

allpay

Bill Payment
Pricing Schedule

Digital Marketplace | G-Cloud 15

Subject to the provisions of the Framework, Supplier Guidance and the applicable Call-Off Contract, once our Services have been ordered by a Buyer, we shall maintain the pricing listed in this Pricing Schedule for the length of any Call-Off Contract unless the Call-Off Contract allows for a price review (which might, for example, be based on an annual RPI increase).

Multiple Network

Post Office and PayZone Transaction Volume	Transaction Charge	Barcode Premium Charge for PO & PZ Transactions	PayPoint Transaction Volume	Transaction Charge
0 - 50,000	£0.5388	£0.0138	0 - 50,000	£0.5330
50,001 - 100,000	£0.5272	£0.0138	50,001 - 100,000	£0.5213
100,001 - 150,000	£0.5110	£0.0138	100,001 - 150,000	£0.5099
150,001 - 250,000	£0.5049	£0.0138	150,001 - 250,000	£0.5099
250,001 - 500,000	£0.4705	£0.0138	250,001 - 500,000	£0.4982
500,001 - 750,000	£0.3278	£0.0138	500,001 - 750,000	£0.4867
750,001 - 1,000,000	£0.3278	£0.0138	750,001 - 1,000,000	£0.4867
1,000,001 +	£0.2075	£0.0138	1,000,000 +	£0.4800

Maximum Transaction Value	Post Office	PayPoint own IIN	PayPoint generic IIN
	£999.99	£200.00	£150.00

Single Network

Post Office and PayZone Transaction Volume	Transaction Charge	Barcode Premium Charge for PO & PZ Transactions	PayPoint Transaction Volume	Transaction Charge
0 - 50,000	£0.3400	£0.0138	0 - 50,000	£0.3800
50,001 - 100,000	£0.3400	£0.0138	50,001 - 100,000	£0.3800
100,001 - 150,000	£0.3400	£0.0138	100,001 - 150,000	£0.3800
150,001 - 250,000	£0.3400	£0.0138	210,001 - 250,000	£0.3800
250,001 - 500,000	£0.3400	£0.0138	250,001 - 500,000	£0.3600
500,001 - 750,000	£0.3200	£0.0138	500,001 - 750,000	£0.3600
750,001 - 1,000,000	£0.3200	£0.0138	750,001 - 1,000,000	£0.3600
1,000,000 +	£0.2075	£0.0138	1,000,001 +	£0.3600

Maximum Transaction Value	Post Office	PayPoint own IIN	PayPoint generic IIN
	£999.99	£200.00	£150.00

Direct Debits Fully Managed

Direct Debit Transaction Volume	DD Transaction	DD Set Up - plus printing & postage*	DD Standard Amend (via Webconnect) - plus printing & postage*	DD Manual Amend additional charge - plus printing & postage*
0 - 50,000	£0.1920	£0.2897	£0.2897	£1.4947
50,001 - 100,000	£0.1760	£0.2897	£0.2897	£1.4947
100,001 - 250,000	£0.1680	£0.2897	£0.2897	£1.4947
250,001 - 500,000	£0.1600	£0.2897	£0.2897	£1.4947
500,001 - 1,000,000	£0.1420	£0.2897	£0.2897	£1.4947
1,000,001 - 1,500,000	£0.0655	£0.2897	£0.2897	£1.4947

* 1st class postage and printing cost - £1.7025 per letter

Debit & Credit Cards

Debit Card

Debit Card Transaction Volume	Transaction charge *
0 - 5,000	0.4436%
5,001 - 20,000	0.4250%
20,001 - 50,000	0.4080%
50,001 - 100,000	0.3902%
100,001 +	0.3902%

Credit Card

Credit Card Transaction Volume	Transaction charge
0 - 5,000	1.80%
5,001 - 20,000	1.80%
20,001 - 50,000	1.80%
50,001 - 100,000	1.80%
100,001 +	1.80%

