

Evidence-backed Team Topologies Discovery & Organisational Flow Optimisation Service

A KPMG Service for G-Cloud 15



KPMG About us

KPMG is one of the largest AI Platforms & Cloud Engineering Advisory and Implementation providers in the UK. We bring end-to-end services across the entire cloud life-cycle from Strategy and Planning, to Architecture and Build, through to running Secure cloud-native applications. This is enabled by our diverse, industry-leading and multi-disciplined experts.

 AI Platforms & Cloud Engineering in its 10th year	 1000+ AI Platforms & Cloud Engineering Team (670+ Engineers & Architects, 500+ Advisory & Delivery consultants)	 2000+ AI & Cloud certifications in Azure, Google, AWS	 £30M + AI Platforms & Cloud Engineering spend supported annually	 600+ AI Platforms & Cloud Engineering projects completed	 50%+ Focused on highly regulated industries
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AI Platforms & Cloud Engineering Practice

- Deep domain experience across a wide range of Cloud providers and technologies
- Leading and award-winning scaled engineering capability
- Long established consulting approach and methodologies

Our Principles

- Industrialised approach reusing assets and accelerators
- Automate everything
- Deliver value for money
- Pride ourselves on high quality outcome deliverables

How we Operate

- Sprint based projects for fast iterative results
- Delivering with our clients using outcome focused multi-disciplinary teams
- Strong, established network to ensure partnering excellence

Our Core Propositions

Besides the core propositions we deliver **240+** services mentioned in our Service Catalogue

Operational Excellence 	AI Powered Modern Platform 	Modern Engineering 	Value & Sustainability 	AI Powered Application Modernisation 
• Cloud CoE & Target Operating Model • Cloud Programme Risk and Assessment • Cloud Maturity Assessment	• Cloud Design, Build, Migrate & Transform • Cloud Risk Controls & Cyber • Cloud Security Architecture	• DevOps & DevSecOps • Secure SDLC • Site Reliability Engineering (SRE)	• ESG • Sustainable Technology • Cloud Cost Management & Financial Optimisation (FinOps)	• Gen AI • Cloud Data & Analytics • Logging and Monitoring

Across our many delivery centres, we work with clients of all industries, specialising in complex, high risk or regulated sectors.



Combining our expertise with our alliance tech solutions, we harness the power of smart technologies. Together, we solve your most complex business issues to create sustainable success.



Team Topologies Discovery & Organisational Flow Optimisation Service



Service Description:

KPMG's evidence-backed approach allows organisations to optimise how teams design, deliver and operate modern digital products by applying Team Topologies principles. We assess current team structures, interactions and delivery friction, then co create clearer flows of work, improved ownership models, and a pragmatic evolution pathway. The outcome is faster value delivery, reduced cognitive load, and a scalable operating model.



Service Categories Overview

- Cloud Support for organisational optimisation
- Digital Transformation for fast flow redesign
- DevOps & Agile Delivery improving work methods
- Technology Strategy & Architecture aligning teams
- Services aligned with Modern Engineering model



Service Benefits

Our service directly provides benefits to team design using proven Team Topologies patterns, including:

- **Accelerated flow of value:** Clarified responsibilities and reduce handoffs to stabilise value-aligned teams.
- **Improved developer experience:** Predictable interactions, lower cognitive load and that strengthen support structures.
- **Greater organisational adaptability:** Team design with changing business needs to reduce friction.
- **Enhanced leadership visibility:** Expose delivery constraints and define clear improvement actions.
- **Pragmatic future state:** An achievable model grounded in real organisational conditions.
- **Measurable improvement pathway:** Leading indicators to track progress in flow, quality and productivity.



Service Features

- **Rapid discovery workshop:** Introduce key concepts, clarify objectives and establish shared understanding of delivery challenges.
- **Current-state assessment:** Map workflow, dependencies and team interactions to identify friction points.
- **Team interaction analysis:** Review collaboration modes, cognitive load factors and structural bottlenecks affecting delivery.
- **Gap identification:** Compare current structures against Team Topologies patterns to highlight improvement opportunities.
- **Transition pathway:** Define practical steps to evolve towards the target state with minimal disruption.
- **Measurement framework:** Establish indicators for flow

Our Approach

Using a structured, hypothesis driven approach grounded in Team Topologies and Modern Engineering best practice, the service blends facilitated workshops, collaborative design, lightweight analysis, and organisational coaching. We ensure all outputs are tailored, actionable and aligned with the delivery context, avoiding theoretical models and focusing on practical improvement.



