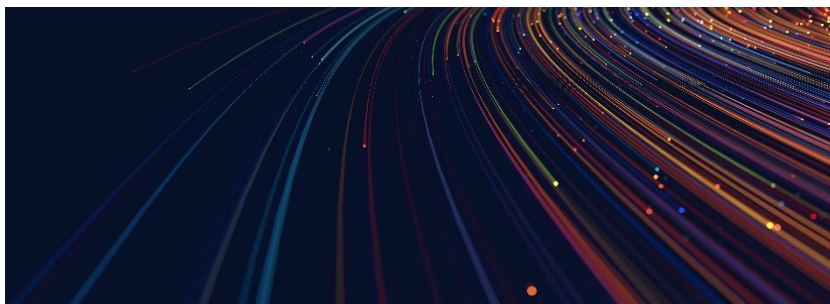


Technology Strategy and Implementation

A KPMG Service for G-Cloud 15



KPMG Overview



KPMG is a global leader in the professional services industry, ranking among the “Big Four” accounting firms. With over 236,000 employees spread across 144 countries, KPMG has significant scale that allows us to provide diverse technology services, robustly and at scale.

From individuals and small businesses to multinational corporations, KPMG helps government organisations private sector business at all levels tackle their most complex business challenges.

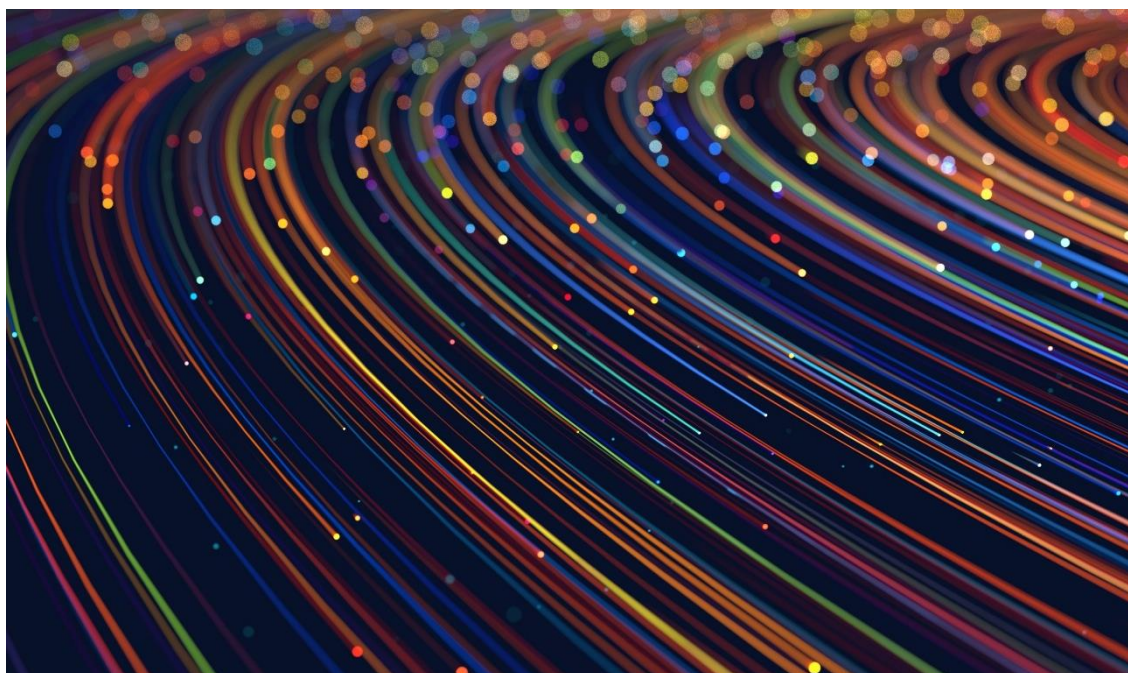
KPMG’s global network provides clients with access to both leading UK and global expertise and insights, ensuring that you receive tailored solutions, advice and support that are relevant to your specific needs.

KPMG is a frontrunner implementing cutting-edge technologies. We leverage artificial intelligence, data analytics, and blockchain to enhance services and to deliver innovative solutions. This commitment to technology ensures that KPMG remains at the forefront of the professional services industry, constantly evolving and adapting to meet the ever-changing needs of their clients.

KPMG’s combination of technology transformation experience coupled with the support of a broad UK and global network makes us the trusted partner of choice for some of the UK’s most challenging technology transformations.

Additional points:

- **Services:** KPMG offers a wide range of services including transformation advisory, technology, audit and tax services.
- **Industries:** KPMG serves clients across a variety of industries including government, healthcare, transport and financial services.
- **Culture:** KPMG is committed to fostering a diverse and inclusive workplace culture. We have been recognised for our efforts in promoting social mobility, gender equality and LGBTQ+ inclusion.
- **Sustainability:** KPMG is dedicated to environmental sustainability and has set ambitious goals for reducing our carbon footprint.



Technology Strategy and Implementation



Service Description:

KPMG's Technology Strategy and Implementation service combines powerful vision setting with practical delivery planning. It's ideally suited to developing effective blue prints for integrating cloud, digital and legacy platforms. Our approach will deliver a strong IT vision, new TOM design, efficient processes, knowledgeable tooling specification, effective implementation and strong commercial measures.



