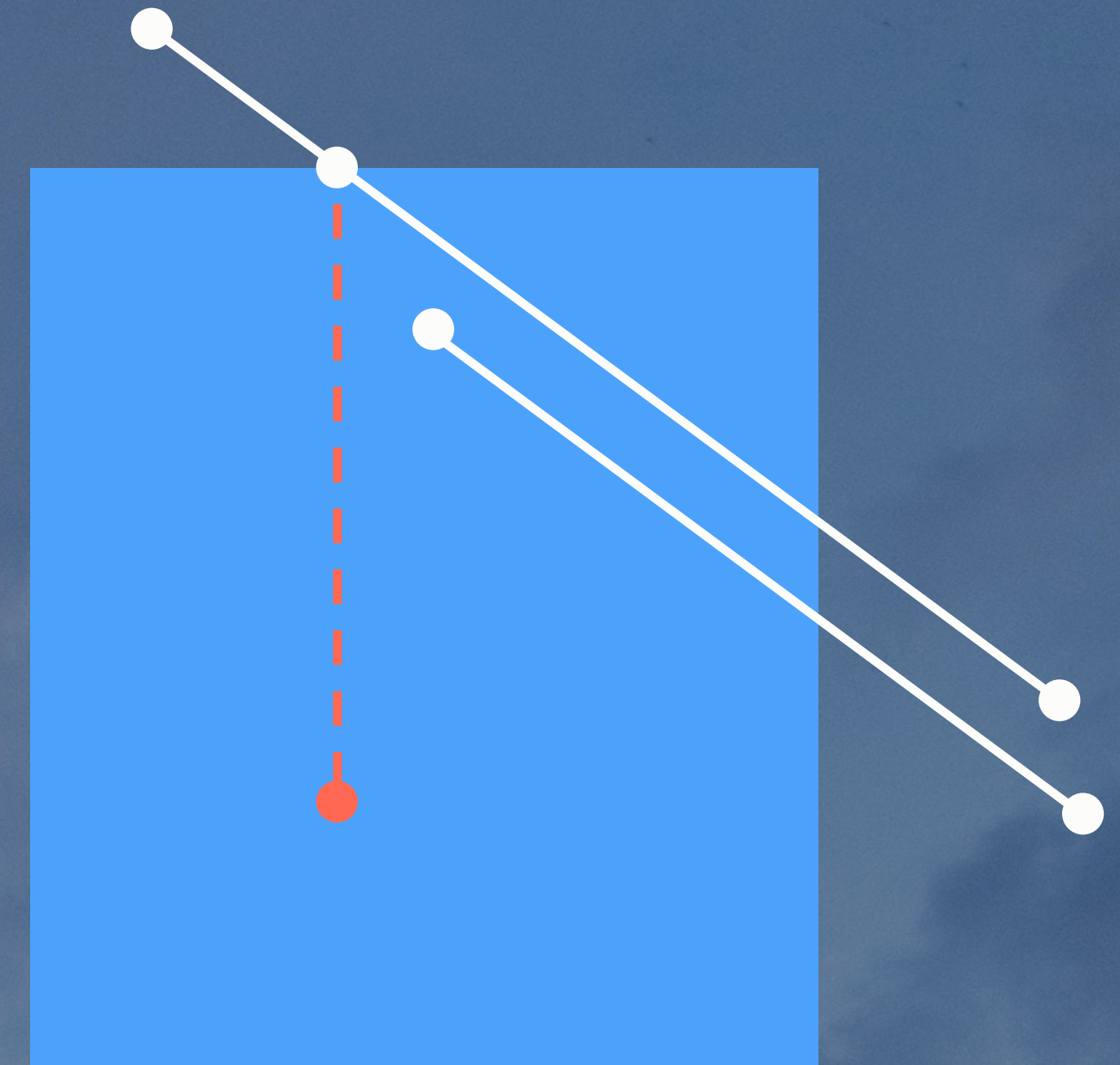
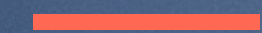




Cloud Sustainability and FinOps



G-Cloud 15 Services

Service overview

Cloud Sustainability and FinOps

Designed for organisations using public cloud services, this service supports better control of cloud costs while helping to reduce the carbon footprint of digital services.

