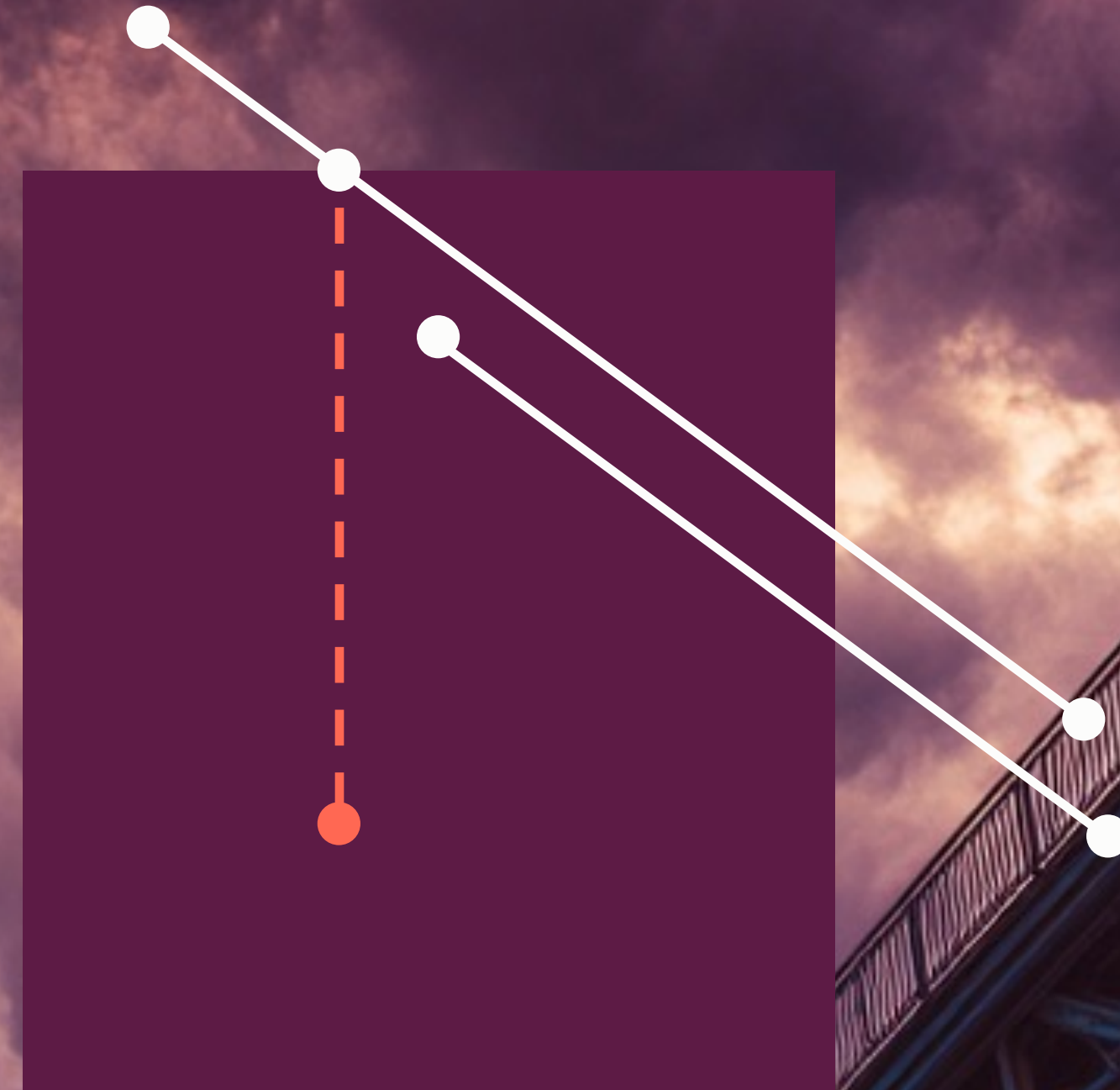
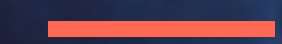


Softwire



Ironbridge



G-Cloud 15 Services

Solution overview

Data intelligence and applications

Ironbridge is cloud-based data integration and intelligence software. It integrates disparate data sources into a unified data model and adds the capability to deploy both analytical and operational applications at scale and at pace.

Unlike platforms that require significant in-house expertise to operate, Ironbridge is designed for ease of deployment and low operational overhead. Its architecture reduces complexity while maintaining openness and data portability, accelerating time to value without lock-in or high long-term running costs.

Ironbridge provides APIs and development toolkits that enable rapid creation of secure applications. These applications can leverage the unified data model and the power of AI to deliver insights, automate processes, or support operational decisions, or deliver a service at scale to millions of users.

