

G Cloud 15- Framework Service Definition

Crown Commercial Service

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Contact Information

For further information and discussions, please contact	
Name	Peter Gill
Designation	AVP and Head of UK Public Sector Sales
Address	Infosys Limited
Phone	+44 7391393866
Email	peter.gill@infosys.com

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1. Service Overview

This service Facilitating cloud migration from on-premises to public cloud platform, private cloud to public cloud or vice-versa. This service helps the migration of an entire infrastructure, application, or database to cloud. Our approach to modernization delivers state-of-the-art, future-proof architecture that is cloud-enabled and continuously evolving to address changing business needs.

Our multi-faceted approach helps in achieving efficient holistic transformation. This amplifies the benefits as we co-create with our clients. We recognise that each client has a heterogeneous technology landscape with different types of works. We start off with having one to one interaction with all stakeholders (CIO, CTO, LOB's head, architects, IT admin application owners) to understand the requirements, problems and expectations in consecutive meetings. We understand their business model and technical acutance and come up with a proposal. We leverage the different tools and accelerators Infosys has to offer in our proposed solution to help accelerate the transformation journey as well as streamline it. We also help with code analysis, review, refining and workflow modifications.

We craft a performance-driven cloud migration roadmap for application modernisation to ensure business continuity and cost-effective deployment. Infosys provides cloud integration services and adopts a cloud-native database to upgrade legacy systems to greater code reliability, assurance and automation with DevSecOps.

The Infosys cloud expert team designs a data-driven migration plan that leads to scalable migration. By analysing time-to-market schedules and resource consumption, we build a comprehensive cloud solution that entails high-performance standards, scalability and security across the whole of the cloud environment.

We partner with our clients in order to provide solutions that consider all NexGen Technologies: API, DevOps, Open Source, Cloud. Our solutions for accelerating the cloud modernisation journey include Dev SecOps, Infrastructure as Code, Batch Modernisation, API Enablement and Data Migration. We develop solutions for our clients keeping in mind driving resiliency, security and regulatory needs within the UK Public Sector.

We provide clients with platforms that accelerate the building of new apps using the available building blocks and integration. We automate the migration of apps and database to the cloud thereby resulting in factory model for cloud adoption at lower cost. We design an open reference architecture that is easily extendable with code at IaaS and app layers for automation.

Whether the client requires our Cloud Migration Services/ DevSecOps/ Cloud Discovery & Assessment service to meet a generic requirement or have specific requirements to support their cloud journey, we have a series of defined services that can help quick start the whole journey with reusable artefacts and experiences from our past programmes.

In addition to our standard support and services engagements, we have developed several services that have been designed specifically to:

- Ensure the client successfully prepares for their cloud adoption journey with the correct direction.
- Have the right level of support, depending on the skills inside the client's organisation or business requirement.
- Augment existing (client) teams to ensure they get value from the Infosys Partnership.
- Prepare the client with the necessary groundwork to begin their digital transformation journey.

To help achieve these objectives we have developed some of the well-defined and streamlined service offerings that are discussed in the subsequent sections.

2. Service Description

Infosys has a mature cloud practice with more than 10 years, having over 240,000 Cloud Talent, including over 76,000 Cloud certified professionals. Infosys also has over 35,000 Cloud Assets servicing multiple engagements. Infosys has been named a Leader in Gartner's Magic Quadrant for Oracle Application Services.

Infosys is premier partner with leading cloud service providers such as AWS, Microsoft Azure, Oracle, Google Cloud Platform and IBM.

Infosys Public Cloud Capabilities

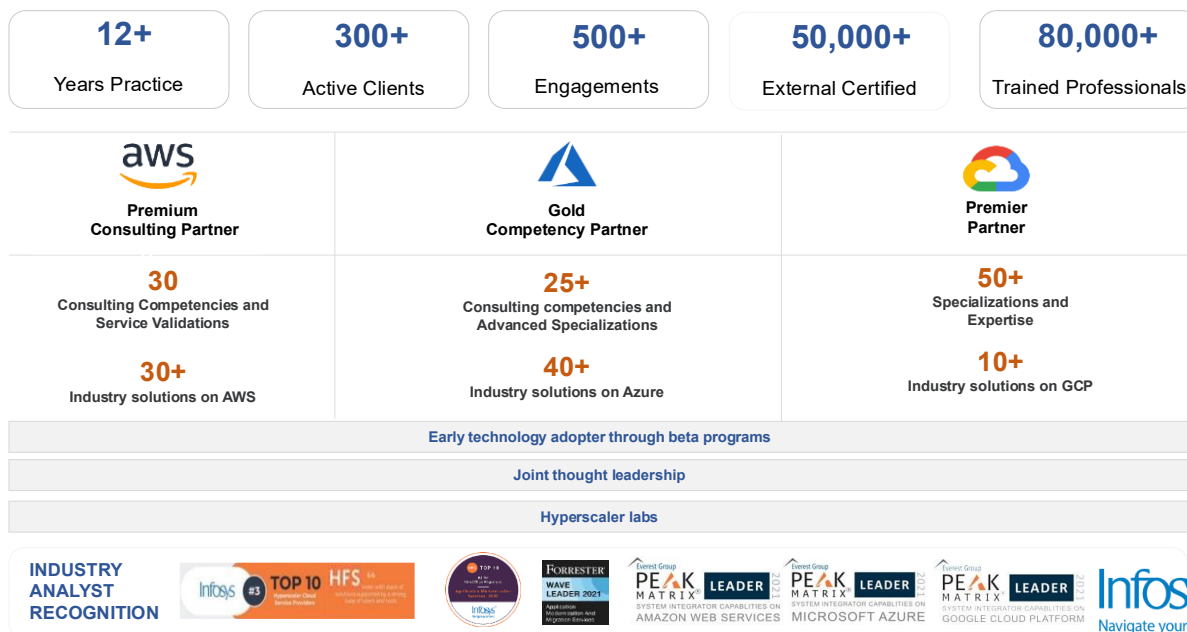


Figure 1 Public Cloud Partners Overview

Our cloud proposition includes creating sustained differentiation and value for business and IT alike by leveraging Infosys Cobalt, our Cloud Adoption Framework. Infosys Cobalt helps in:

- Reducing complexity of multi-cloud and delivering a secure cloud platform, to bring elasticity and time to market at resource layer.
- Establishing domain specific technology platforms for data and business functions as composable capabilities.
- Developing new business capabilities to meet emerging business needs and faster time to market.

