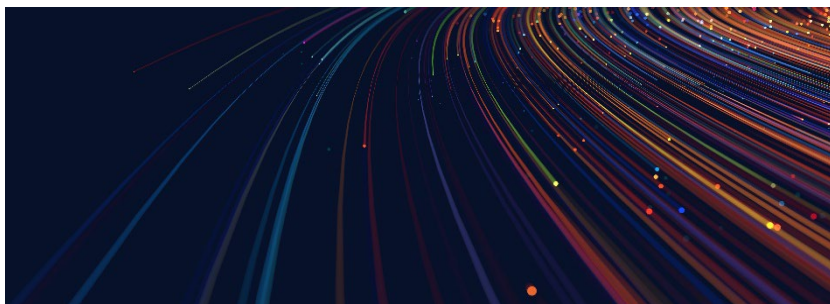


Technology Transition Management

A KPMG Service for G-Cloud 15



KPMG Overview



KPMG is a global leader in the professional services industry, ranking among the "Big Four" accounting firms. With over 236,000 employees spread across 144 countries, KPMG has significant scale that allows us to provide diverse technology services, robustly and at scale.

From individuals and small businesses to multinational corporations, KPMG helps government organisations private sector business at all levels tackle their most complex business challenges.

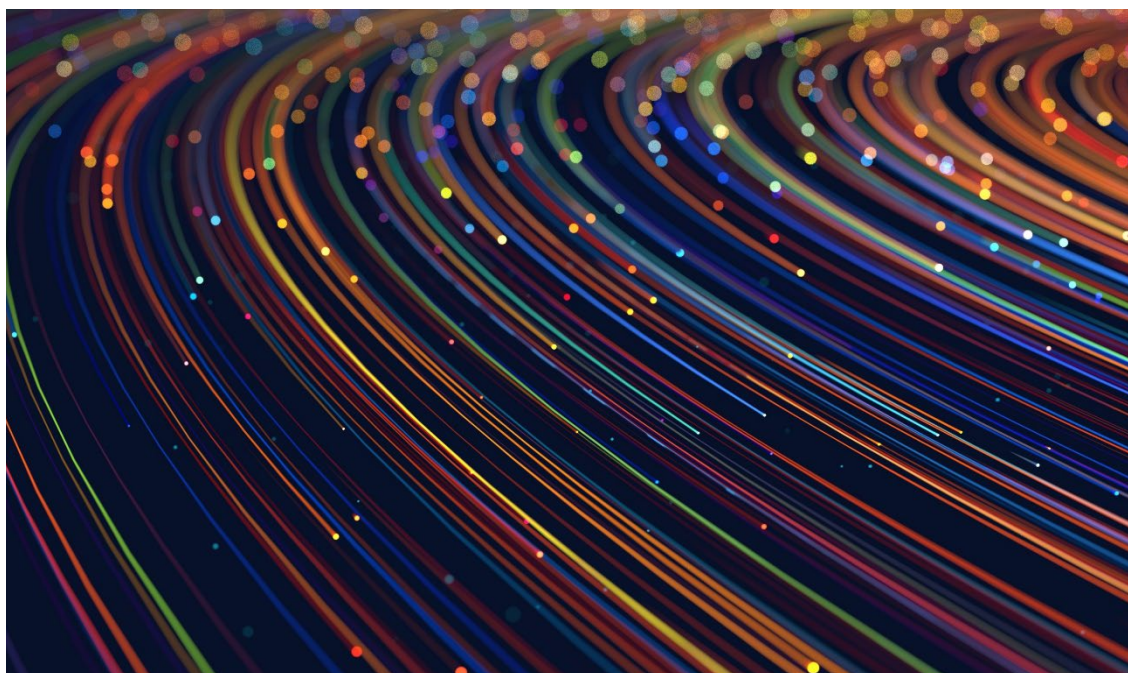
KPMG's global network provides clients with access to both leading UK and global expertise and insights, ensuring that you receive tailored solutions, advice and support that are relevant to your specific needs.

KPMG is a frontrunner implementing cutting-edge technologies. We leverage artificial intelligence, data analytics, and blockchain to enhance services and to deliver innovative solutions. This commitment to technology ensures that KPMG remains at the forefront of the professional services industry, constantly evolving and adapting to meet the ever-changing needs of their clients.

KPMG's combination of technology transformation experience coupled with the support of a broad UK and global network makes us the trusted partner of choice for some of the UK's most challenging technology transformations.

Additional points:

- **Services:** KPMG offers a wide range of services including transformation advisory, technology, audit and tax services.
- **Industries:** KPMG serves clients across a variety of industries including government, healthcare, transport and financial services.
- **Culture:** KPMG is committed to fostering a diverse and inclusive workplace culture. We have been recognised for our efforts in promoting social mobility, gender equality and LGBTQ+ inclusion.
- **Sustainability:** KPMG is dedicated to environmental sustainability and has set ambitious goals for reducing our carbon footprint.



Technology Transition Management



Service Description:

KPMG provides services to help client robustly and confidently transition to new technology capability models.

Transitions can include data environments, data centres, cloud platforms and major application upgrades.

KPMG can advise and support delivery across the complete lifecycle from inception, governance, planning, communications and execution through to day to day coordination, risk & issue management and post transition support.