Requirements

Access to relevant stakeholders (e.g., engineering leads, product owners, platform leads), an overview of current organisational structures, tooling landscape, and any existing strategy or delivery artefacts. A large collaborative workspace or digital equivalent (e.g., Miro) is recommended.



Activities

The service typically includes the following activities:

- **Introductions and Framing:** Align on objectives, shared understanding, and the focus for the engagement.
- **Current State Mapping:** Map delivery flows, team structures, dependencies and interactions to show how work progresses today.
- **Pain Point Identification:** Identify challenges across delivery, ownership and collaboration, converting them into concise hypotheses.
- **Early Target State Exploration:** Explore what an improved state could look like using Team Topologies principles.
- **Team Interaction & Friction Analysis:** Assess interaction modes, bottlenecks and cognitive load drivers to reveal underlying constraints.
- **Value Stream Re-design:** Reshape team boundaries and responsibilities around value streams to improve flow and reduce handoffs.
- **Target State & Pathway Definition:** Define a realistic future structure and the steps required to reach it.
- **Measurement Framework & Indicators:** Establish metrics and signals to track and validate improvement.



Outcomes

Understanding of

- Delivery Friction
- Structural Bottlenecks
- Cognitive Load Issues

A realistic target state shows how teams should be structured for fast flow, supported by defined team types and interactions.

Recommendations and a measurement framework provide actionable steps and evidence-based paths for ongoing organisational evolution.



High-Level Timelines

We can agree a bespoke plan to meet your specified requirements based on our experience of delivering similar engagements for multiple organisations.

8-12 Weeks

Why KPMG



Top Professional Brand

KPMG has a strong brand and excellent reputation. We are focused on customer needs and have a pragmatic approach for the design and delivery of our Projects. Our team has a proven track record of delivering similar engagements and an intimate knowledge of challenges faced by our clients.



Constructive Input and Challenge

We consider it to be our responsibility to bring an independent perspective and constructively challenge existing processes and systems. We will highlight and share with you both internal and external leading practices.



We Employ a Collaborative and Integrated Team Approach

We deliver a full suite of evidence-backed recommendations in collaboration with KPMG sector and technical experts in all parts of our business around the globe. By working in multi-disciplinary teams, we can deliver holistic thinking and insights for even the most complex challenges.



We Have Strong Relevant Recent Credentials

We have worked across multiple industries and will bring insights from other sectors to challenge your thinking. We have vast Cloud and DevOps expertise within our technology practice in the UK region alone, who cover everything from hosting strategies to building landing zones. We produce agile, resilient and efficient IT functions that support the wider enterprise.

Our Team, Stories and Solutions

Business Outcomes Powered by Cloud

Our Solutions

Cutting-edge technology, business focused solutions

Our Stories

Discover the impact we've made in the Cloud industry

Our Insights

What are the big issues at the top of your business agenda? Read our latest thinking and research to stay on top of change.

AI and Machine Learning

Thought-leadership, expert analysis, and guidance on all things AI.

AI and Machine Learning

Technology and innovation

Trusted insights and actionable advice on emerging technologies.

Technology and Innovation



The CEO Guide to AI Value



Agentic AI: the what, the why and the how

And many more....

KPMG Industry Analyst Recognition

Industry analysts recognition and accolades - KPMG Global



Microsoft Partner of the Year for 2023
Microsoft Prestige Award for Supplier of the Year



KPMG named a **Global Leader** in Verdantix Green Quadrant: **ESG and Sustainability Consulting 2024**



Global Partner of the Year 2024
Google Cloud DE&I Partner 2024



2x Guinness World Records for DevOps and Cloud Upskilling

DevOps upskilling in KPMG and the community



2020, 2021, 2022

Highly Commended / DevOps Leader of the Year 2023



The Forrester Wave™: Cybersecurity Consulting Services in Europe, Q1 2024





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