



Adappt – Lot 3

Cloud Support Service

General Support Service – Pricing



Overview

This document outlines the maximum day rates offered by Adappt under G-Cloud15 for the support resources listed. Discounts are available and based on project duration, size, with further discounts given for educational institutions. These will be discussed with you, or provided against tender requirements.

For any further information please see www.adappt.ai and contact us via the forms provided.

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UK & EU based resources

Architecture roles

Business architect	1. Trainee business architect	£380
	2. Associate business architect	£585
	3. Business architect	£860
	4. Lead business architect	£1.195
Data architect	1. Data architect	£600
	2. Senior data architect	£910
	3. Chief data architect	£1.280
Enterprise architect	1. Enterprise architect	£500
	2. Senior enterprise architect	£715
	3. Lead enterprise architect	£1.125
	4. Principal enterprise architect	£1.280
Network architect	1. Associate network architect	£500
	2. Network architect	£715
	3. Lead network architect	£1.125
Security architect	1. Security architect	£600
	2. Lead security architect	£1.125
	3. Principal security architect	£1.280
Solution architect	1. Associate solution architect	£500
	2. Solution architect	£715
	3. Senior solution architect	£910
	4. Lead solution architect	£1.125
	5. Principal solution architect	£1.280
Technical architect	1. Associate technical architect	£500
	2. Technical architect	£715
	3. Senior technical architect	£910
	4. Lead technical architect	£1.125
	5. Principal technical architect	£1.280

Cyber security roles

Cyber security audit and assurance	1. Lead cyber security audit and assurance	£1.055
	2. Principal cyber security audit and assurance	£1.280
Cyber security governance and risk management	1. Associate cyber security governance and risk manager	£585
	2. Lead cyber security governance and risk manager	£860
	3. Principal cyber security governance and risk manager	£1.195
Cyber security monitoring	1. Associate cyber security monitoring	£585
	2. Lead cyber security monitoring	£860
	3. Principal cyber security monitoring	£1.195
Cyber security incident response	1. Associate cyber incident response	£585
	2. Lead cyber security incident response	£860
	3. Principal cyber security incident response	£1.195
Cyber security vulnerability management	1. Associate cyber security vulnerability management	£585
	2. Lead cyber security vulnerability management	£860
	3. Principal cyber security vulnerability management	£1.195
Cyber security digital forensics	1. Associate cyber security digital forensics	£585
	2. Lead cyber security digital forensics	£860
	3. Principal cyber security digital forensics	£1.195
Cyber security testing	1. Associate cyber security testing	£585
	2. Lead cyber security penetration testing	£860
	3. Principal cyber security testing	£1.195
Cyber security secure design	1. Associate cyber security secure systems architecture and design	£585
	2. Lead cyber security secure systems architecture and design	£860
	3. Principal cyber security secure systems architecture and design	£1.195

Chief digital and data roles

Chief data officer	1. Chief data officer	£1.055
Chief information security officer	2. Chief information security officer	£1.055
Chief technology officer	3. Chief technology officer	£1.055



Data roles

Analytics engineer	1. Trainee analytics engineer	£380
	2. Analytics engineer	£585
	3. Senior analytics engineer	£685
	4. Lead analytics engineer	£860
	5. Head of analytics engineering	£1.195
Data analyst	1. Associate analyst	£490
	2. Data analyst	£585
	3. Senior data analyst	£860
	4. Principal data analyst	£1.055
Data engineer	1. Data engineer	£585
	2. Senior data engineer	£685
	3. Lead data engineer	£860
	4. Head of data engineering	£1.195
Data ethicist	1. Data ethics lead	£860
	2. Head of data ethics	£1.135
Data governance manager	1. Data governance manager	£860
	2. Lead data governance manager	£1.055
	3. Head of data governance	£1.195
Data scientist	1. Trainee data scientist	£380
	2. Associate data scientist	£490
	3. Data scientist	£585
	4. Principal data scientist	£860
	5. Lead data scientist	£1.055
	6. Head of data science	£1.195
Machine learning engineer	1. Senior machine learning engineer	£685
	2. Lead machine learning engineer	£860
Performance analyst	1. Associate performance analyst	£490
	2. Performance analyst	£585
	3. Senior performance analyst	£860
	4. Lead performance analyst	£1.055
	5. Head of performance analysis	£1.195

