



“Value and impact through informed decisions”

G-Cloud Service Definition

For

Intelligence Management Support Services Ltd

Framework reference: RM1557.15

Open Source Intelligence (OSINT) & Intelligence Analysis Training

IMSL provides specialist Intelligence Analysis and Open Source Intelligence (OSINT) training designed to equip organisations with the skills, methodologies and operational discipline required to operate effectively across modern digital and information environments.

Delivered by experienced intelligence practitioners, IMSL's training enables teams to plan, collect, analyse, verify and integrate information from open sources and internal datasets, significantly enhancing analytical capability, investigative performance, situational awareness and organisational decision-making.

Our Approach

IMSL deploys highly qualified intelligence practitioners with extensive operational experience across multiple sectors including the Military, Law Enforcement, UK Government, the wider Public Sector, and the Private Sector—covering Finance, Insurance, Energy, Corporate Risk and Commercial environments. This breadth of experience ensures that all training is grounded in real-world intelligence practice and is directly applicable to contemporary analytical and investigative challenges.

Our training content is structured to develop the full range of skills required for both Intelligence Analysis and Open Source Intelligence (OSINT) exploitation. Themes span the modern intelligence lifecycle and include understanding open-source data environments, advanced search techniques (including Boolean), online security and OPSEC, source verification, the use of browsers and search engines, web scraping and APIs, digital profiling, investigating people and organisations, Social Media Intelligence (SOCMINT), and Dark Web concepts. Structured analytical techniques, critical thinking, assessment frameworks and evidence-based reasoning are also incorporated to strengthen the analytical component of the learner's capability.

IMSL offers two delivery approaches for Intelligence Analysis and OSINT training:

1. Ofqual-Accredited Courses (Levels 1-3)

Delivered via IMSL's secure, cloud-based, on-demand online platform, these accredited courses provide a modern, flexible learning experience. Modular content is designed and delivered by experienced practitioners and accessible via desktop or mobile. Each learner receives secure individual login credentials, and successful completion results in a nationally recognised, transferrable qualification.

2. Developed (Bespoke) Training

A consultancy-driven approach where IMSL conducts a Training Needs Analysis (TNA) to understand operational context, datasets, and software tools in use. A bespoke curriculum is then developed using the Systems Approach to Training (SAT), ensuring training aligns precisely with the customer's environment, objectives and capability requirements.

In each case, IMSL provides a formal priced proposal that clearly defines scope, delivery method, resources and outputs, enabling organisations to select the training pathway that best suits their operational needs.

Pricing

Ofqual Accredited OSINT Level 1 & Level 3:

The course fee includes all registration fees for the accreditation body (ProQual), user access to the cloud platform, all modules and exercises and certification award (online).

Developed OSINT Tradecraft Training

As a flexible resource-based service, IMSL will liaise with the buyer to establish the scope of requirements and the level of resources required to fulfil the task within the target timeframe.

The pricing will be based on the IMSL published SFIA rates. Where additional non-resource-based costs are involved, these will be detailed separately by proposal.

The typical format of the ensuing process will be:

- a. Provision of costed proposal for an appropriate Training Needs Analysis.
- b. TNA order received and the service delivered.
- c. From the concluded TNA, a costed proposal for training fulfilment.
- d. Order for training delivery received and fulfilled.

Ordering Process

To place an order please send an e-mail to frameworks@intelmsl.com in the first instance, explaining the outline context of your requirement. IMSL will engage with you to develop a full definition of the requirement and present a formal proposal that may be accepted as an order by both parties.

Invoicing will be agreed as part of the order but typically monthly in arrears.

Please refer to the specific G-Cloud Service ID number or title within your e-mail.

Location

Delivery is cloud-based and is securely accessible in any location. As described above, the service may also be delivered either within the customer's own premises or at IMSL's UK training facility.

Trial Service

Trial services are not deemed applicable to this service.

Exclusions

For the avoidance of doubt, the Service does not include the following:

- Delivery of hardware
- Delivery of software licenses

Termination

Termination of an order prior to completion of delivery of the service will be managed in line with the Framework Terms and Conditions.

Customer Responsibilities

IMSL will need to work collaboratively with the customer to achieve the requirements. It is the customer's responsibility to provide dedicated resources to the project in order that IMSL and the customer can work collaboratively to achieve the targeted results of the task.

Security

The majority of IMSL employees hold national security clearances of at least SC. Many staff hold developed vetting clearances.

All information systems meet the Cyber Essentials Plus (CE+) standard, and industry best practise is followed in alignment with ISO27001.

Additional Information

Backup/Restore and Disaster Recovery

IMSL has internal plans, processes and systems in place regarding business continuity and resilience. Any specific requirements for backup/restore and disaster recovery, where appropriate, would be discussed and agreed with the customer prior to an order being placed.

Service Management

IMSL is an experienced service provision manager and operates to ISO9001:2008 standards.

Service Constraints

IMSL will establish service constraints where appropriate to a customer requirement; these will be detailed in the order.

Service Levels

Service levels will be agreed with customers case by case. Recompense for failure to meet agreed service levels will also be defined within the proposal and order.

Training

This is a training service and, as such, this document defines the service.

Data Restoration/ Service Migration:

Where appropriate to the service, IMSL will discuss with customers any data restoration / service migration requirements and reach agreement on the most suitable approach prior to an order being placed.

About IMSL

IMSL solves our public and private sector customer's most complex intelligence and investigation requirements. With our conviction that informed data-driven decisions and insights deliver greater impact and value to an organisation. IMSL securely delivers professional services and training that combines our deep understanding and expertise in innovative technology and tradecraft.