

SFIA Level	Strategy and Architecture	Business Change	Solution Development and Implementation	Service Management	Procurement and Management Support	Client Interface
1. Follow	£600	£600	£600	£600	£600	£600
2. Assist	£750	£750	£750	£750	£750	£750
3. Apply	£1,000	£1,000	£1,000	£1,000	£1,000	£1,000
4. Enable	£1,500	£1,500	£1,500	£1,500	£1,500	£1,500
5. Ensure or advise	£1,825	£1,825	£1,825	£1,825	£1,825	£1,825
6. Initiate or Influence	£2,000	£2,000	£2,000	£2,000	£2,000	£2,000
7. Set strategy or inspire	£2,500	£2,500	£2,500	£2,500	£2,500	£2,500

Rate Card Notes:

Professional Services: SFIA Rate Card Standards

The following standards apply to all professional services provided by Mayden under G-Cloud 15:

Working Day: 7.5 hours exclusive of travel and lunch. Days can be purchased as half days if required.

Working Week: Monday to Friday, excluding national holidays.

Office Hours: 09:00 to 17:00, Monday to Friday.

Travel, Mileage & Subsistence: Included in the day rate within 15 miles of our Bath Head Office. Outside this area, these are payable at the department's standard travel and subsistence rates by prior agreement.

Mileage: Handled as per the Travel, Mileage, and Subsistence policy above.

Professional Indemnity Insurance: Included in the day rate.

These rates are utilised to calculate the final costs for any Agreed Days or Agreed Milestones defined within Mayden Lot 2 (Cloud Software) onboarding. These rates also apply to standalone professional services procured independently of a Lot 2 software license.

All prices are exclusive of VAT.

SFIA Level	Day Rate	Role Mapping & Activity Distinction
3. Apply	£1,000	Floorwalking: On-site presence to assist staff with basic navigation during go-live.
4. Enable	£1,500	Implementation Support: system testing, and basic configuration.
5. Ensure or advise	£1,825	Training & Transformation: Data migration, Formal classroom or remote training delivery, clinical workflow design, and senior project management.
6. Initiate or Influence	£2,000	Strategic Consultancy: Multi-site service mergers and programme transformation.
7. Set strategy or inspire	£2,500	Executive Leadership: Clinical Safety Officer (CSO) oversight and strategic programme direction.

Pricing Notes:

All prices are exclusive of VAT.