

Table 1 – Enable Service set up charge for each User is equal to two Monthly Recurring Charges. A Monthly Recurring Charge applies per User.

Volumes	From 1 Apr 26 to 31 Mar 27	From 1 Apr 27 to 31 Mar 28	From 1 Apr 28 to 31 Mar 29	From 1 Apr 29 to 31 Mar 30	From 1 Apr 30 to 31 Mar 31	From 1 Apr 31 to 31 Mar 32	From 1 Apr 32 to 31 Mar 33
	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User
20 to 100	£11.34	£12.06	£12.78	£13.50	£14.22	£14.94	£15.66
100 to 250	£9.94	£10.38	£11.10	£11.82	£12.54	£13.26	£13.98
250 to 500	£7.02	£7.28	£7.54	£7.80	£8.06	£8.32	£8.58
500 to 1,000	£5.40	£5.60	£5.80	£6.00	£6.20	£6.40	£6.60
1,000+	£4.32	£4.48	£4.64	£4.80	£4.96	£5.12	£5.28

Modern Workplace 365 Operate will ensure an IT team can focus fully on innovation, and delivers standardised operations, incident response, governance, patching, and proactive maintenance, to ensure that the customer's workplace environment is:

- Efficient
- Robust
- Up to Date
- Stable
- Compliant
- Well Governed

Operate

Table 2 – Operate Service set up charge for each User is equal to two Monthly Recurring Charges. A Monthly Recurring Charge applies per User.

Volumes	From 1 Apr 26 to 31 Mar 27	From 1 Apr 27 to 31 Mar 28	From 1 Apr 28 to 31 Mar 29	From 1 Apr 29 to 31 Mar 30	From 1 Apr 30 to 31 Mar 31	From 1 Apr 31 to 31 Mar 32	From 1 Apr 32 to 31 Mar 33
	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User
20 to 100	£19.44	£20.16	£20.88	£21.60	£22.32	£23.04	£23.76
100 to 250	£17.28	£17.72	£18.16	£18.60	£19.04	£19.48	£19.92
250 to 500	£15.02	£15.28	£15.54	£15.80	£16.06	£16.32	£16.58
500 to 1,000	£12.96	£13.16	£13.36	£13.56	£13.76	£13.96	£14.16
1,000+	£10.80	£10.96	£11.12	£11.28	£11.44	£11.60	£11.76

Modern Workplace 365 Modernise is the best way to achieve IT Modernisation, and delivers standardised operations, incident response, governance, patching, user/device management, upgrades, access reviews and proactive maintenance, to ensure that the customer's environment is:

- Efficient
- Robust
- Up to Date
- Stable
- Compliant
- Well Governed
- Secure
- Modernised
- Best Practice

Modernise

Table 3 – Modernise Service set up charge for each User is equal to two Monthly Recurring Charges. A Monthly Recurring Charge applies per User.

Volumes	From 1 Apr 26 to 31 Mar 27	From 1 Apr 27 to 31 Mar 28	From 1 Apr 28 to 31 Mar 29	From 1 Apr 29 to 31 Mar 30	From 1 Apr 30 to 31 Mar 31	From 1 Apr 31 to 31 Mar 32	From 1 Apr 32 to 31 Mar 33
	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User	Monthly Recurring Charge Per User
20 to 100	£34.56	£35.84	£37.12	£38.40	£39.68	£40.96	£42.24
100 to 250	£28.08	£29.12	£30.16	£31.20	£32.24	£33.28	£34.32
250 to 500	£25.92	£26.88	£27.84	£28.80	£29.76	£30.72	£31.68
500 to 1,000	£22.68	£23.52	£24.36	£25.20	£26.04	£26.88	£27.72
1,000+	£19.44	£20.16	£20.88	£21.60	£22.32	£23.04	£23.76

Service Description	Unit
Modern Workplace 365 Foundations CSP	Per User
Modern Workplace 365 Enable	Per User
Modern Workplace 365 Operate	Per User
Modern Workplace 365 Modernise	Per User
Modern Workplace 365 Setup	Per Day

Additional Chargeable Service

We can offer a wide variety of professional services and ongoing management services related to setup and management that encompass not only the migration and operation of Microsoft 365 but also a wide variety of other infrastructure systems, these can be discussed with your Account Manager or SDM to find the right combination that works for your business.

Ending the contract without reason

If the Customer terminates the Call-Off Contract, all or part of it, before the Call-Off Contract end date, as set out in paragraph 13.2.2 of the General Terms, the Customer must give the Supplier no less than 90 days' notice.

The Buyer must promptly pay all outstanding Charges incurred to the Supplier and must pay the Supplier reasonable committed and unavoidable losses as set out in clause 13.5.3 of the General Terms. The Supplier's committed costs over the Contract Period are:

- in Year 1, 100% of any monthly recurring Charges payable by the Buyer; and
- in the remainder of the Contract Period, 30% of any monthly recurring Charges payable by the Buyer.

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