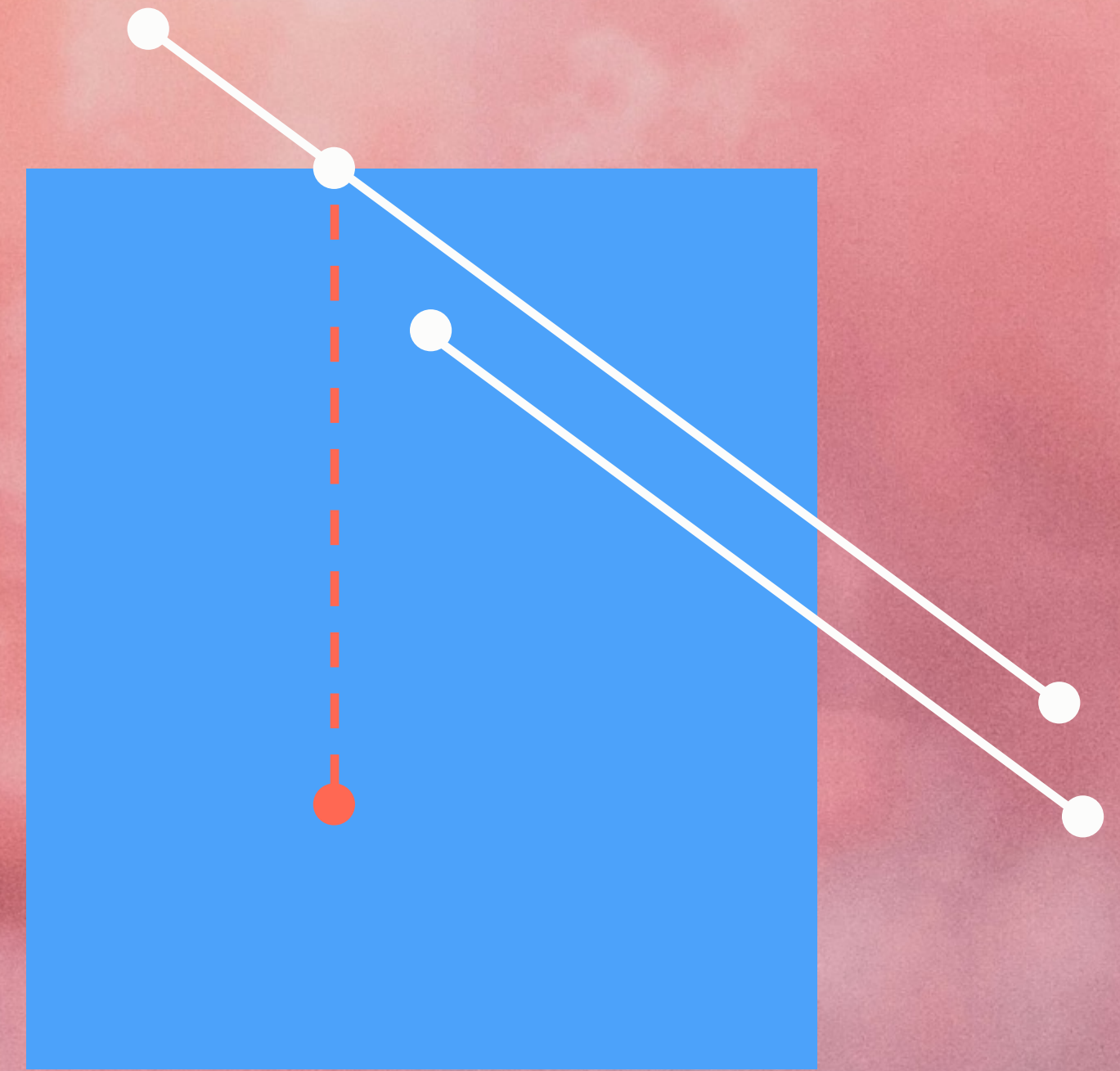




AI Readiness Assessment

G-Cloud 15 Services

Service overview

AI Readiness Assessment

Designed for organisations that are considering or scaling the use of AI, this service helps you understand how ready you are to adopt AI in a safe, effective, and sustainable way.

The focus is on assessing the foundations needed for successful AI delivery, including data maturity, technology landscape, governance, skills, and risk controls. Work is collaborative and evidence-led, combining workshops with structured review to surface strengths, gaps, and practical next steps.