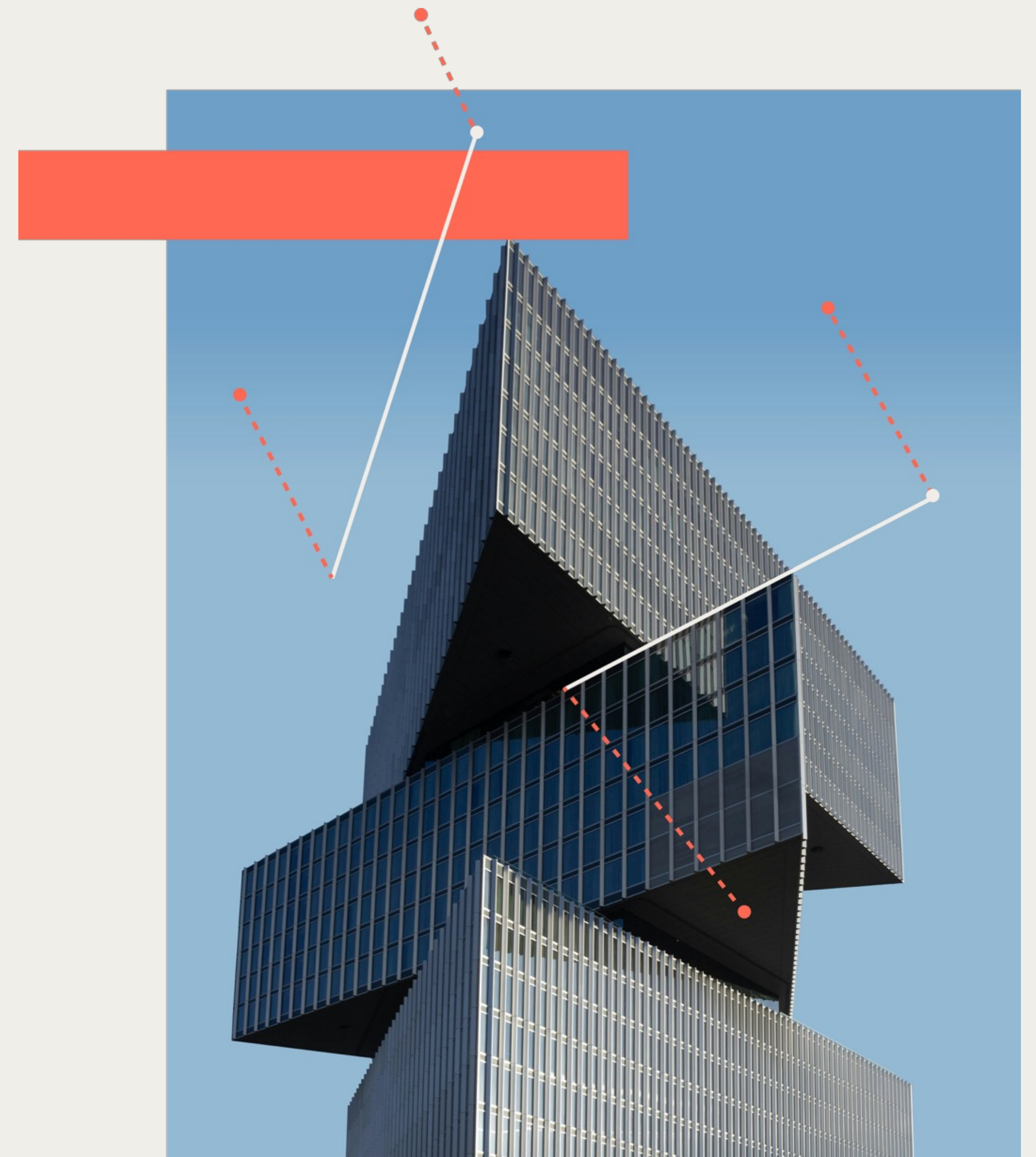
The focus is on understanding where spend and emissions are generated and identifying practical changes that can have a measurable impact. FinOps delivery is combined with green software practices to support stronger governance, more efficient architectures, and clearer decision making.

It is particularly useful where teams need improved visibility of cloud usage, or support to optimise or rethink how their cloud environments are set up.

Who this service is for

This service works well for organisations that:

- Run services in public cloud environments
- Need clearer insight into cloud spend and usage
- Are under pressure to reduce costs or meet sustainability commitments
- Want to make decisions using reliable data rather than estimates
- Are reviewing existing architectures or planning changes
- It is commonly used by digital, technology, finance, and sustainability teams working towards shared outcomes.