Product and delivery roles

Business analyst	1. Trainee business analyst	£310
	2. Junior business analyst	£400
	3. Business analyst	£500
	4. Senior business analyst	£715
	5. Lead business analyst	£910
	6. Head of business analysis	£1.125
Delivery manager	1. Associate delivery manager	£350
	2. Delivery manager	£470
	3. Senior delivery manager	£650
	4. Head of (Agile) delivery management	£810
Digital portfolio manager	1. Digital portfolio analyst	£350
	2. Digital portfolio manager	£470
	3. Senior digital portfolio manager	£650
	4. Head of portfolio	£810
Product manager	1. Associate product manager	£350
	2. Product manager	£470
	3. Senior product manager	£650
	4. Lead product manager	£810
	5. Head of product	£1.020
Programme delivery manager	1. Programme delivery manager	£1.055
	2. Service owner	£1.055



IT operations roles

Application operations engineer	1. Associate application operations engineer	£360	Infrastructure operations engineer	1. Associate infrastructure operations engineer	£380
	2. Application operations engineer	£470		2. Infrastructure operations engineer	£500
	3. Senior application operations engineer	£650		3. Senior infrastructure operations engineer	£715
	4. Lead application operations engineer	£810		4. Lead infrastructure operations engineer	£910
	5. Principal application operations engineer	£1.070		5. Principal infrastructure operations engineer	£1.125
Business relationship manager	1. Business relationship manager	£480	Problem manager	1. Problem analyst	£350
	2. Senior business relationship manager	£670		2. Problem manager	£555
	3. Lead business relationship manager	£840			
Change and release manager	1. Configuration analyst	£490	Service desk manager	1. Service desk analyst	£350
	2. Change and release analyst	£490		2. Senior service desk analyst	£470
	3. Change and release manager	£685		3. Service desk manager	£650
Command and control centre manager				4. Head of service desk	£810
	1. Operations analyst	£370	Service transition manager	1. Service acceptance analyst	£350
	2. Senior operations analyst	£480		2. Service readiness analyst	£470
	3. Operational control manager	£670		3. Service transition manager	£650
	4. Head of command and control	£840		4. Lead service transition manager	£810
End user computing engineer	1. Associate end user computing engineer	£350	Quality assurance testing (QAT) roles		
	2. End user computing engineer	£470			
	3. Senior end user computing engineer	£555			
	4. Lead end user computing engineer	£650			
	5. Principal end user computing engineer	£810			
IT service manager			Quality assurance testing (QAT) analyst	1. Tester (QAT)	£350
	1. IT service analyst	£470		2. QAT analyst	£470
	2. IT service manager	£555		3. Senior QAT analyst	£555
	3. Senior IT service manager	£650		4. Lead QAT analyst	£715
Incident manager	4. Head of IT service management	£980	Test engineer	1. Tester (test engineer)	£350
				2. Test engineer	£470
	1. Incident manager	£350		3. Senior test engineer	£555
	2. Major incident manager	£555		4. Lead test engineer	£715
Infrastructure engineer			Test manager	1. Test manager	£810
				2. Head of test	£980
	1. Associate infrastructure engineer	£380			
	2. Infrastructure engineer	£500			
	3. Senior infrastructure engineer	£715			
	4. Lead infrastructure engineer	£910			
	5. Principal infrastructure engineer	£1.125			



