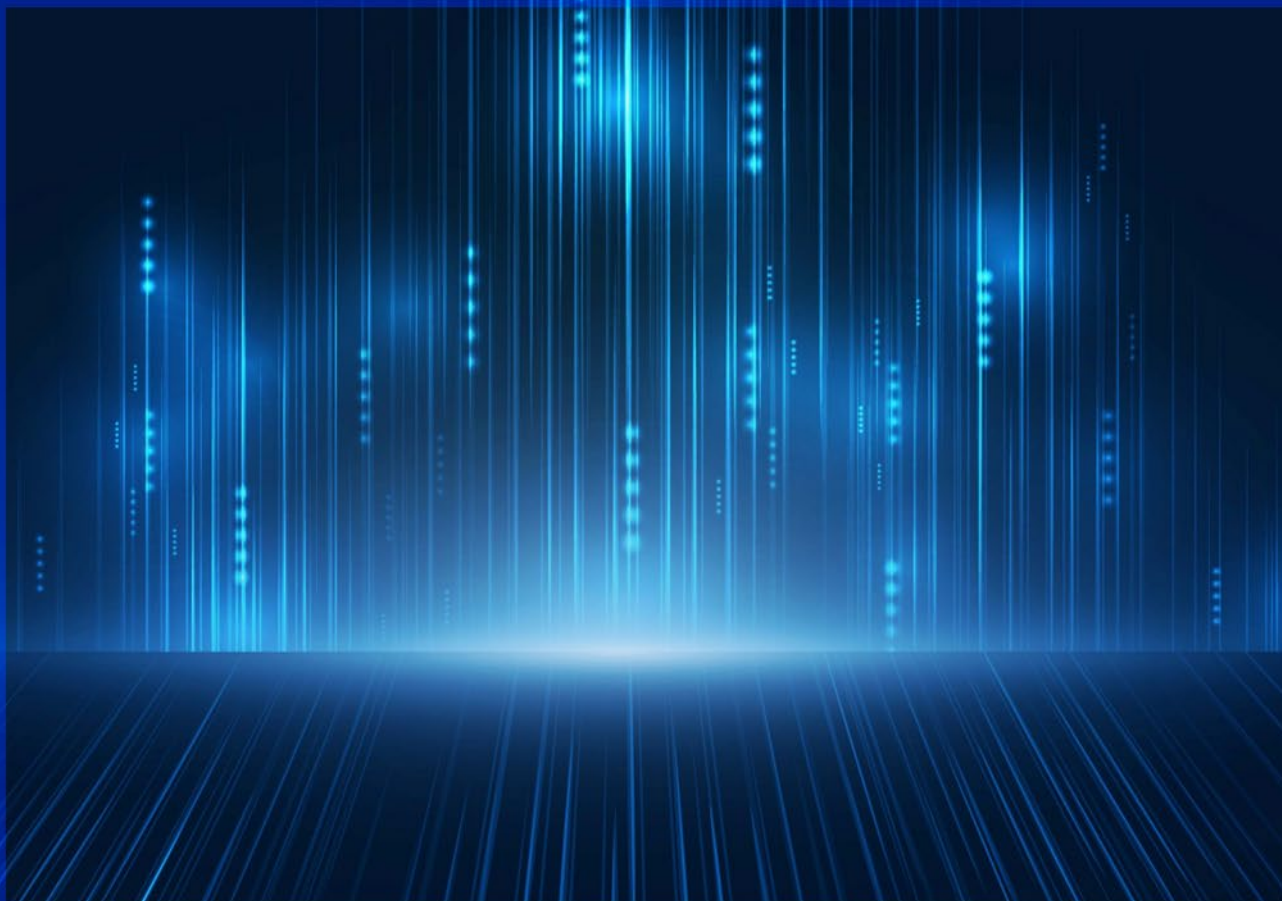




Copilot Implementation

A KPMG Service for G-Cloud 15



KPMG About us

KPMG is one of the largest AI Platforms & Cloud Engineering Advisory and Implementation providers in the UK. We bring end-to-end services across the entire cloud life-cycle from Strategy and Planning, to Architecture and Build, through to running Secure cloud-native applications. This is enabled by our diverse, industry-leading and multi-disciplined experts.

