

G Cloud 15- Framework Service Definition

Crown Commercial Service

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Contact Information

For further information and discussions, please contact	
Name	Peter Gill
Designation	AVP and Head of UK Public Sector Sales
Address	Infosys Limited
Phone	+44 7391393866
Email	peter.gill@infosys.com

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1. Service Overview

Infosys is a recognised leader in sustainability focused delivery, bringing deep expertise in ESG strategy, data transformation, and digital implementation to support organisations across their sustainability journeys.

Infosys sustainability philosophy is about ensuring that our business, our clients' business, and our ecosystems are all sustainable. Our strategy is crafted in consultation with our internal and external stakeholders and contributes to the Sustainable Development Goals (SDGs).

We approach sustainability at the enterprise level in the broader investing framework known as ESG which accounts for the Environment, Social, and Governance (ESG) dimensions. Our Sustainability credentials is as follows:

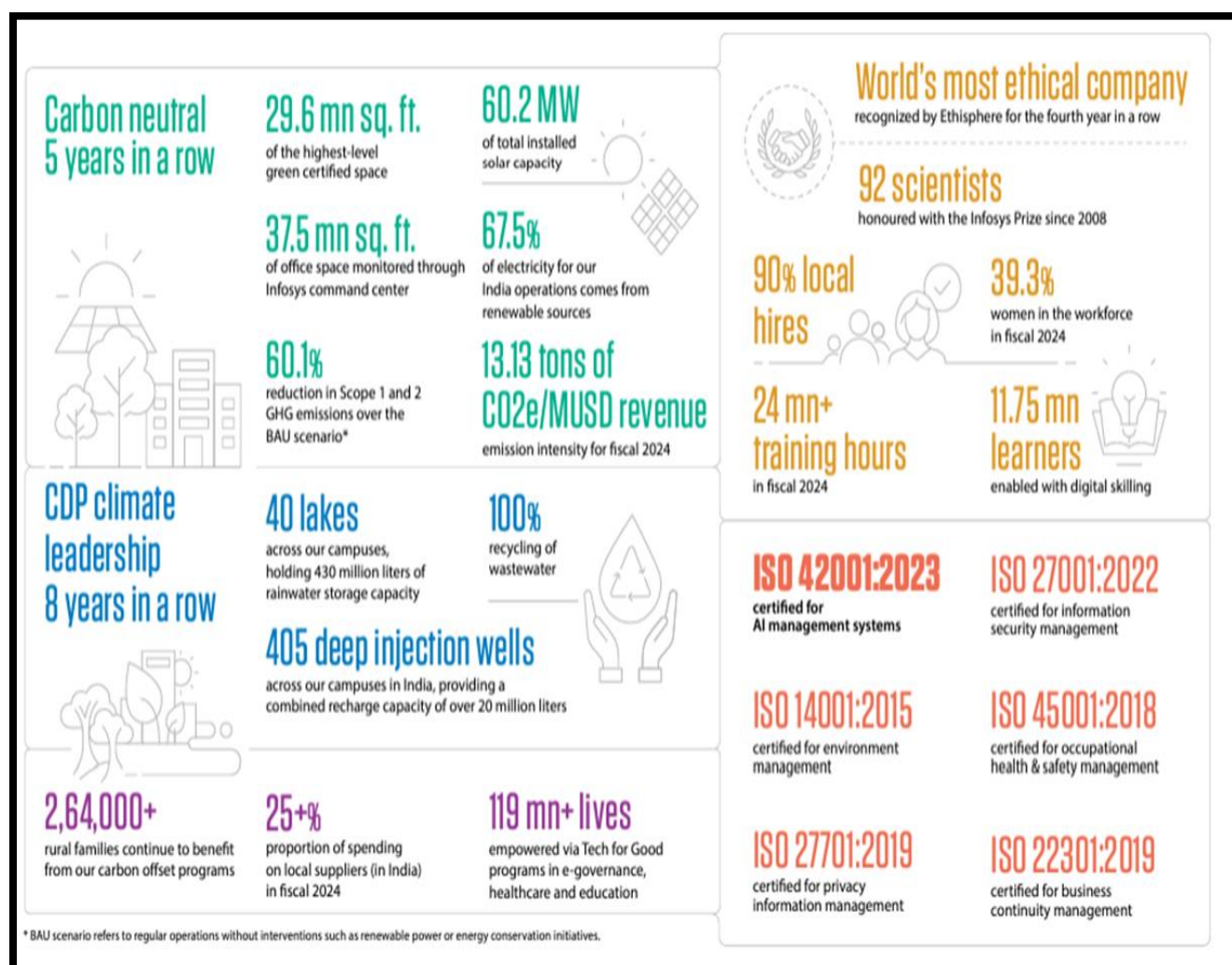


Figure 1 Our Sustainability KPI's



Figure 2 : Global Sustainability Awards and Achievements

2. Service Offerings Description

Infosys Sustainability Offerings are designed to help enterprises address specific sustainability challenges while enabling a scalable, data-driven, and transformation-oriented approach. The offerings can be adopted independently or combined to deliver end-to-end sustainability outcomes.