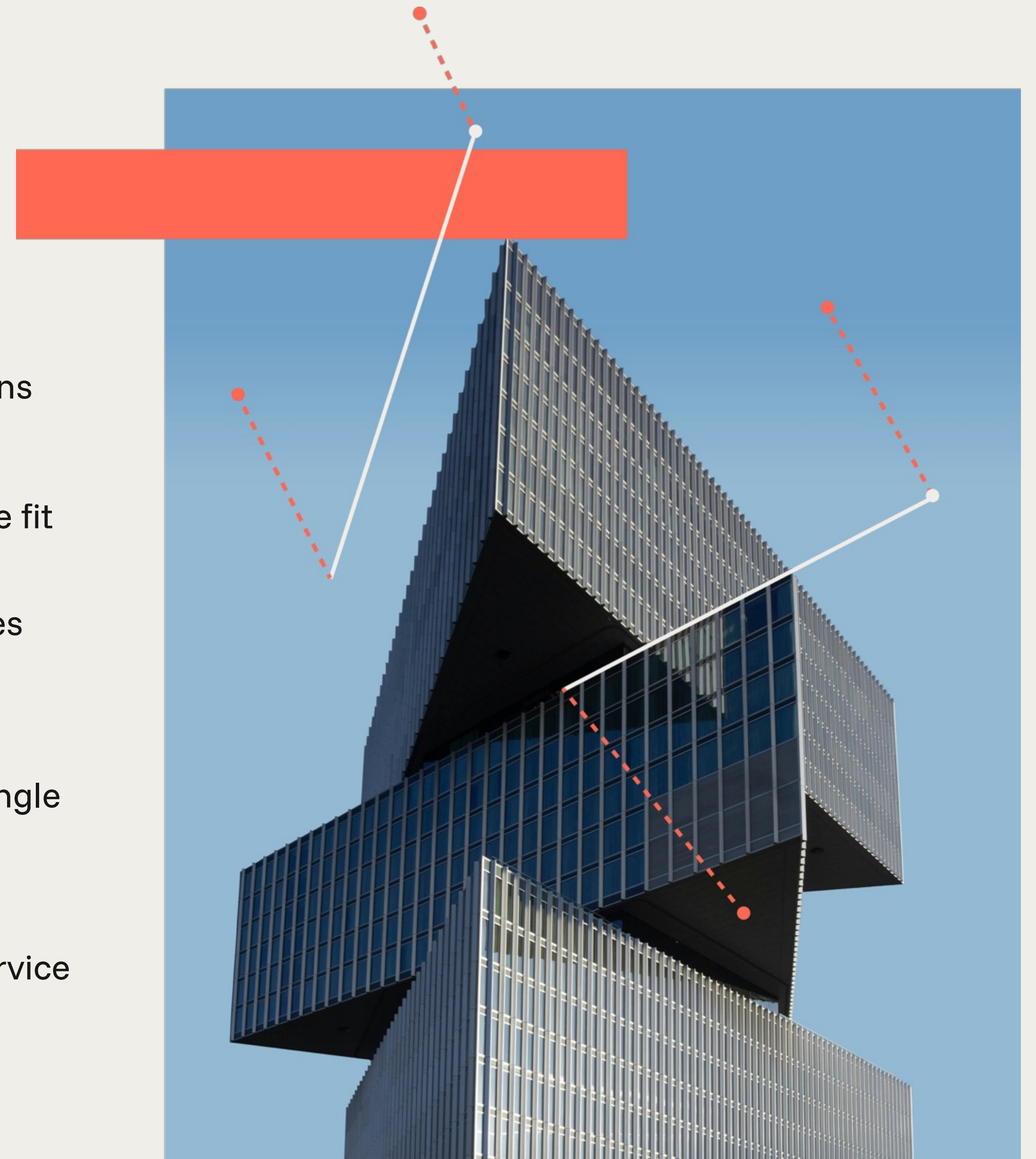
It is particularly useful where teams want to move beyond exploration and into delivery, but need confidence that the right conditions are in place to prioritise use cases, manage risks, and invest in the right capabilities.

Who this service is for

This service works well for organisations that:

- Are exploring how AI could improve services or internal operations
- Have early AI pilots but want a clearer path to scale
- Need to understand whether data, platforms, and governance are fit for purpose
- Want to identify and prioritise realistic, high-value AI opportunities
- Need confidence around managing AI-related risks (e.g. security, privacy, bias, compliance)
- Are looking to build organisational capability, not just deliver a single AI project

It is commonly used by digital, data, technology, innovation, and service teams responsible for planning, assurance, and delivery.