What the service includes & excludes

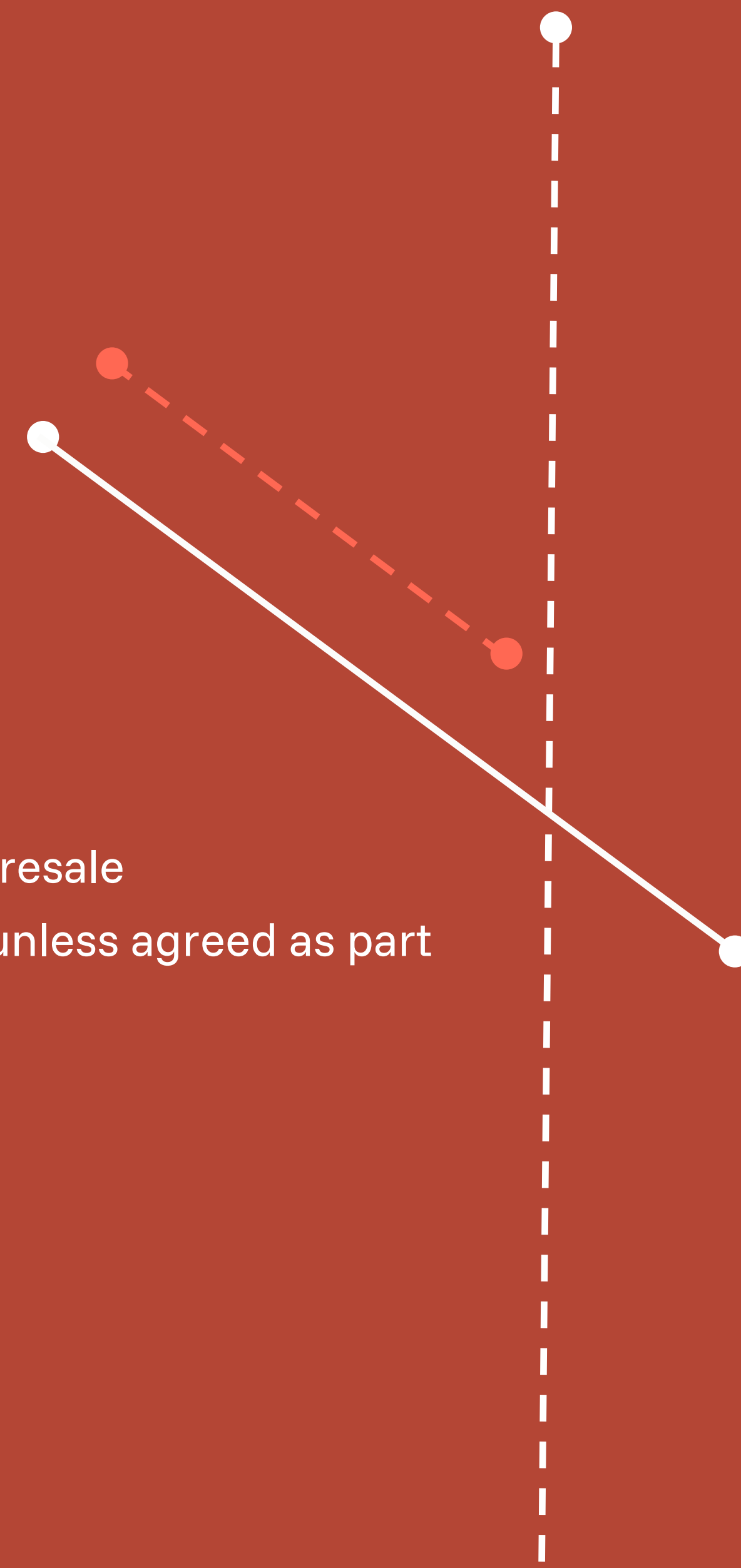
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In Scope

- FinOps assessment and planning
- Analysis of cloud usage, costs, and emissions
- Code and architecture reviews focused on efficiency
- Design and setup of spend and emissions dashboards
- Migration and optimisation support
- Optional ongoing support to help manage costs and operations

Out of Scope

- Ownership of live services
- Cloud procurement or license resale
- Business-as-usual operations unless agreed as part of the scope