Infosys delivers a comprehensive sustainability portfolio from decarbonization and energy transition to ESG data, advisory, and sustainable supply chains enabling enterprises to embed sustainability into strategy, operations, and decision-making.

Primary Offerings:

Primary offerings address targeted sustainability needs or challenges within an enterprise and can operate as standalone solutions or as part of an integrated sustainability program.

- **Smart Spaces** - Optimize the effectiveness, efficiency, safety, and sustainability of the built environment through digital and data-driven solutions, enabling improved energy performance, occupancy optimization, and asset efficiency.
- **Energy Transition** - Orchestrate the transition to low- or no-carbon energy sources, including renewable energy integration, energy optimization, and intelligent energy management to support decarbonization goals.
- **Decarbonization** - Reduce greenhouse gas (GHG) emissions produced by, or on behalf of, the enterprise across Scopes 1, 2, and 3 through carbon accounting, emissions reduction initiatives, and decarbonization roadmaps.
- **Circular PLM (Product Lifecycle Management)** - Optimize production and product lifecycles to improve efficiency, reduce waste, and enable circular business models, supporting resource efficiency and sustainable product design.
- **ESG Finance and Investments** - Enable greater transparency and improved decision-making by integrating internal and external ESG data into financial and investment processes, supporting sustainable finance, risk management, and value creation.
- **Sustainable Supply Chain** - Provide advisory and technology solutions to engage suppliers, manage sustainability data, generate insights, and drive emissions reductions, with a strong focus on Scope 3 emissions and responsible sourcing.

Foundational Offerings

Foundational offerings apply universally across industries and business functions, enabling sustainable ways of working and supporting long-term transformation.

- **ESG Data and Analytics** - Gather, validate, analyze, and report ESG metrics to enable strategic, operational, and regulatory action, supporting enterprise-wide transparency, performance monitoring, and compliance.
- **Green IT** - Improve the sustainability of the IT estate across hardware, software, networks, operations, and application development, reducing environmental impact while enhancing efficiency and performance.

- **Sustainability Advisory and Organizational Change Management** - Define a prioritized and value-driven sustainability roadmap, supported by change management, governance, and capability building to embed sustainability into business operations.
- **Sustainable Procurement** - Enable sustainability across procurement and supply chains, particularly for Scope 3 emissions, covering:
 - Materiality assessments
 - Capability diagnostics
 - Process design and enablement
 - Training and supplier engagement
 - ESG reporting and responsible sourcing

Enterprise sustainability necessitates the coordination of various sustainability initiatives throughout the organization to embed sustainability into business operations. Infosys serves as your comprehensive partner in coordinating these initiatives alongside your sustainability team. We offer a consulting-driven methodology, enhanced by our AI powered Sustainability Cloud offering our own and partner solutions

