



Evidence-Backed Hybrid Operations

A KPMG Service for G-Cloud 15



KPMG About us

KPMG is one of the largest AI Platforms & Cloud Engineering Advisory and Implementation providers in the UK. We bring end-to-end services across the entire cloud life-cycle from Strategy and Planning, to Architecture and Build, through to running Secure cloud-native applications. This is enabled by our diverse, industry-leading and multi-disciplined experts.

 AI Platforms & Cloud Engineering in its 10th year	 1000+ AI Platforms & Cloud Engineering Team (670+ Engineers & Architects, 500+ Advisory & Delivery consultants)	 2000+ AI & Cloud certifications in Azure, Google, AWS	 £30M + AI Platforms & Cloud Engineering spend supported annually	 600+ AI Platforms & Cloud Engineering projects completed	 50%+ Focused on highly regulated industries
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AI Platforms & Cloud Engineering Practice

- Deep domain experience across a wide range of Cloud providers and technologies
- Leading and award-winning scaled engineering capability
- Long established consulting approach and methodologies

Our Principles

- Industrialised approach reusing assets and accelerators
- Automate everything
- Deliver value for money
- Pride ourselves on high quality outcome deliverables

How we Operate

- Sprint based projects for fast iterative results
- Delivering with our clients using outcome focused multi-disciplinary teams
- Strong, established network to ensure partnering excellence

Our Core Propositions

Besides the core propositions we deliver **240+** services mentioned in our Service Catalogue

Operational Excellence 	AI Powered Modern Platform 	Modern Engineering 	Value & Sustainability 	AI Powered Application Modernisation 
• Cloud CoE & Target Operating Model • Cloud Programme Risk and Assessment • Cloud Maturity Assessment	• Cloud Design, Build, Migrate & Transform • Cloud Risk Controls & Cyber • Cloud Security Architecture	• DevOps & DevSecOps • Secure SDLC • Site Reliability Engineering (SRE)	• ESG • Sustainable Technology • Cloud Cost Management & Financial Optimisation (FinOps)	• Gen AI • Cloud Data & Analytics • Logging and Monitoring

Across our many delivery centres, we work with clients of all industries, specialising in complex, high risk or regulated sectors.



Combining our expertise with our alliance tech solutions, we harness the power of smart technologies. Together, we solve your most complex business issues to create sustainable success.



Hybrid Operations



Service Description:

KPMG's evidence-backed hybrid cloud operating model and tooling design supports the integrated management of on-premises and cloud-based infrastructure. It provides clients with blueprints and models for an integrated operational service management capability for hybrid landscape to support reliable delivery of complex multi-cloud and hybrid services.



Service Categories

1. Hybrid operational support and service management
2. Hybrid Cloud solutions
3. Multi-Cloud
4. On-premise environments
5. Regulatory compliance
6. Incident and Problem management
7. Capacity & Performance
8. Cost Management & FinOps



What are the benefits of KPMG Powered IT service?

1. Single integrated set of service management tooling
2. Consolidated tooling and processes spanning the hybrid landscape
3. Promotes portability between hosting platforms to maximise feature availability and cost optimisation
4. Integrated KPI dashboard for all environments
5. Reduction in ongoing expenditure
6. Independent and objective view of vendor landscape and solution applicability
7. Reduced overhead for BAU workflows enabling focus on value creation
8. Integrated management and monitoring platforms



Our Service Features

1. Integrated automation and orchestration of on-premises and cloud resources
2. Integrated event management and IT operations across cloud and on-premise environments
3. Supports hybrid and multi-Cloud Strategy for greater hosting flexibility
4. Integrated Performance Monitoring and Optimisation
5. Tooling consolidation and cost and licencing synergies
6. Vendor and Tool Selection for compatible systems and solutions
7. Automation and Orchestration of support workflows and task management
8. End to end operational visibility of systems and applications

Our Approach

KPMG proposes a well-defined approach that will assist in delivering a customised solution that meets your requirement. Using our global framework, industry experience and methodologies we will accelerate your journey to cloud, adoption of your operating model structure, creation of a resilient architecture and business case.