Ministry of Housing,
Communities &
Local Government

Softwire

Case Study: MHCLG – Voter Registration

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Accessibility

AAA

WCAG Standard

User satisfaction

94%

in the last 30 days

User research

20k+

Letters within private beta

Registering to Vote

4m+

People supported
in 2023

Team

45+

Working with
DLUHC staff

Uptime

99.95%

Exceeded

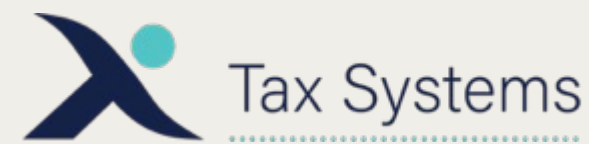
Being able to vote in elections is one of our most fundamental democratic rights. And the legitimacy of UK elections depends on everyone who is entitled to take part, being able to. The government's Register to vote service is how most people sign up.

We supported MHCLG in migrating this critical service to the cloud and provide ongoing support services to ensure that it is running efficiently. We used a serverless architecture to provide scale and sustainability and we regularly monitor service costs and health to ensure MHCLG's budget is being used effectively.

Our processes have saved 50% on hosting costs versus the previous infrastructure, and without any impact on scale – we have a load tested capacity far in excess of any traffic that has been seen in live operation, and we have exceeded KPIs with 99.99% uptime.

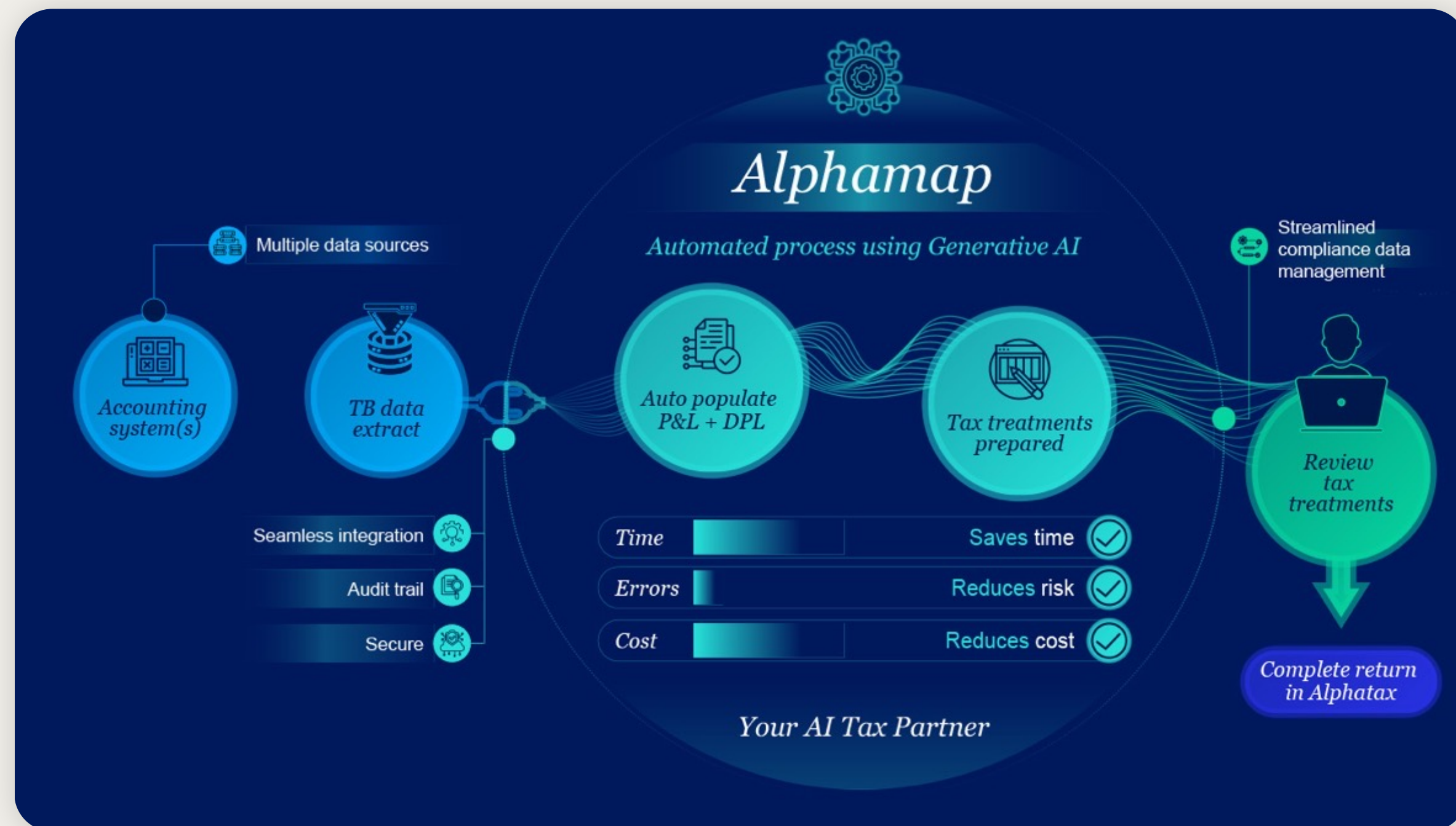
We provided services across the whole complex programme, to ensure success we did the following:

- ✓ Defined a "one-team" ethos
- ✓ Agile methodology adopted throughout
- ✓ Regular sessions to share knowledge between teams
- ✓ Shared documentation space
- ✓ Flexible resourcing approach
- ✓ Communication via Slack, Teams and more formal reporting
- ✓ Shared user needs and approaches across teams



Case Study: Tax Systems – AI-powered Automation of tax computations

G-Cloud 15 Services



AI Powered Accounting Intelligence

We helped Tax Systems revolutionize tax computation for the UK's leading accountancy firms through AI.

Our solution automates the complex task of categorizing revenue and expenditure items according to HMRC requirements, achieving 93% classification accuracy through custom-trained language models.

The platform has transformed a process that typically took accountants 5 hours into a 15-minute task, with real-time processing and intelligent confidence scoring helping users quickly identify entries needing review.

Results

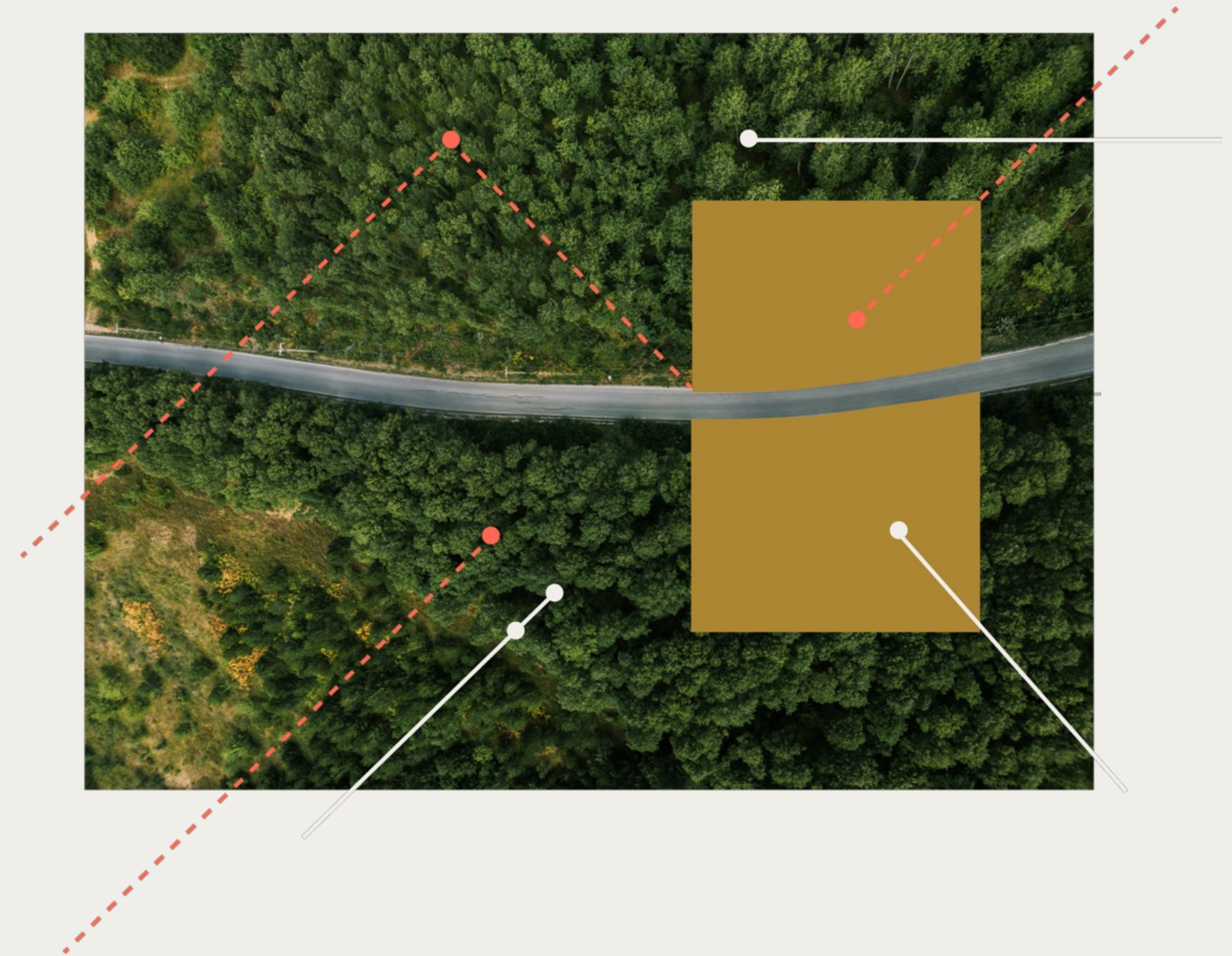
Now used by 80% of the UK's top accountancy firms, the system demonstrates how AI can dramatically improve efficiency while maintaining the high accuracy demands of financial services.