User-centred design roles

Accessibility specialist	1. Junior accessibility specialist	£350
	2. Accessibility specialist	£470
	3. Senior accessibility specialist	£650
	4. Head of accessibility	£810
Content designer	1. Associate content designer	£310
	2. Junior content designer	£350
	3. Content designer	£470
	4. Senior content designer	£650
	5. Lead content designer	£710
	6. Head of content design	£860
Content strategist	1. Content strategist	£715
Graphic designer	1. Associate graphic designer	£310
	2. Junior graphic designer	£350
	3. Graphic designer	£470
	4. Senior graphic designer	£650
	5. Lead graphic designer	£710
	6. Head of graphic design	£860
Interaction designer	1. Associate interaction designer	£310
	2. Junior interaction designer	£350
	3. Interaction designer	£470
	4. Senior interaction designer	£650
	5. Lead interaction designer	£710
	6. Head of interaction design	£860
Service designer	1. Associate service designer	£310
	2. Junior service designer	£350
	3. Service designer	£470
	4. Senior service designer	£650
	5. Lead service designer	£710
	6. Head of service design	£860
Technical writer	1. Technical writer	£585
	2. Lead technical writer	£860
User researcher	1. Associate user researcher	£310
	2. Junior user researcher	£350
	3. User researcher	£470
	4. Senior user researcher	£650
	5. Lead user researcher	£710
	6. Head of user research	£860

Software development roles

Development operations (DevOps) engineer	1. Apprentice DevOps engineer	£310
	2. Junior DevOps engineer	£400
	3. DevOps engineer	£500
	4. Senior DevOps engineer	£600
	5. Senior DevOps engineer - management	£715
	6. Lead DevOps engineer	£840
	7. Lead DevOps engineer - management	£910
	8. Principal DevOps engineer	£1.055
	9. Principal DevOps engineer - management	£1.195
Frontend developer	1. Apprentice frontend developer	£380
	2. Junior frontend developer	£490
	3. Frontend developer	£585
	4. Senior frontend developer	£685
	5. Lead frontend developer	£860
	6. Head of frontend development	£1.055
Software developer	1. Apprentice developer	£380
	2. Junior developer	£490
	3. Developer	£585
	4. Senior developer	£685
	5. Senior developer - management	£735
	6. Lead developer	£860
	7. Lead developer - management	£910
	8. Principal developer	£1.055
	9. Principal developer - management	£1.195



Offshore based resources

Architecture roles

Business architect	1. Trainee business architect	£245
	2. Associate business architect	£380
	3. Business architect	£560
	4. Lead business architect	£775
Data architect	1. Data architect	£390
	2. Senior data architect	£590
	3. Chief data architect	£830
Enterprise architect	1. Enterprise architect	£325
	2. Senior enterprise architect	£465
	3. Lead enterprise architect	£730
	4. Principal enterprise architect	£830
Network architect	1. Associate network architect	£325
	2. Network architect	£465
	3. Lead network architect	£730
Security architect	1. Security architect	£390
	2. Lead security architect	£730
	3. Principal security architect	£830
Solution architect	1. Associate solution architect	£325
	2. Solution architect	£465
	3. Senior solution architect	£590
	4. Lead solution architect	£730
	5. Principal solution architect	£830
Technical architect	1. Associate technical architect	£325
	2. Technical architect	£465
	3. Senior technical architect	£590
	4. Lead technical architect	£730
	5. Principal technical architect	£830

Cyber security roles

Cyber security audit and assurance	1. Lead cyber security audit and assurance	£685
	2. Principal cyber security audit and assurance	£830
Cyber security governance and risk management	1. Associate cyber security governance and risk manager	£380
	2. Lead cyber security governance and risk manager	£560
	3. Principal cyber security governance and risk manager	£775
Cyber security monitoring	1. Associate cyber security monitoring	£380
	2. Lead cyber security monitoring	£560
	3. Principal cyber security monitoring	£775
Cyber security incident response	1. Associate cyber incident response	£380
	2. Lead cyber security incident response	£560
	3. Principal cyber security incident response	£775
Cyber security vulnerability management	1. Associate cyber security vulnerability management	£380
	2. Lead cyber security vulnerability management	£560
	3. Principal cyber security vulnerability management	£775
Cyber security digital forensics	1. Associate cyber security digital forensics	£380
	2. Lead cyber security digital forensics	£560
	3. Principal cyber security digital forensics	£775
Cyber security testing	1. Associate cyber security testing	£380
	2. Lead cyber security penetration testing	£560
	3. Principal cyber security testing	£775
Cyber security secure design	1. Associate cyber security secure systems architecture and design	£380
	2. Lead cyber security secure systems architecture and design	£560
	3. Principal cyber security secure systems architecture and design	£775