What the service includes & excludes

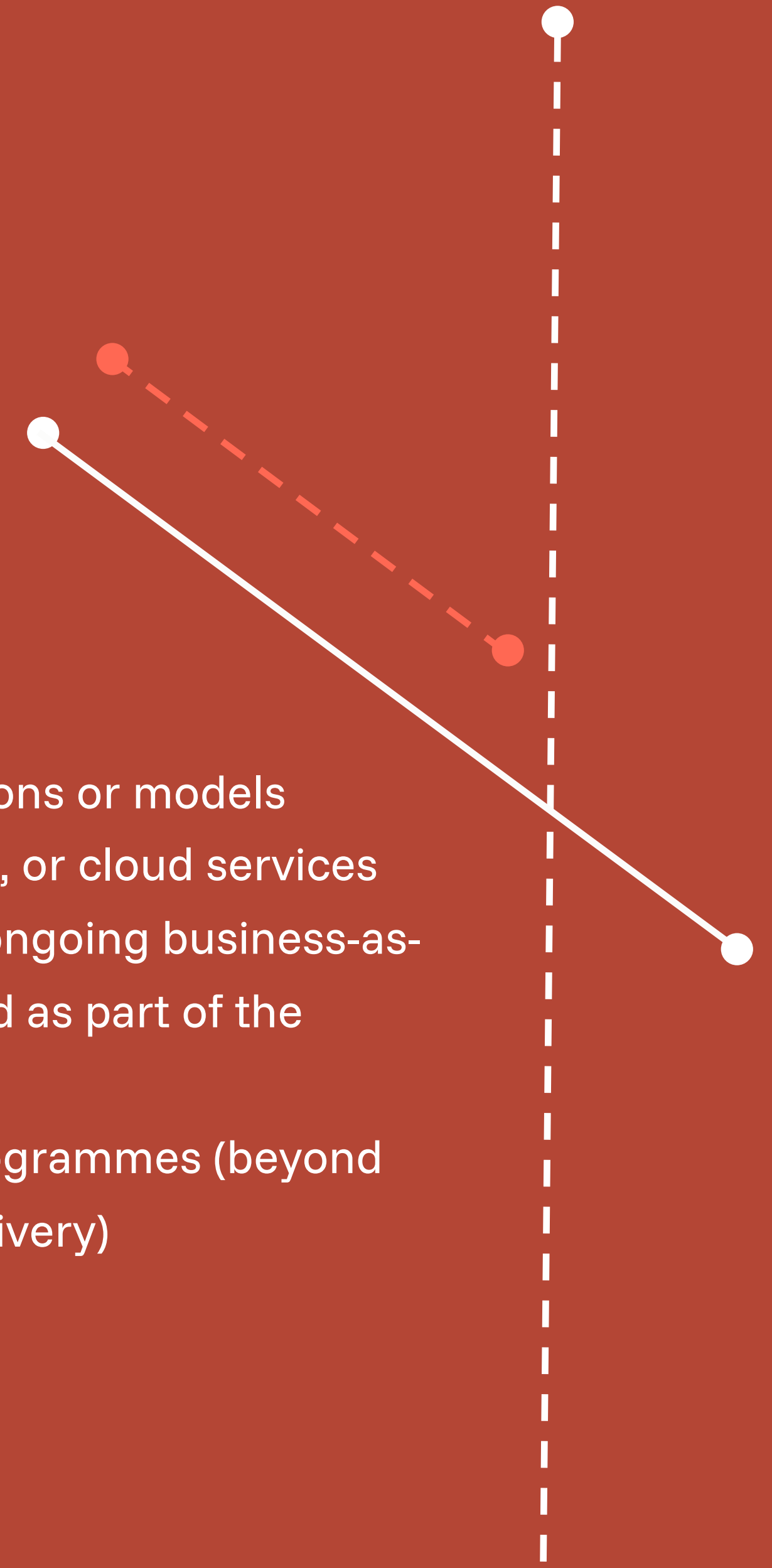
G-Cloud 15 Services

In Scope

- Discovery workshops to understand goals, constraints, and priority use cases
- Review of data maturity, quality, and management practices
- Assessment of technology and platform readiness
- Review of governance, assurance, and decision-making for AI
- Capability and risk assessment (skills, security, privacy, ethics, compliance)
- Prioritised recommendations, roadmap, and stakeholder playback

