



FALCON IDENTITY SECURITY



IN RESPONSE TO:

G-Cloud 15 Framework (Lots 1-3)

Service Description

150 206 E. 9th Street, Suite 1400, Austin, Texas 78701
TEL: (888)512-8906 | FAX:(949) 417-1289
www.crowdstrike.com

CROWDSTRIKE'S RESPONSE

G-CLOUD 15 – IDENTITY SECURITY SERVICE DESCRIPTION

DOCUMENT CONTROL

Date

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CROWDSTRIKE CONTACT

Account Manager

Peter Carthew

Regional Sales Director

ukpublicsector@crowdstrike.com

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INTRODUCTION

COMPANY OVERVIEW

CrowdStrike is a leader in cloud-delivered, next-generation endpoint and cloud workload protection. CrowdStrike has revolutionized endpoint and workload protection by being the first company to unify NGAV, EDR and a 24/7 managed threat hunting service — all delivered through a single lightweight, intelligent agent. CrowdStrike is the pioneer of the first security cloud, which provides comprehensive visibility and protection at scale for every endpoint and workload. Powered by the proprietary CrowdStrike Threat Graph, the CrowdStrike Security Cloud within the Falcon platform regularly correlates trillions of endpoint-related events per week in real time across the globe.

The CrowdStrike Falcon platform provides robust threat prevention, leveraging AI and ML with advanced detection and response and integrated threat intelligence to protect against the modern threat landscape. The Falcon platform offers the following:

- Complete protection from malware and malware-free attacks
- Unrivalled visibility to discover and investigate current and historic endpoint activities
- Ease-of-use

Many of the world's largest organizations already put their trust in CrowdStrike, including 254 of Fortune 500, 526 of Global 2000, 15 of the Top 20 Global Banks, 5 of the Top 10 Largest Healthcare Providers and 7 of the Top 10 Largest Energy Institutions.

In June 2019, CrowdStrike conducted one of the most successful technology initial public offerings (IPOs), listing on Nasdaq.

OVERVIEW OF THE G-CLOUD SERVICE

PLATFORM OVERVIEW

Streamlined, single agent architecture

CrowdStrike's single agent is built on a scalable cloud-native platform that's easy to deploy and manage. Say goodbye to managing multiple cybersecurity products with one, unified solution.

