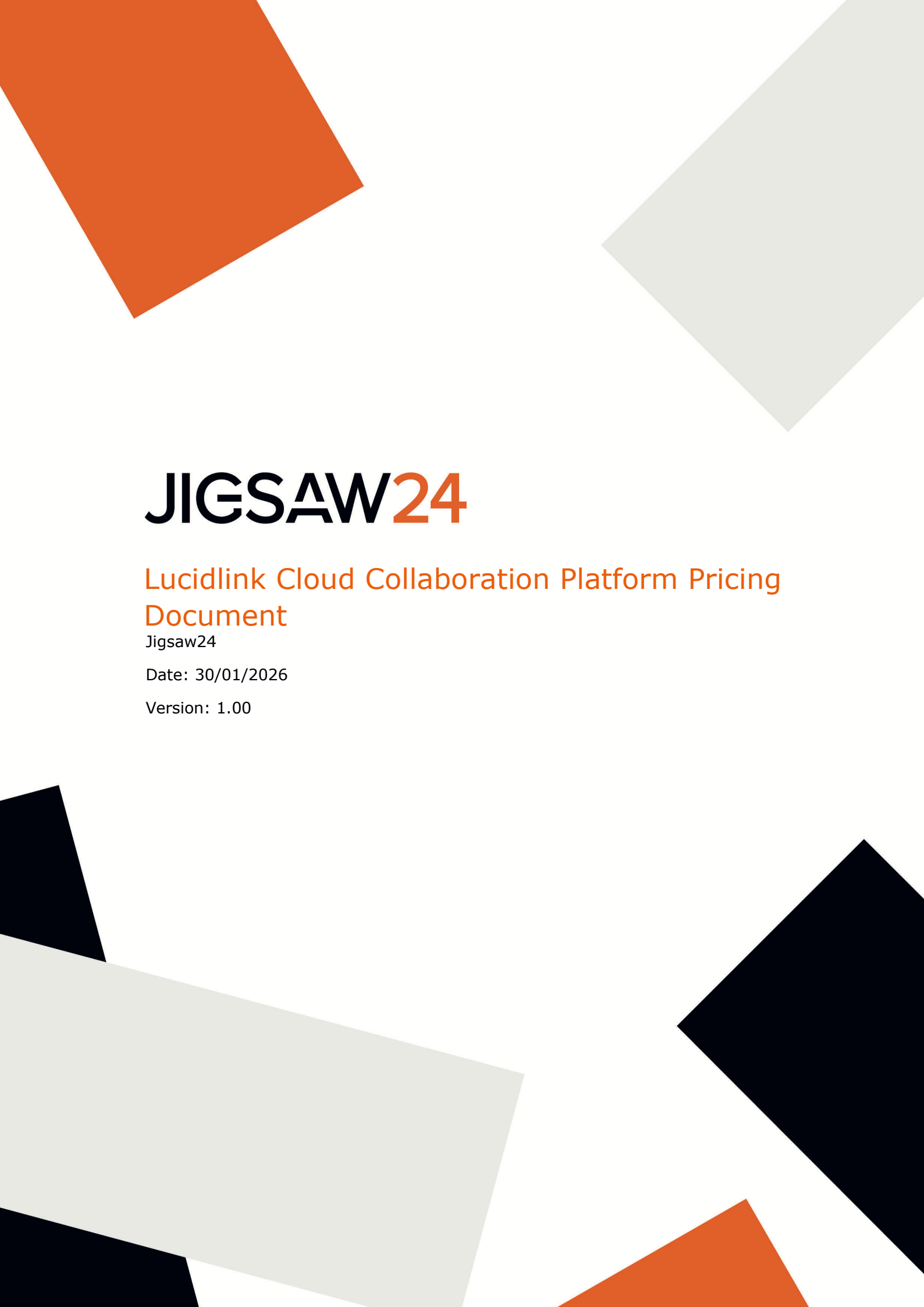




JIGSAW24

Lucidlink Cloud Collaboration Platform Pricing Document

Jigsaw24

Date: 30/01/2026

Version: 1.00

Lucidlink Pricing Document

LucidLink v3 Enterprise 'the new LucidLink', from Jigsaw24

1. Pricing Model

LucidLink's v3 Enterprise SaaS platform combines global-scale S3 storage (hosted by Amazon Web Services - AWS) with LucidLink's own proprietary data-streaming technology (their global metadata synchronisation service).