Our service features

- Defines a strong vision that aligns technology capabilities with business needs
- Sets direction for managing cloud, digital and legacy platforms
- Confirms current maturity and capability gaps
- Creates powerful roadmaps to link "thinking" with "doing"
- Builds organisational structures, role descriptions, workforce plans and efficient processes
- Designs, selects and implements service and systems management tooling
- Constructs meaningful performance indicators (e.g. SLAs/OLAs) to drive effective supplier performance
- Develops transparent sourcing solutions that evolve with your needs
- Develops practical and detailed implementation plans that ensure robust delivery
- Transfers skills leaving clients with a more experienced team.



Key service benefits

- Strong vision and direction for technology that clearly supports business needs
- Roadmaps and plans that link strategic intent to practical delivery
- Flexibility to manage multi-speed delivery of cloud, digital and legacy technologies
- A common roadmap to guide future decision making, prioritisation and investment in technology
- Clear definition the vision/objectives, services, capabilities and roles of technology teams/functions.
- Optimised sourcing models that blend in-house knowledge with external resources
- Powerful performance metrics that drive effective supplier performance.
- Detailed plans with practical steps to ensure effective implementation of new technologies
- New and transferred skills leaving you with a more experienced team set up for the long term.

Our Approach

Our proven approach has evolved based on our experience of working with clients across both the public and private sector to solve their most complex technology strategy and implementation challenges.

This service comprises four core components:



Strategy

- Clarifying key business objectives and developing an aligned vision for supporting technology capabilities
- Building a high level roadmap covering for the key people, process and technology capabilities needed
- Developing a case for change and investment



High-Level Design

- Determining core capabilities – confirming what you need to control, manage or execute
- Defining the key functions and processes needed to deliver the new technology vision
- Identifying the supporting tooling needed for systems and service management
- Completing Health Checks, Capability Maturity Assessments to understand the size and nature of any “gaps” to inform the development priorities and high level timelines



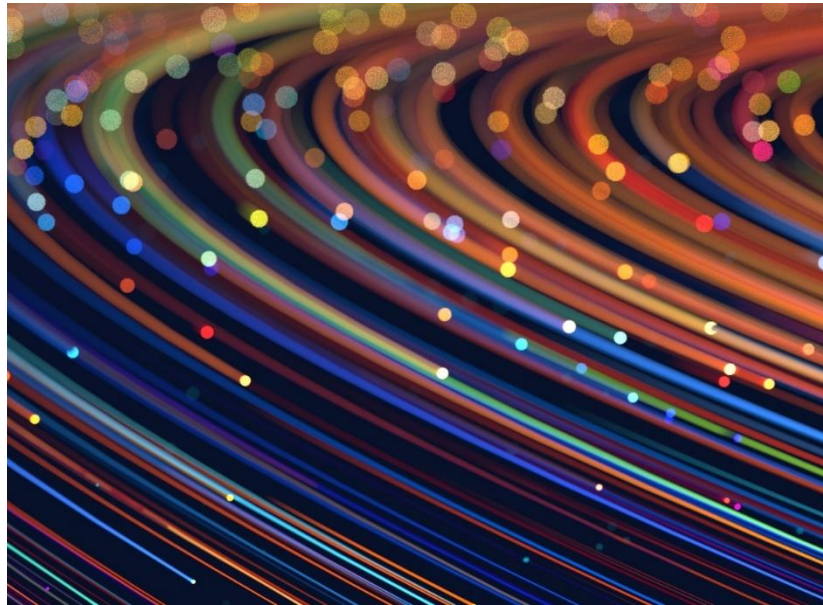
Detailed Design

- Producing the new Target Operating Model – covering org. charts, job descriptions and capabilities
- Building and executing workforce/recruitment/training plans
- Targeting tooling developments – typically focussing on strategy, business requirements, procurement documentation and practical implementation support
- Improving/re-engineering processes to more effectively integrate with new/existing tooling
- Commercial model development – improving and aligning SLAs and OLAs



Implementation

- Developing detailed implementation plans, with clear deliverables, milestones and owners
- Creating service transition acceptance criteria and “go-live” assurance testing
- Service design and on-boarding of new suppliers/contracts
- Managing exiting suppliers/contract closure



Our Approach (cont.)



Why KPMG?

- KPMG is a **global leader in technology advisory services** with a strong track record in the advice and application of technology transition management aimed at readiness and exploitation of digital, cloud and legacy technology services
- With many locations nationwide, KPMG can engage locally with your team and stakeholders but draw on knowledge and experience from our global technology transition and management practices
- KPMG has many long standing relationship and **successful track record with UK public sector clients** ranging from local agencies through to frontline services and central government departments
- KPMG understands the challenges faced with finding sourcing solutions for clients with a mix of digital, cloud and traditional legacy technologies.
- We are a market leader in the delivery of successful engagements in complex national and multi-national organisations with highly complex technology estates.
- Based on our proven experience and practical implementations, we have developed an extensive range of reusable collateral. This includes templates, tools, process documents, and industry examples.
- Our technology transition practice has the capability to deliver all aspects of sourcing and procurement and can support any subsequent delivery of strategic initiatives.
- We deliver added value through joint working, using our experience, insights and market knowledge to address clients' specific requirements and challenges.
- We are proud of our reputation for transferring skills and building capability within client teams.



Contact Us

PSopportunities@kpmg.co.uk



kpmg.com/uk

© 2026 KPMG LLP, a UK limited liability partnership and a member firm of the KPMG global organisation of independent member firms affiliated with KPMG International Limited, a private English company limited by guarantee. All rights reserved. Document Classification: KPMG Confidential

Document Classification: KPMG Confidential

CREATE. | CRT164925A January 2026