

SERVICE FEATURES

- ✓ Multi-disciplinary teams experienced in public sector discovery and business cases
- ✓ Discovery user research
- ✓ Discovery desk-based research
- ✓ Business needs analysis and stakeholder discovery
- ✓ Technical, operational, contractual risks / constraints analysis
- ✓ Journey mapping
- ✓ Co-creation workshops
- ✓ Discovery sprints

SERVICE BENEFITS

- ✓ Discovery evidenced investment decision to stop or proceed to Alpha
- ✓ A list of ideas to test in alpha
- ✓ Collaborative approach
- ✓ Opportunities analysis and strategic vision development
- ✓ Aligned to GDS discovery service design manual
- ✓ Aligned to 2018 Accessibility Regulation
- ✓ Coaching / knowledge skill transfer to civil servants

OVERVIEW

Finyx's Discovery Services help you explore the problem through a diverse set of research activities, determining readiness to progress to the alpha phase. Our approach is aligned to GOV UK Service Manual and 2018 Accessibility Regulation.

SERVICE OVERVIEW

Finyx's Discovery Services focus on understanding the users, their objectives and constraints the future service is likely to face. Finyx dedicate efforts to understanding context alongside the underlying policy intent.

Throughout the engagement, we conduct user research and analysis, presenting regular findings for review and agreement.

On conclusion of the engagement, Finyx compile a detailed Discovery Report encompassing research findings, artefacts and supporting documents including detailed case studies mapping current user journeys, background processes, and pain points. The report also outlines a clear vision for the future, highlighting opportunities and potential benefits.

CHARGING MODEL

Finyx offer a variety of charging mechanisms to suit the client's situation:

- Unit Price / Time & Materials
- Fixed Price
- Performance

ABOUT US



INSIGHT

Through many years of developing solutions for our clients we know "what good feels like" and we have the insight to assist them in getting there.

EXPERIENCE

Finyx has a broad range of capabilities and can assist with all aspects of IT Transformation; from defining the strategy and roadmap, through describing and procuring required solutions, to providing a project office and overseeing service migrations.

EXECUTION

Finyx are active in both the Public and Private sectors; we have a history of building long-standing client relationships and returning to support them on further engagements.