Key service benefits

- Full understanding of programme scope by the transition and business teams
- Improved business communications through effective relationship and programme governance
- Increased transition planning, management skills and knowledge
- Improved partnerships between clients and external service providers
- Successful go-lives through well planned knowledge transfers and pilots
- Minimal disruption to Business As Usual activities
- Less wasted time developing inoperable/unnecessary functionality
- Proactive identification of deployment issues to better manage expectations
- Full documentation to support further development and future transitions
- Lower delivery risk and increased confidence in the realisation of benefit outcomes.



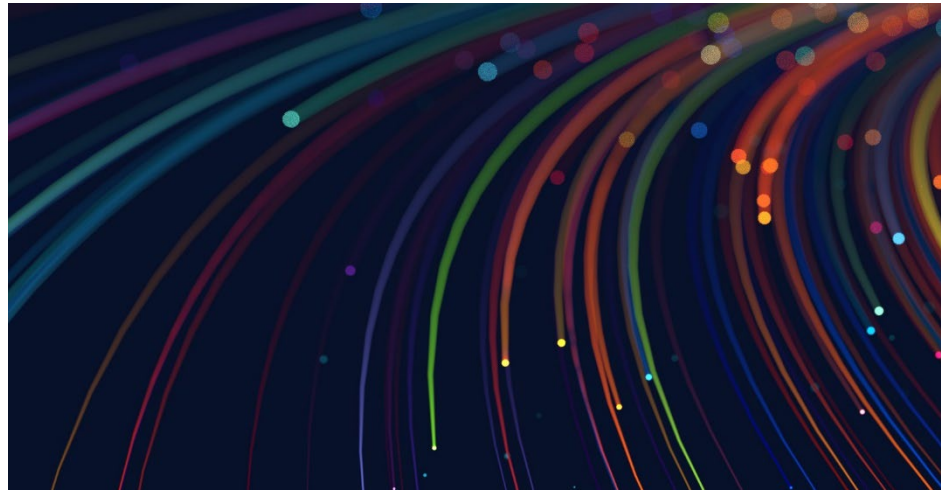
Key service features:

- Appropriate governance enabling programme support, buy-in and approval
- An achievable portfolio of transition initiatives
- Stakeholder and customer expectations management throughout the transition lifecycle
- Seamless transition environments without effecting end-user experience
- Risk Assessments to prioritise foreseen and unforeseen problems
- Programme and project management through the entire process
- Benefits realisation planning
- Evidence driven gated approach which prevent drifting into go-live
- Clear outcome aligned go-live live readiness dashboards, KPIs and reporting
- Entire approach can be managed by KPMG or blended across existing client teams

Our Approach

Our proven approach regularly helps large clients across the UK to successfully deliver some of their most complex technology transitions.

Outputs typically include an agreed vision statement with delivery success criteria; a set of draft measurable project objectives/targets; an integrated business and technology change plan broken down by deliverables within major workstreams; draft project organisation and RACI. We would also utilise our experience to assess the impact and mitigations for each component of the technology transition.

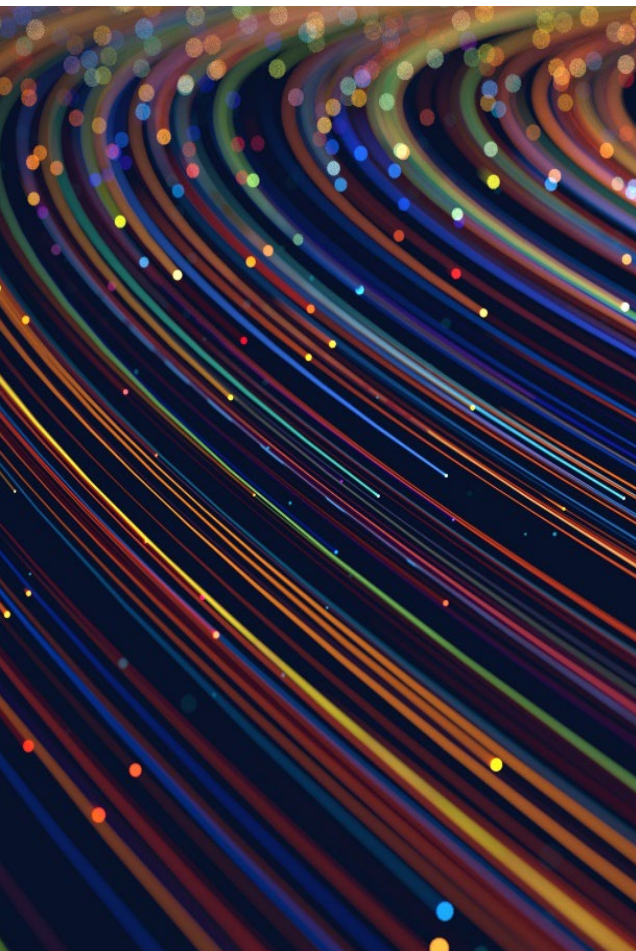


Typical ways of working

We work collaboratively with clients and create a joint working culture based on integrity, respect and based on shared success. We will work with you to ensure there are success enablers in place such as:

- A strong business vision with clear desired outcomes
- Measurable project success criteria, timely provision of accurate data and reporting
- Designated senior leadership responsible for the project
- Robust governance arrangements that support effective decision making
- Access to key stakeholders to support business change
- Provision of a dedicated client team
- Provision of supporting logistics –office space, meeting rooms, collaborative technologies

We typically recommend establishing a transition management office to provide the necessary governance for the technology transition –to manage the portfolio, benefits realisation, risk management and go-lives.





Contact Us

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