Ironbridge is designed for regulated environments where data governance, security, and resilience are essential.

Who this platform is for

Ironbridge works well for organisations that:

- Have data spread across multiple systems, formats or organisational boundaries
- Need to deploy operational applications at pace, potentially alongside analytical reporting or machine learning tasks
- Face compliance, audit or regulatory requirements around data handling at scale
- Are concerned about interoperability, vendor lock-in, or difficulty exiting existing platforms
- Want predictable costs rather than open-ended engagements

It is intended for use by data, digital, policy and operational teams working on complex cross-cutting data-oriented programmes.

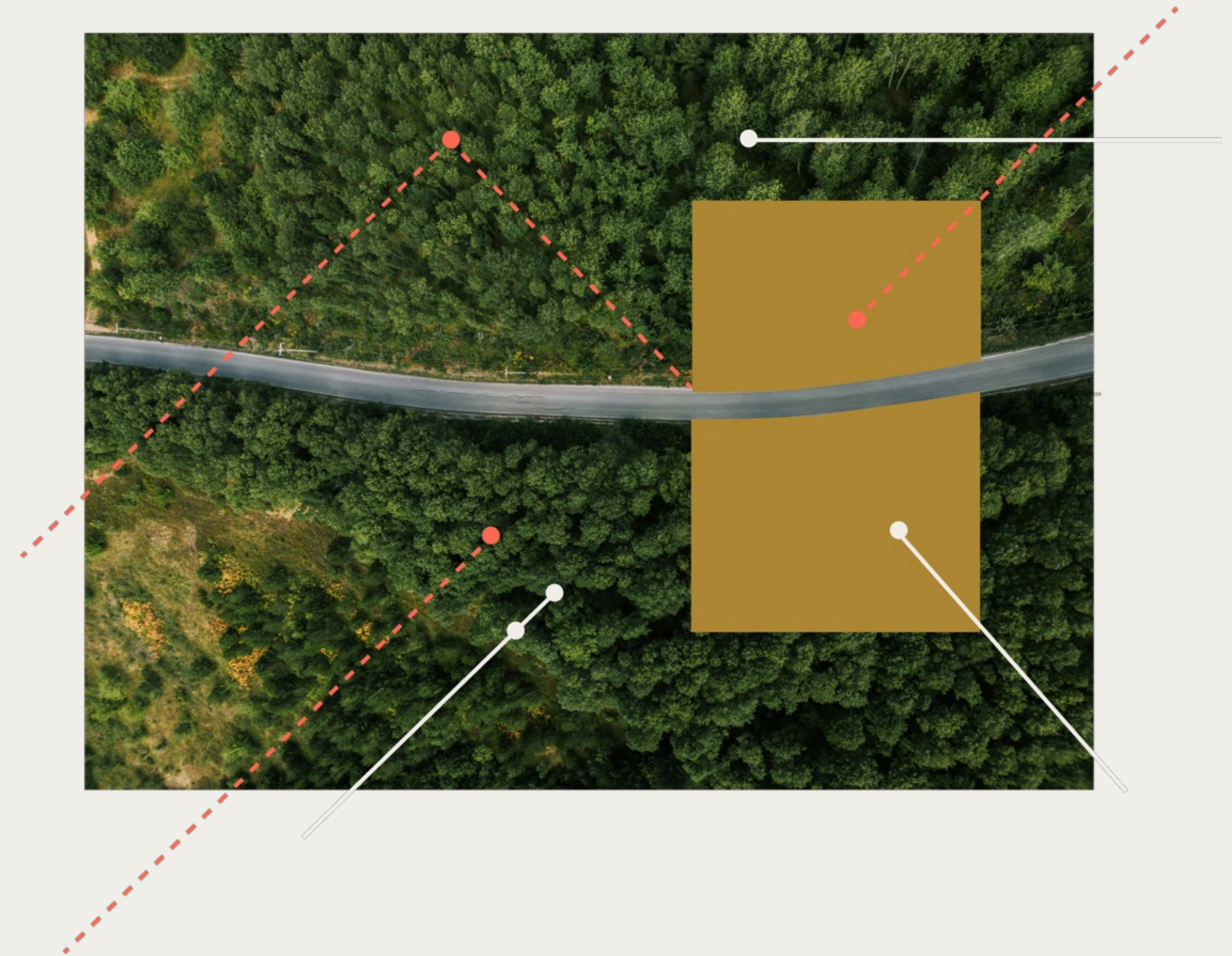


Core functionality

Initial Ironbridge deployment is typically complete inside a week.

Custom data ingestion and application development can range considerably in time depending on the scope of the use-case(s).