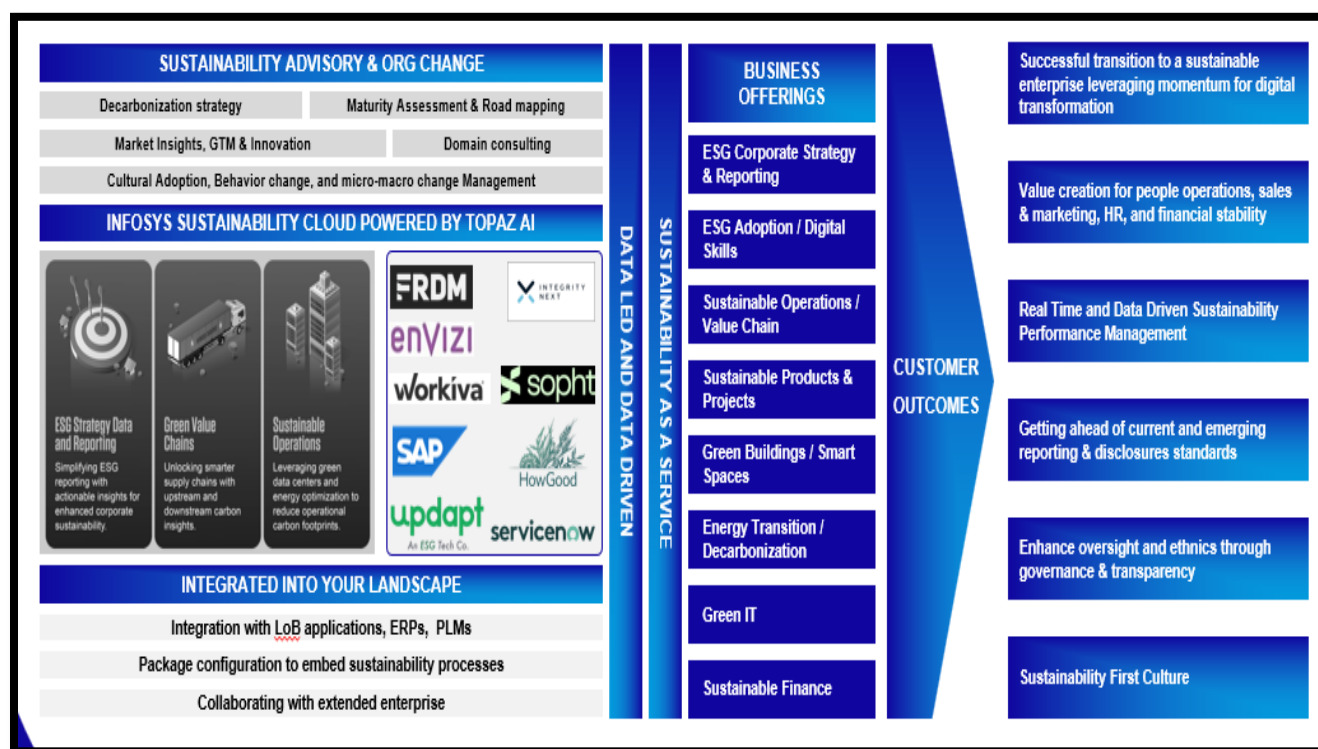


Figure 3 Infosys offers E2E ESG Services enhanced by our AI powered Infosys Sustainability Cloud

3. ESG Reporting and Analytics

Environmental, Social and Governance, or ESG as it's widely known, is the new paradigm in the constantly evolving ways of evaluating businesses. An ESG report is a vital (often required) reporting tool that helps demonstrate that a company's actions are aligned to its sustainability objectives and ESG goals. Infosys through its ESG reporting and analytics solution helps clients gather, analyse and report ESG metrics to enable strategic and operational action. The sharp rise in ESG regulations has brought ESG reporting to the forefront of the disclosures and reporting landscape.

Infosys helps to firms make this transformation a reality by navigating the complex world of ESG and the different ways to analyse, measure and report metrics. For any organisation with complex operations, ESG reporting will require significant system and data integration, as well as comprehensive processes and service transformations. The Infosys solution deploys a platform enabled by a strong partner ecosystem and provides ease of integration with client-specific data to derive actionable insights on sustainability parameters, such as GHG Emissions, Carbon Footprint, and other ESG Performance Indicators.

3.1 ESG Reporting and analytics – Our Strength

Infosys is partnering with strategic partners to provide holistic solutions to help organisations address their key sustainability challenges, managing and operationalising sustainability data across siloed sources and evolving reporting datasets by enabling compliance with regulatory requirements.

Infosys value proposition relies on its experience in comprehensive process and service transformations, leveraging Infosys' software integration, consulting, advisory and partner ecosystem. Our strengths encompass the following:

- Our consulting led, iterative approach for accelerated value realisation.
- Infosys ESG maturity assessment, GHG inventory guidance and supply chain advisory
- Sourcing best quality data in ESG systems for meaningful results and retaining the source of truth for ESG data.
- ESG data integration to streamline data capture and implement quality control.
- ESG data hub which assists in data mapping, transformation and aggregation.
- Infosys proprietary accelerators to support data services.
- Partner's modular and comprehensive sustainability data, analytics and insights platform.
- Comprehensive reporting aligned to various frameworks.
- Sourcing external ESG risk and sustainability ratings.
- Integration with existing systems with Infosys extensive experience and capabilities.

3.2 Salient Outcomes that Clients can Achieve

Our solutions can help clients move from manual and people dependent reporting systems and processes to an enhanced level of ESG disclosures and reporting capabilities with absolute trust in data provenance through the right-fit tech and data stack choices. Our solution can help businesses:

- Set ESG targets and strategies.
- Build a roadmap for execution.
- Design and manage a system of tracking ESG metrics to generate insights.

- Track success as well as internal and external compliance aligned with various statutory frameworks, such as GRI, CDP, TCFD, CSRD etc.
- Gather, rationalise, analyse and report key ESG metrics for a specific audience and business needs.
- Report to enable meaningful action.
- Improve ESG performance through better data management and advisory.

4. Benefits

The benefits of the solution are summarised below:

- Streamline reporting through Infosys' proven processes, methodologies and frameworks.
- Comprehensive reporting aligned to various frameworks thereby fulfilling regulatory requirements.
- Increase transparency and confidence among investors.
- Attract investors and green financing.
- Enhance brand reputation.
- Participate in external ratings, rankings, and indices.
- Drive effective environmental and social accountability.

For more information, contact askus@infosys.com



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