Evidence-Backed Defining Control Requirements

A KPMG Service for G-Cloud 15

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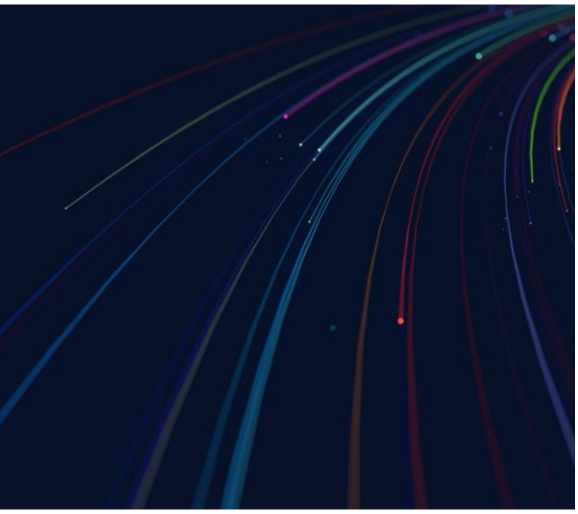
January 2026

Service Definition

Introduction to KPMG's Defining Control Requirements

Service Description:

KPMG's evidence-backed Defining Control Requirements service assists organisations in establishing clear requirements for supplier security and control operation as part of their cloud procurement process based upon KPMG's experience of assuring and advising upon cloud services.



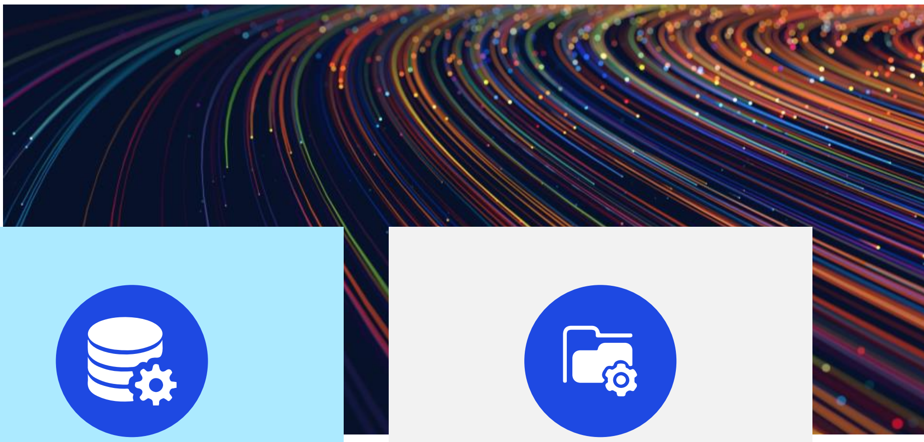
What are the benefits of KPMG service?

- Defining Supplier Control Requirements for Cloud Systems
- Receive consistent supplier responses based upon clear control requirements
- Control risk around service delivery, change and financial performance
- Reduce the cost of risk and control procedures
- Enable automated and efficient risk mitigation
- Provide assurance to a range of stakeholders, regulators and customers
- Increased automation of risk controls and interlinked real-time operations
- Enable monitoring of supplier performance against pre-determined requirements
- Enables standards implementation including ISAE3402, ISAE3000, ISO27001, ISO27018

Our service features

- Building a well controlled cloud enabled end to end process
- Process mapping the end-to-end process
- Identification of risks across processes, systems and teams
- Control objectives which suppliers can use to design controls
- Requirements suitable to be included in ITTs for procurement
- Clarity around roles and responsibilities for control operation
- A sound basis for Contracts and Service Level Agreements
- Identify opportunities to strengthen existing controls
- Build in assurance requirements for the Cloud service provider
- A baseline to monitor quality and supplier performance

Client Challenges



Not having a well controlled Cloud environment

Limited clarity over end-to-end processes

Support for designing controls

How to strengthen existing controls

Roles and responsibilities across team

Limited awareness of key risks across processes and systems

Monitoring supplier performance and adherence to SLAs

Understanding assurance requirements and compliance

Gaps in procurement requirements

KPMG Approach

KPMG's Defining Control Requirements service uses a combination of workshops, process walkthroughs and mapping, system interrogation and data analytics to build up an understanding of your risk and control requirements.

