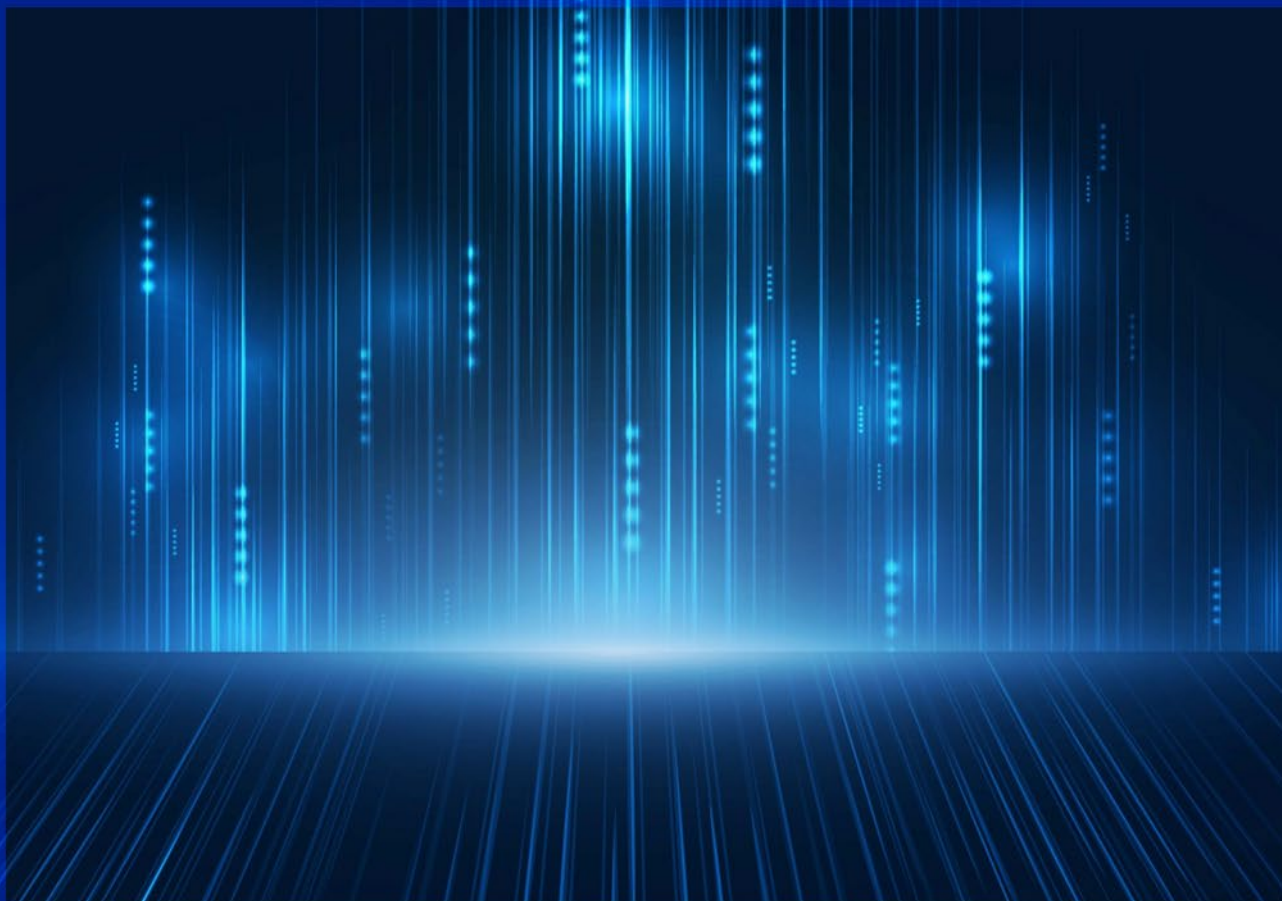


Supply Chain Maturity Assessment

A KPMG Service for G-Cloud 15



Service Definition

Supply Chain Maturity Assessment (SCMA) Service



Service Description:

Managing supply chains has become increasingly complex – while most companies seek to improve their operations, many do not have a qualitative framework or mechanism to decide where to start.