2.1.1 Infosys AWS Partnership and Strategic Benefits

Infosys is an AWS Partner Network (APN) Premier Consulting Partner with AWS Competencies in both Migration and Financial Services. Infosys is also a member of the APN Managed Service Provider (MSP) Programme and Public Sector Partner Programme.

Infosys + AWS – a Strategic Partnership

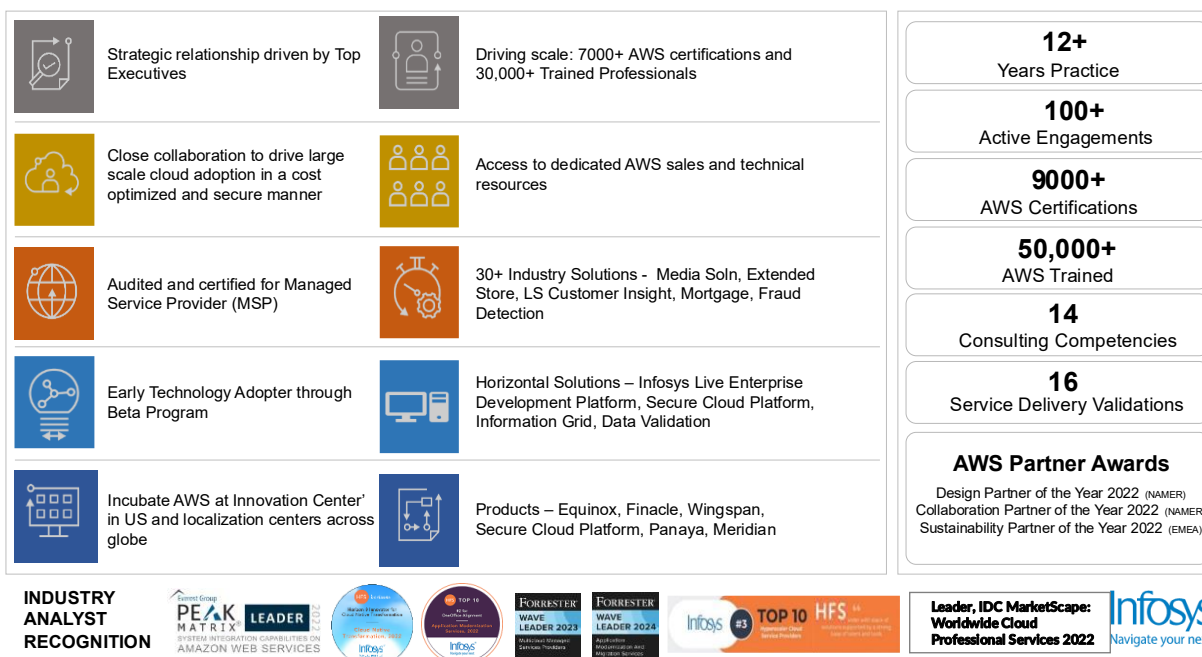


Figure 2 AWS Partner Overview

We are seeing a tremendous momentum across large enterprises to adopt public cloud. Infosys has been working with AWS and deploying their services for our customers for the past over 12 years. Our partnership has reached a strategic level, with Infosys being recognised as a launch partner for AWS Migration Competency and Managed Services.

Infosys is aligned to all the core AWS technologies and business teams across regions, and we are committed to executing the transition to cloud successfully.

Infosys has the privileged status of Advanced Consulting Partner under APN and is a Premier Consulting Partner to AWS. This allows Infosys a wide range of exclusive access - from technical updates, best practices, to AWS investment for client engagements and joint solution developments. Infosys was also one of the **6 founding global MAP Partners** and has contributed actively to the definition of the large-scale migration framework defined by AWS.

Building on the success of working with AWS across over 300 clients in the last 12 years, we are investing significantly in Training, Education and Technologies to bring the best of both AWS and Infosys in a focused way to build a solution suite for accelerated cloud adoption.

2.1.2 Infosys Microsoft Partnership and Strategic Benefits

Infosys and Microsoft have a rich partnership legacy spanning over 22 years. As a Microsoft Inner Circle Member and a Platinum Partner, we collaborate with Microsoft at a strategic level to bring together our complementary strengths and deliver specialised capabilities, industry solutions and services. Infosys and Microsoft are strengthening their joint go-to-market relationship with industry solutions focusing on the areas of Cybersecurity, Enterprise applications on Azure, Microsoft Business Applications and Data Analytics. In collaboration with Microsoft, Infosys has:

- Established the first ever **Microsoft Cloud Business Unit (MCBU)** amongst global SI players
- Been recognised as a Microsoft Azure Expert **Managed Services Provider (MSP)**
- Formed the **Global Azure Migration Factory**, providing “AI Ready” enterprises with application assessment, migration and transformation programmes.
- Built data estate modernisation offerings.
- Launched several industry solutions, such as **Smart Buildings and Spaces**.