 AI Platforms & Cloud Engineering in its 10th year	 1000+ AI Platforms & Cloud Engineering Team (670+ Engineers & Architects, 500+ Advisory & Delivery consultants)	 2000+ AI & Cloud certifications in Azure, Google, AWS	 £30M + AI Platforms & Cloud Engineering spend supported annually	 600+ AI Platforms & Cloud Engineering projects completed	 50%+ Focused on highly regulated industries
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AI Platforms & Cloud Engineering Practice

- Deep domain experience across a wide range of Cloud providers and technologies
- Leading and award-winning scaled engineering capability
- Long established consulting approach and methodologies

Our Principles

- Industrialised approach reusing assets and accelerators
- Automate everything
- Deliver value for money
- Pride ourselves on high quality outcome deliverables

How we Operate

- Sprint based projects for fast iterative results
- Delivering with our clients using outcome focused multi-disciplinary teams
- Strong, established network to ensure partnering excellence

Our Core Propositions

Besides the core propositions we deliver **120+** services mentioned in our Service Catalogue

Operational Excellence 	AI Powered Modern Platform 	Modern Engineering 	Value & Sustainability 	AI Powered Application Modernisation 
• Cloud CoE & Target Operating Model • Cloud Programme Risk and Assessment • Cloud Maturity Assessment	• Cloud Design, Build, Migrate & Transform • Cloud Risk Controls & Cyber • Cloud Security Architecture	• DevOps & DevSecOps • Secure SDLC • Site Reliability Engineering (SRE)	• ESG • Cloud Value Management • FinOps • Sustainable Technology	• Gen AI • Cloud Data & Analytics • Logging and Monitoring

Across our many delivery centres, we work with clients of all industries, specialising in complex, high risk or regulated sectors.



Combining our expertise with our alliance tech solutions, we harness the power of smart technologies. Together, we solve your most complex business issues to create sustainable success.

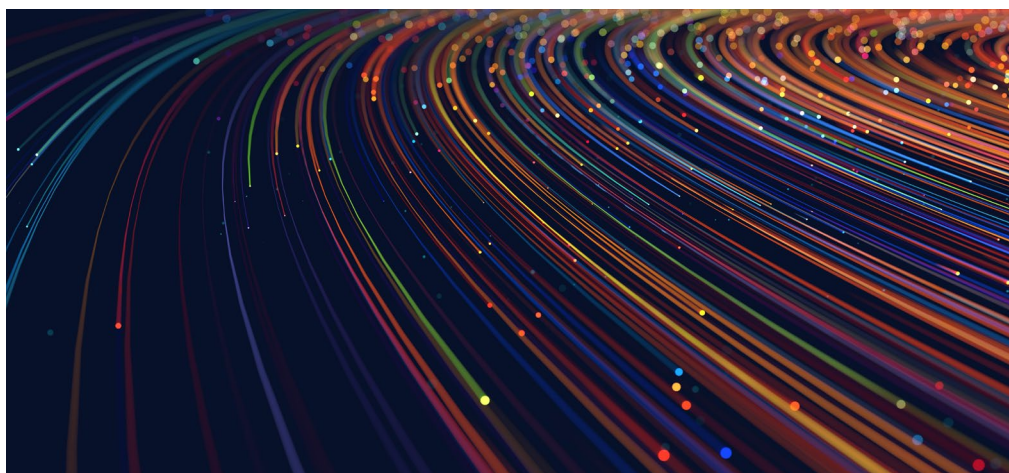


Copilot Implementation



Service Description:

KPMG provides a Microsoft Copilot implementation service that helps organizations adopt and integrate Copilot into their existing systems and processes. The service includes assessment, planning, implementation, and support to ensure a successful Copilot deployment.



Service Categories

- Define business objectives and roadmap
- Technical readiness assessment and remediation
- Data readiness assessment and remediation
- Copilot integration with 3rd party tools using Copilot Studio
- User persona, user journey and use cases for Copilot
- Adoption and Change management activities
- Copilot Implementation services
- Copilot deployment value realisation model
- Set up of Center of Excellence for the organisation



What are the benefits of KPMG Powered IT service?

- Faster and smoother adoption of Microsoft 365 Copilot
- Higher ROI from Microsoft Copilot by maximising its potential
- Enhanced user satisfaction and engagement with using Copilot
- Improved business outcomes by enabling more productivity and efficiency
- Leveraging KPMGs deep expertise in machine learning and natural language processing
- KPMG understands the promise of generative AI and the process and cultural changes — including the embrace of responsible AI practices



Our Service Features

- Assess organisations business objectives and define strategy
- M365 tenant assessment and remediations for enabling Microsoft 365 Copilot
- Data discovery and implement Microsoft Purview features
- Develop code for integration of Copilot to third party tools
- Selection of user personas, use cases and prompts
- Build training modules, videos and tutorials for adoption of Copilot
- Build training and communication plans
- Build value realisation model based on time savings and efficiency
- Help skill the organisation to continue running Copilot efficiently

Our Approach

In implementing Copilot, we integrate AI-powered assistance tailored to enhance productivity and streamline workflows within your organisation. This approach involves customising interactions, automating routine tasks, and embedding intelligent features into your existing systems to boost efficiency and decision-making capabilities.



