

# Pricing Document

## Workforce and Duty Management Solutions for G-Cloud 15

Crown Computing Limited



Crown  
Commercial  
Service

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## 1. Crown Solution Suites

Crown offers a range of workforce and duty management solutions as fully managed cloud services, delivered as solution suites, which provide functionally integrated application modules hosted in the cloud and delivered as self-contained services that address typical business scenarios. Crown offer the following suites:

| Crown Solution Suites             | Service Scope                                                                                                                         |
|-----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|
| <b>Workforce Management Suite</b> | <i>Full set of attendance and activity management in public sector departments and organisations</i>                                  |
| <b>Duty Management Suite</b>      | <i>Comprehensive attendance and rostering requirements of duties-oriented organisations such as the Police and Emergency services</i> |

This document provides inclusive prices for the service suites, covering the necessary software licensing, cloud infrastructure capacity, as well as the operations and management of the services.

Prices are presented as subscription charges per employee per month basis for ranges of employee numbers. Custom configurations will be required for numbers of employees outside the listed ranges, and Crown will be pleased to provide pricing for those on request.

## 2. Solution Suite Pricing

The subscription rates per employee per month for the Crown solution suites are as below:

### 2.1 Workforce Management Suite

| Employee Ranges                 | Monthly Subscription |
|---------------------------------|----------------------|
| <b>Up to 500 employees</b>      | £7.40 per employee   |
| <b>501 to 2000 employees</b>    | £2.75 per employee   |
| <b>2001 to 5000 employees</b>   | £1.67 per employee   |
| <b>More than 5000 employees</b> | £1.30 per employee   |

### 2.2 Duty Management Suite

| Employee Ranges                 | Monthly Subscription |
|---------------------------------|----------------------|
| <b>Up to 3000 employees</b>     | £7.00 per employee   |
| <b>3001 to 5000 employees</b>   | £4.50 per employee   |
| <b>More than 5000 employees</b> | £2.75 per employee   |

### 2.3 Basis of Costs

Subscription prices for Crown solution suites include a comprehensive set of services as below:

- Application software licenses – for the number of employees
- Cloud infrastructure charges – Including servers, storage, networks, and server licences
- Installation and configuration of cloud infrastructure and application software
- Cloud service charges – covering job scheduling, data backup, and security

- Named Service Delivery Manager
- Service and Support Desk support
- Application Software Maintenance
- Annual software updates and access to upgrades

Crown's project and professional services may be required to implement upgrades and/or provide any additional training required. Prices for such resources is provided in the SFIA rate card as below.

All prices are exclusive of VAT.

Travel and subsistence expenses are charged as per G-Cloud 15 terms and conditions.

### 3. Skills for the Information Age (SFIA) – Rate Card

#### 3.1 Standard Rate Card

| Skill Type                 | Strategy & Architecture | Business Change | Development & Implementation | Service & Project Management | Procurement & Management Support | Client Interface |
|----------------------------|-------------------------|-----------------|------------------------------|------------------------------|----------------------------------|------------------|
| 1. Follow                  | £850                    | £850            | £700                         | £700                         | £700                             | £700             |
| 2. Assist                  | £1,000                  | £1,000          | £850                         | £850                         | £850                             | £850             |
| 3. Apply                   | £1,100                  | £1,100          | £1,000                       | £1,000                       | £1,000                           | £1,000           |
| 4. Enable                  | £1,350                  | £1,350          | £1,250                       | £1,350                       | £1,250                           | £1,250           |
| 5. Ensure or advise        | £1,400                  | £1,400          | £1,250                       | £1,400                       | £1,250                           | £1,250           |
| 6. Initiate or influence   | £1,450                  | £1,450          | £1,350                       | £1,450                       | £1,350                           | £1,350           |
| 7. Set strategy or inspire | £1,600                  | £1,600          | £1,450                       | £1,600                       | £1,450                           | £1,450           |

#### 3.2 Standards for project and consultancy day rate cards

|                                          |                                                                    |
|------------------------------------------|--------------------------------------------------------------------|
| <b>Working day:</b>                      | 7.5 hours exclusive of travel and lunch                            |
| <b>Working week:</b>                     | Monday to Friday excluding national holidays                       |
| <b>Office hours:</b>                     | 9:00am to 5:30pm Monday to Friday                                  |
| <b>Travel, mileage, and subsistence:</b> | Payable at Crown's standard travel, mileage, and subsistence rates |
| <b>Professional Indemnity Insurance:</b> | Included in day rate                                               |

### 4. Statement

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#### Terms and Conditions

Whilst every care has been taken to ensure that the estimates for implementation service are correct and realistic, they may be subject to variation based on specific customer requirements.

The company's standard Terms and Conditions will apply to this pricing unless superseded by signed contracts between all parties.

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