

Integrity360 Managed Next-Gen Firewall Service

Service Overview

Our Managed Firewall service ensure effective management and maintenance of a highly available and secure firewall platform. Leverage Next Generation Firewall (NGFW) Features delivering security outcomes and maximising value of investment. A firewall is only as effective as its management, our services offer assurance that it's in safe hands.

Service features

- 24x7 Service Desk and Platform Monitoring
- Configuration Backup Management
- System Upgrades and Patching
- Granular Policy Control (App control and Identity Awareness)
- NGFW Signature Updates and Policy Management
- Advanced Security Reporting
- Rulebase Review, Assessment and Optimisation
- Service Governance

Service benefits

- Fully outsourced service
- Maintain the health and optimal performance of critical firewall infrastructure
- Improved Business Continuity and security outcomes
- Access to technical expertise 24x7
- 24x7 monitoring to ensure firewalls are available and performing optimally
- 24x7 incident management with stringent response and resolution SLAs
- Ongoing maintenance of the platform, including upgrades and patching
- Enhanced security outcomes leveraging NGFW and firewall optimisation