Requirements

Implementing Copilot involves integrating AI-powered assistance into business workflows to enhance productivity, improve decision-making, and streamline operations. Essential requirements include understanding specific business processes where Copilot can add value, ensuring compatibility with existing IT infrastructure, and addressing data privacy and security concerns effectively.



Activities

Assessment & Solution Design

- Analyse business processes to identify areas where AI assistance can be impactful.
- Design a tailored Copilot implementation plan that aligns with organisational goals.
- Evaluate IT infrastructure compatibility and necessary upgrades.

Security and Compliance

- Implement robust data protection measures to secure sensitive information handled by Copilot.
- Ensure compliance with industry-specific regulations and data governance standards.
- Establish monitoring mechanisms to oversee data usage and privacy.

Integration & Customisation

- Seamlessly integrate Copilot into existing business applications and platforms.
- Customise Copilot features to fit specific business needs and user preferences.
- Develop bespoke AI models, if necessary, to enhance Copilot's effectiveness.

Adoption and Optimisation

- Facilitate the adoption of Copilot across the organisation through user training and support.
- Monitor Copilot performance and user feedback to continuously improve functionality.
- Optimise Copilot deployments to maximise ROI and user satisfaction.



Outcomes

The successful implementation of Copilot revolutionises how businesses interact with data and automate tasks, significantly boosting productivity and enhancing decision-making processes. By integrating AI seamlessly into workflows, Copilot helps organisations stay competitive in a data-driven world, ensuring that they leverage AI capabilities to their fullest potential.



High-Level Timelines

Our indicative timeline is based on our experience of delivering similar engagements for multiple organisations. Once engaged, we will work with you to create and agree a bespoke plan to meet your specified requirements.

Weeks: Varies

Why KPMG



Top Professional Brand

KPMG has a strong brand and excellent reputation. We are focused on customer needs and have a pragmatic approach for the design and delivery of our Projects. Our team has a proven track record of delivering similar engagements and an intimate knowledge of challenges faced by our clients.



Constructive Input and Challenge

We consider it to be our responsibility to bring an independent perspective and constructively challenge existing processes and systems. We will highlight and share with you both internal and external leading practices.



We Employ a Collaborative and Integrated Team Approach

We deliver a full suite of recommendations in collaboration with KPMG sector and technical experts in all parts of our business around the globe. By working in multi-disciplinary teams, we can deliver holistic thinking and insights for even the most complex challenges.



We Have Strong Relevant Recent Credentials

We have worked across multiple industries and will bring insights from other sectors to challenge your thinking. We have vast Cloud and DevOps expertise within our technology practice in the UK region alone, who cover everything from hosting strategies to building landing zones. We produce agile, resilient and efficient IT functions that support the wider enterprise.

Our Team, Stories and Solutions

Business Outcomes Powered by Cloud

Our Solutions

Cutting-edge technology, business focused solutions

Our Stories

Discover the impact we've made in the Cloud industry

Our Insights

What are the big issues at the top of your business agenda? Read our latest thinking and research to stay on top of change.

AI and Machine Learning

Thought leadership, expert analysis, and guidance on all things AI.

AI and Machine Learning

Technology and innovation

Trusted insights and actionable advice on emerging technologies.

Technology and Innovation

The CEO guide to AI value
The Insight in 15

The CEO Guide to AI Value

Agentic AI: the what, the why, and the how
The Insight in 15

Agentic AI: the what, the why and the how

And many more....

KPMG Industry Analyst Recognition

Industry analysts recognition and accolades - KPMG Global



Microsoft Partner of the Year for 2023
Microsoft Prestige Award for Supplier of the Year



KPMG named a **Global Leader** in Verdantix Green Quadrant: **ESG and Sustainability Consulting 2024**



Global Partner of the Year 2024
Google Cloud DE&I Partner 2024



2x Guinness World Records for DevOps and Cloud Upskilling

DevOps upskilling in KPMG and the community



2020, 2021, 2022

Highly Commended / DevOps Leader of the Year 2023



The Forrester Wave™: Cybersecurity Consulting Services in Europe, Q1 2024





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