

allpay

Payout and Payout NOW!

Digital Marketplace | G-Cloud 15



Payout and Payout NOW!

Introduction

allpay's Payout solution provides simple, secure, inclusive and accessible solution to provide a channel for Cash disbursements, which can be redeemed over the counter at the Post Office.

Payout makes it easier for you to issue payments, incentives, or refunds to your customers without the process and the cost of issuing cheques or making payment transfers.

The Payout product is an enhancement of the allpay cash offering, allowing you to deliver cash payments to your customers using barcode technology to their mobile phone or email address.

allpay's Payout NOW! is a premium service for immediate Cash disbursements requests. With all the same benefits as Payout, this service is able to promptly distribute vouchers in real-time via the chosen method.

Features Payout

- ✓ Can be redeemed over-the-counter at the Post Office
- ✓ No bank account, Know Your Customer or credit checks required
- ✓ Single use vouchers which are validated in real-time
- ✓ Fraud free since launch in 2006
- ✓ No minimum or maximum amounts
- ✓ One month validity
- ✓ Vouchers available in various forms; email, SMS or paper

Additional Features Payout NOW!

- ✓ Can be used for exceptional or emergency payments
- ✓ No overnight processing
- ✓ Real-time voucher transmission

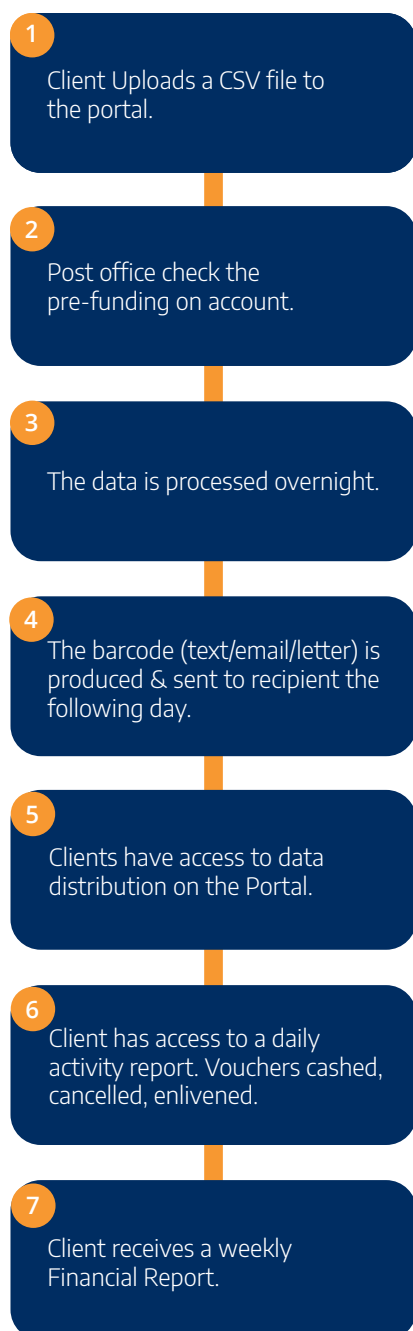
Benefits

- ✓ Batch load available for bulk requests
- ✓ All accessed via a dedicated portal with no technical configuration required
- ✓ Paper vouchers can be converted to Braille, large print and all languages
- ✓ Email vouchers available in large print and all languages
- ✓ SMS vouchers for simple quick delivery in emergency situations
- ✓ Payments can be made direct to 3rd parties, such as carers
- ✓ Ongoing support from our dedicated Payout Customer Service Team
- ✓ Daily Management Information reports available via the portal as well as weekly Finance reports, all of which can be reconciled back to invoicing issued by allpay on a monthly basis

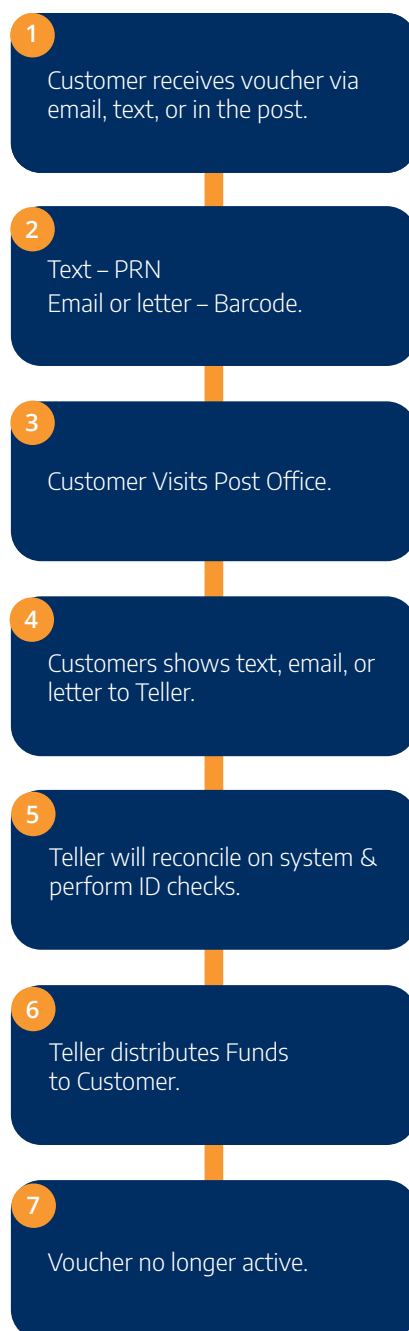
Payout and Payout NOW!

How Payout & Payout Now! Works

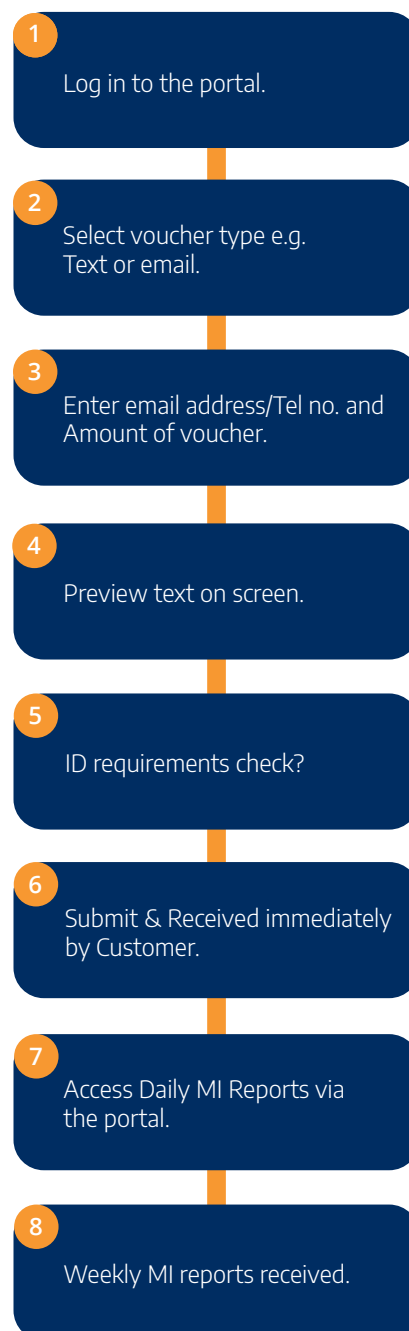
Post Office Payout Client Journey



Post Office Payout Customer Journey



Post Office Payout NOW! Client Journey



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