Either single or multiple discrete 'Workspaces' can be set up and configured against a unique 'domain' which is typically the customers brand name. Example: *sharedrive.mycompanyname* (workspaceName.domainName) or *globalstorage.mycreativestudio*. It is possible to host an unlimited number of LucidLink Workspaces against a single domain.

LucidLink is billed at this top 'domain' level, meaning any contractual entitlements for users or pre-purchased TB capacity can be shared across all Workspaces within the end user domain.

2. Pricing Model – Baseline Commercials

LucidLink Enterprise Plans – Unit Rates	Price per TB per month	Price per user per month	Price per user per year
Enterprise Plan - 'Hot'	£62	N/A	£744
Enterprise Plan - 'Cold'	£25	N/A	£300
Enterprise Plan - 'Custom'	£32	N/A	£384
Additional User	N/A	£8	£96

As standard, the service is charged and contracted for by TB capacity and user:

- List price per 1TB (1,024GB) of LucidLink Enterprise (1,024GB) per month = **£62.00**
- List price per 1TB (1,024GB) of LucidLink Custom (end user supplied S3 object storage) = **£32.00**
- List price per 1TB (1,024GB) of LucidLink 'Basic' cold tier for use with LucidLink Enterprise Blended per TB per month = **£25.00**
- List price per user per month = **£8.00**
- The minimum monthly service for each discrete Workspace is 1TB (1,024GB)
- 5x free users are included with each domain, inclusive of a mandatory 'root' user. Additional users beyond the 5x free are charged at £8.00 per user per month.
- LucidLink Enterprise is a completely dynamic service. As a result, end users can go beyond contracted TB capacity or user count. Services consumed beyond contracted capacity will be invoiced at MSRP, monthly in arrears at the effective rates above. Capacity consumed beyond minimums are calculated by GB for capacity usage and user count for users.
- The effective rate of overages beyond the minimum 1TB threshold are billed at the prevailing rates above, by the GB.
- For LucidLink Enterprise Blended, the minimum amount of 'hot' storage within a blended contract is 25%. For example, 1TB hot with 3TB cold meets the threshold whereas 2TB hot with 10TB cold does not meet the minimum threshold.

- All LucidLink Enterprise Plans are invoiced annually, upfront.

3. Product Plans

LucidLink Enterprise – this is a fully featured Workspace with 100% 'hot' S3 storage hosted in AWS's fastest, most performant storage tier. All data held in LucidLink Enterprise is charged at £62.00 per TB per month.

LucidLink Enterprise Blended – this is a fully featured Workspace comprised of a blend of performance 'hot' tier with slower 'cold' tier, all contained within the same Workspace.

LucidLink Custom – this is a 'LucidLink service only' Workspace, without any pre-bundled S3 storage. This tier operates on a 'bring your own cloud' basis, where end users bind their own S3 storage from a third party provider into LucidLink's service. LucidLink Custom is charged per TB held in its service at a rate of £32.00 per TB per month.

4. Data Locality

End users can choose the geographic location of the datacenter that hosts their Workspace. These align with AWS global infrastructure locations. The price remains the same wherever the Workspaces is hosted.

5. Example Pricing

Customer A would like a 50TB LucidLink Enterprise Plan for 12 months, with 100% hot cloud storage for the highest performance. They are charged £62 per TB per month = $50 \times £62 = £3,100$ monthly charge for storage, or £37,200 per year. They would like a total of 20 active users, plus a root user = 21 total users required. 5x users come free, leaving 16x chargeable. They are charged 16x £8 per month = £128 monthly charge for their additional users, or £1,538 per annum.

Customer B would like a blended LucidLink Enterprise Plan for 12 months with just 4 active users. They want a capacity of 10TB hot & 30TB cold. They are charged $£68 \times 10 + £25 \times 30 = ((68 \times 10) + (25 \times 30)) \times 12 = £17,160$ annual charge.



JIGSAW24

40 High Church Street
Nottingham NG7 7JA

www.Jigsaw24.com

Registered in England and Wales 2682904
VAT Registration No. 610706674