The platform – both through the data ingestion layer and the AI + Application Plane is designed to enable these aspects to be completed at pace, at scale, and securely.



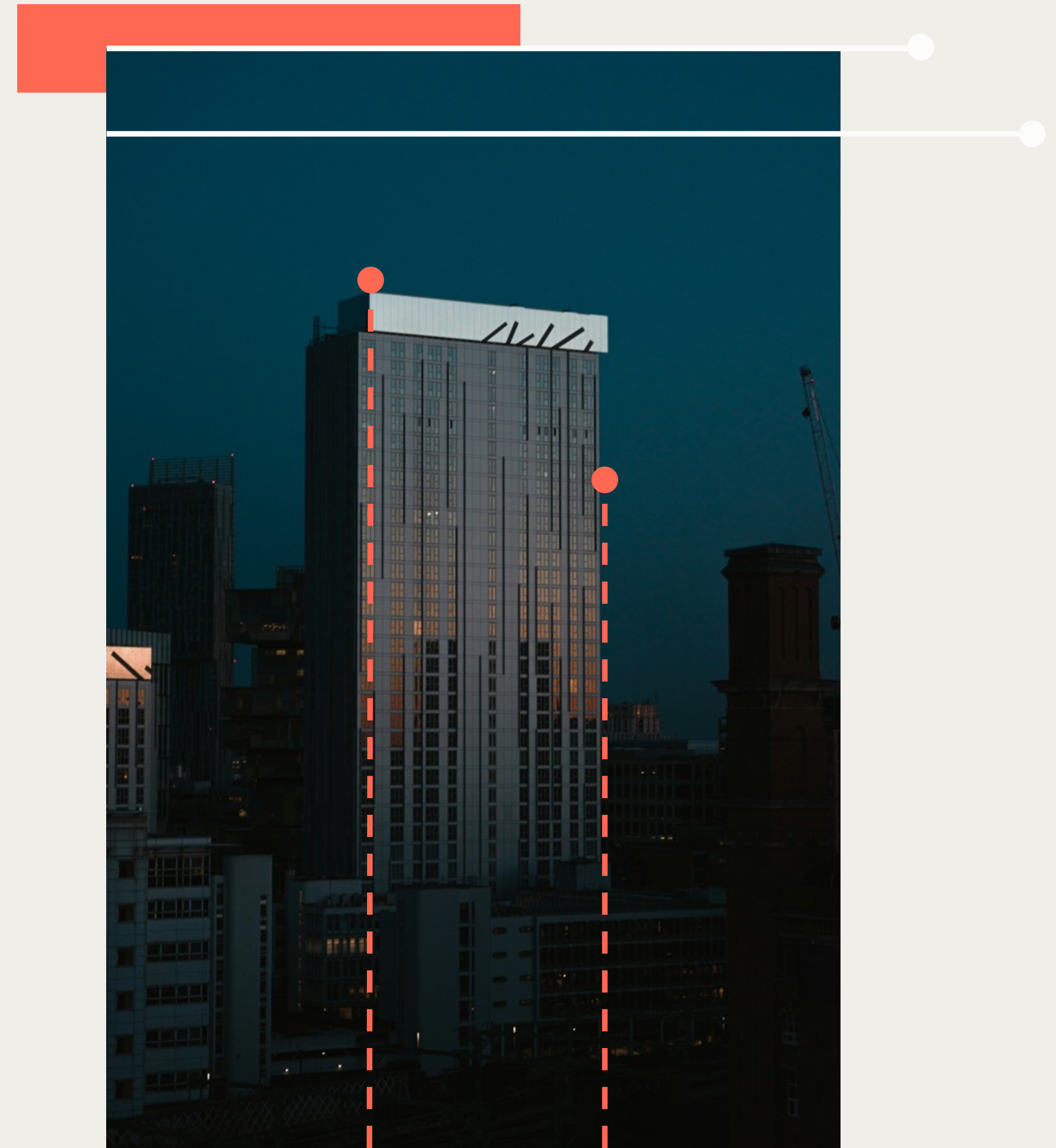
AI + Application Plane

Build on your data

APIs, SDKs, agentic automation, and development toolkits for rapid creation of secure applications leveraging the unified data model.

The AI + Application Plane enables diverse applications be designed, built, deployed and scaled at pace.

- Pre-trained AI models and agentic AI capabilities
- Analytical workloads (reporting, dashboards, MLOps)
- Operational workloads (automation, real-time decision support, web services at scale)
- Both event-driven (real-time, low latency) and batch processing strategies supported



Open by design

It's your data

Ironbridge is built on open standards with data portability as a core principle, making off-boarding as straightforward as on-boarding, and entirely within your control.