Infosys + Microsoft Partnership Overview

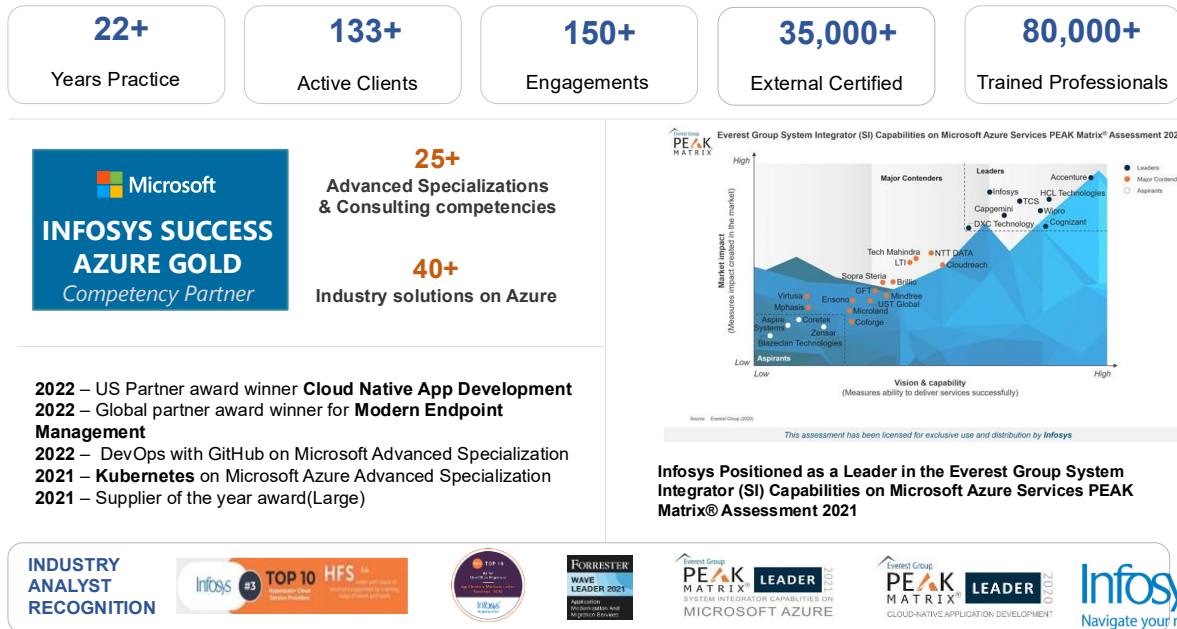


Figure 3 Azure Partner Overview

2.1.3 Infosys Google Partnership

Infosys is one of Google's latest GSI partners with a focus on several target accounts across the globe. We have established joint pipeline activities, where we overlook all matters relating to data. Infosys has expanded its partnership with Google Cloud to become a Google Cloud Managed Service Provider (MSP). As a qualified MSP, Infosys offers a full application of lifecycle services with its deep cloud and data analytics expertise. This includes consulting, assessment, migration, optimisation and support services for enterprises looking to optimise their workloads on the Google Cloud Platform (GCP).

The INFOSYS & GOOGLE CLOUD partnership

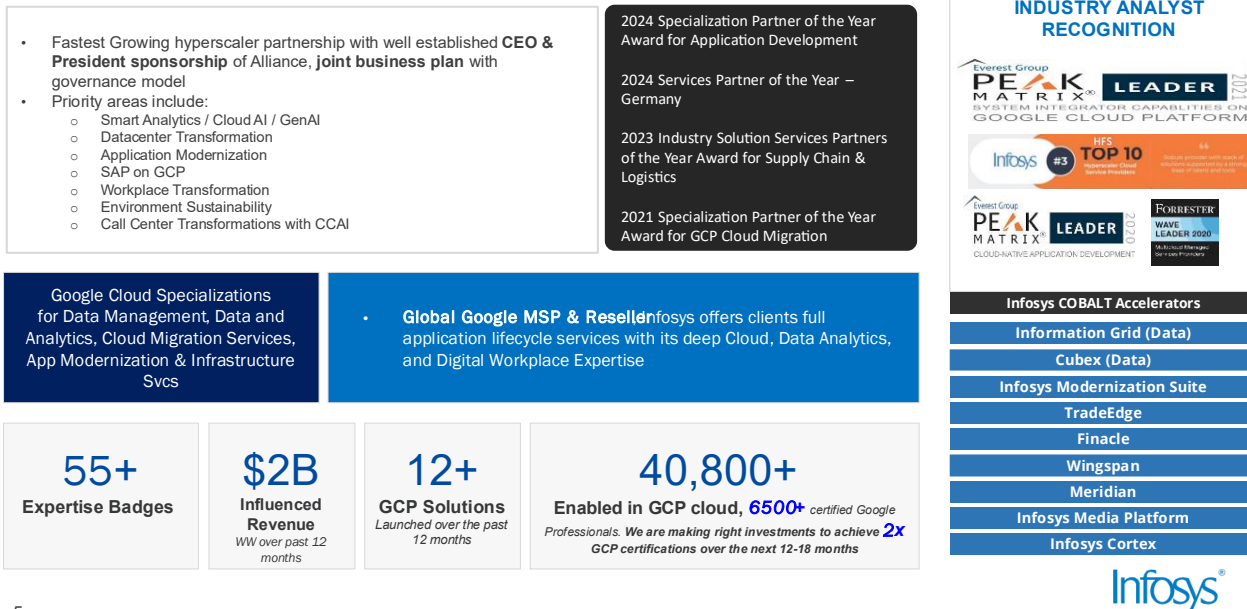


Figure 4 GCP Partner Overview

3. Service Definitions – Infosys FSDGTL Service Offerings

3.1 Infosys Application & Database Migration Service (Application and Database Modernisation, Migration to Cloud)

What does the Service do?

This service facilitates the cloud migration from on-prem to a public cloud platform, private cloud to public cloud or vice-versa. It enables the migration of the entire infrastructure, application and database to the cloud. Our approach to modernisation delivers a state-of-the-art, future-proof architecture that is cloud-enabled and continuously evolving to address changing business needs.

How does the service help?

- Plan and design for a fast and secure database, application and infrastructure migration.
- Benefit from cloud migration services and best practices for all CSP providers (AWS/GCP/Azure)
- Conduct the pilot and schedule migration then initiate migration strategies: rehost, replatform, refactor, repurchase, retire or retain.
- Optimise for cloud migration services to be effectively used.
- Infosys has large no of tools and accelerators under our modernisation suite as described below.
- Infosys database migration platform is an end-to-end, hyper-automated platform for database migration.
- Infosys migration platform accelerates migration of technology and framework.
- Infosys cloud modernisation platform accelerates the cloud adoption journey through migration of workloads.
- Infosys cloud native development platform simplifies and accelerates the complete development lifecycle of cloud native applications.