Chief digital and data roles

Chief data officer	1. Chief data officer	£685
Chief information security officer	2. Chief information security officer	£685
Chief technology officer	3. Chief technology officer	£685



Data roles

Analytics engineer	1. Trainee analytics engineer	£245
	2. Analytics engineer	£380
	3. Senior analytics engineer	£445
	4. Lead analytics engineer	£560
	5. Head of analytics engineering	£775
Data analyst	1. Associate analyst	£320
	2. Data analyst	£380
	3. Senior data analyst	£560
	4. Principal data analyst	£685
Data engineer	1. Data engineer	£380
	2. Senior data engineer	£445
	3. Lead data engineer	£560
	4. Head of data engineering	£775
Data ethicist	1. Data ethics lead	£560
	2. Head of data ethics	£740
Data governance manager	1. Data governance manager	£560
	2. Lead data governance manager	£685
	3. Head of data governance	£775
Data scientist	1. Trainee data scientist	£245
	2. Associate data scientist	£320
	3. Data scientist	£380
	4. Principal data scientist	£560
	5. Lead data scientist	£685
	6. Head of data science	£775
Machine learning engineer	1. Senior machine learning engineer	£445
	2. Lead machine learning engineer	£560
Performance analyst	1. Associate performance analyst	£320
	2. Performance analyst	£380
	3. Senior performance analyst	£560
	4. Lead performance analyst	£685
	5. Head of performance analysis	£775

Product and delivery roles

Business analyst	1. Trainee business analyst	£200
	2. Junior business analyst	£260
	3. Business analyst	£325
	4. Senior business analyst	£465
	5. Lead business analyst	£590
	6. Head of business analysis	£730
Delivery manager	1. Associate delivery manager	£230
	2. Delivery manager	£305
	3. Senior delivery manager	£425
	4. Head of (Agile) delivery management	£525
Digital portfolio manager	1. Digital portfolio analyst	£230
	2. Digital portfolio manager	£305
	3. Senior digital portfolio manager	£425
	4. Head of portfolio	£525
Product manager	1. Associate product manager	£230
	2. Product manager	£305
	3. Senior product manager	£425
	4. Lead product manager	£525
	5. Head of product	£665
Programme delivery manager	1. Programme delivery manager	£685
	2. Service owner	£685



