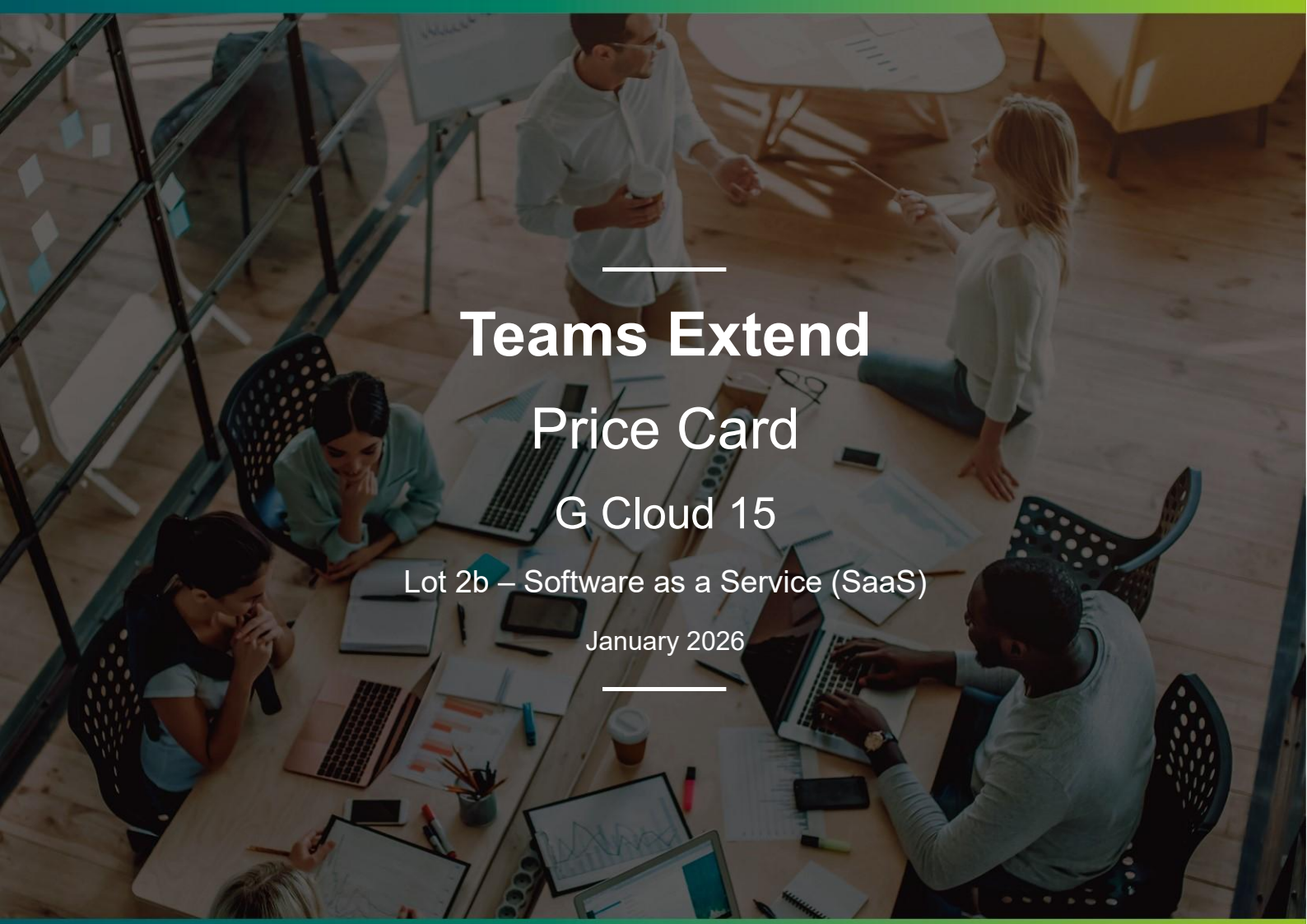




Teams Extend Price Card G Cloud 15

Lot 2b – Software as a Service (SaaS)

January 2026

redcentric

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Teams Extend

Teams Extend is optional service to the Redcentric Microsoft Teams Calling service. It is only compatible for Users with a Microsoft Teams license.

Teams Extend service empowers customers to effortlessly transform any unlocked mobile handset into a robust business communication tool. With a comprehensive array of features including DDI numbers, short-dial extensions, call transfer, hunt groups, IVR, voicemail, shared call appearance, and more, it delivers all the essential functionalities expected from a premium business telephony service.

Teams Extend requires a Redcentric Microsoft Calling license also available via G Cloud.

Additional Redcentric services compatible with this service are CX Analytics and Call Recording also available via G-Cloud.

Pricing

All prices exclude VAT.

This Service is subject to a Call-Off Contract Period of 12 and 36 months and a Minimum Period of Service of 12 months.

Lot 2 discounts will be applied to the prices set out in this Price Card and calculated based on the total annual Call-Off Contract value – see Table 1 for details.

Discounts

Table 1 – Annual Call-Off Discounts.