Value (Service Benefits)

- Infosys tools and accelerators for cloud migration and modernisation, provide huge cost savings, large scale migration in less time and faster time to market.
- Infosys database migration platform reduces manual effort by up to 40% for data migrations and up to 70% for DB code conversions.
- Infosys cloud modernisation platform accelerates time to market by 40% and brings down cloud migration assessment from weeks to hours.
- Infosys migration platform brings down the migration effort by 25-40% and helps in reducing technical debt by 20-30%.
- Overall value proposition that comes with application migration services, significant reduction in technical debt, reduction in the migration effort by 25-40% and 40% acceleration with time to market.

4. Assets & Tools

4.1 Infosys Cobalt

A set of services, solutions, and platforms that acts as a force multiplier for cloud-powered enterprise transformation.

Cloud is redesigning enterprises for a resilient future. Businesses have hitherto mostly leveraged the opportunity presented by cloud to bring agility and cost variability to their operations. Today, they are counting on cloud to boost their market responsiveness. They need the capabilities that can support accelerated cycles of scaled innovation to become resilient.

Infosys Cobalt has over 200 industry cloud-first solution blueprints, curated from 25,000 cloud assets from the business and technology practitioners.

Accelerate the Enterprise Cloud Journey with Infosys Cobalt

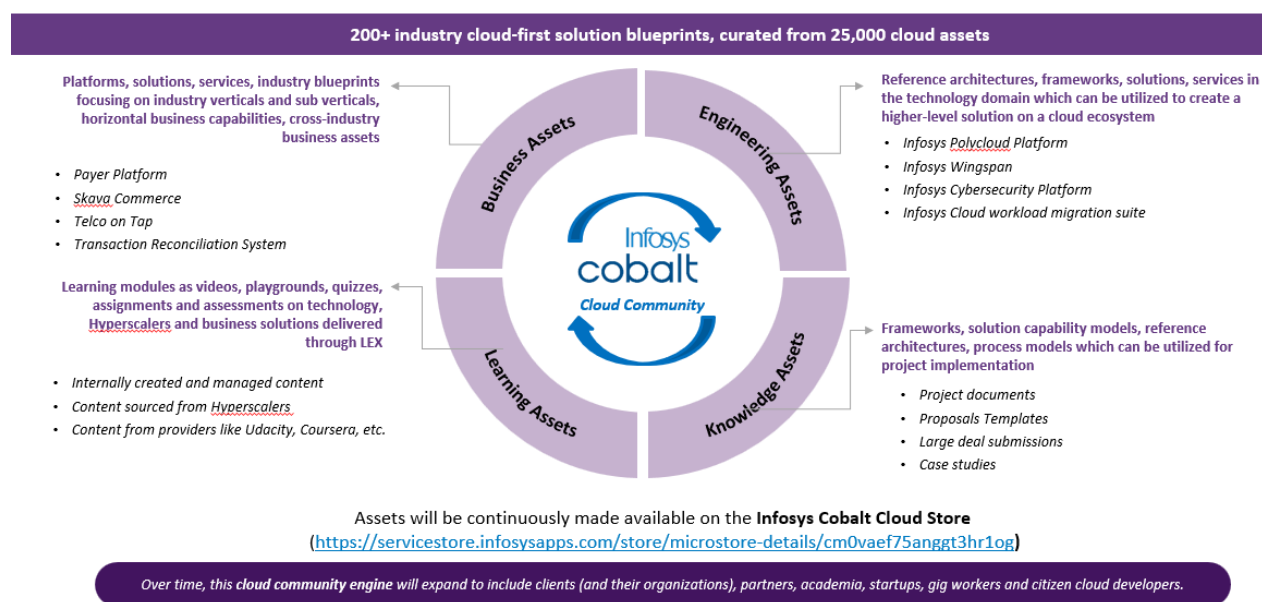


Figure 1. Infosys Cobalt

Speed-to-market with over 200 industry cloud solution blueprints and Infosys Cobalt Labs

With Infosys Cobalt, enterprises can have ready access to a growing portfolio of over 200 cloud-first solution blueprints. Infosys Enterprise Service Management Café, for example, is an AI-powered solution built over the ServiceNow cloud platform, that delivers ready-to-launch applications. With Infosys Cobalt Labs, at Infosys global digital centres, businesses can also co-create new solutions and accelerate speed to market. More broadly, Infosys Cobalt Labs work with the Infosys partner ecosystem to pre-configure partnerships to prototype industry solutions.

4.2 Infosys Live Enterprise Application Development Platform

An end-to-end automation to drive hyper-productivity in Application Development & Modernisation. It harnesses our experience of over 10,000 modernisation programmes for more than 600 clients to drive hyper-automation with built-in standards and best practices at every stage. The platform offers a seamless developer experience across five integrated themes.

- Up to 25% faster time to value
 - Start projects in minutes.
 - Complete modernisation programmes faster
- Up to 40% effort reduction
 - API, UI and microservice development
 - Functional and performance testing
 - Database and app migration
- Significant improvement in the quality of the end product
 - Reduction in defects, standardised architecture
- Improved governance
 - Higher sprint velocity and efficiency
 - Enforce coding practices.
 - Adaptable to client standards and compliance requirements
- Reduced skill dependence
 - Platform abstracts technology complexity, reducing the level of skills needed on modern technologies.

Infosys Live Enterprise Application Development (iLEAD)