Time scales and effort

Engagements usually run between 2 and 12 weeks...

...depending on the size and complexity of the cloud environment and the level of implementation support required.

This can range from a short assessment through to a focused optimisation or ongoing support engagement. Input from your team is needed to provide access to systems, data, and key stakeholders.



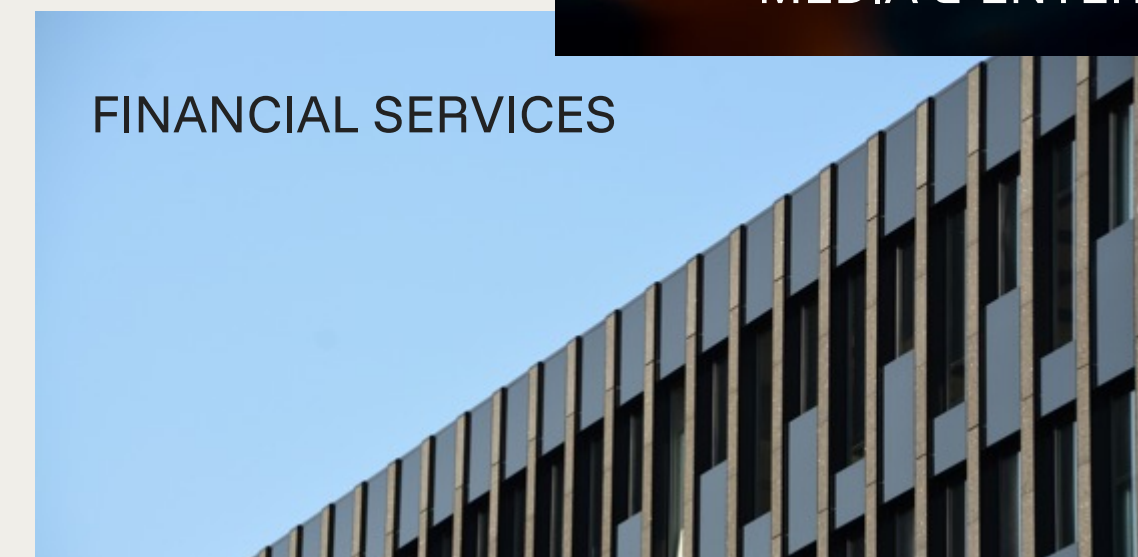
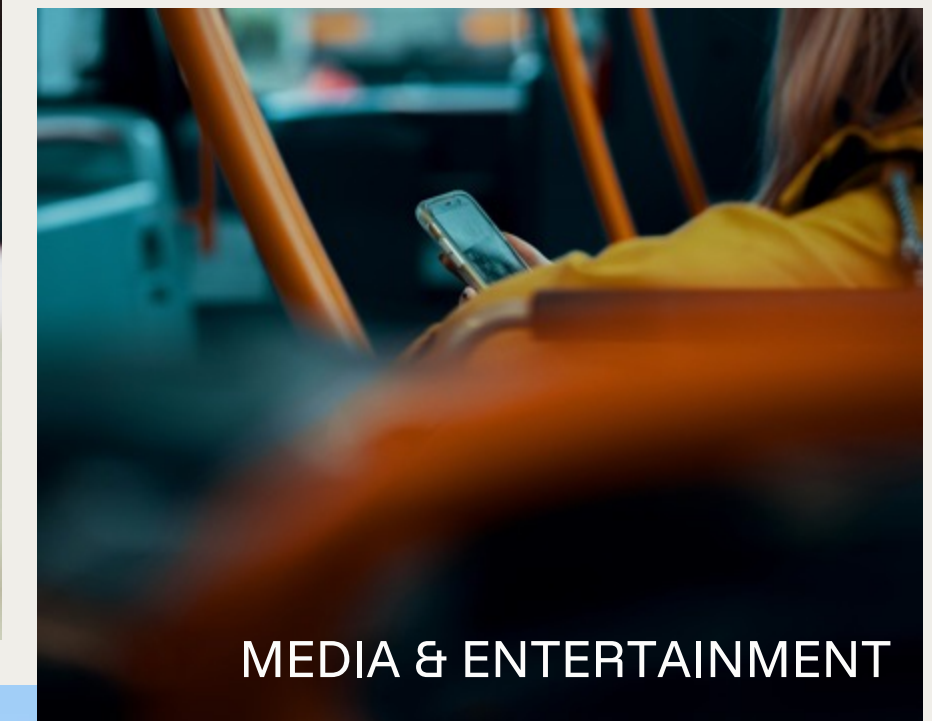
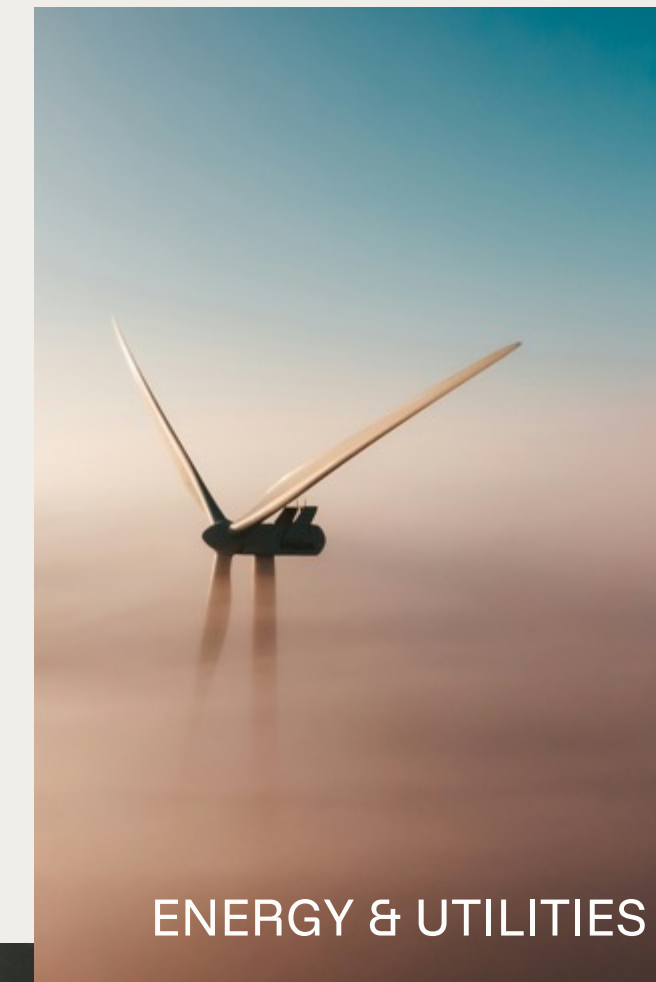
About Softwire

Softwire is a digital and technology consultancy that works with organisations to design, build, and improve digital services.

We support teams across the public sector with work ranging from discovery and delivery through to data, cloud, and AI-enabled services. Our focus is on solving real problems, working collaboratively, and delivering work that stands up to scrutiny.

We take a pragmatic approach to AI, helping organisations explore where it can add value, put appropriate controls in place, and integrate it safely into existing services and ways of working.

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Our Capabilities

We have expertise across multiple sectors

Our multi-skilled cross-functional teams offer full-lifecycle management and ownership of outcomes across a range of domains, using a range of specialisms.