KPMG's SCMA methodology provides a holistic view across the constituent processes of the end-to-end supply chain and enables clients to identify and prioritise key improvement areas.

The findings from the three core components of the diagnostic maturity assessment – the Executive and Functional surveys and KPI assessment – demonstrate a client's maturity level in selected supply chain processes across six operating model design layers



Benefits of Supply Chain Maturity Assessment Service

- Approach utilises KPMG best practice and expert experience to help create a common language for improvement
- Upskilled internal supply chain team
- Identified gaps to, and impact of, accessing new technology
- Access to client specific benchmark data of leading supply chain practice
- Roadmap for implementing leading practice
- Transparency of required steps to improve competitive advantage
- Maturity review including: Strategy, Organisation, Processes, Technology & Data
- Improved understanding of the workings of your team and the "voice of the customer"
- Quantified performance gaps and business cases
- Global, tested tools and methodologies that accelerate delivery and return on investment
- Leadership alignment around investments and ROI



Our service features

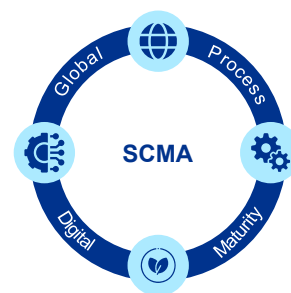
Core Activities

- Gap analysis against peer group and global benchmarks
- Translates current supply chain capability into maturity levels
- Strategic road mapping and programme planning
- Supply chain agility review
- Prioritisation plan for digital technology implementation
- End-to-end supply chain analytics
- Leading practice implementation aligned with KPIs & identified gaps and updated with digital supply chain best practise including AI
- Quantitative and qualitative data analysis
- Quantified benefits of initiatives to build the case for transformation
- Provides an understanding of current levels of customer satisfaction

Enabling Services

- Business case development
- Digital Transformation
- People and change management
- Learning and Development

What is the Supply Chain Maturity Assessment



KPMG's SCMA methodology provides a holistic view across the constituent processes of the end-to-end supply chain and enables clients to identify and prioritise key improvement areas

The findings from the three core components of the maturity assessment - **the Executive and Functional surveys and KPI assessment** - demonstrate a client's maturity level in selected supply chain processes across six operating model design layers (below)

5 processes covering the end-to-end supply chain

6 operating model design layers to allow focused recommendations

5 maturity levels to ensure consistent assessment criteria across all processes

Supply Chain Maturity Assessment sits alongside the **Procurement Maturity Assessment**