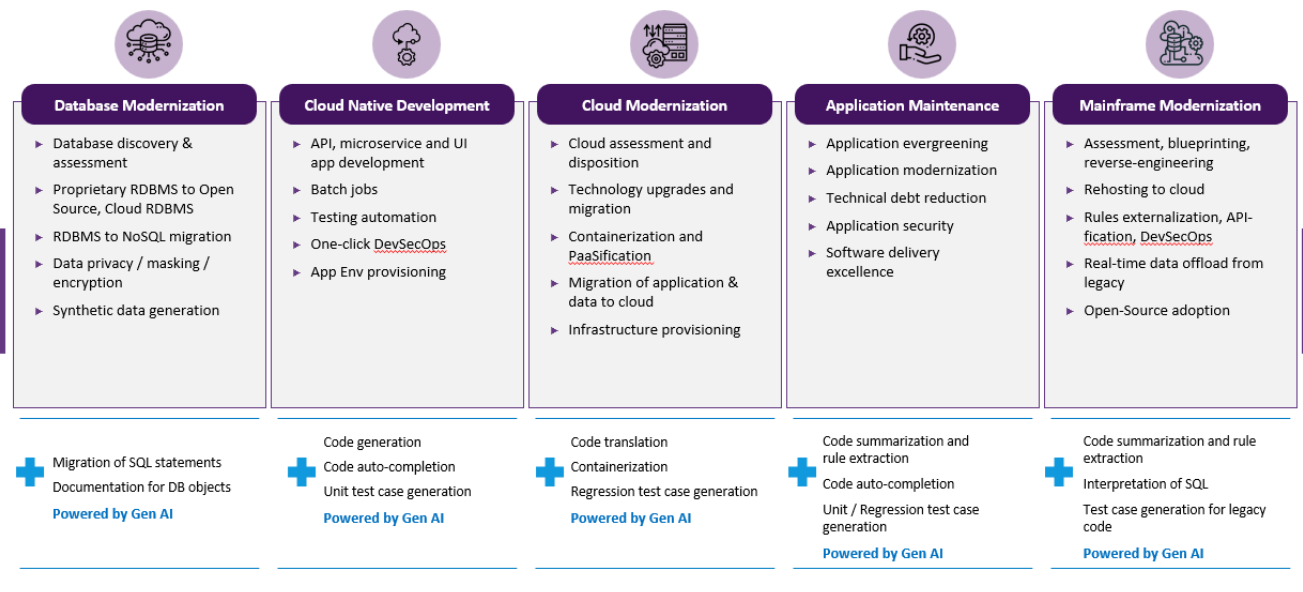


Figure 2. Infosys Live Enterprise Application Development (iLEAD)

iLEAD– Infosys Cloud Application Modernization Platform

Accelerates the cloud adoption journey with application assessment, recommendation, modernization & migration with AI-augmented solutions for multiple cloud providers like AWS, Azure, GCP

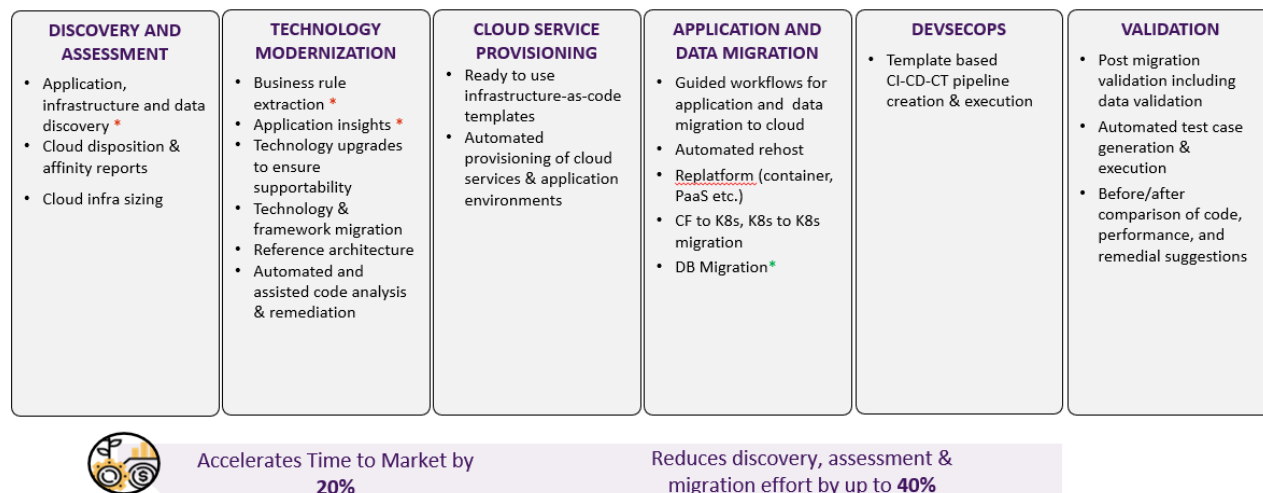


Figure 3. Infosys Cloud Application Modernization Platform (iLEAD)

iLEAD– Infosys Cloud Native Development Platform

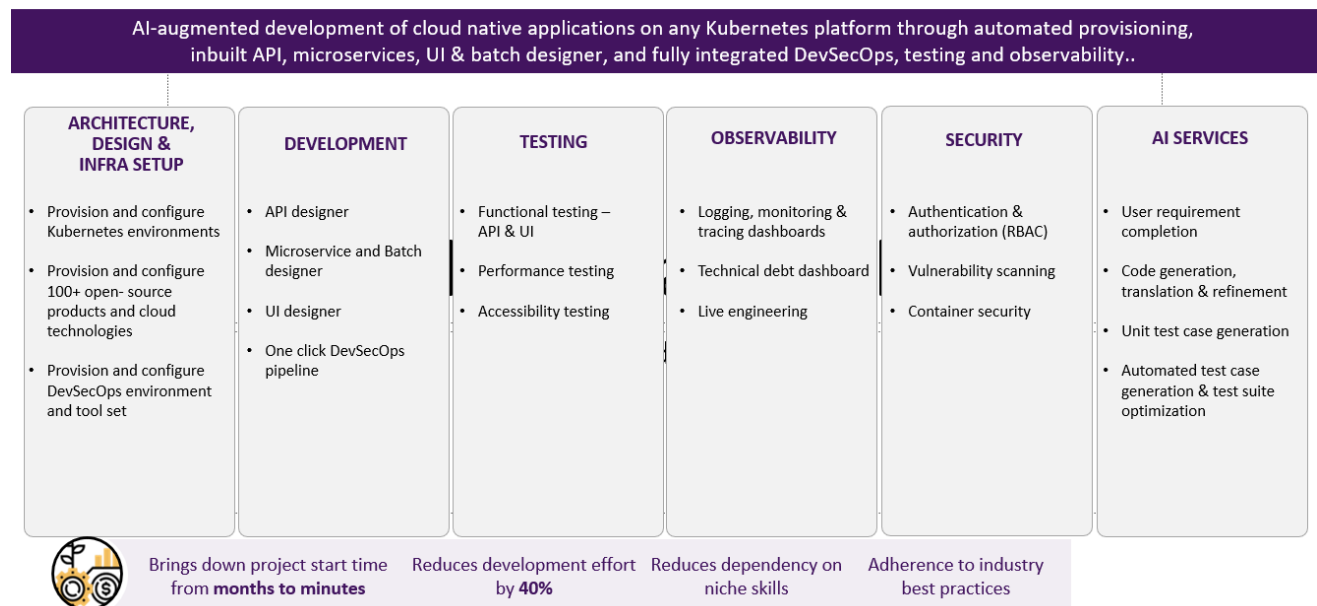


Figure 4. Infosys Cloud native Development Platform

iLEAD– Infosys Migration Platform

Infosys Migration Platform (IMP) is an automation platform enabling application reverse and forward engineering with proven migration approaches and technical intelligence.

