

GoCardless pricing overview for GCloud15

GoCardless commercials are made up of 2 parts; **Transaction Fee** and **Annual Platform Fee**.

Transaction Fee:

GoCardless transaction fees are offered through a choice of three core pricing plans: Standard, Advanced and Pro. Each bundle provides different levels of access to bundled products and features.

Standard

The Standard plan is a straightforward way to start collecting recurring and one-off payments. It offers basic customisation and access to our core capabilities, including collecting one-off and recurring payments via Direct Debit, Instant Bank Pay and international payments.

Advanced

The Advanced plan enables optimisation of your payments processes and adds a layer of smart revenue protection. It offers full customisation and access to some of our more advanced features, such as instant payer verification through Verified Mandates and intelligent retries with Success+.

Pro

The Pro plan gives businesses access to all of the features we offer, including advanced fraud protection with GoCardless Protect+, a scalable payment recovery solution and a fully customisable user experience.

Custom

GoCardless also offers a custom plan for larger enterprises and high-volume businesses with specific needs that are not met by their standard tiered plans.

Custom Pricing:

GoCardless provides bespoke commercials for businesses with large payment volumes or requiring a bespoke solution with dedicated support subject to forecasted transaction volumes or value to be submitted per year.

Once forecasts are provided, we will create pricing based on either **a fixed % Fee pricing** (where transaction cap is optional on Domestic payments) or **a Fixed £ fee pricing**.

PLEASE NOTE: We are sharing our fees (below) as a starting point per transaction. In line with GCloud requirements, GoCardless will never charge customers higher than stated in this document below.

Maximum pricing:

Domestic Payments*	Standard	Advanced	Pro
Transaction fee [Fixed %-fee pricing]	1% + £0.20	1.25% + £0.20	1.4% + £0.20
Transaction fee [Fixed fee pricing]	£1.50	£2.00	£2.50
High value transaction fees for BACS	0.3% surcharge on any value over £2,000		
Refund fee	£0.50	£0.50	£0.50
Chargeback fee	£10	£10	£10
Failure fee	£10	£10	£10

* **Domestic Payments** mean any Transaction(s) either a) submitted in BACs or Faster Payments (IBP and sVRP in-flow pricing. Direct settlement is optional); b) submitted in the SEPA Payment Scheme where that Transaction pay-out is to a Nominated Account located in one of the supported countries as listed in the table here;

International Payments*	Standard	Advanced	Pro
ACH, PAD, BECs, BECs NZ, Autogiro, Betallingservice	1% surcharge on top of Transaction fee		

* **International Payments** mean any Transaction(s) which is not a Domestic Transaction, with or without using the FX Feature.

Outbound Payments*	
Transaction fee	£0.45

Outbound Payments enables you to easily send funds to your customers, suppliers, or other beneficiaries directly from a payment account, topped up either from your existing collections, or from a verified external bank account.

Annual Platform*	Essential	Enhanced	Premium
Annual fee	£6,000	£24,000	£70,000

Depending on the mandatory platform chosen by customer, this may include the following services, delivered by specialists assigned to each function:

- Implementation
- Migration
- 24/7 Support
- Continued learning
- Strategic guidance and insights

VAT:

- All fees are exclusive of VAT