IT operations roles

Application operations engineer	1. Associate application operations engineer	£235	Infrastructure operations engineer	1. Associate infrastructure operations engineer	£245
	2. Application operations engineer	£305		2. Infrastructure operations engineer	£325
	3. Senior application operations engineer	£425		3. Senior infrastructure operations engineer	£465
	4. Lead application operations engineer	£525		4. Lead infrastructure operations engineer	£590
	5. Principal application operations engineer	£695		5. Principal infrastructure operations engineer	£730
Business relationship manager	1. Business relationship manager	£310	Problem manager	1. Problem analyst	£230
	2. Senior business relationship manager	£435		2. Problem manager	£360
	3. Lead business relationship manager	£545			
Change and release manager	1. Configuration analyst	£320	Service desk manager	1. Service desk analyst	£230
	2. Change and release analyst	£320		2. Senior service desk analyst	£305
	3. Change and release manager	£445		3. Service desk manager	£425
				4. Head of service desk	£525
Command and control centre manager	1. Operations analyst	£240	Service transition manager	1. Service acceptance analyst	£230
	2. Senior operations analyst	£310		2. Service readiness analyst	£305
	3. Operational control manager	£435		3. Service transition manager	£425
	4. Head of command and control	£545		4. Lead service transition manager	£525
End user computing engineer	1. Associate end user computing engineer	£230	Quality assurance testing (QAT) roles		
	2. End user computing engineer	£305			
	3. Senior end user computing engineer	£360			
	4. Lead end user computing engineer	£425			
	5. Principal end user computing engineer	£525			
IT service manager	1. IT service analyst	£305	Quality assurance testing (QAT) analyst	1. Tester (QAT)	£230
	2. IT service manager	£360		2. QAT analyst	£305
	3. Senior IT service manager	£425		3. Senior QAT analyst	£360
	4. Head of IT service management	£635		4. Lead QAT analyst	£465
Incident manager	1. IT service analyst	£305	Test engineer	1. Tester (test engineer)	£230
	2. IT service manager	£360		2. Test engineer	£305
	3. Senior IT service manager	£425		3. Senior test engineer	£360
	4. Head of IT service management	£635		4. Lead test engineer	£465
Infrastructure engineer	1. Incident manager	£230	Test manager	1. Test manager	£525
	2. Major incident manager	£360		2. Head of test	£635
Infrastructure engineer	1. Associate infrastructure engineer	£245			
	2. Infrastructure engineer	£325			
	3. Senior infrastructure engineer	£465			
	4. Lead infrastructure engineer	£590			
	5. Principal infrastructure engineer	£730			



User-centred design roles

Accessibility specialist	1. Junior accessibility specialist	£230
	2. Accessibility specialist	£305
	3. Senior accessibility specialist	£425
	4. Head of accessibility	£525
Content designer	1. Associate content designer	£200
	2. Junior content designer	£230
	3. Content designer	£305
	4. Senior content designer	£425
	5. Lead content designer	£460
	6. Head of content design	£560
Content strategist	1. Content strategist	£465
Graphic designer	1. Associate graphic designer	£200
	2. Junior graphic designer	£230
	3. Graphic designer	£305
	4. Senior graphic designer	£425
	5. Lead graphic designer	£460
	6. Head of graphic design	£560
Interaction designer	1. Associate interaction designer	£200
	2. Junior interaction designer	£230
	3. Interaction designer	£305
	4. Senior interaction designer	£425
	5. Lead interaction designer	£460
	6. Head of interaction design	£560
Service designer	1. Associate service designer	£200
	2. Junior service designer	£230
	3. Service designer	£305
	4. Senior service designer	£425
	5. Lead service designer	£460
	6. Head of service design	£560
Technical writer	1. Technical writer	£380
	2. Lead technical writer	£560
User researcher	1. Associate user researcher	£200
	2. Junior user researcher	£230
	3. User researcher	£305
	4. Senior user researcher	£425
	5. Lead user researcher	£460
	6. Head of user research	£560

Software development roles

Development operations (DevOps) engineer	1. Apprentice DevOps engineer	£200
	2. Junior DevOps engineer	£260
	3. DevOps engineer	£325
	4. Senior DevOps engineer	£390
	5. Senior DevOps engineer - management	£465
	6. Lead DevOps engineer	£545
	7. Lead DevOps engineer - management	£590
	8. Principal DevOps engineer	£685
	9. Principal DevOps engineer - management	£775
Frontend developer	1. Apprentice frontend developer	£245
	2. Junior frontend developer	£320
	3. Frontend developer	£380
	4. Senior frontend developer	£445
	5. Lead frontend developer	£560
	6. Head of frontend development	£685
Software developer	1. Apprentice developer	£245
	2. Junior developer	£320
	3. Developer	£380
	4. Senior developer	£445
	5. Senior developer - management	£480
	6. Lead developer	£560
	7. Lead developer - management	£590
	8. Principal developer	£685
	9. Principal developer - management	£778