Requirements

- Current state of organization and delivery models in use
- Current capabilities and skills deployed
- Business strategy and strategic outcomes
- Cloud / hybrid technology vision



Activities

We take a three stage approach, defining a blueprint for the future, designing and testing option to meet that future state and finally building a plan for change.

Define Strategic Blueprint

- Describe key transformation outcomes
- Define key design principles
- Understand trends and context of wider operational landscape
- Describe current delivery model strategy and desired to-be state
- Review current capabilities
- Identify current pain points and capability gaps

Design Future State

- Use best practice and KPMG case studies to refine to-be structures and develop options
- Define operating model components at high level (e.g. process, organisation, sourcing, tools, skills, governance).
- Test future state options against principles and design requirements of delivery models, process, tools, governance and organisation

Implementation Planning

- Identify organisational change hotspots and risk factors
- Develop a high level change roadmap for implementation of the target operating model.
- Highlight key risks and success factors for implementation of the IT operating model.
- Develop a plan detailing component initiatives required to move to the future state



Outcomes

- A hybrid technology operating model design that allows support structures, processes and tooling to span the range of hosting environments.
- A unified design for tooling and automation with clear operational data jurisdiction boundaries
- A transformational roadmap and implementation plan to deliver the change needed to move to the desired future state



High-Level Timelines

Our indicative timeline is based on our experience of delivering similar engagements for multiple organisations. Once engaged, we will work with you to create and agree a bespoke plan to meet your specified requirements.

Weeks: Varies

Why KPMG



Top Professional Brand

KPMG has a strong brand and excellent reputation. We are focused on customer needs and have a pragmatic approach for the design and delivery of our Projects. Our team has a proven track record of delivering similar engagements and an intimate knowledge of challenges faced by our clients.



Constructive Input and Challenge

We consider it to be our responsibility to bring an independent perspective and constructively challenge existing processes and systems. We will highlight and share with you both internal and external leading practices.



We Employ a Collaborative and Integrated Team Approach

We deliver a full suite of evidence-backed recommendations in collaboration with KPMG sector and technical experts in all parts of our business around the globe. By working in multi-disciplinary teams, we can deliver holistic thinking and insights for even the most complex challenges.



We Have Strong Relevant Recent Credentials

We have worked across multiple industries and will bring insights from other sectors to challenge your thinking. We have vast Cloud and DevOps expertise within our technology practice in the UK region alone, who cover everything from hosting strategies to building landing zones. We produce agile, resilient and efficient IT functions that support the wider enterprise.

Our Team, Stories and Solutions

Business Outcomes Powered by Cloud

Our Solutions

Cutting-edge technology, business focused solutions

Our Stories

Discover the impact we've made in the Cloud industry

Our Insights

What are the big issues at the top of your business agenda? Read our latest thinking and research to stay on top of change.

AI and Machine Learning

Thought-leadership, expert analysis, and guidance on all things AI.

AI and Machine Learning

Technology and innovation

Trusted insights and actionable advice on emerging technologies.

Technology and Innovation



The CEO Guide to AI Value



Agentic AI: the what, the why and the how

And many more....

KPMG Industry Analyst Recognition

Industry analysts recognition and accolades - KPMG Global



Microsoft Partner of the Year for 2023
Microsoft Prestige Award for Supplier of the Year



KPMG named a **Global Leader** in Verdantix Green Quadrant: **ESG and Sustainability Consulting 2024**



Global Partner of the Year 2024
Google Cloud DE&I Partner 2024



2x Guinness World Records for DevOps and Cloud Upskilling

DevOps upskilling in KPMG and the community



2020, 2021, 2022

Highly Commended / DevOps Leader of the Year 2023



The Forrester Wave™: Cybersecurity Consulting Services in Europe, Q1 2024





Contact Us



Jonathan Grice

Partner, **Head of AI
Platforms & Cloud
Engineering Infrastructure
Government and Healthcare**

KPMG LLP, CIO Advisory
15 Canada Square
London E14 5GL
jonathan.grice@kpmg.co.uk



Tom Bragg

Director,
**Head of Cloud Engineering
Modern Hosting**

KPMG LLP, CIO Advisory
2 Forbury Place
33 Forbury Road
Reading, RG1 3AD
tom.bragg@kpmg.co.uk



kpmg.com/uk

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