

G-Cloud 15 – RM1557.15

Lot 2b – Software as a Service

Tasking and Briefing (Police Mobility)

Pricing Document

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Validity

This proposal and all information contained within are valid for a period of 180 days from January 30, 2026.

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Pricing Approach

New Customer

Options Available	Description	License Per User Per Month	One Off Cost	Total Price Per Annum
HCLTech's Tasking & Briefing Solution – User Based License Model	To provide 'HCLTech's Briefing & Tasking Solution based on Force premise/ in-house hosting and shared support service delivered from HCLTech's offices.	£10.00 (Minimum 2,000 User Base)	Implementation Charge £150,000.00	£150,000.00 Implementation Charge – One Off (spread across the duration of the contract) + £120.00 per user per annum.
Example	To deliver the HCLTech's Tasking & Briefing service from initial discussion, through design, implementation, testing and acceptance to go live.	Example for 2,000 users & £10.00 per user per month. = £20,000.00 per month.		£150,000.00 Implementation Charge – One Off (spread across duration of contract) + £240,000.00 per annum.

Existing Customer

Options Available	Description	License Per User Per Month	Migration Cost	Total Price Per Annum
HCLTech's Tasking & Briefing Solution – Enterprise Model	HCLTech's Tasking & Briefing Solution based on Force premise/ in-house hosting and shared support service delivered from HCLTech's offices.	One – Time Annual Support Cost of £100,000	Implementation Cost – £100,000	£100,000.00 Implementation Charge – One Off (spread across the duration of the contract) + £100,000.00 per annum for Annual Support

Volume Discounts

Volume Discount is applicable if the service has more than 2,000 officers onboard. This is only applicable on the license cost. One off implementation fees will remain the same as described in the options above.

This will be applicable to any new forces joining in as given below:

Options	User Based License Fees
Up to 2000	0%
2,000 and above	15%
3,000 and above	20%
4,000 and above	25%
5,000 and above	30%
6,000 and above	35%
7,000 and above	40%
10,000 and above	50%

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Rate Card

	Strategy and architecture	Business change	Solution development and implementation	Service management	Procurement and management support	Client interface
1. Follow	760	650	600	550	550	550
2. Assist	850	750	650	650	550	550
3. Apply	1,050	850	750	750	600	600
4. Enable	1,250	960	800	800	650	650
5. Ensure or advise	1,450	1,150	1,050	1,050	980	980
6. Initiate or influence	1,550	1,250	1,250	1,250	1,150	1,150
7. Set strategy or inspire	2,050	1,950	1,850	1,850	1,450	1,450

Standards for Consultancy Day Rate cards

Consultant's Working Day – 8 hours exclusive of travel and lunch.

Working Week – Monday to Friday excluding national holidays

Office Hours - 09:00 – 17:00 Monday to Friday

Travel and Subsistence – Included in day rate within M25. Payable at department's standard Travel and Subsistence rates outside M25.

Mileage – As above

Professional Indemnity Insurance – included in day rate.

Additional Services: New & Existing Customer

The following options are available to both existing and new customers. An existing customer is the one who is already using the HCLTech Police Mobility OPTIK solution:

Additional Services	Tailored Service	
Dedicated Force Based Support	HCLTech can provide - where needed - in-house expertise to support the solution on a daily basis.	Per Annum £120,000
Professional Services	Web Service Definition, Bespoke Training Modules and User Group Programs, etc. can be provided on a 'Day Rate' basis.	Please see professional rate table provided.

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Exclusions

Listed below are services that are out of scope of the contract terms.

- Infrastructure and associated infrastructure support
- Remote connectivity to enable shared support
- Network support
- 3rd party software licences
- External system connectivity
- Firewall settings for associated ports of external systems for all the environments, e.g. test, training and live, etc.
- Webservice schema for external systems to retrieve details for different business processes.

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