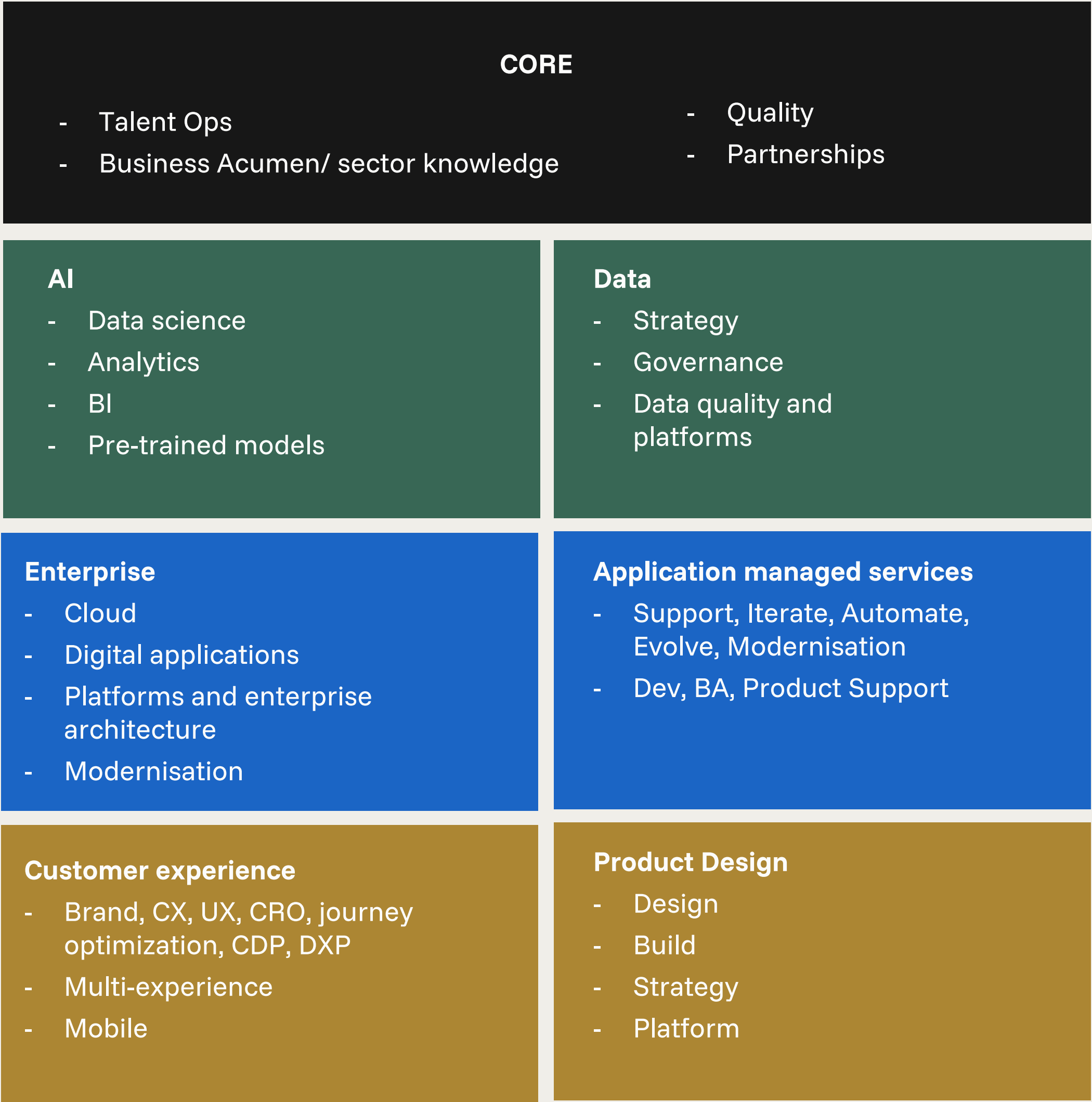
Enablers



Brand, Differentiated Experience, Engagement Revenue



Optimisation, Modernisation, Continuous improvement



Working in the the public sector

We have experience delivering work across central government, arm's length bodies, and the wider public sector.

Our teams are used to working within public sector constraints, including governance, assurance, procurement, and delivery standards. This includes supporting the responsible use of data and AI, with appropriate oversight, transparency, and risk management.

We work closely with policy, operational, and delivery teams, adapting our approach to fit existing processes, capability, and levels of confidence with emerging technologies.

G-Cloud 15 Services



Thank you for reading

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