The platform-based approach assists the overall modernization program by de-risking, accelerating and bringing various quantitative and qualitative paybacks. IMP is a key accelerator in client's mission-critical migration journey and is a part of the **IMS** - Infosys Modernization Suite.

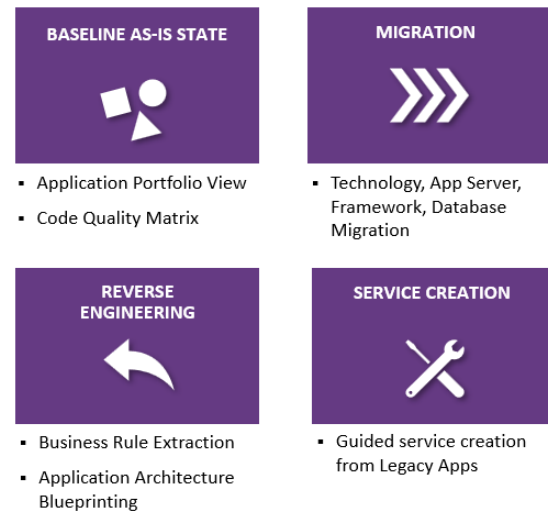
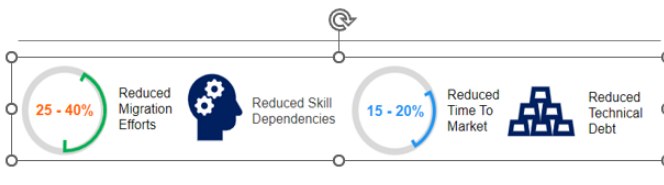


Figure 5. Infosys Migration Platform

iLEAD– Infosys Database Migration Platform

Supports end to end database migrations - including assessment, schema/code conversion, data migration and testing

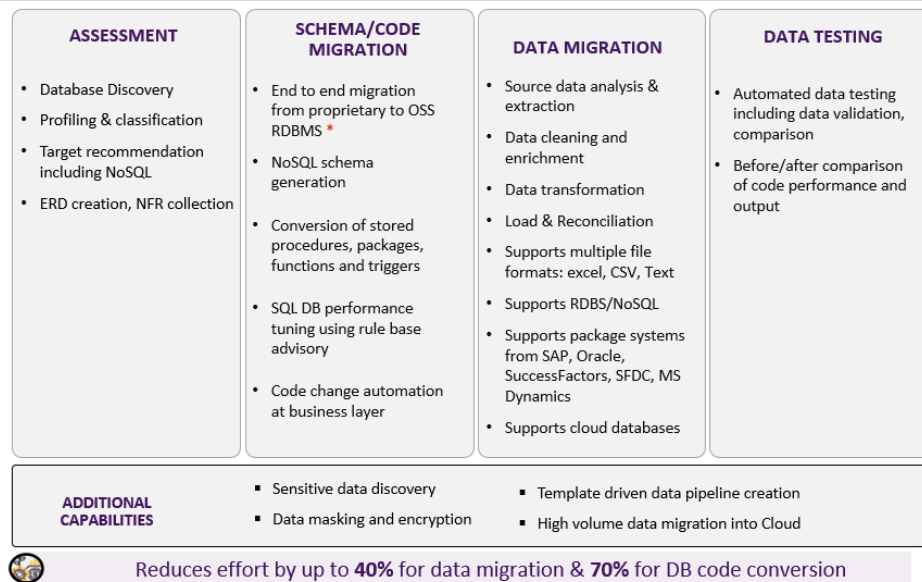


Figure 6. Infosys Database Migration Platform

Infosys' Kubernetes Management Platform

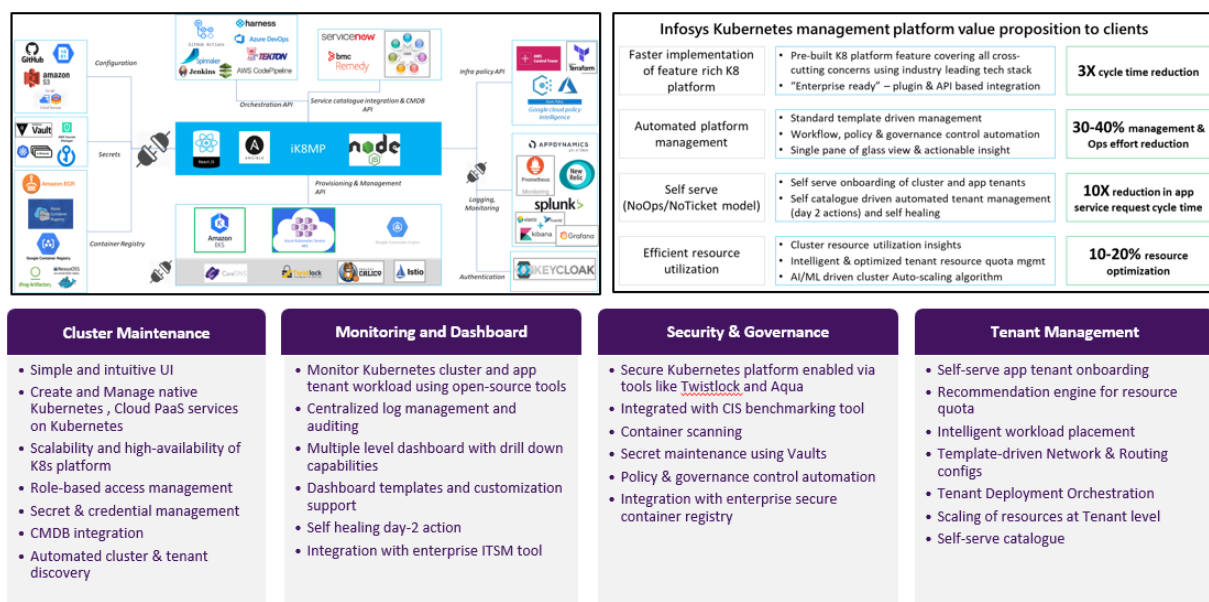


Figure 7. Infosys Kubernetes Management Platform

4.3 Infosys Factory Model

Infosys follows a Factory Model for large scale migration of the applications to cloud, which is built on the following approach:

