



datb – Risk Register

Service Definition for G-Cloud 15

|         |                                |
|---------|--------------------------------|
| version | 1.0                            |
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# 1 Service Description

datb's Risk Register is a component of datb's Local Government Platform (LGP) that may be licenced independently of LGP. It is a cloud-hosted register for the recording, assessment, management, mitigation, and reporting of corporate risks.

It is particularly suitable for use by local authorities but will find use in many types of organisation.

The service is provided in the form of:

- Cloud-hosted, secure and scaleable environment pre-configured with the Risk Register application.
- Administrator configuration capability enabling a system administrator to define organisation hierarchy, risk types, scoring mechanism and so on.
- Reporting capability allowing reporting on current risk position, risk position history, current status of risk management (risks due for review etc.) in order to ensure that risks are being appropriately managed across a large organisation.
- Versioning of all data ensures that a full history of each risk remains available.
- Risk summary information can be presented via a public portal where an organisation is required to publish its risk register.
- Training, support, design, and other activities are available as required to ensure productive use of the Risk Register.

The Risk Register application is based on the use of kinodb – a metadata-driven development and deployment environment enabling the specification of entire suites of applications entirely in data, rather than as code. This allows tailoring of the Risk Register to meet additional requirements and to interface with other systems as required.

Integration with single sign-on mechanisms is provided.

We work with customers as required to supply training, design assistance, mentoring and other services to ensure that solutions meet requirements.

## 1.1 Risk Register Service features

datb's Risk Register provides:

- A Risk Register capable of configuration in terms of the 'dimensions' of recorded risk types
- Full audit history of all risk information (scores, mitigations, actions etc.)
- Reporting at any point in the organisational hierarchy, enabling risk owners to quickly assess actions required in respect of all risks for which they are ultimately responsible.
- Assessment of aggregate risk positions and trends
- On-site, telephone, mail, on-line support as required

- External publication of configurable risk summary information via web portal
- Ability to interface with other systems as required

These services:

- Deliver a configured, cloud-hosted Risk Register following a simple configuration exercise
- Provide visibility of risks, mitigations, and accountabilities across the organisation
- Enable appropriate internal and external reporting of past, current and future risk positions

We can assist with initial data take-on from documents, spreadsheets or other data sources as required.

We can implement web service integrations with other systems to facilitate exporting reporting and other requirements.

Risk Register functionality can be augmented with the additional functionality provided by datb's Local Government Platform (LGP) separately available via G Cloud.

## 2 Summary

| Characteristic    | Description                                                                                                                                |
|-------------------|--------------------------------------------------------------------------------------------------------------------------------------------|
| Lot               | 2b                                                                                                                                         |
| Applicability     | Organisations requiring a flexible Risk Register to ensure appropriate management and reporting of corporate risks.                        |
| Contract duration | Flexible                                                                                                                                   |
| Costs             | The Risk Register is licensed annually.<br><br>Additional services are available on a fixed-price or time and materials basis as required. |

## 3 About datb

datb has worked since 2002 with a variety of clients in sectors ranging from local government to financial asset management and global, national, and regional utilities in rail, water and energy sectors.

Our analysts specialise in 'getting inside' the requirements – understanding the business context, not just the technical details, that will enable delivery of a solution that will be accepted by the users and that will deliver real benefit to the organisation.

Our development & deployment framework is genuinely unique and enables the developer to focus on the functionality, not the technical implementation. It is ideally suited to deployment in the Cloud and enables applications to be scaled from supporting a workgroup to the enterprise and beyond.

Our ability to support, maintain and enhance an application delivered years in the past as easily as one delivered last week means that, as requirements and regulations change, existing investments in systems development are protected. Our commitment to maintaining the kinodb platform in line with new standards safeguards investment and allows applications that were delivered 20 years ago remain up to date in terms of web standards, database versions and browsers.

Whilst we are always ready to perform work for our clients, our provision of hosted and maintained development and test environments allows clients to undertake ongoing development of systems that we deliver.

We have developed a wide range of applications for our clients, from Asset Management suites to HR systems, Organisational Learning, workflow management, meetings administration, time management and work recording, case management, Asset Cost Estimation, Intellectual Property Management, and many others.

Delivered systems include ground-up developments, configurations of our off-the-shelf applications, and migration of legacy (Notes / Access / Excel) applications to fully web-deployed systems.

datb holds ISO27001, ISO9001 and Cyber Essentials + accreditations.

## **4 Technical information**

Users interact with the system using a standard browser – we support current versions of Chrome, Safari, Edge, and Firefox. Applications are accessible using mobile browsers and automatically present information in a format appropriate to the client device – for instance to tailor the presentation of the same application to a desktop or mobile phone.

The Risk Register application may send and receive emails and text messages, with rules-based processing of incoming emails enabling their association with the application's data as required.

The use of standard relational database technology ensures that interfacing to other systems can be accomplished by a variety of means.

The application framework offers strong support for XML data interchange and integration. XML- and JSON-based interfaces can be developed for a variety of services (for instance mapping – ArcGIS and Google Maps, geocoding, address lookup, payments processing, translation services, weather and so on) as well as existing corporate systems that support XML / JSON data interchange.

GOV.UK Notify support is provided as a component of the standard platform; other services can easily be integrated.

## **5 Commercials**

The Risk Register is licensed annually. The licence cost includes infrastructural management (patching, backups etc.) and upgrades to the application as these become available.

Design, training, mentoring and other work may be performed on either Time & Materials or Fixed Price terms as required by the customer.

## 6 Contact

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