

29th January 2026

LINKSPACE COVERT MANAGEMENT (PRICING)



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Pricing

1.1 INTRODUCTION

We aim to keep the pricing for LinkSpace Covert Management simple and flexible. Pricing is shown in the tables below. All prices exclude VAT.

1.2 WHAT'S INCLUDED

Unlike many other providers, we expect the price you see to be the price you pay for a fully-encompassing service, including full hosting, ongoing changes and support. Our support and software includes a very high level of service and available customisation. Whilst we do offer a separate consultancy service for specialist and bespoke requirements, we find that it is very much the exception rather than the rule.

1.3 MODULES

LinkSpace Covert Management consists of 6 modules: CHIS, Undercover & Surveillance, PPM, Intelligence, Comms Authority, TSU. All modules stand alone in their own right and can be used independently, or any number of modules can be combined in one system. Each system consists of one base system (which includes one module), with further modules added should they be required.

1.4 PRICING - SOFTWARE SUBSCRIPTION

The subscription costs for LinkSpace Covert Management are based on the number of modules and users of a system as detailed in the tables below.

Description	Named users	Monthly price	Notes
Base system and one module	50	£2,950	All deployments/systems must contain at least one base system which includes one module.
Each additional module	50	£850	One for each of: CHIS, Undercover & Surveillance, PPM, Intelligence, Comms Authority, TSU. Licences include full support (not including any separate work required for on-prem maintenance).
Additional 50 standard user licence pack per module	50	£425	
Additional 500 occasional user licence pack per module	500	£425	An occasional user is someone that only uses the system periodically, e.g. to raise a comms application every few months.

1.5 PRICING - IMPLEMENTATION

Ctrl O offers fixed implementation costs for routine migration, on-boarding and system deployment. This service includes basic data migration from clean and structured data source as well as a one-off initial training package. More complicated data migration and additional training is available as part of Ctrl O's separate consultancy services.

Description	Price	Notes
Base system and first module initial implementation	£5,200	Includes basic data migration from clean and structured data source as well as a one-off initial training package.
Each additional module implementation	£5,200	Includes basic data migration from clean and structured data source as well as a one-off initial training package.

1.6 SUBSCRIPTION LENGTH, ADVANCE PURCHASE AND TERMINATION

A 30-day free trial is available and there are no termination costs. We encourage buyers to stipulate the contract may be terminated without cause by giving 30-days notice. Having established this flexibility we recommend the contract term is the maximum permitted under the framework.

Service is normally invoiced monthly in arrears (paid within 30 days). Optionally, and entirely at the buyer's discretion, we offer a, non-refundable, advance purchase discount of 5% for 12 months subscription.

1.7 CUSTOMER CLOUD HOSTING OPTIONS

While Ctrl O is partnered with ServerHouse for hosting services we recognise that customers may want or need to use alternative hosts. To ensure we can provide the same level of service, custom hosting (including on-prem and other cloud environments) can be supported for an additional £1150.00 per month, with any on-site visits additionally based on our cloud support services (Lot 3), daily rates.

1.8 OTHER CHARGES

There are no other charges for the use of the software, such as storage utilisation. Cloud support services (Lot 3) are available from Ctrl O covering all aspects of support of LinkSpace Covert Management. Please look for "Consultancy in support of Ctrl O products" on the Digital Marketplace.

1.9 VALIDITY

These prices are valid for the duration of the G-cloud 15 framework or for the duration of any G-cloud 15 contracts.

1.10 CLARIFICATION

Please call us to discuss if any clarification is required on 020 3474 1200.