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ROBOTIC PROCESS AUTOMATION SERVICES

Cloud Support – Service Definition

IB Boost is a specialist development consultancy whose focus is on delivering complex solutions to global organisations. Our experience has led to the development of a suite of innovative software frameworks for accelerating project delivery. Our combination of subject matter expertise and innovative software solutions paired with our passionate technology consultants allows us to provide a comprehensive range of cloud solutions for almost any target application technology.

SUMMARY

IB Boost offers support and consultancy on the design, development and implementation of Robotic Process Automation (RPA). Our expertise is in replicating real-user interactions with software and the development of software-to-software interfaces for both testing and live process automation, and in helping organisations develop Intelligent Automation capabilities.

SERVICE OVERVIEW

IB Boost has extensive experience with Robotic Process Automation (RPA), having worked in this area since our inception in 2009. Our special expertise is in replicating real-user interactions with software and the development of software-to-software interfaces for both testing and live (production) process automation and we have a long-pedigree of implementing automation projects in both the private and public sector.

Our OCTANE framework was designed specifically to address these automation needs and of course we have a deep and varied experience in automating a variety of bespoke, proprietary, vendor and COTS software in a number of contexts as a result of this.

Using a proven set of RPA tools that will be chosen as most suitable for each project's unique requirements, IB Boost can increase automation levels which will in turn save weeks or months of effort. We have experience with various RPA platforms, including BluePrism, AutomationAnywhere, AutoIt, AutoHotkey, UIPath, and of course, our flagship automation tool, ORQA.

Background

An organisation's resources are likely to spend a lot of time on repetitive, time-consuming and labour-intensive tasks and processes. By implementing Robotic Automation, these efforts can be replaced, and resources freed up to commit their time to higher value tasks.

IB Boost can help organisations by providing a flexible RPA offering that identifies, designs and implements automated processes across a team or organisation.

Tools and Frameworks

Using our automation tool, ORQA, and the OCTANE suite of products, we can provide reduced costs to manual process automation should you so wish, or we can use your preferred automation tools should they be more appropriate. Our services will free up time for your resources to spend on non-automated processes. We can provide support for a wide range of commercial and open source software on any platform.

Implementation and Delivery

At IB Boost we are involved in projects of various sizes and in various guises. We favour the concierge-service approach of providing high-value services and implementations to our clients, investing in these relationships upfront rather than trying to offer a cookie cutter, commoditised experience like most of the software vendors in the field.

Our typical approach involves the detailed analysis of current business processes to determine those most suited to RPA – typically these are processes which are repetitive in nature, rules-driven, prone to error, and involve digital data.

IB Boost will then work with you to design a RPA implementation approach that best fits your needs and budget, factoring in any organisational restraints and timelines.

Training and Support

IB Boost's solutions are designed with user experience in mind from the very start. Even complex workflows can be simplified to make the final solution intuitive to use for a range of use cases. We can provide training manuals and user guides for all user types which will outline the day-to-day use and operation of the system. We can also run training sessions with users.

FEATURES

- Experts in Robotic Process Automation (RPA) tooling and project delivery
- Automate any IT or business process in any sector
- Infinitely scalable cloud operational model
- Easily scalable: no RPA too large
- Flexible: unlimited range of automation possibilities; cloud / on-premise
- Simplified user interface for common tests to move projects forward
- Advanced dashboard and analytics to performance profile your application
- Secure platform: HMG Security Policy Framework compliant OFFICIAL-SENSITIVE and higher
- Ongoing support, operation and maintenance available

BENEFITS

- Increased accuracy of processes
- Reduced time in process execution
- Reduced operating costs
- Increased accuracy and efficiency and elimination of human error
- Accelerate your digital transformation and process improvements
- Improved user experience, reduced menial work better job satisfaction
- Allow staff to focus efforts elsewhere
- Increased levels of compliance / auditing
- Connect to various networks and hybrid/on-premise solutions using network blueprints