

EFFICIENCY THROUGH OPTIMISATION

Process Optimisation

Finyx help clients to increase operational efficiency by delivering practical, scalable, digital solutions. We leverage existing technologies and work collaboratively to identify high-impact opportunities to reduce manual effort and simplify how work gets done - enabling smarter, faster, and more sustainable ways of working.

We take an agile approach and apply the MODERN framework to implement solutions quickly, empower teams to adopt and scale them, and lay the foundations for continuous digital improvement.

— ABOUT FINYX

small enough to CARE.

**Big
enough**
to depend on.

Finyx are an experienced and trusted Digital Delivery partner there to help you realise your digital ambitions and deliver meaningful change.

We are a wholly independent advisory business singularly focused on solving actual client problems and delivering positive outcomes

Our only loyalty is to our clients and we pride ourselves on our collaborative partnering approach and our flexible nature; always expecting to deliver more than that stated in the contract.

All of our leaders have held line roles in Blue Chip corporates or large Public Sector organisations, giving us unique insight as to what “good delivery” feels like from a client’s perspective.

Finyx provide genuine expertise through a unique mix of consulting pedigree and industry experience to give our clients the best chance of success.

3

offices

With offices in London, York, and Belfast, we’re perfectly positioned to support clients across the UK.

20

years

We’re proud to have been a part of some of the largest transformation programmes in the UK over the last 20 years.

100+

professionals

Our expanding team of over 100 professionals offers a diverse range of expertise and skills to apply to any challenge.

OUR SERVICES.



STRATEGY

Plan. Transform. Succeed.

Developing digital strategies to drive efficiencies, optimise business growth and provide innovative services to your end users.

DELIVERY

Analysis. Insight. Impact.

Full lifecycle support for your digital transformation programmes, from PMO, to Product Management and Business Change.



COMMERCIAL

Design. Procure. Manage.

Designing digital supply-chains, tendering, negotiating, tracking supplier performance and managing supplier transitions.

BUSINESS MANGEMENT

Visibility. Accountability. Results.

Bringing together a number of related disciplines to improve visibility, efficiency and cost-effectiveness of your digital programmes.





OUR INDUSTRIES.

Finyx operate across a range of industries and our clients are strategically vital for the UK economy and the delivery of our public services.

We support our secure clients by providing specialist teams that understand the sensitivities associated with highly regulated environments, with all of our employees holding clearances at SC level or above.

We operate at all levels of Government from Local Authorities to big Central Departments; offering our Services through a growing number of frameworks.

In the Private Sector, we have an extensive track record supporting global banks, asset and wealth management companies alongside insurance and payment providers.



**Defence &
Security**



Public Sector



**Financial
Services**



THE SERVICE.

Organisations today face increasing pressure to deliver more with less - but many are constrained by inefficient processes, manual workarounds, and fragmented systems. These challenges create friction and slow progress. Without a clear understanding of how work flows across teams and systems, change efforts often stall - especially when aiming to adopt advanced technologies like AI.

Finyx works with organisations to simplify and streamline how work gets done. We identify inefficiencies, redesign processes, and deliver practical improvements using the tools and platforms already in place. Our collaborative, agile approach ensures change is not only delivered effectively but embedded in a way that enables teams to adapt and continuously improve - creating immediate value and building strong foundations for future digital transformation.

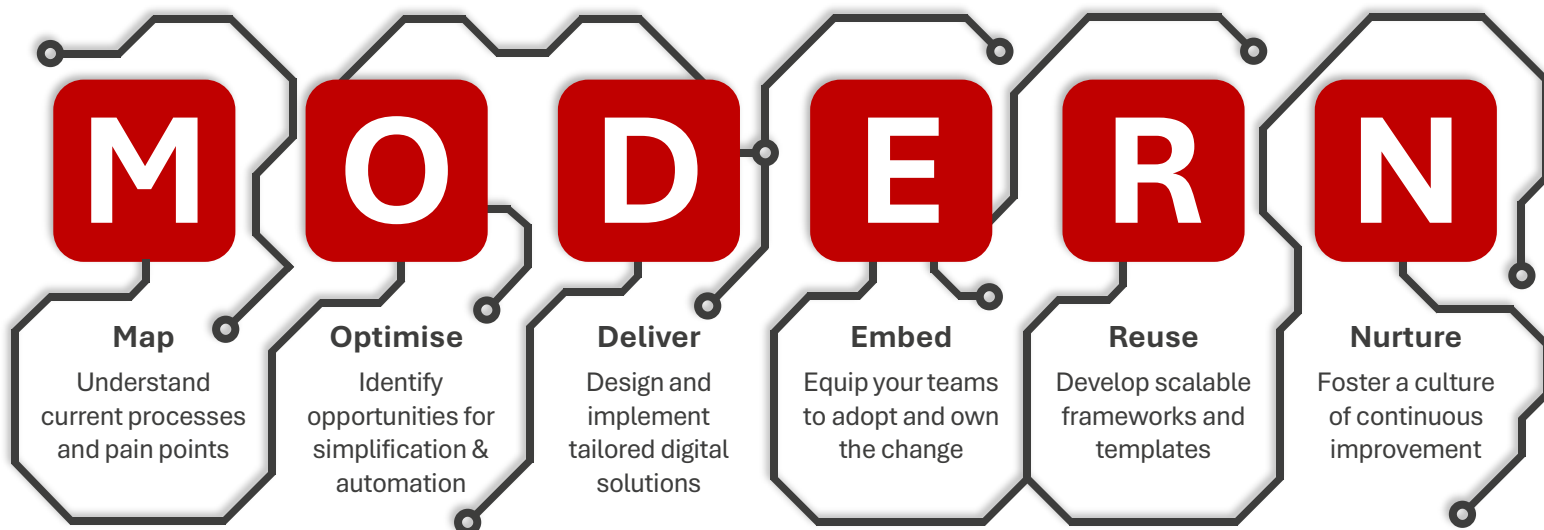
We bring deep operational insight, hands-on delivery experience, and a pragmatic mindset to every engagement. Our approach is tool-agnostic, people-centred, and focused on real-world outcomes. With Finyx, clients gain a trusted partner who can drive meaningful process change and help build internal capability that lasts well beyond project delivery.