- All data exportable in open, non-proprietary formats
- Built on open standards (Apache Iceberg, OpenLineage) with no proprietary lock-in
- Data lineage and metadata included in export
- Integration with external data governance catalogues and data federation supported throughout
- Dedicated team provides exit / transition assistance, documentation, and assurance

No exit penalties, no friction, no lock-in.

We make it easy to leave because we'd rather you stay by choice.



Security architecture

Access Control

- Fine-grained, role-based permissions at dataset, row, and column level.
- SSO integration via SAML or OIDC with buyer identity providers

Encryption

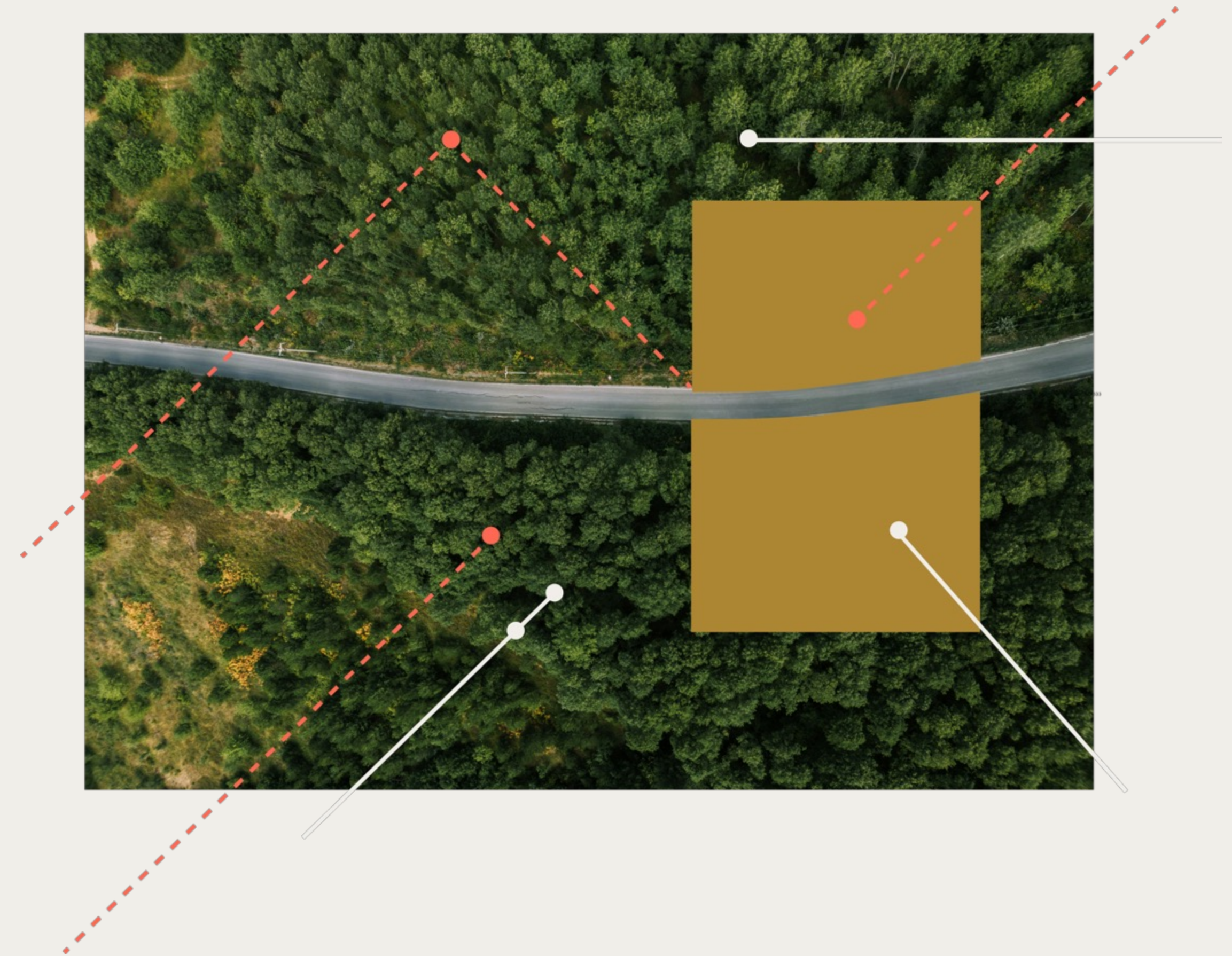
- AES-256 for data at rest
- TLS 1.2+ for data in transit

Audit Trail

Comprehensive, immutable logging of all user activity, data access, and system changes. Exportable for compliance reporting.