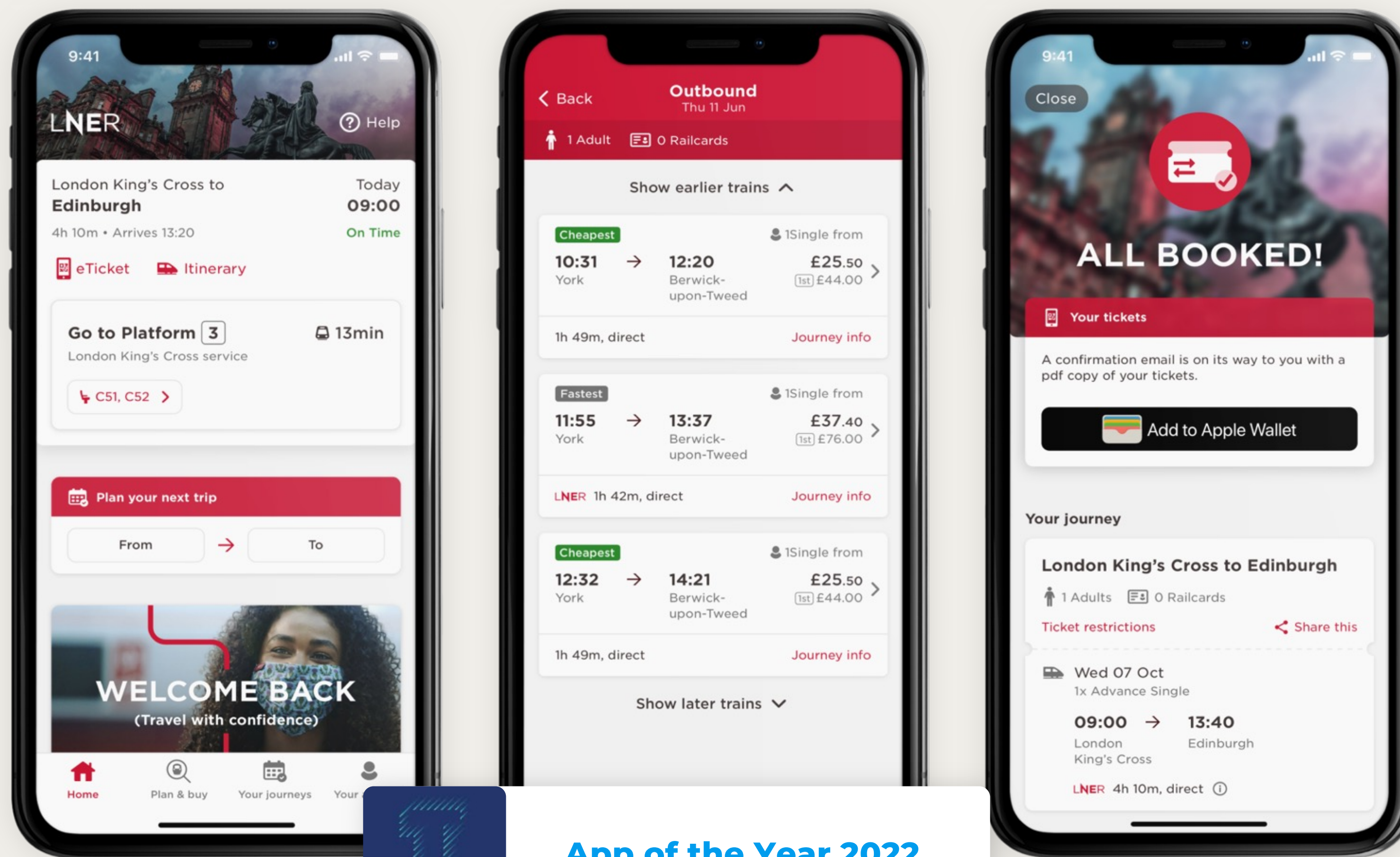
Out of Scope

- Building or deploying AI solutions or models
- Procurement of tools, licences, or cloud services
- Ownership of live services or ongoing business-as-usual operations unless agreed as part of the scope
- Organisation-wide training programmes (beyond knowledge transfer during delivery)





Case Study: LNER Mobile App

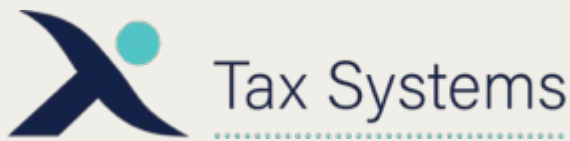
Softwire**App of the Year 2022**

As part of our engagement with LNER, where we have rebuilt both their mobile website and customer-facing website, we have supported them in their AI journey.

LNER held a strong interest in using AI to both drive development efficiency, and to create new features for their customers. We have worked with them to define their approach in both areas, treating safety and accuracy as a key concern.

We have integrated AI tooling into development processed, using code review as a key quality assurance tool, and LNER are already seeing the benefits. We delivered a new quiz feature in less than a week after the concept was defined.