6 Operating model layers

1. Functional Process
2. People
3. Service Delivery Model
4. Technology
5. Performance Insights & Data
6. Governance

5 maturity levels

1. Reactive
2. Managed
3. Established
4. Collaborative
5. Integrated

5 Process groups

1. Maintain to optimize
2. Forecast to plan
3. Schedule to produce
4. Store to fulfil
5. Idea to commercialisation

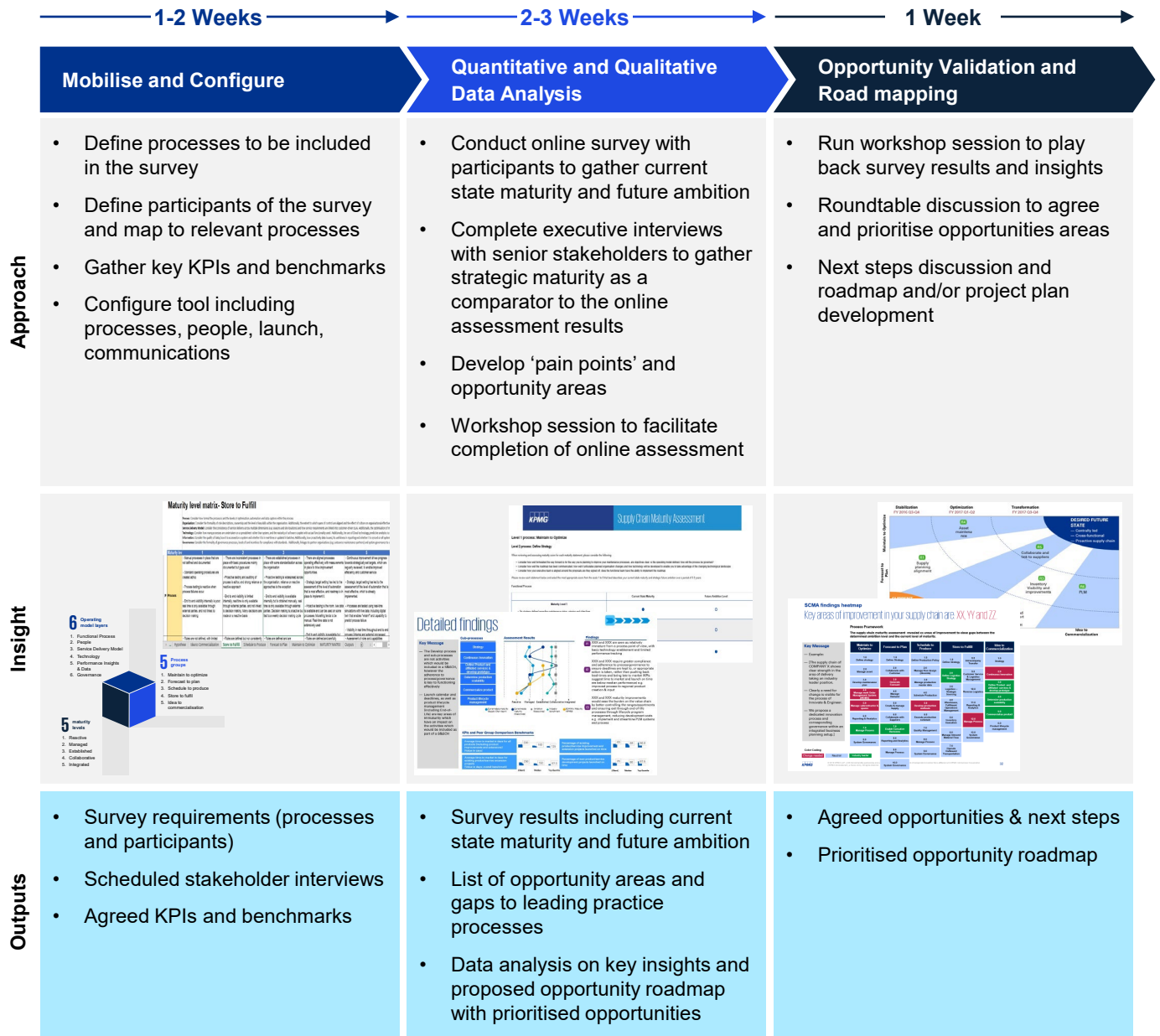
The Supply Chain Maturity Assessment (SCMA) methodology provides a holistic view across the constituent processes of the end-to-end supply chain and enables clients to identify and prioritise key improvement areas. The findings from the three core components of the maturity assessment – the Executive and Functional surveys and KPI assessment – demonstrate a client's maturity level in selected supply chain processes across six operating model design layers (below).

The SCMA reviews and assesses the end-to-end supply chain processes (i.e. Maintain to Optimise, Forecast to Plan, Schedule to Produce, Store to Fulfil, Idea to Commercialisation) across various dimensions of the operating model design layers (i.e. Functional Process, People, Service Delivery Model, Technology, Performance Insights & Data, and Governance) to identify areas of improvement and allow focussed recommendations.

