



Hexaware Commercial Terms, and Conditions

G-Cloud 15 (RM1557.15) – Crown Commercial Services

January 2026

Hexaware Commercial Terms, Conditions and Assumptions:

- All the values mentioned are in GBP and exclusive of taxes.
- Invoice shall be raised monthly, based on the Milestones/deliverables approved.
- The rates provided shall be valid for the duration of the project. Any change/renewal shall be agreed on mutual discussions.
- Upon early termination of the project for any reason, Hexaware and Customer shall mutually agree, and Customer shall be liable to pay Hexaware for costs associated including any transition, transformation, tools, investment, outstanding invoices raised by Hexaware, such aggregate value of unrecovered services performed, or any third-party expenses committed by Hexaware, if any till the effective date of termination. (If transition has been amortized/absorbed or licenses are used, then can give a schedule for the termination cost)
- Notwithstanding any provision to the contrary, the rates set forth in this Rate Card shall apply exclusively to general service requirements. In the event that the Customer requests personnel who meet any of the following criteria, Hexaware reserves the right to adjust the applicable rates:
 - Possession of specialized skillsets beyond those generally required;
 - Holding Security Check (SC) or Developed Vetting (DV) level background clearances;
 - Having twenty (20) or more years of relevant professional experience.
- Any such rate adjustments shall be documented in writing and mutually agreed by the Parties prior to the commencement of services.

About Hexaware

Hexaware is a global technology and business process services company. Our 28,400 Hexawarians wake up every day with a singular purpose; to create smiles through great people and technology. With this purpose gaining momentum, we are well on our way to realizing our vision of being the most loved digital transformation partner in the world. We also seek to protect the planet and build a better tomorrow for our customers, employees, partners, investors, and the communities in which we operate.

With 45+ offices in 19 countries, we empower enterprises worldwide to realize digital transformation at scale and speed by partnering with them to build, transform, run, and optimize their technology and business processes.

Learn more about Hexaware at www.hexaware.com