Network Security

Actively managed firewalls with continuous monitoring. Network segmentation ensures isolation between buyer environments.



Hosting, security, and compliance

Problem

Achieving and maintaining security certifications, operating secure infrastructure, and meeting regulatory requirements demands specialist skills and significant ongoing investment, especially in a complex data environment.

Solution

Ironbridge is a fully managed data platform with security built in. It includes a pre-certified environment, UK-hosted infrastructure, a 24/7 Security Operations Centre providing round-the-clock active monitoring, and delivery by SC-cleared personnel.

Ironbridge supports compliance (which can be tailored to meet precise organisational needs) with UK data protection legislation and provides data classification and retention management tools.

Result

Buyers gain a compliant, secure platform without the overhead of building and operating it themselves, enabling teams to focus on outcomes rather than infrastructure.



Business continuity and disaster recovery

Built for resilience

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High availability

- Multi-zone deployment with automatic failover
- Designed to be transparent to users during zone failures

Backup and recovery

- Automated backups every two hours (configurable)
- Configurable retention period
- Encrypted and stored in geographically separate locations

Disaster recovery

- Documented procedures tested annually
- RTO / RPO defined based on buyer requirements

Support and incident management

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Comprehensive support with active monitoring and Security Operations Centre coverage, ensuring platform reliability and rapid incident response.

- Service desk accessible by phone and email
- Active monitoring of platform health, performance and security
- Security Operations Centre providing continuous 24/7 threat detection with on-call response
- Defined incident management with severity-based prioritisation
- Regular platform updates delivered with minimal disruption



Onboarding and configuration

Ironbridge = Platform + People

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1 Understand

- Understand data landscape and source systems
- Identify compliance and regulatory requirements
- Define priority use cases and success criteria
- Plan integration approach and timeline



2 Deploy

- Deploy Ironbridge environment
- Initialise connectors and ingest source data
- Configure unified data model
- Set up initial applications and dashboards



3 Operate

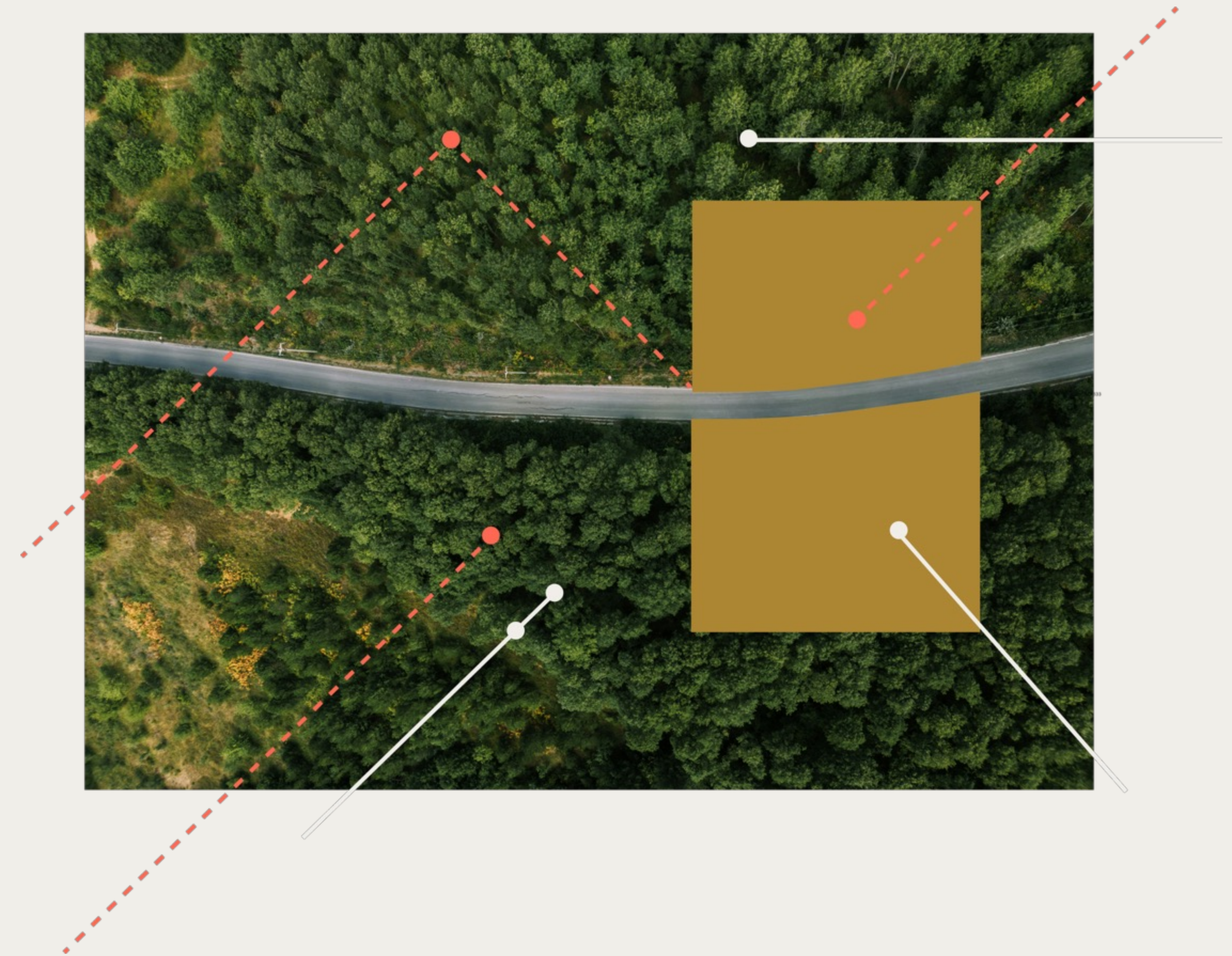
- Dedicated Ironbridge squad continues throughout lifecycle
- Ongoing active monitoring and support
- Security Operations Centre coverage around the clock
- Continuous iteration on applications and data sources