* Minimum DC trans fee is £0.1159

The Maximum Transaction value for DC or CC is £4,000

Production Charges

Bulk Stationery Volume	Card Stationery*	Carrier Stationery **	Personalisation (embossing & encoding)
0 - 3,000	£0.3938	£0.1391	£0.1158
3,001 - 12,000	£0.3479	£0.1042	£0.1158
12,001 - 30,000	£0.1158	£0.0254	£0.0579
30,001 +	£0.1158	£0.0254	£0.0579

**Envelope £0.011

Personalisation of New & Replacement Card @ £0.4910*

*Plus postage

Callpay Charges

IVR	Charge
allpay Branded Generic IVR	
0330 Number	£2,000 p.a or £200 p.m.
Client Branded IVR	
Set Up	£9,159.15
Transaction Cost	£0.2749
Minute Cost	£0.0126

Callpay Ad-hoc
Standard PayPoint fee in addition to a one-off fee of 1% of the transaction value capped at £2.35
Standard Post Office fee in addition to a one-off fee of 1% of the transaction value capped at £2.35
Standard Debit Card fee in addition to a one-off fee of 1% of the transaction value capped at £2.35
Standard Credit Card fee in addition to a one-off fee of 1% of the transaction value capped at £2.35
Standard Cash/Cheque fee in addition to a one-off fee of 1% of the transaction value capped at £2.35

Callpay Licences	Per annum	Per month
0 - 10	£468.00	£47.00
11-15	£434.00	£43.00
16-25	£402.00	£40.00
26-35	£368.00	£37.00
36-50	£334.00	£33.00

Cash / Cheque fee via Callpay	Charge
Cash / Cheque transaction	£0.3311

Call Masking

Call Masking	Charge
Call Masking Charging Model via PCI Pal	
Set up fees	
PCI Pal Set up	£4,514
PCI Pal Implementation (charge per day)	£1,028.57
Named User Annual Licences	
Named User Licence 0-50 (charged per licence)	£262.50
Named User Licence 51-250 (charged per licence)	£186.67
Named User Licence 251-500 (charged per licence)	£165.67
Named User Licence 501 - 1,000 (charged per licence)	£154.00
Call Masking Charging Model via Eckoh	
Set up fee (above 2,000 trans. p. a)	
Eckoh Set up (1-30 Licences)	£5,000
Eckoh Set up (31-50+ Licences)	£7,000
Concurrent Monthly Call Masking User Licence fee (above 2,000 trans p.a)	
Concurrent User Licence 1 - 10 (Charged per licence)	£100.00
Concurrent User Licence 11-20 (Charged per licence)	£95.00
Concurrent User Licence 21 - 30 (Charged per licence)	£85.00
Concurrent User Licence 31 - 40 (Charged per licence)	£75.00
Concurrent User Licence 41-50 (Charged per licence)	£65.00
Concurrent User Licence 50+ (Charged per licence)	£57.00
*Concurrent Call Masking User Licence must be the same number as Callpay Licences	
Set up fee (below 2,000 trans. p.a)*	
Eckoh Set up fee 1-10 Licence (Charged per licence)	£2,500
Concurrent Monthly Call Masking User Licence fee (below 2,000 trans p.a)	
Concurrent User Licence 1-10 (Charged per licence)	£55.00
*Threshold is less than 2,000 transactions per annum and under 10 licences If over this threshold, allpay reserves the right to charge in line with pricing matrix	

Pay By Link

Pay By Link & Pay by Link +	Charge
Pay By Link	
Pay By Link Set up fee	£250.00
Branded Gateway Set up fee	as per pricing matrix
Uconnect Messaging Set up fee (SMS/email issuing service)	£350.00
Pay by Link monthly fee	£50.00
Branded Gateway monthly fee	as per the matrix
Debit/Credit Card transaction fee	as per the matrix
Uconnect Messaging SMS/email	£0.10
Pay By Link +	
Pay By Link Set up fee	£1,500
Branded Gateway Set up fee	as per the matrix
Pay by Link monthly fee	£200.00
Branded Gateway monthly fee	as per the matrix
Debit/Credit Card transaction	as per the matrix
Link transmission (SMS/email)	£0.10