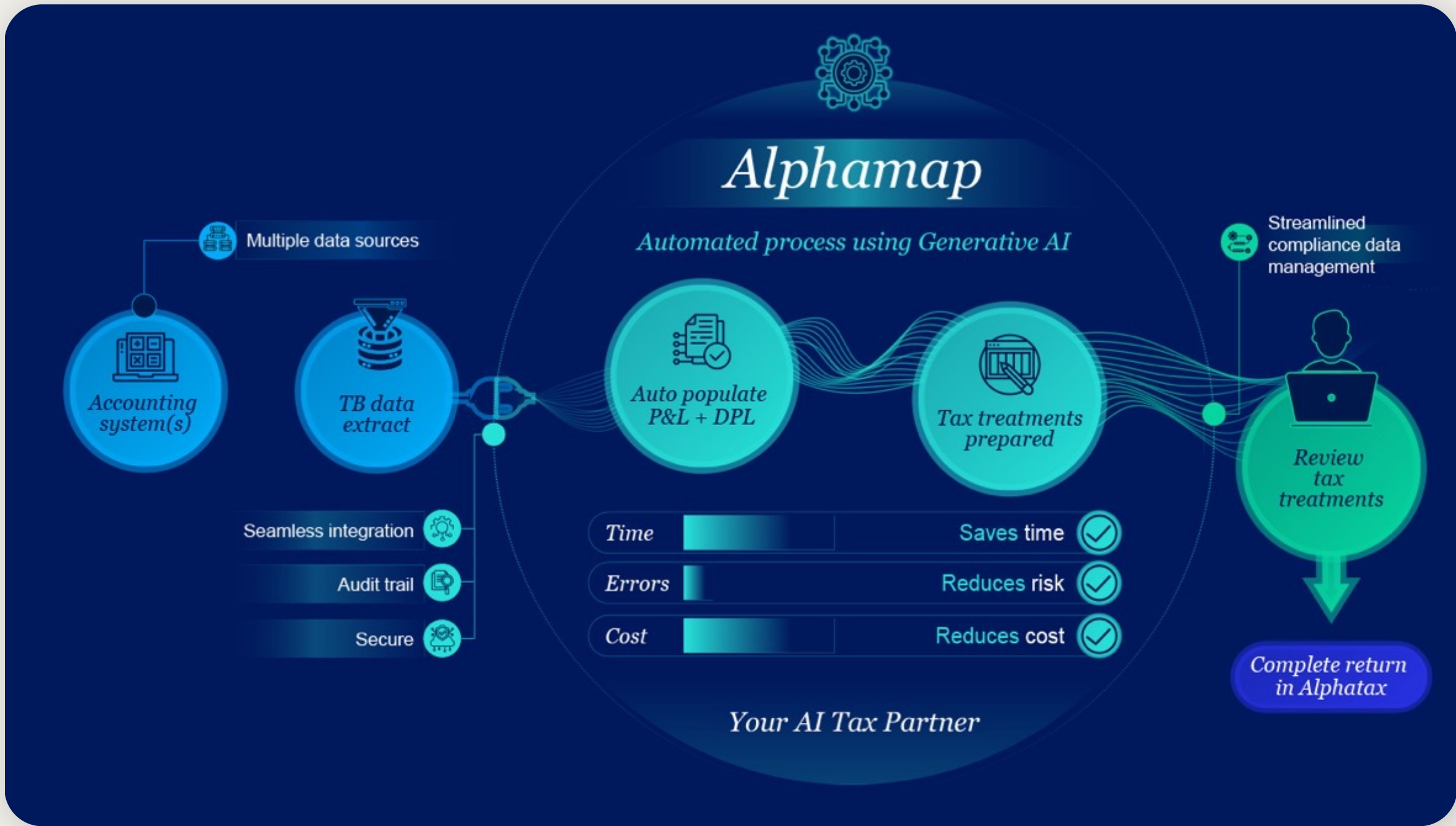
We have also supported LNER by trailing chatbots, setting up clear guardrails for AI safety, and worked with them on the launch of a new ChatGPT app, helping ensure that it reflects their brand.



Case Study: Tax Systems

AI-powered Automation of tax computations

G-Cloud 15 Services



AI Powered Accounting Intelligence

We helped Tax Systems revolutionize tax computation for the UK's leading accountancy firms through AI.

Our solution automates the complex task of categorizing revenue and expenditure items according to HMRC requirements, achieving 93% classification accuracy through custom-trained language models.

The platform has transformed a process that typically took accountants 5 hours into a 15-minute task, with real-time processing and intelligent confidence scoring helping users quickly identify entries needing review.