KPMG Services

Supply Chain Maturity Assessment

Our SCMA provides a detailed review of supply chain capabilities across six operating model design layers including technology and adoption of cloud-based services. We will assess the maturity and identify improvement opportunities, scoring them by impact/benefit and level of complexity. Typically these projects run from 4 to 6 weeks, depending on complexity and stakeholder availability.



Our ways of working

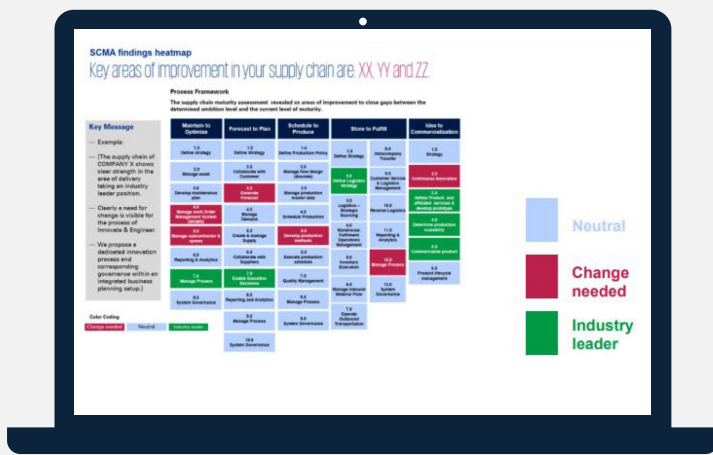
- Collaboration by default –we prefer to work together with you in a single integrated team; delivering shared objectives in line with shared values.
- The voice of the team –The data we use is both quantitative and qualitative. The opinions and insights that your team hold are as important as the financial insights and benchmarks when understanding maturity and prioritising the future opportunities for your function.
- Detailed outputs –With 5 process groups, 6 operating model layers and 5 maturity levels, we can provide targeted insights and recommendations which can help you close the gaps with your potential whilst keeping what your organisation does best

Supply Chain Maturity Assessment outputs



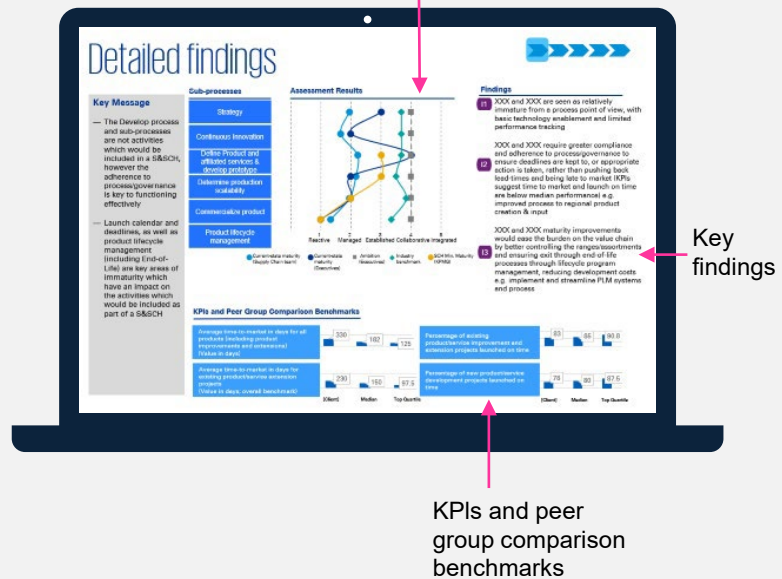
The below outlines two of the key deliverable templates which are included within the output document. These templates are populated by the engagement team using data collated from the KGS maturity assessment team. These outputs will allow clients to identify future opportunity areas.