THE **APPROACH.**

Our service is delivered using the MODERN framework, a Finyx-developed framework built on real-world experience.

We focus on your existing processes and tools, prioritising user needs and real-world usage. We build with, not for, the end user – and work flexibly to deliver outcome-focused, platform-agnostic solutions.

By blending technical and business expertise, we align workflows with the right solutions to deliver lasting impact. Our approach builds internal capability through training and support, enabling teams to sustain and scale change.



THE **VALUE.**

By focusing on high-impact changes, we help organisations unlock value quickly – often delivering results in as little as 3-4 weeks. Our approach improves efficiency without adding new tools or complexity and empowers teams to continuously improve long after delivery.

- Rapid results - Streamlined discovery-to-delivery in under a month
- Smarter delivery - Reduced manual effort and improved process visibility
- Sustainable change - Solutions built to scale, owned by your teams

YOUR DIGITAL TRANSFORMATION PARTNER.



I deliver practical operational improvement by reducing friction in end-to-end workflows. Working across business and technology, I identify root causes and implement changes through process redesign, better ways of working, and automation where it genuinely helps. I ensure results stick by supporting adoption, clarifying ownership, and hands-on upskilling so teams can sustain and build on improvements over time.

Kacper Oblak

Process Optimisation Lead



London | York | Belfast



admin@finyx.com



Finyx.com



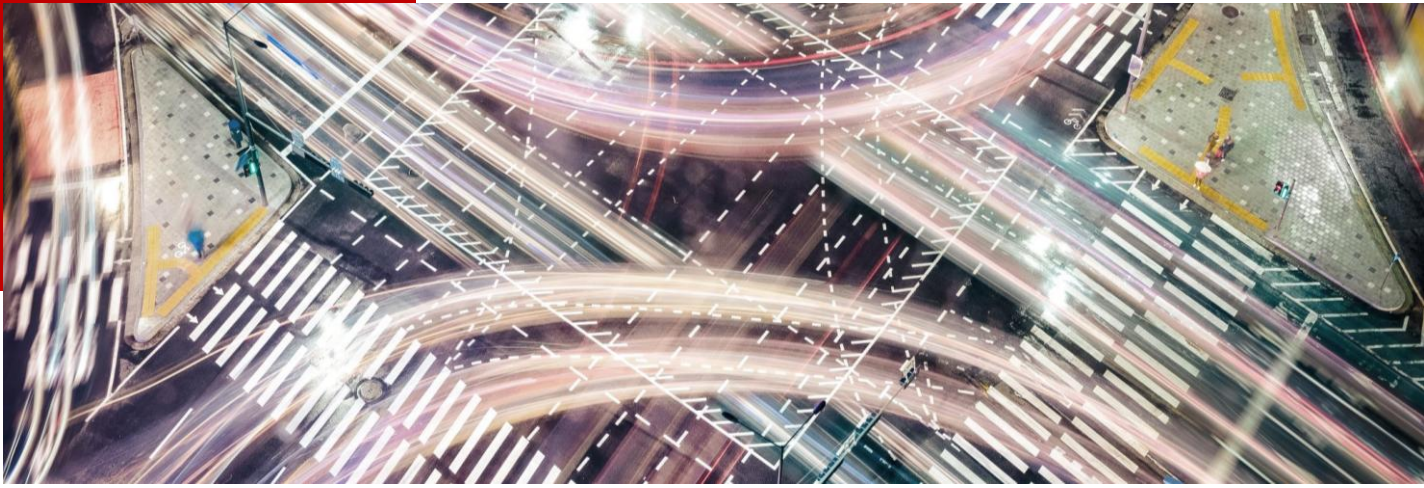
@Finyx

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ANNEX.

- Key Features
- Key Benefits



Key **FEATURES.**

- 01 MODERN framework delivery: Map, Optimise, Deliver, Embed, Reuse, Nurture
- 02 Process optimisation assessments with rapid prioritised improvement backlogs
- 03 Delivery sprints implementing process changes, not just recommendations
- 04 Current-state and future-state process mapping (BPMN/swim lanes)
- 05 Workflow redesign focused on user needs and real operational constraints
- 06 Automation assessment, design and implementation using Power Platform and workflow tools
- 07 Benefits baselining, KPI design, and measurable benefits realisation tracking
- 08 Change delivery: comms, training, adoption, and stakeholder management
- 09 Upskilling client teams with templates, playbooks, and coaching
- 10 Governance, operating model, and continuous improvement capability build



Key **BENEFITS.**

- 01 Deliver process optimisation outcomes, not just assessments.
- 02 Implement improvements quickly using MODERN delivery sprints.
- 03 Create lasting impact through embedded business change and upskilling.
- 04 Reduce manual effort with streamlined processes and smart automation.
- 05 Shorten cycle times by removing bottlenecks and rework.
- 06 Improve process visibility with maps, metrics, and dashboards.
- 07 Increase consistency using standardised workflows, controls, and governance.
- 08 Strengthen ownership with clear roles, RACI, and decision points.
- 09 Enable continuous improvement through reusable templates and capability transfer.
- 10 Deliver measurable benefits with baselines, KPIs, and tracking.