Results

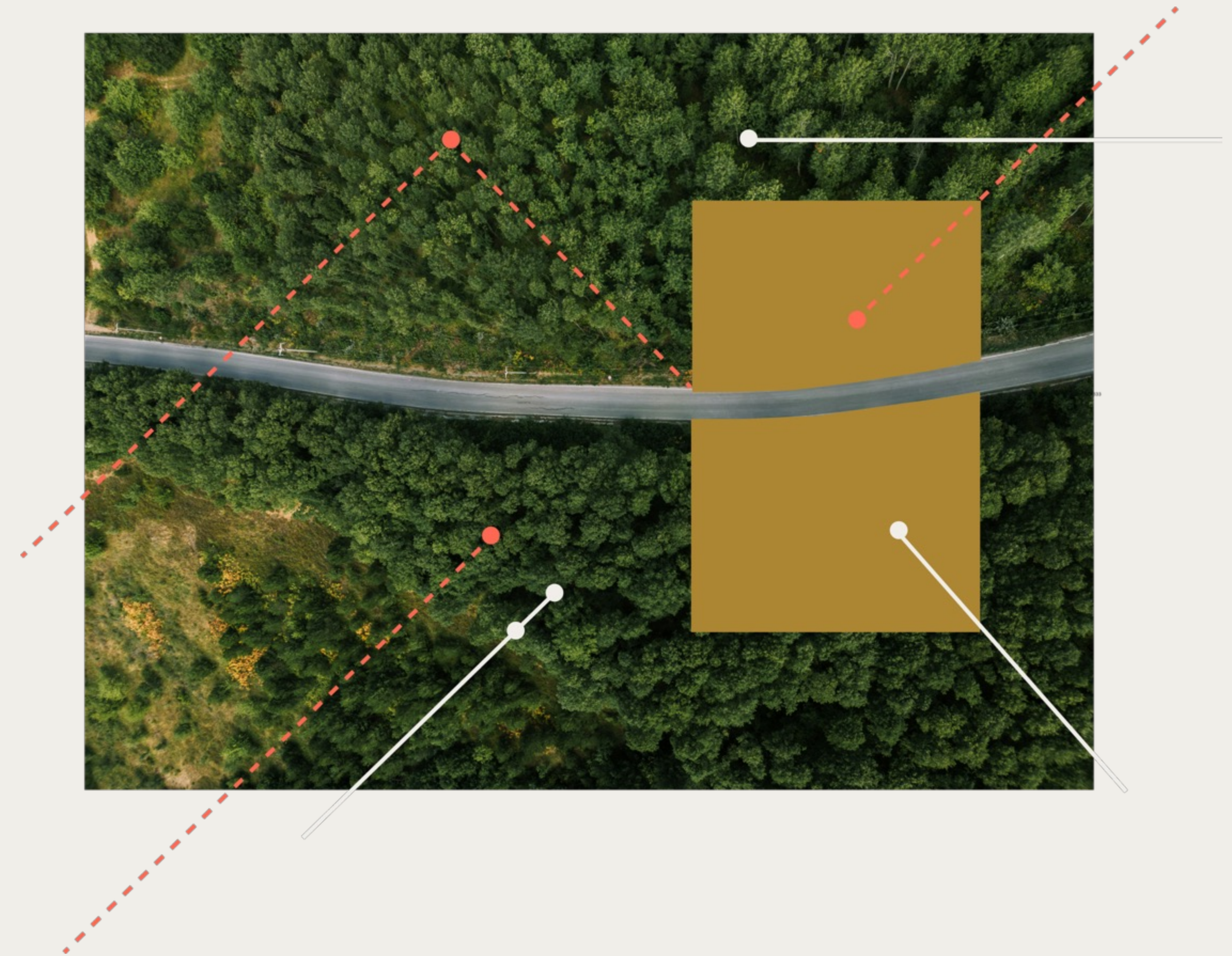
Now used by 80% of the UK's top accountancy firms, the system demonstrates how AI can dramatically improve efficiency while maintaining the high accuracy demands of financial services.

Time scales and effort

G-Cloud 15 Services

Engagements typically range from a few days to several weeks, depending on the breadth of service required and complexity of the domain.

The service is typically delivered as a health-check assessment conduct via workshops with our technical experts and follow-up exploration of outcomes.