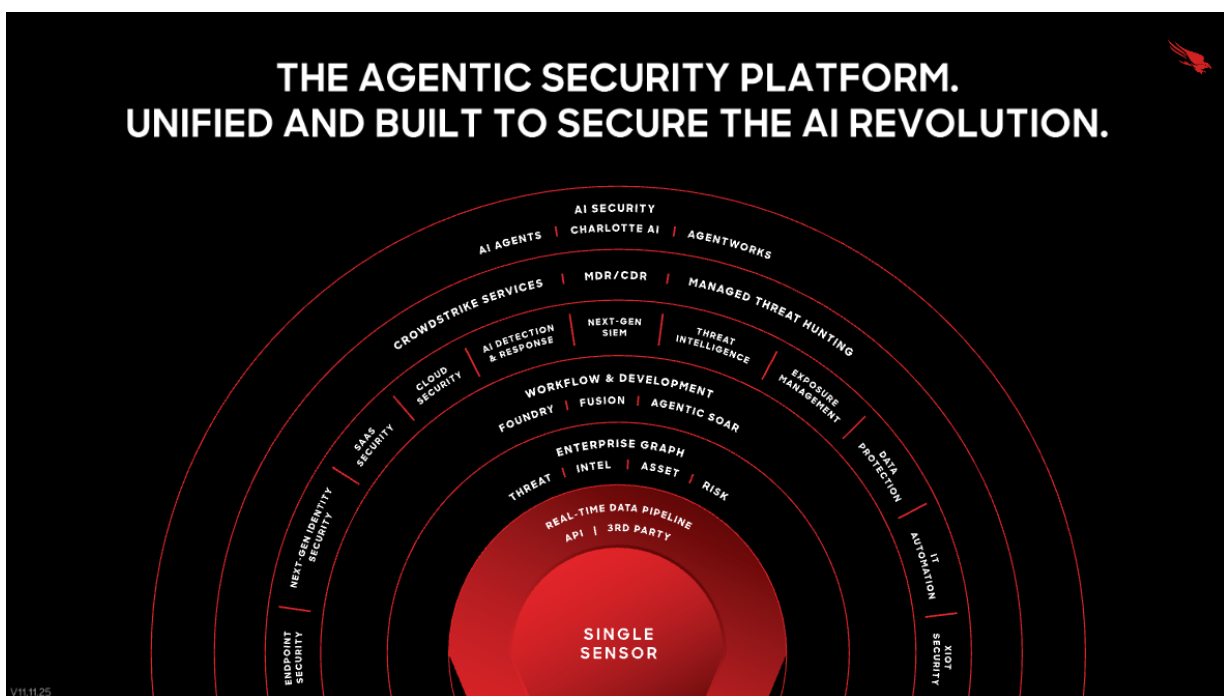
Infused with AI expertise

At CrowdStrike, AI is more than a feature — it's in our DNA. With models trained on trillions of data points every day, we predict and stop threats in their tracks.

Effortless workflows and automation

The power of native automation and generative AI workflows is woven into every corner of our platform. We do the heavy lifting, so you can act swiftly and confidently.

Powered by the CrowdStrike® Security Cloud and world-class AI, the Falcon platform leverages real-time indicators of attack, threat intelligence, evolving adversary tradecraft and enriched telemetry from across the enterprise to deliver hyper-accurate detections, automated protection and remediation, elite threat hunting, and prioritized observability of vulnerabilities.



FALCON IDENTITY PROTECTION: UNIFIED IDENTITY SECURITY



CUSTOMER PROBLEM:

In today's digital landscape, adversaries are increasingly logging in rather than breaking in, using sophisticated identity techniques to bypass traditional security measures.

WHAT'S NEEDED:

Security teams need to proactively prevent identity-based attacks and stop them in real time. They must also prioritize comprehensive visibility across hybrid identity environments, including on-premises Active Directory, cloud-based identity providers like Entra ID and Okta, and third-party SaaS applications. The solution these teams need should offer detailed insights into their identity security posture to identify misconfigurations and vulnerabilities. Real-time protection against identity-based attacks, regardless of their location within the environment, is crucial. Additionally, organizations require the ability to leverage risk-based conditional access to stop identity threats in real time while allowing legitimate users to stay productive. Finally, unifying identity protection with endpoint security allows organizations to view the entire attack path and enable faster response.

UNIQUE APPROACH:

CrowdStrike Falcon® Identity Protection — fully integrated with the Falcon platform — is the only solution in the market to ensure comprehensive protection against identity-based attacks in real time.

CROWDSTRIKE'S RESPONSE

G-CLOUD 15 – IDENTITY SECURITY SERVICE DESCRIPTION

One platform, one console, one agent. Falcon Identity Protection unifies endpoint and identity security with a single agent and console that provides immediate time-to-value and reduces operational complexity.

Unified identity protection for hybrid environments. Falcon Identity Protection helps you stop attacks that move from endpoints to the cloud with complete visibility across traditional AD, cloud identity providers such as Entra ID and Okta, as well as third-party SaaS applications. This visibility is further enhanced with CrowdStrike's industry-leading threat intelligence.

Customizable identity security posture management. See all potential attack paths. Quickly identify identity misconfigurations and vulnerabilities across your identity infrastructure and leverage CrowdStrike's flexible policy engine to proactively protect your organization.

Find stealthy attacks with AI-powered detection. Get an automatic, AI-driven baseline of normal user behavior to quickly identify anomalies that reveal sophisticated threats as they attempt to move across the estate.

Stop lateral movement in real time. Block threats as soon as lateral movement is detected across the authentication layer or endpoints. Falcon Identity Protection can help improve response times and remove the need to hunt through logs.

