

G-Cloud 15 – RM1557.15

Lot 2b – Software as a Service

Force Control Centre

Pricing Document

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Validity

This proposal and all information contained within are valid for a period of 180 days from January 30, 2026.

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Pricing Approach

New Customer

Options Available	Description	One Off Cost	Support Cost Per Annum	Total Price Per Annum
HCLTech's Force Control Centre (FCC) Dashboard Solution to a force that is not using the HCLTech OPTIK Solution	HCLTech FCC Dashboard Solution on Force premise/ in-house hosting and shared support service delivered from the HCLTech's offices.	Implementation Charge £150,000.00	£50,000 Per Annum	£150,000 Implementation Cost – One Off (spread across duration of contract) + £50,000 Support Fee Per Annum.

Existing Customer

Options Available	Description	One Off Cost	Support Cost Per Annum	Total Price Per Annum
HCLTech's FCC Dashboard Solution to a force that is already using the HCLTech OPTIK Solution	HCLTech FCC Dashboard Solution	Implementation Cost - £80,000.00	£50,000 Per Annum	£80,000 Implementation Charge + £50,000 Support Fee Per Annum

Rate Card

	Strategy and architecture	Business change	Solution development and implementation	Service management	Procurement and management support	Client interface
1. Follow	760	650	600	550	550	550
2. Assist	850	750	650	650	550	550
3. Apply	1,050	850	750	750	600	600
4. Enable	1,250	960	800	800	650	650
5. Ensure or advise	1,450	1,150	1,050	1,050	980	980
6. Initiate or influence	1,550	1,250	1,250	1,250	1,150	1,150
7. Set strategy or inspire	2,050	1,950	1,850	1,850	1,450	1,450

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Standards for Consultancy Day Rate cards

Consultant's Working Day – 8 hours exclusive of travel and lunch.

Working Week – Monday to Friday excluding national holidays

Office Hours - 09:00 – 17:00 Monday to Friday

Travel and Subsistence – Included in day rate within M25. Payable at department's standard Travel and Subsistence rates outside M25.

Mileage – As above

Professional Indemnity Insurance – included in day rate

Additional Services: New & Existing Customer

The following options are available to both existing and new customers. An existing customer is the one who is already using the HCLTech OPTIK Solution.

Additional Services	Tailored Service	
Dedicated Force Based Support	HCLTech can provide - where needed - in-house expertise to support the solution on a daily basis.	Per Annum £120,000

Exclusions

Listed below are services that are out of scope of the contract terms.

- Infrastructure and associated infrastructure support
- Remote connectivity to enable shared support
- Network support
- 3rd party software licences
- External system connectivity
- Firewall settings for associated ports of external systems for all the environments, e.g. test, training and live, etc.
- Webservice schema for external systems to retrieve details for different business processes.

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