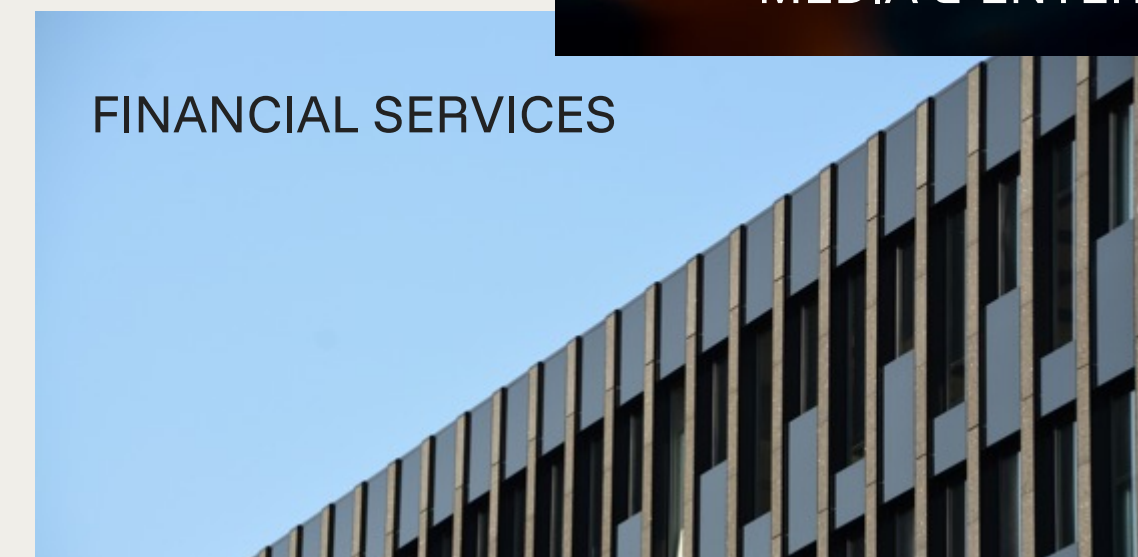
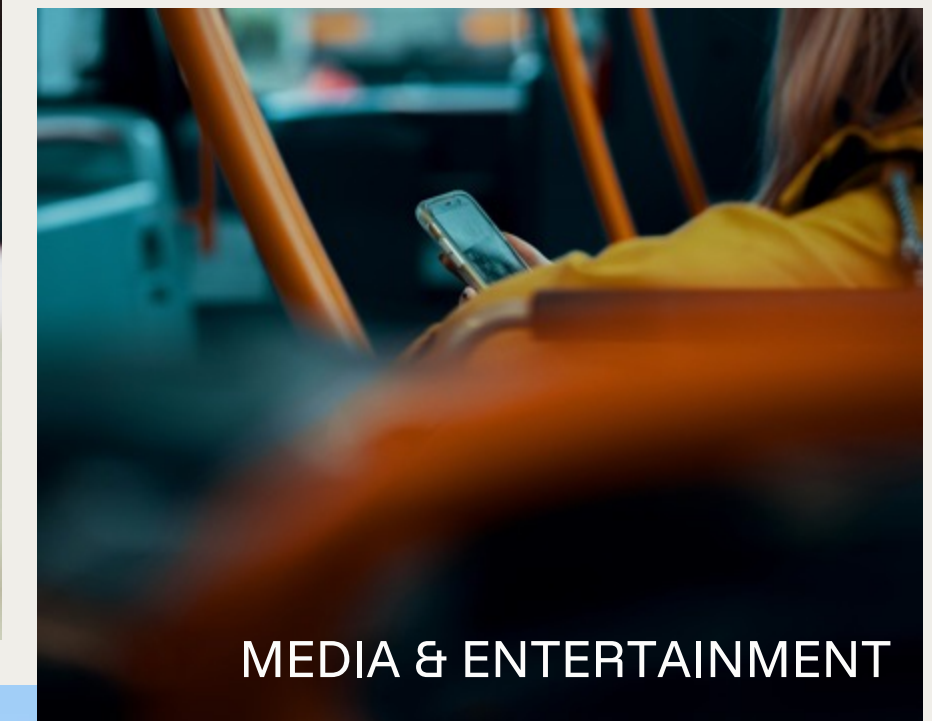
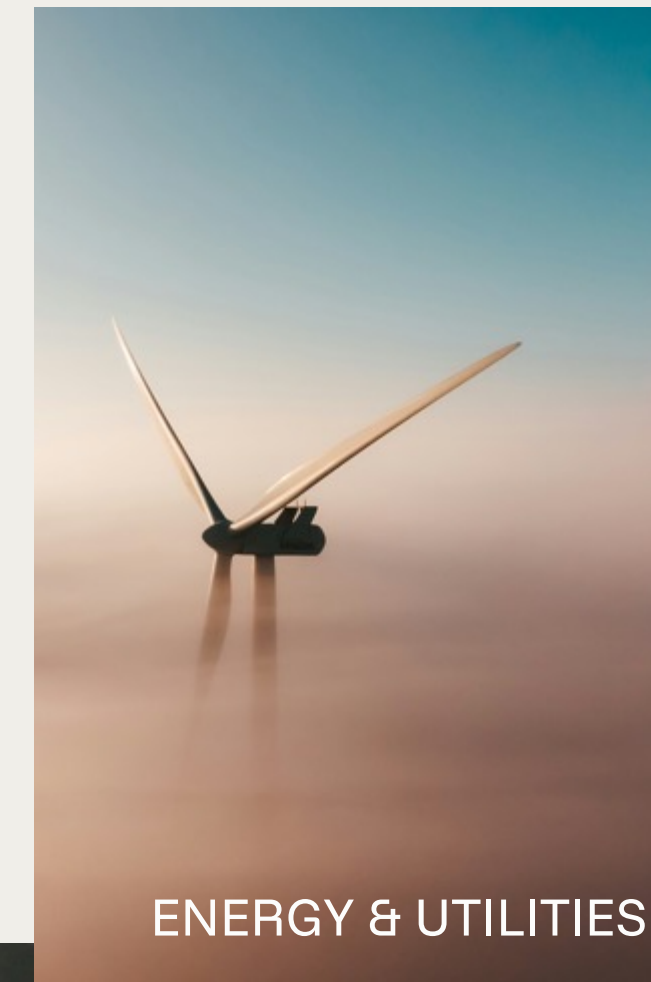
About Softwire

Softwire is a digital and technology consultancy that works with organisations to design, build, and improve digital services.

We support teams across the public sector with work ranging from discovery and delivery through to data, cloud, and AI-enabled services. Our focus is on solving real problems, working collaboratively, and delivering work that stands up to scrutiny.

We take a pragmatic approach to AI, helping organisations explore where it can add value, put appropriate controls in place, and integrate it safely into existing services and ways of working.