Set up and Other Charges

Set up Charges	Charge
Barcode Set up	0.00
Purchase of unique UK IIN	£600.00
Purchase of IIN and set up on Networks	£891.00
Re-route of unique IIN inclusive of all available networks	£2,840
Purchase of new SUN and set up	£434.78
allpay app and Internet Payments	0.00
Branded Gateway Set up (see monthly fee in Other Charges section)	£463.05
Payment Gateway Set up (see monthly fee in Other Charges section)	£1,796.55
Real Time notification Set up (see monthly fee in Other Charges section)	£479.09
Text Payment Set up	£367.50
Mobile App API Set up (see monthly fee in Other Charges section)	£463.05
DD Reduced Advanced Notice Set up fee dependant on DD transaction volume:	
0 - 10,000	£1,221
10,001 - 50,000	£2,442
50,001 - 150,000	£4,883
150,001 - 250,000	£4,883
250,001 - 500,000	£4,883
500,001 - 1,500,000	£4,883
DD email Notification Set up fee dependant on DD transaction volume (see monthly fee in Other Charges section)	
0 - 10,000	£111.00
10,001 - 50,000	£334.00
50,001 - 150,000	£556.00
150,001 - 250,000	£778.00
250,001 - 500,000	£1,334
500,001 - 1,500,000	£1,334
DD Payment Notifications Set up fee dependant on DD transaction volume (see monthly fee in Other Charges section)	
0 - 10,000	£111.00
10,001 - 50,000	£334.00
50,001 - 150,000	£556.00
150,001 - 250,000	£778.00
250,001 - 500,000	£1,112
500,001 - 1,500,000	£1,112
DD Online Presentment set up (see monthly fee in Other Charges section)	£539.19
DD termination fee	£326.00

Other Charges

Other Charges	Charge
New/Replacement card personalisation (per card)	£0.4910
New/Replacement card additional manual order charge to New/Replacement card fee	£0.8459
Undeliverable mail (per mail)	£1.9350
Postage cost 1st class (per card)	£1.6080
Postage cost 2nd class (per card)	£0.9470
Uncleared transaction (eg. cheque)	£4.8703
Transfer of funds	0.00
Payments Hub fee (monthly)	£53.55
Insert (per card)	£0.1158
Coloured Embossing (per card)	£0.1158
Additional Data (per mailing)	£0.1158
Barcode Testing fee	£790.65
Software Training (Initial and Additional)	0.00
Trainers Expenses (including travel, standard accommodation, mileage)	Charged At Cost
Chargeback Admin fee	£33.60
Manual telephone Payment	£2.2604
DD migration fee per record	£0.1310
Recurring Card Payment fee (in addition to Card transaction fee)	£0.1500
Additional Account Fee (per account per month)	£11.55
U Connect (per text or email message)	£0.1210
Outlet Tracking (per lead code per month)	£42.59
Outlet Tracking (per sub scheme per month)	£6.09
Concatenation (per month)	£15.75
Payment Gateway (per month)	£60.27
Branded gateway (per month)	£46.20
Real Time notifications (per month)	£59.89

Other Charges

Other Charges	Charge
DD Online Presentment (monthly fee dependant on DD transaction volume)	
0-10,000	£11.12
10,001 - 50,000	£33.35
50,001 - 150,000	£77.83
150,001 - 250,000	£122.30
250,001 - 500,000	£244.60
500,001 - 1,500,000	£244.60
DD email Notifications (monthly fee dependant on DD transaction volume)	
0 - 10,000	£11.12
10,001 - 50,000	£33.35
50,001 - 150,000	£77.83
150,001 - 250,000	£122.30
250,001 - 500,000	£244.60
500,001 - 1,500,000	£244.60
DD Payment Notifications(monthly fee dependant on DD transaction volume):	
0 - 10,000	£11.00
10,001 - 50,000	£17.00
50,001 - 150,000	£39.00
150,001 - 250,000	£61.00
150,001 - 500,000	£83.00
500,001 - 1,500,000	£83.00
Number of Days for cleared funds to reach Client's account	4

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