Enforce risk-based conditional access. Falcon Identity Protection continuously monitors user behavior and risk context with dynamic enforcement of MFA when risk changes. Falcon Identity Protection also allows you to extend MFA coverage to legacy systems and protocols that are likely to be exploited.

OUTCOME DELIVERED:

Falcon Identity Protection stops modern identity-based threats in real time with the only unified platform for identity threat detection and response (ITDR) and endpoint security. With Falcon Identity Protection, our customers have realized the following outcomes:

- 85% faster detection of identity attacks, offsetting about 5,000 investigation hours (BVA analysis)
- 84% improved operational efficiency (BVA analysis)
- 310% return on investment (ROI) (2025 Forrester TEI Report)

Product Page: <https://www.crowdstrike.com/platform/identity-protection/>

DATA PROTECTION

INFORMATION ASSURANCE

CrowdStrike has obtained several compliance certifications that position the company at the top of the security vendor space. These include both ISO27001:2022 and SOC2 Type II. A summary/breakdown and certificates can be provided upon request. For a full breakdown please visit: <https://www.crowdstrike.com/why-crowdstrike/crowdstrike-compliance-certification/>

DATA BACKUP AND RESTORATION

The offering from CrowdStrike is a SaaS platform and hence localised backups are all covered as part of the native service offering. All information needed about data management is outlined in the Business Continuity section of this Service Definition.

If the customer wishes they can also retrieve all data from within the platform and store it at an alternative location, this data can be retrieved in near real time or weekly in bulk. Several API's exist that allow data to be extracted more surgically for backup or other purposes.

BUSINESS CONTINUITY

CrowdStrike has a documented Business Continuity Plan (BCP). The plan covers every aspect of restoring and recovering the service given a catastrophic data centre failure as well as protecting the confidentiality and integrity of the data. Disaster recovery provisions are included within our BCP.

CrowdStrike hosts the Falcon platform across multiple discrete and redundant data centre's; each data centre has its own power, networking and connectivity, and is housed in separate facilities. High speed, low-latency networks between data centre's support near real-time replication of data, and transparent fail-over in the event of a single data centre outage. The entire process is seamless and transparent to customers.

A summary of the BCP plan elements can be shared with the customer upon request.

PRIVACY BY DESIGN

The CrowdStrike Falcon Platform was designed not only with privacy in mind but as a platform to protect organizations data. Additionally, cybersecurity plays a key role in data protection and GDPR compliance. CrowdStrike's next-generation product offerings, professional services, and global expertise can help organizations meet their GDPR obligations.

CrowdStrike understands that organizations must consider regulatory requirements when choosing vendors. That is why CrowdStrike helps customers enhance their cybersecurity and data protection posture while meeting a wide range of compliance needs. Choosing CrowdStrike as a vendor can be a critical component for helping fulfil GDPR compliance.

CROWDSTRIKE'S RESPONSE

G-CLOUD 15 – IDENTITY SECURITY SERVICE DESCRIPTION

- Proudly protects many of the world's largest organisations
- Participates in and has certified its compliance with the EU-U.S. Data Privacy Framework to ensure the adequacy of cross-border transfers
- Meets TRUSTe's Privacy Certification requirements
- We abide by the EU's General Data Protection Regulation (GDPR), and as a data processor,

we provide our customers with a GDPR compliant data processing addendum, which we will need to incorporate in the Call Off Contract. In particular, CrowdStrike Products are hosted on a data centre located in the EU. CrowdStrike's Affiliates worldwide, and its Sub processors, may remotely access Buyer's Data for the purposes described in Exhibit A to the CrowdStrike Terms and Conditions and the CrowdStrike Data Protection Addendum. CrowdStrike Products also leverage a crowdsourcing model for certain customer data to improve its offerings for the benefit of all customers, as described fully at the CrowdStrike Terms and Conditions, Exhibit A, Section 2. CrowdStrike is available to answer any customer questions about this and to ensure this is accurately described in any Call Off Contract. Please contact CrowdStrike if you require further information.