



Akamai Security Analytics, Observability, Testing & Data Feed Platform

Service Definition Document

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01. Akamai Security Analytics, Observability, Testing & Data Feed Platform

Akamai Security Analytics, Observability & Testing Platform provides software capabilities to monitor, test and analyse the behaviour of digital services and the security controls protecting them. Buyers can utilise analytics and telemetry to comprehend traffic patterns, identify anomalies, validate control effectiveness, and enhance performance assurance. Synthetic testing options help identify degradation and availability issues early, while integrations enable operational teams to embed insights into existing monitoring and response workflows.

02 Service Benefit & Features

Features

- Security and traffic analytics dashboards and reporting
- Telemetry for policy outcomes, events and anomalies
- Observability for service performance and availability signals
- Synthetic monitoring and testing options
- Alerting and threshold-based notifications (where configured)
- Log delivery/export to SIEM & observability tooling
- Support for operational assurance and troubleshooting workflows
- Trend analysis for capacity, risk and performance patterns
- Integration with incident management processes
- Configurable reporting for stakeholder governance

Benefits

- Detects issues earlier through visibility and testing
- Improves resilience with actionable operational insight
- Supports performance optimisation and user experience outcomes
- Strengthens security posture through telemetry and anomaly insight
- Reduces mean time to identify and resolve incidents
- Enables evidence for assurance, governance and reporting
- Improves decision-making with trend and baseline analytics
- Integrates into existing monitoring and SOC workflows
- Validates control effectiveness over time
- Reduces operational overhead through centralised insight



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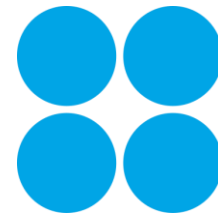
UK Government



HM Revenue
& Customs



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Layered solutions for smarter approaches to accelerate

Akamai solutions layer together to secure and modernize agency environments based on your priorities

Software-defined Microsegmentation: Visualize and micro-segment entire agency estates

Web App and API Protector: Accelerate and secure entire agency web app and API environments

Secure Internet Access: Dynamically apply least-privilege remote access from any location

Multi-Factor Authentication: Deploy FIDO2, phish-proof MFA

Secure Internet Access: Defend mission-critical environments and services at the edge

EdgeWorker/EdgeKV: Rapidly build and deploy microservices directly on Akamai's secure edge

Edge DNS: Ensure always available, fast, resilient content delivery

