

G-Cloud 15 – RM1557.15

Lot 2b – Software as a Service

Biometric Solution (Police Mobility)

Pricing Document

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Validity

This proposal and all information contained within are valid for a period of 180 days from January 30, 2026.

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Pricing Approach

New Customer

Options Available	Description	One Off Cost	Support Cost Per Annum	Total Price Per Annum
HCLTech's Biometric Solution is available to a force that is not using the HCLTech OPTIK Police Mobility Solution.	HCLTech Biometric Solution is based on Force premise/ in-house hosting and shared support service delivered from HCLTech's offices.	Implementation Cost £80,000	£ 50,000	£80,000 Implementation Cost – One Off (spread across duration of contract) + £50,000 Support Fee Per Annum.

Existing Customer

Options Available	Description	One Off Cost	Support Cost Per Annum	Total Price Per Annum
HCLTech's Biometric Solution to a force that is already using the HCLTech OPTIK Solution	HCLTech Biometric Solution	Implementation Cost – £50,000	£30,000	£50,000 Implementation Charge + £30,000 Support Fee Per Annum

Rate Card

Refer to the file titled "CCS - G-Cloud 14 - Lot 2 - Cloud Software - Rate Card - HCL Biometric Solution.docx"

Additional Items

The following options are available to both existing and new customers. An existing customer is one who is already using the HCLTech OPTIK Police Mobility Solution.

Additional Services	Tailored Service	
Dedicated Force Based Support	HCLTech can provide - where needed - in-house expertise to support the solution on a daily basis.	

Exclusions

Listed below are services that are out of scope of the contract terms.

- Infrastructure and associated infrastructure support
- Remote connectivity to enable shared support
- Network support
- 3rd party software licences
- External system connectivity

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- Firewall settings for associated ports of external systems for all the environments, e.g. test, training and live, etc.
- Webservice schema for external systems to retrieve details for different business processes.

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