The Factory Lifecycle: Continuous Improvement to Deliver at Scale and Speed

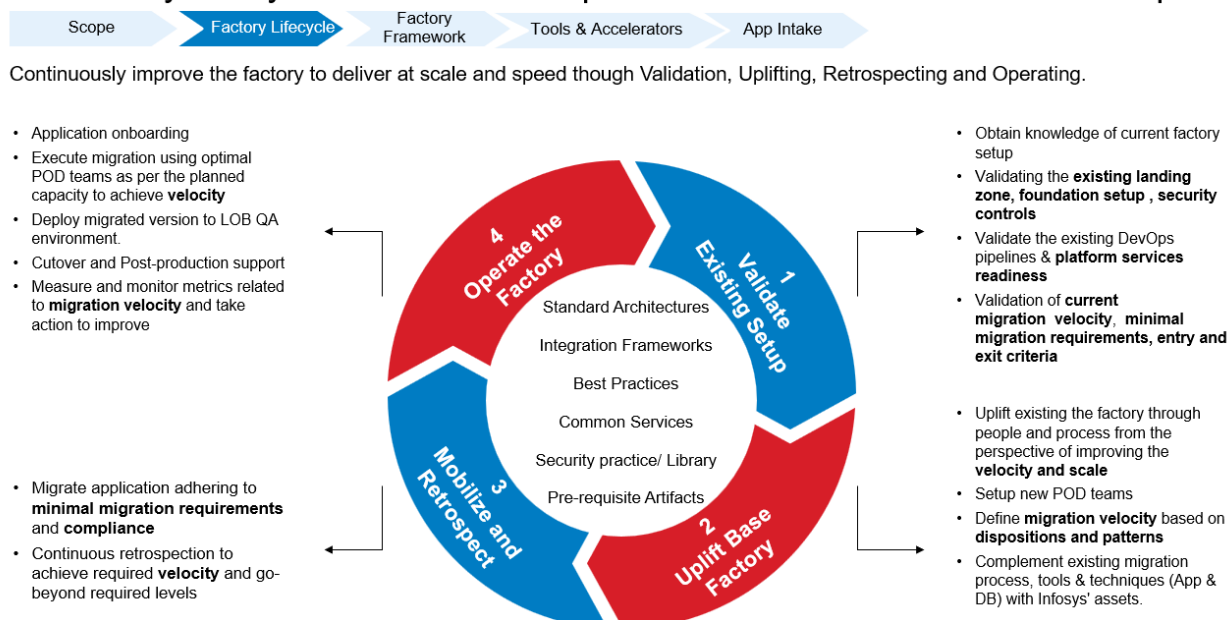


Figure 8. Infosys Factory Lifecycle

The Factory Framework: An Application Migration Journey

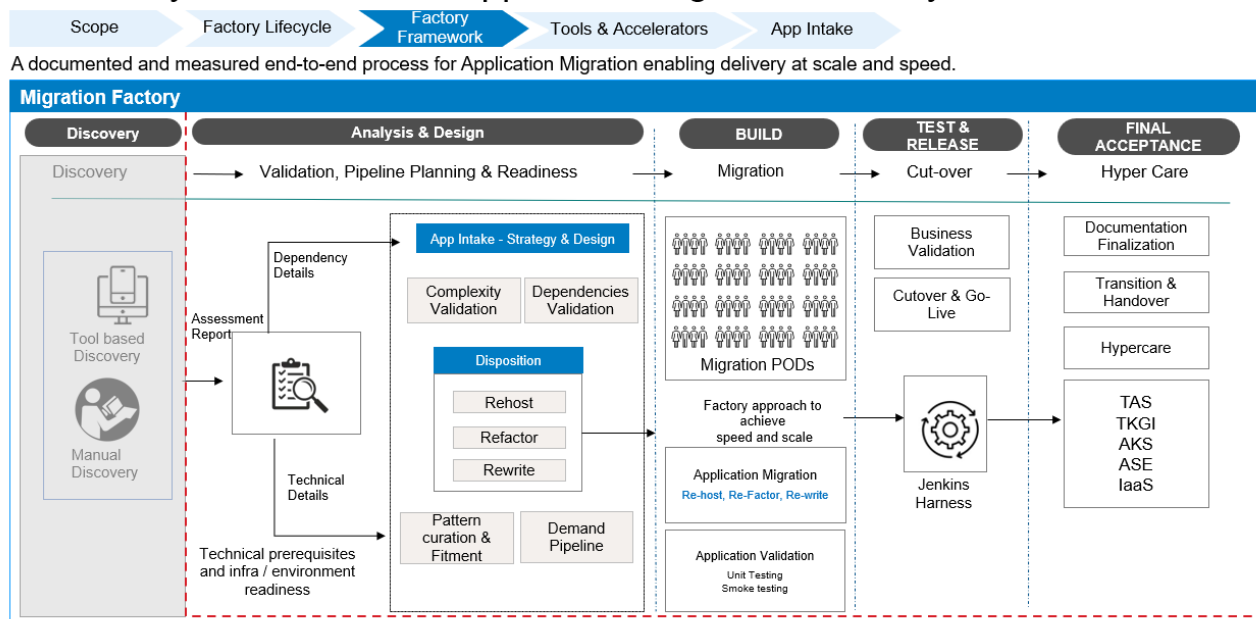


Figure 9. Infosys Factory Framework

Factory Model Stages:

Analyse and Base Factory Setup:

- a. MVP identification and POCs –
 - i. Identify a Minimum Viable Product (MVP) candidate list of applications covering the most frequently used patterns to start a POC phase. Below is an indicative pattern subset:
 1. Legacy J2EE App on WAS/ WebLogic
 2. JavaScript Based Apps
 3. Microsoft Apps
- b. Solution development –
 - i. Build the solutions for the integration and coexistence patterns identified.
 - ii. Build the common services and solutions required for base factory and continue to enhance the repository.

