



Healthcare Secure Remote Access Service

Price Card

G Cloud 15

Lot 2a – Infrastructure Software as a Service (iSaaS)

January 2026

redcentric

AGILE • AVAILABLE • ASSURED

Healthcare Secure Remote Access Service

Redcentric Healthcare Secure Remote Access Service offers a robust, scalable, flexible, and secure way for remote users to access information and business applications whilst away from their usual work location. Software on a user's device communicates with the remote access platform across any Internet connection and a secure tunnel is established.

Secure Remote Access Service is compatible with Network as a Service, Managed Firewall Service, Managed LAN Switch Service, Meraki Connectivity and Security Service, Managed SD WAN Service, Managed Wireless LAN Service.

Pricing

All prices exclude VAT.

This Service is subject to a Call-Off Contract Period of 36 months with a Minimum Period of Service of 12 months.

Lot 2 discounts will be applied to the prices set out in this Price Card and calculated based on the total annual Call-Off Contract value – see Table 1 for details.

Discounts

Table 1 – Annual Call-Off Discounts.

Annual Call-Off Value	Discount %
less than £250,000	2%
between £250,001 and £500,000	4%
between £500,001 and £1,000,000	5%
between £1,000,001 and £2,500,000	6%
between £2,500,001 and £5,000,000	8%
over £5,000,000	10%

Healthcare Secure Remote Access

Table 1 – Service set up.

Service Order Reference Number	Service Description	One-Off Charge
N-SRAS-1004(S)	Service set up	£500.00
N-SRAS-1002(S)	Supply of each Hardware Token	£25.00

Table 2 – Monthly Recurring Charge for each token is based on the Customer total volumes and contention.

Service Order Reference Number	Contention	0 to 1,000 Tokens	1,001 to 2,500 Tokens	2,501 to 10,000 Tokens	10,000+ Tokens
N-SRAS-1	6:1	£6.00	£5.70	£5.30	£5.00
N-SRAS-1	4:1	£7.00	£6.25	£5.50	£5.25
N-SRAS-1	2:1	£8.00	£7.00	£6.00	£5.50
N-SRAS-1	1:1	£9.00	£8.40	£7.10	£6.00

The Token price automatically reduces when the next volume threshold is reached and the reduced price will be applied in the following billing month.

Standard Deliverables

- Service Setup
- Service Configuration
- 24 / 7 Support

Ending the contract without reason

If the Customer terminates the Call-Off Contract, all or part of it, before the Call-Off Contract end date, as set out in paragraph 13.2.2 of the General Terms, the Customer must give the Supplier no less than 90 days' notice.

The Buyer must promptly pay all outstanding Charges incurred to the Supplier and must pay the Supplier reasonable committed and unavoidable losses as set out in clause 13.5.3 of the General Terms. The Supplier's committed costs over the Contract Period are:

- in Year 1, 100% of any monthly recurring Charges payable by the Buyer; and
- in the remainder of the Contract Period, 30% of any monthly recurring Charges payable by the Buyer.

HEAD OFFICE

Central House
Beckwith Knowle
Harrogate
HG3 1UG

T 0800 983 2522

E sayhello@redcentricplc.com

W www.redcentricplc.com

redcentric

AGILE • AVAILABLE • ASSURED