Heat Map (L2)



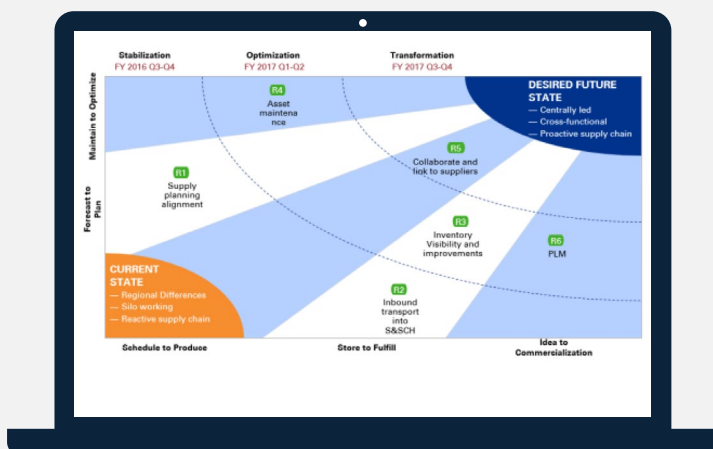
Line Chart (Level 1&2)

Level 2 chart

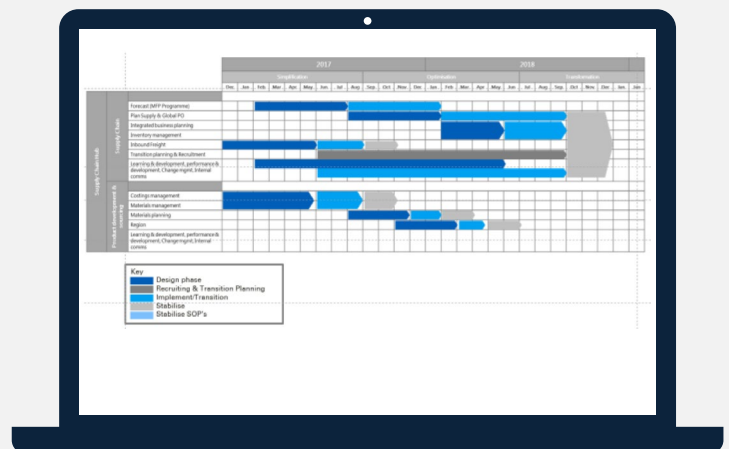


Below outlines the prioritisation roadmap which is included within the output document. The roadmap and project plan templates are created using PowerPoint. Outputs will be facilitated with clients in a workshop setting and will need to be pre-populated by the engagement team if required.

Road Map



Project plan



Why KPMG

KPMG has completed over 200 S2C/P implementations globally. We combine our procurement advisory, technology enablement, risk and indirect tax capabilities to work on the largest and most challenging and complex transformations.

Our Experience and Capability

100+

Procurement and Supply Chain professionals in the UK with deep experience and capability across public and private sector clients and markets

200+

Professionals working on innovative technology solutions for our clients in our **Ignition Centres**

Digital Accelerators

Our experienced teams have access to a variety of digital tools and technology enabled methodologies that allow us to deliver engagements and programme benefits at pace, without compromising quality

KPMG Experience And Results

200+

S2C/P transformations implemented globally

12,250

Training participant days for Procurement colleagues involving leading S2C tech.

7500

Savings initiatives delivered

745

International procurement and product category specialists

£440b

Procurement spend analysed

312

Thought leadership articles

£26b

Savings generated across our transformation projects

6

Months to typical ROI

Our Global Network

Operating in **155** countries with **700+** offices worldwide

1,100+

International procurement and operations professionals

KGS

Our offshore global delivery arm that supports a range of services and scalable solutions to deliver value in a cost-efficient manner. Our bid includes c27% offshore resources

Global Operations centre of Excellence

Acts as a hub of knowledge, thought leadership and insights for our consultants and our clients around the world

Our Recognition



Gold rated for Operations & Supply Chain capability by the Financial Times' UK's Leading Management Consultants 2023



Gold rated for Digital Transformation capability by the Financial Times' UK's Leading Management Consultants 2023



Gold rated for Organisation and Change capability by the Financial Times' UK's Leading Management Consultants 2023



Gold rated for Sustainability capability by the Financial Times' UK's Leading Management Consultants 2023



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