Pilot Execution:

Pilot the migration using this MVP candidate list. Initially start with 1 pod i.e., 7-8 highly skilled members for each dispositions identified who works under Agile Methodologies and then gradually ramp-up the pods proportional to the applications shortlisted if there is a need for a larger scale.

Review and enhance the execution process:

Structure the factory model to follow both disposition and application business priority to plan the application migration waves and continue to fine tune as we progress.

Formalise a capacity-based model for the entire engagement and synergise with the current application team.

The Factory is set up for efficiency purposes, and it undertakes a few apps POCs, to ensure success and maturity of the overall activity.

- We assess the existing set-up by validating the existing design, processes and repository. We understand the inventory, backlogs, assess tools set up, collect metrics of performance and challenges.
- Post the assessment we set up / enhance base factory by organising the repository. We set-up governance, collating needs for items to be in factory, rationalise and develop tools and build wrappers/services to standardise for ease of consumption.
- Setup enables us to run POCs and retrospect by identifying a set of sample MVP applications, undertaking full transformation and capturing learnings. Enhance tools, if any, validating the metrics and retrospect.
- To enable efficient development, we start the factory by application prioritisation, source target mapping, tracks, waves and pod-based execution, collect/report metrics and validate, change, test and deploy, almost automated.

All base components, such as standard architecture, common services, integration frameworks, security, repositories would be developed/assembled, as part of base factory, before this is operationalised.

The factory model supports frameworks for core integration services, such as logging, monitoring, messaging/ notifications, schedulers, configurations for streamlined cloud adoption.

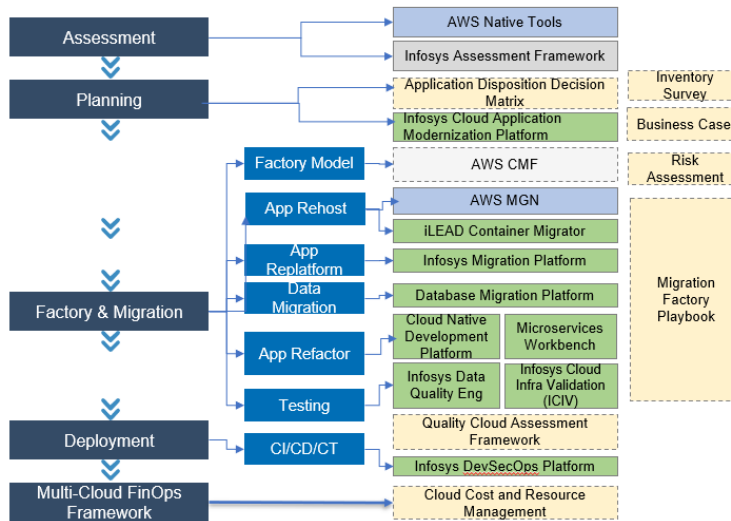
Benefits:

1. Development on the cloud and migration providing factory-like model achieving quick cloud adoption at lower costs.
2. Migration through factory to significantly increase run rate and improve productivity.
3. Significant cost saving in migration cost in comparison to individual application specific migration bringing down the overall run cost.
4. Bringing the flexibility of run time selection of target platform through parameterised migration tools setup.

4.4 Infosys Cloud Migration Tools and Accelerators

Infosys has developed a selection of migration tools and accelerators for each phase of the cloud migration, such as assessment planning, migration, deployment, cloud-FinOps.

Cloud Migration Tools & Accelerators



Incorporate Infosys IP and accelerators as our investment into the overall Cloud Target Infrastructure and Modernization Program

Tools	Description	Accelerated Journey
Infosys Cloud Application Modernization Platform	Helps automate Cloud Assessments and Disposition Analysis	70% Automated disposition recommendation
Cloud Native Development Platform	Development platform that accelerates development of cloud native applications	Upto 25% improvement in time to value & 40% effort reduction
Infosys DevSecOps Platform	Infosys Opens source DevOps platform for every step in DevOps value chain	25% reduced effort in building cloud native pipeline
Infosys Data Quality Engineering	Helps database assessment, schema / code conversion, migration & testing	>75% automation on data migration validation
* Infosys Cloud Infra Validation (ICIV)	Application specific Infra structure & readiness testing	>30% Test Cycle time reduction
*Infosys Migration Platform	Helps with app remediation both horizontal as well as vertical upgrades of tech stacks	10-25% automation based on Tech pattern

Legend: ■ Infosys iLEAD Suite ■ Infosys Reusables ■ AWS Tools

* Tools will be used for the immediate scope

Figure 10. Cloud Migration Tools and Accelerators

5. Credentials

#	Client	Engagement Brief	Key Outcomes
1	Leading Bank operates in the Northeastern states having headquarters in Texas.	Data center exit with Transformation Centric app modernization & Migration to cloud for over 800 apps	7 data centers exit in 5 years - Migrated over 800 applications across 5R's (Rehost, Remediate, Refactor, Rearchitect, Retire). - Over 25 approved deployment patterns adopted to drive reduction in approval cycles and automate migration across all phases
2	SWIS based multinational investment and financial services with presence in Americas, Asia and EMEA.	App migration/modernization, Database migration for over 1000 apps through a centralized Migration Factory	- Reduced Tech Debt & EOL software footprint, Open-Source Adoption for over 1000 apps - Created fully automated pipelines resulting in effort reduction, agility & faster time to market - Migration Patterns for Azure adoption. PaaS adoption as far as possible.
3	Americas oldest investment management company with office around the globe.	App migration/modernization	- Large Scale Migration & Modernization – Infra, App & DB - Platform Engineering & Automation - Reengineering Data Processing & Reporting - Cloud Consumption Resell & FinOps

Table 1. Credentials

For more information, contact askus@infosys.com



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