Timescales and effort

Initial platform deployment is typically complete inside a week.

Custom data ingestion and application development can range considerably in time depending on the scope of the use-case(s).

The platform – both through the data ingestion layer and the AI + Application Plane is designed to enable these aspects to be completed at pace, at scale, and securely.



Pricing model

Softwire

	Growth	Scale	Enterprise
Monthly licence	£75,000	£150,000	£250,000
Included MIU* value	£82,500	£172,500	£300,000
Effective discount	10%	15%	20%
Dedicated Ironbridge squad	✓	✓	✓
Security Operations Centre	✓	✓	✓
Tier adjustment notice	1 month	1 month	1 month

*Managed Ironbridge Unit, inclusive of cloud infrastructure, AI tokens, Ironbridge squad, and Security Operations Centre. Licence requires annual commitment with option to flex by month. Support pricing is additional and varies by scope of use-case. See Pricing Document for further details.

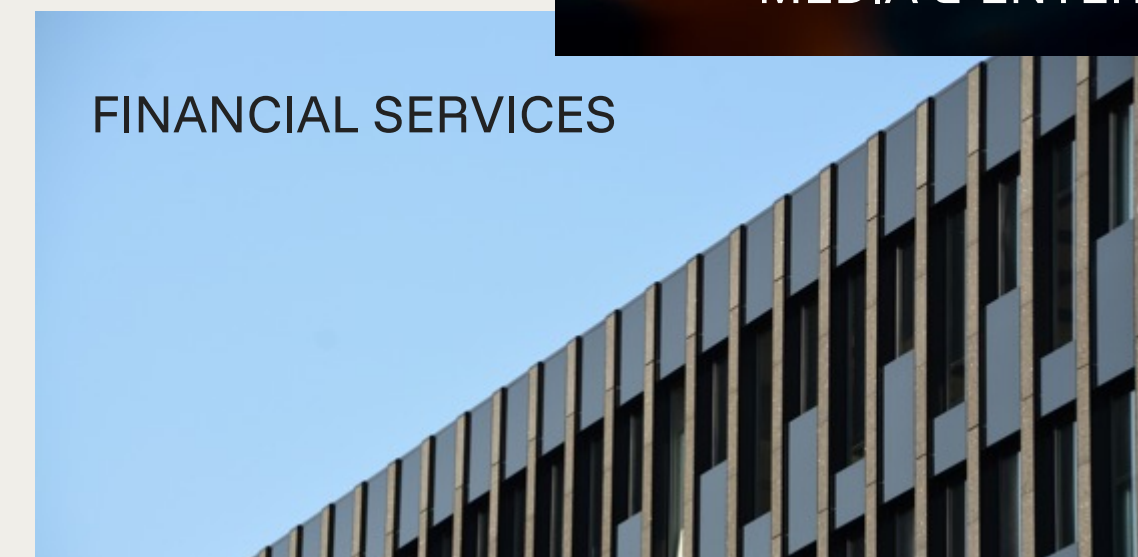
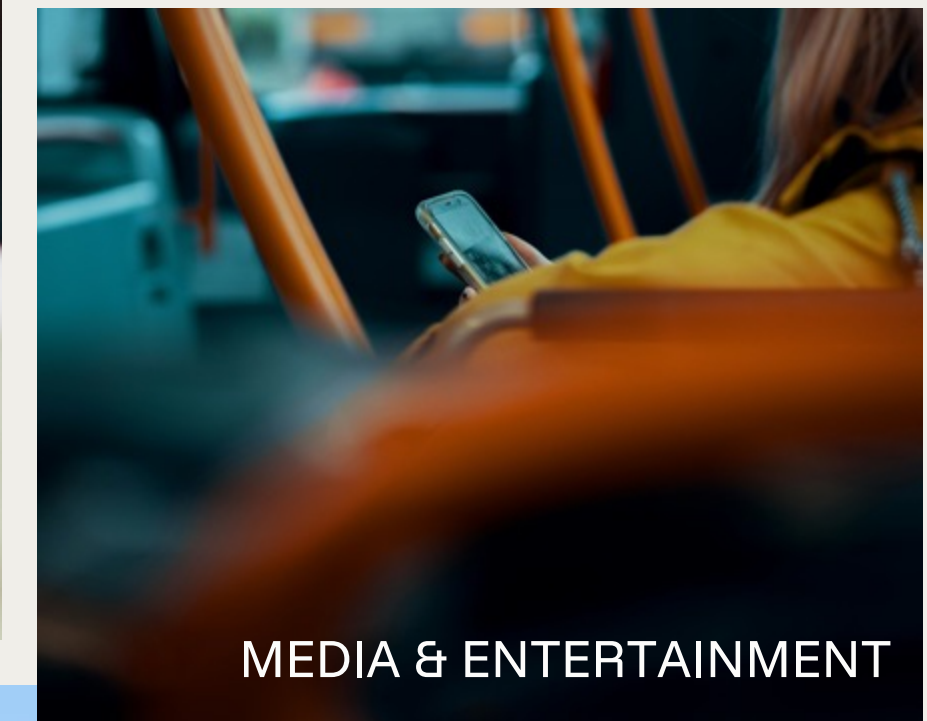
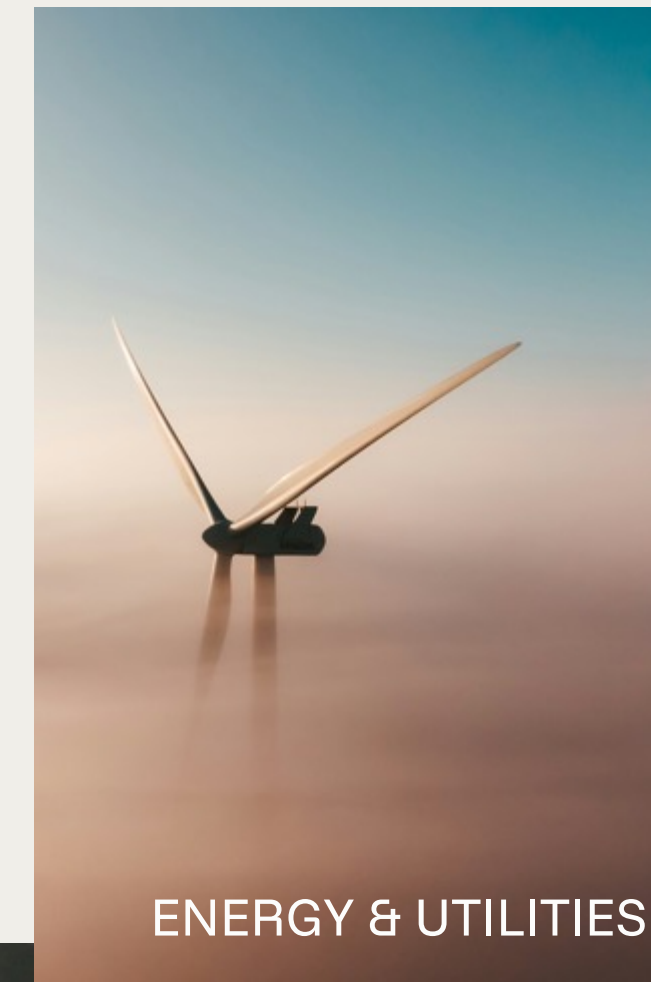
About Softwire

Softwire is a digital and technology consultancy that works with organisations to design, build, and improve digital services.

We support teams across the public sector with work ranging from discovery and delivery through to data, cloud, and AI-enabled services. Our focus is on solving real problems, working collaboratively, and delivering work that stands up to scrutiny.

We take a pragmatic approach to AI, helping organisations explore where it can add value, put appropriate controls in place, and integrate it safely into existing services and ways of working.