Annual Call-Off Value	Discount %
less than £250,000	2%
between £250,001 and £500,000	4%
between £500,001 and £1,000,000	5%
between £1,000,001 and £2,500,000	6%
between £2,500,001 and £5,000,000	8%
over £5,000,000	10%

Mobile Services

This service can only be provided on a Redcentric SIM. Customers can port their existing numbers into this service. The port times are subject to the networks standard porting lead times.

Redcentric does not provide network availability guarantee against the mobile operator's radio network.

Teams Extend

Service Set Up

Table 2 – a choice of an eSIM (compatible mobile device is required) or physical (hard) SIM. Prices are based on volumes in the Buyer's initial order.

Service Order Reference Number	Service Description	Call-Off Contract Period	1 to 499 Per SIM	500 to 999 Per SIM	1,000+ Per SIM
COMMS-MST-EXT-ESIM(S)	eSIM set up	12 months	£4.90	£2.90	£1.50
COMMS-MST-EXT-PSIM(S)	Physical SIM set up	12 months	£5.80	£3.80	£2.40

Service Order Reference Number	Service Description	Call-Off Contract Period	1 to 499 Per SIM	500 to 999 Per SIM	1,000+ Per SIM
COMMS-MST-EXT-ESIM(S)	eSIM set up	36 months	£3.90	£2.25	£1.15
COMMS-MST-EXT-PSIM(S)	Physical SIM set up	36 months	£4.80	£2.90	£1.90

User SIMs

Table 3 – a choice of data usage allowance are available. Prices are based on volumes in the Buyer's initial order. See Tables 5 for outside of allowance charges.

Service Order Reference Number	Data Usage Allowance	Call-Off Contract Period	1 to 499 Per SIM	500 to 999 Per SIM	1,000+ Per SIM
COMMS-MST-EXT-PRI-0GB	No Data	12 months	£12.90	£11.75	£10.25
COMMS-MST-EXT-PRI-2GB	2Gb Data	12 months	£15.25	£14.10	£12.60
COMMS-MST-EXT-PRI-4GB	4Gb Data	12 months	£16.25	£15.10	£13.60
COMMS-MST-EXT-PRI-10GB	10Gb Data	12 months	£19.05	£17.90	£16.40
COMMS-MST-EXT-PRI-20GB	20Gb Data	12 months	£21.55	£20.40	£18.90
COMMS-MST-EXT-PRI-ULTD	Unlimited Data	12 months	£28.75	£27.60	£26.10
COMMS-MST-EXT-PRI-0GB	No Data	36 months	£9.70	£8.70	£7.90
COMMS-MST-EXT-PRI-2GB	2Gb Data	36 months	£12.05	£11.05	£10.25
COMMS-MST-EXT-PRI-4GB	4Gb Data	36 months	£13.05	£12.05	£11.25
COMMS-MST-EXT-PRI-10GB	10Gb Data	36 months	£15.85	£14.85	£14.05
COMMS-MST-EXT-PRI-20GB	20Gb Data	36 months	£18.35	£17.35	£16.55
COMMS-MST-EXT-PRI-ULTD	Unlimited Data	36 months	£25.55	£24.55	£23.75

International Day Pass

Table 4 – The International Day Pass provides subscribers with a 1GB data allocation and calls back to the UK within a 24-hour period. Day Passes can be used in one or many countries within a single 24-hour period. This price is standard across all Call-Off Contract Periods.

Service Order Reference Number	Service Description	Daily Charge
COMMS-MST-EXT-INTDAY(U)	International Daily Pass Add On	£12.00