G-Cloud 15 Services



Our Capabilities

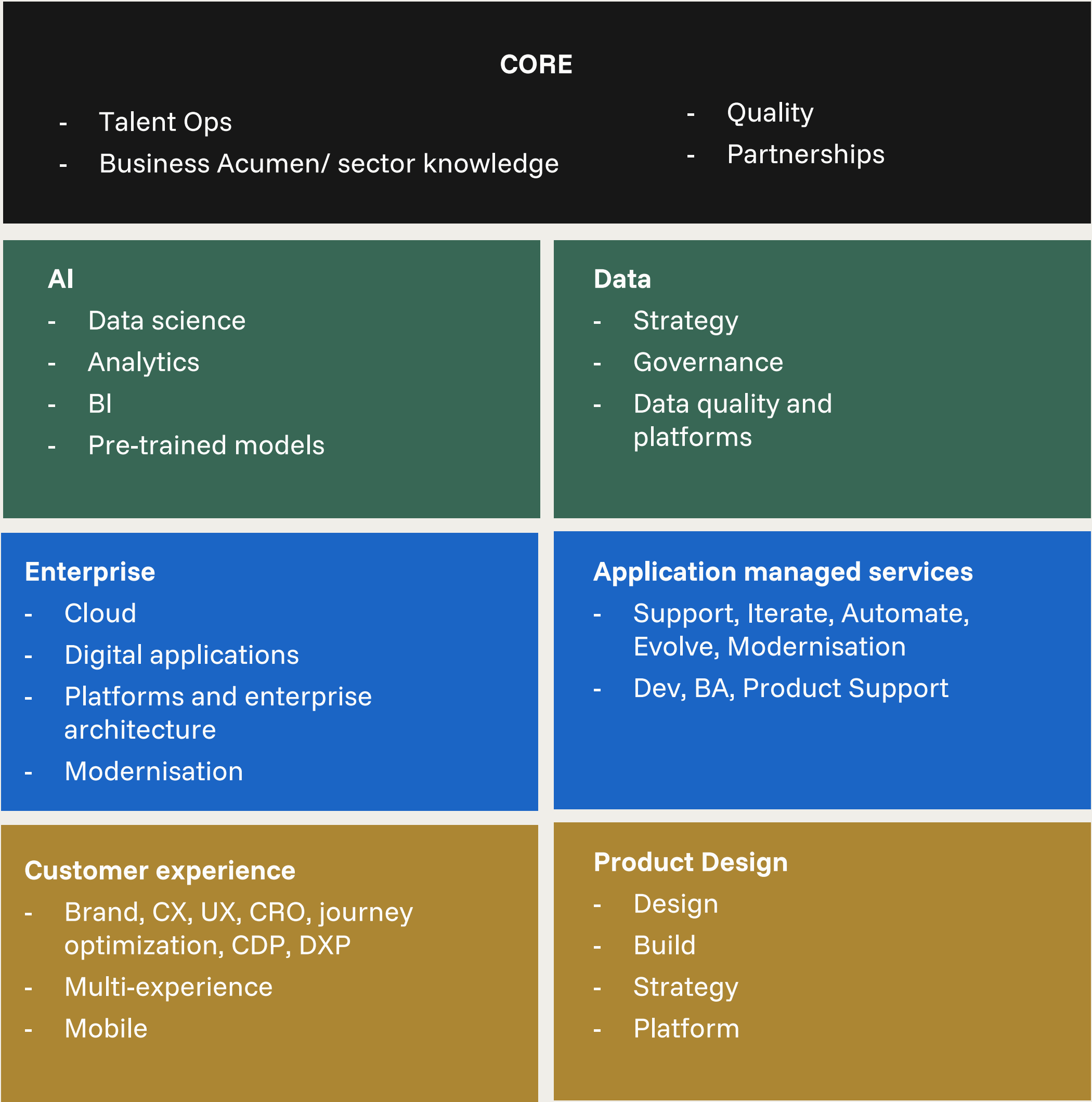
We have expertise across multiple sectors

Our multi-skilled cross-functional teams offer full-lifecycle management and ownership of outcomes across a range of domains, using a range of specialisms.

 Enablers

 Brand, Differentiated Experience, Engagement Revenue

 Optimisation, Modernisation, Continuous improvement



Working in the the public sector

We have experience delivering work across central government, arm's length bodies, and the wider public sector.

Our teams are used to working within public sector constraints, including governance, assurance, procurement, and delivery standards. This includes supporting the responsible use of data and AI, with appropriate oversight, transparency, and risk management.

We work closely with policy, operational, and delivery teams, adapting our approach to fit existing processes, capability, and levels of confidence with emerging technologies.

G-Cloud 15 Services



Thank you for reading

Contact us

Email: info@softwire.com

Phone number: +44(0)207 485 7500

Address: 315 Highgate Studios, 53-79 Highgate Road, London, NW5 1TL