We have a range of enablers and assets to accelerate the definition of your control requirements and help establish efficient and effective controls. These include our Powered Controls suite comprising technology agnostic assets such as process taxonomies, role definitions, policies, maturity models, template control KPIs and reporting. A unified Cloud Control Framework, complemented by platform-specific frameworks e.g. S/4HANA, Oracle (Finance & HR), Workday, MSD, Coupa, ServiceNow, and others.

Our work and insights are strengthened by our alliance network, including Microsoft, SAP, Oracle, ServiceNow, Workday, Salesforce and Google Cloud.

Although our approach will be tailored to your individual requirements, we would typically follow a three-step approach to the fieldwork before providing our report:

Stage 1
Understand the process

- Understanding the scope of the service
- Document the high-level process (current or proposed)
- Confirm our understanding with your team

Stage 2
Risk assessment

- Use KPMG tools and methodologies to identify high level risks
- Collaborate through workshops to define your specific risks across agreed categories, such as financial, reputational, and operational

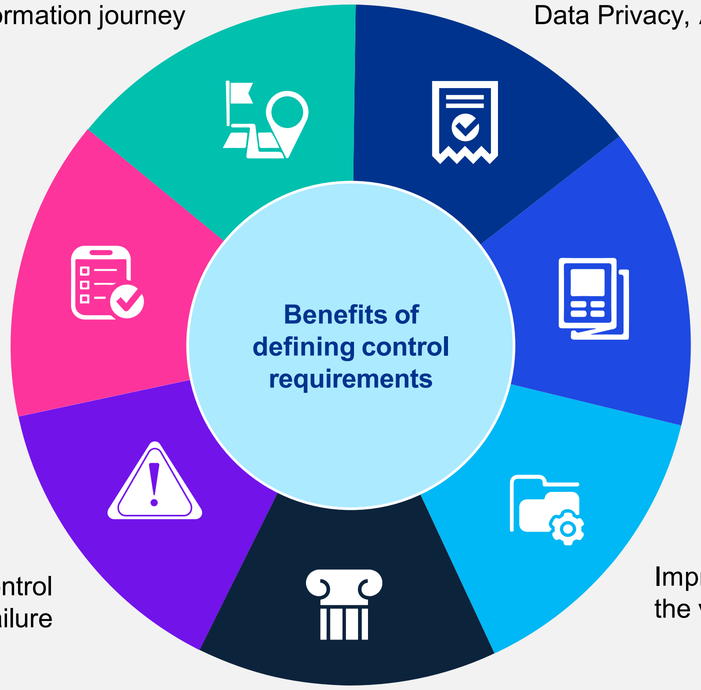
Stage 3
Control framework

- Establish control objectives to address the identified risks
- Suggest best practice to help you to design an efficient and effective control process
- Perform a gap analysis on existing processes and create a heat map

Outcomes

- We will provide a clear definition of your target risk and control framework which you can use to clearly define your Cloud service requirements for potential suppliers.
- We will define failure risks, control objectives, and expected controls for each outsourced process or service.
- We will collaborate with you to define the most effective approach for expected controls, ensuring optimal supplier response.
- We will work with your team to ensure that controls are designed effectively.
- We will discuss any gaps in the design of controls and how they can be addressed.

Summary of key benefits



Why KPMG?

01 Proven methodologies

We have proven methodologies in risk and control framework development and are a trusted brand in risk management and risk reporting.

02 Robust approach

We have assisted numerous clients in articulating their risks and controls and improving their control environment. We focus on enabling accountable bodies to effectively report to their customers and stakeholders.

03 Reduction in cost of controls

Our work helps clients cut control costs while boosting confidence in increasingly automated, interconnected real-time operations.

04 Making a difference

Our advice helps clients embed control specifications early in the procurement process for new systems, services, or processes—avoiding costly rework and ensuring transparency in third-party services.

05 An experienced team

Our team is highly experienced in identifying risk and controls in cloud environments to help you in developing your framework. We have the specialists across leading Cloud Service Providers and SaaS solutions to provide practical control recommendations.

Contact Us

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CREATE. | CRT164925A January 2026