Outside of bundle charges

Table 5 – Outside of bundle charges apply using the below rate card

Roaming Rates apply to usage outside Home & Home-Away Countries (HCs & HACs)						
All Rates = Any Time of Day / Day of Week						
Roamed to Zone	Outbound Calling	Receiving Calls	Data (Incl. Tethering)	Sending SMS (HC/HAC)	Sending SMS	Sending MMS
	£ Per Minute	£ Per Minute	£ Per MB	£ Per Unit	£ Per Unit	£ Per Unit
Zone 1 / HCs & HACs	Included	Included	Included	Included	£0.30	£0.42
Zone 1 (listed for completeness)	£0.072	£0.084	£0.012	£0.036	£0.30	£0.42
Zone 2	£0.096	£0.216	£0.024	£0.048	£0.30	£0.42
Zone 3	£0.240	£0.276	£0.036	£0.060	£0.30	£0.42
Zone 4	£0.396	£0.408	£0.096	£0.084	£0.30	£0.42
Zone 5	£0.516	£0.516	£0.252	£0.108	£0.30	£0.42
Zone 6: Bespoke Roaming Rates						
Colombia	£1.26	£0.012	£0.16	£0.13	£0.30	£0.42
Cuba	£1.38	£0.38	£0.46	£0.29	£0.30	£0.42
Ecuador	£1.26	£0.22	£0.16	£0.13	£0.30	£0.42
Iraq	£2.78	£0.17	£0.11	£0.024	£0.30	£0.42
Kuwait	£3.59	£0.05	£0.25	£0.05	£0.30	£0.42
Oman	£4.43	£0.18	£0.48	£0.29	£0.30	£0.42
Saudi Arabia	£7.03	£0.13	£0.32	£0.32	£0.30	£0.42
Seychelles	£1.67	£0.65	£0.024	£0.024	£0.30	£0.42
South Africa	£0.32	£3.20	£0.072	£0.024	£0.30	£0.42
Timor-Leste	£0.21	£0.38	£0.012	£0.20	£0.30	£0.42
UAE	£0.29	£0.38	£0.15	£0.18	£0.30	£0.42
Zone 7: Blocked						
Zone	Roaming Country Zone Listing					
1 (HCs & HACs)	Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, USA, UK					
2	Argentina, Armenia, Aruba, Australia, Bermuda, Bhutan, Cambodia, Cayman Islands, China, Costa Rica, Dominican Republic, El Salvador, Faroe Islands, Fiji, French Guyana, Greenland, Guadeloupe, Guam, Guatemala, Guyana, Honduras, Hong Kong, India, Isle of Man, Israel, Japan, Kazakhstan, Malaysia, Martinique, Mayotte, Mexico, Mongolia, Norway, Panama, Paraguay, Puerto Rico, Reunion (La), Sierra Leone, Singapore, Sint Maarten, Somalia, South Korea, Sri Lanka, St. Helena, Swaziland, Taiwan, Thailand, Trinidad & Tobago, Turkey, US Virgin Islands, Zambia					
3	Albania, Anguilla, Antigua - Barbuda, Azerbaijan, Bahrain, Bangladesh, Barbados, Bosnia Herzegovina, Brazil, British Virgin Islands, Brunei, Chile, Dominica, Georgia, Grenada, Haiti, Indonesia, Iran, Jamaica, Jordan, Kyrgyzstan, Laos, Macau, Mauritius, Moldova, Montserrat, Myanmar, Namibia, Nicaragua, Philippines, Qatar, St. Kitts & Nevis, St. Lucia, St. Vincent & Grenadines, Ukraine, Vietnam					
4	Afghanistan, Belarus, Belize, Benin, Botswana, Burkina Faso, Cameroon, Canada, Cape Verde, Central African Republic, Congo, Democratic Republic of Congo, Cote d'Ivoire, French Polynesia, Gabon, Ghana, Guinea, Guinea-Bissau, Kosovo, Liberia, Macedonia, Madagascar, Malawi, Monaco, New Zealand, Niger, Nigeria, Papua New Guinea, Russia, Rwanda, Saint Barthélemy, Saint Martin, Samoa, Senegal, Sudan, Syria, Tanzania, Togo, Tonga, Turks & Caicos Islands, Uganda, Uzbekistan					
5	Algeria, Angola, Bolivia, Burundi, Chad, Equatorial Guinea, Gambia, Guernsey, Jersey, Mali, Mauritania, Montenegro, Mozambique, Nauru, Nepal, Pakistan, Palestinian Authority, Peru, Switzerland, Tajikistan, Tunisia, Uruguay, Venezuela					
6	Colombia, Cuba, Ecuador, Iraq, Kuwait, Oman, Saudi Arabia, Seychelles, South Africa, Timor-Leste, UAE					
7 (Blocked)	Andorra, Bahamas, Djibouti, Egypt, Eritrea, Ethiopia, Lebanon, Lesotho, Libya, Kenya, Maldives, Morocco, Sao Tome and Principe, Satellite, Serbia, South Sudan, Suriname, Vanuatu, Yemen, Zimbabwe, Åland Islands, American Samoa, Antarctica, Bouvet Island, British Indian Ocean Territory, Caribbean Netherlands, Christmas Island, Cocos (Keeling) Islands, Comoros, Cook Islands, Curaçao, Falkland Islands, French Southern Territories, Heard & McDonald Islands, International Air Space, International Water, Kiribati, Marshall Islands, Micronesia, New Caledonia, Niue, Norfolk Island, North Korea, Northern Mariana Islands, Palau, Pitcairn Islands, San Marino, Solomon Islands, South Georgia & South Sandwich Islands, St. Pierre & Miquelon, Svalbard & Jan Mayen, Tokelau, Turkmenistan, Tuvalu, US Outlying Islands, Vatican City, Wallis & Futuna, Western Sahara					

(1) Home & Home-Away Countries (HCs & HACs) are listed in **Zone 1** for completeness, even though all usage in those countries is included in the subscription plan and not billed as international roaming charges

(2) **Zone 7** countries are shown for completeness but are blocked from service

Standard Deliverables

- Service Setup
- Service Configuration
- 24 / 7 Support

Ending the contract without reason

If the Customer terminates the Call-Off Contract, all or part of it, before the Call-Off Contract end date, as set out in paragraph 13.2.2 of the General Terms, the Customer must give the Supplier no less than 90 days' notice.

The Buyer must promptly pay all outstanding Charges incurred to the Supplier and must pay the Supplier reasonable committed and unavoidable losses as set out in clause 13.5.3 of the General Terms. The Supplier's committed costs over the Contract Period are:

- in Year 1, 100% of any monthly recurring Charges payable by the Buyer; and
- in the remainder of the Contract Period, 30% of any monthly recurring Charges payable by the Buyer.

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