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Our Capabilities

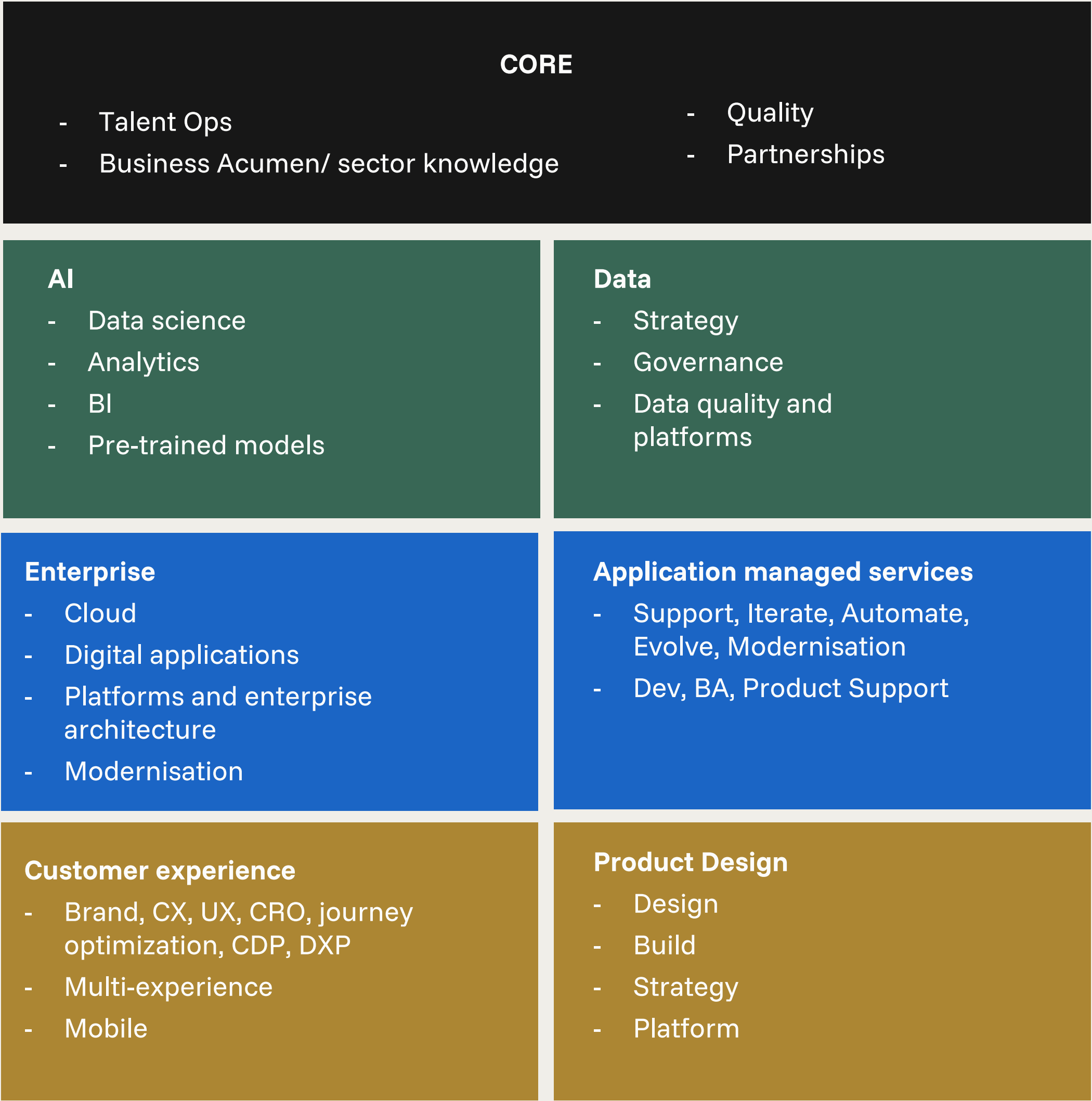
We have expertise across multiple sectors.

Our multi-skilled cross-functional teams offer full-lifecycle management and ownership of outcomes across a range of domains, using a range of specialisms.

 Enablers

 Brand, Differentiated Experience, Engagement Revenue

 Optimisation, Modernisation, Continuous improvement



Working in the public sector

We have experience delivering work across central government, arm's length bodies, and the wider public sector.

Our teams are used to working within public sector constraints, including governance, assurance, procurement, and delivery standards. This includes supporting the responsible use of data and AI, with appropriate oversight, transparency, and risk management.

We work closely with policy, operational, and delivery teams, adapting our approach to fit existing processes, capability, and levels of confidence with emerging technologies.

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Thank you for reading

Contact us

Email: info@softwire.com

Phone number: +44(0)207 485 7500

Address: 315 Highgate Studios, 53-79 Highgate Road, London, NW5 1TL