

Abavus - Payments and Transactions

Product	ONE-OFF COST	Information
Online Payment (Web). Integration to the council's selected payment gateway for web. This includes the ability to configure and manage the council's entire product and service catalogue, VAT management, and revenue management. Enables customers to add multiple products to a single transaction.	£8,500.00 (one-off cost)	In addition to our standard support, we offer an annual enhanced support package for the payment gateway charged at £1,700.00 per year. This covers resolution of issues originating from the merchant service provider's side. This includes but is not restricted to bug fixes, upgrade configuration, and downtimes. The enhanced support package is optional. Should clients not opt for the enhanced support package, their payment gateway will be covered by our standard support protocols. Resolution of issues originating from the merchant service provider's side will be deemed as enhanced support charged at our support resolution consultancy rates (please see rate card).
Online Payment (Native Mobile App). Integration to the council's selected payment gateway for native mobile app. This includes the ability to configure and manage the council's entire product and service catalogue, VAT management, and revenue management. Enables customers to add multiple products to a single transaction.	£6,500.00 (one-off cost)	In addition to our standard support, we offer an annual enhanced support package for the payment gateway charged at £1,300.00 per year. This covers resolution of issues originating from the merchant service provider's side. This includes but is not restricted to bug fixes, upgrade configuration, and downtimes. The enhanced support package is optional. Should clients not opt for the enhanced support package, their payment gateway will be covered by our standard support protocols. Resolution of issues originating from the merchant service provider's side will be deemed as enhanced support charged at our support resolution consultancy rates (please see rate card).
Online Payment (Customer Assist). Integration to the council's selected payment gateway for mediated payments (e.g. by customer service staff). This includes the ability to configure and manage the council's entire product and service catalogue, VAT management, and revenue management. Provides ability to add multiple products to a single transaction.	£6,500.00 (one-off cost)	In addition to our standard support, we offer an annual enhanced support package for the payment gateway charged at £1,300.00 per year. This covers resolution of issues originating from the merchant service provider's side. This includes but is not restricted to bug fixes, upgrade configuration, and downtimes. The enhanced support package is optional. Should clients not opt for the enhanced support package, their payment gateway will be covered by our standard support protocols. Resolution of issues originating from the merchant service provider's side will be deemed as enhanced support charged at our support resolution consultancy rates (please see rate card).

Prices exclude VAT

Prices exclude integration project costs

Volume discount available. 25% discount for two payment gateways. 30% discount for three payment gateways.