

G Cloud 15- Framework Service Definition

Crown Commercial Service

January 30, 2026

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1. IT Asset Circularity

IT Asset Disposition (ITAD) is an industry term and practice built around reusing, recycling, repurposing, repairing or disposing of unwanted IT equipment in a safe and environmentally responsible way. ITAD brings the focus on the IT Asset Circularity. The Circularity approach enables more effective use of energy and materials, and it empowers customers to better manage their retired IT assets in a secure, compliant and environmentally responsible manner. By refurbishing and recycling your retired IT products, you are contributing to a circular economy that returns value to your business while helping to meet your sustainability goals.

Spurred by digital transformation, the IT infra spend has more than doubled in less than a decade (2010-2020). This comes at a cost to the environment in terms of energy consumption, emissions and e-waste among others. Enterprise IT equipment has a significant environmental impact stemming from the extraction of raw materials, manufacturing, logistics required to move the equipment to a customer, the use phase and the end-of-life activities.

To put the scale of these issues in perspective, a record 53.6 million tons of e-waste was produced globally in 2019; estimated to be worth \$57 billion by value of gold and other components discarded, this waste was mostly dumped or burned (Source: Global E-waste Monitor 2020). E-waste also has toxic substances, such as lead, mercury, cadmium, etc. Unsafe handling of e-waste is harmful to human health and the environment. Practices such as open-air burning or using acid baths exposes workers to toxic materials and leaching of toxins into the environment. Considering all the above, IT Asset Disposition cannot be an afterthought – it needs to be a strategic activity for all enterprises.

In order to address the above challenges, Infosys has partnered with a leading global hardware and IT services company (with whom we have a strategic partnership of over 20 years) to deliver ITAD services. The ITAD process includes collecting, inventorying, transporting, sorting and processing customers IT products for recycling or remarketing. Our partner has its own Technology Renewal Centres that can process millions of assets/year (one in US and one in Europe).

1.1 IT Asset Circularity – Our Strength

Infosys and its partner have a relationship spanning twenty years where we have jointly provided solutions around technology refresh, leasing equipment, software license financing, asset take out, accelerating migration, etc. to leading clients in various verticals. Through this offering we leverage our partner's ITAD capabilities coupled with Infosys sustainability consulting for a secure and sustainable solution for our clients' ITAD needs. Our combined solution encompasses the below strengths:

- Robust ITAD process and certifications
- Circular economy approach and strong commitment to sustainability
- Emphasis on reuse over recycle
- Strong auditing process for vendors and subvendors
- Proven track record of more than 20 years of experience

Infosys value proposition relies on its expertise in delivering end-to-end IT infrastructure management services and leveraging Infosys Green IT Framework to help companies better understand how to successfully incorporate green IT into their planning and operations. Through IT asset circularity we aim to:

- Help clients formulate/ improve their Green IT and circular economy goals
- Help clients understand how ITAD metrics can fit into their sustainability reporting
- Amplify the reach of ITAD solution to clients across the globe and contribute to a circular economy at a global level

1.2 Salient Outcomes that Clients can Achieve

Our solution can help organisations dispose of IT assets safely and responsibly thereby helping them reduce risk, minimise costs and maximise value recovery. Below are the key outcomes grouped by pertinent categories:

Data Security

- Prevent exposure of customer and corporate data
- Avoid penalties and fines due to data breaches
- Prevent damage to brand reputation

Sustainability

- Reduce environmental impact
- Contribution to circular economy
- Improved reputation through ESG related measures
- Publish **Circular Economy Report** highlighting the impact of customer's sustainability efforts and contribution to the circular economy through IT asset circularity. Below are key metrics shared in the report.
 - Number of recovered items by type – refurbished and recycled
 - Amount of CO2 emissions saved
 - Amount of energy saved
 - Amount of waste kept from landfills
 - Scope 3 emissions for assets recovery and leased assets are published (calculations based on operational control and on equity control method are shared)
 - Amount of the recoverable raw material contained in the products returned in terms of plastic, non-ferrous metals and ferrous metals
 - Info in this report can be used for disclosing organisations Scope 3 emissions to CDP

Value Extraction

- Extract additional value from existing IT investments
- Create capital by reselling
- Generate savings by optimising and repurposing existing assets and by generating insights to build asset performance

Compliance

- Compliance to official policies and legislation around proper disposal of technology
- Compliance to industry-specific/region-specific rules and regulations around waste
- Compliance with organisation's internal and external privacy and security requirements

2. Benefits

The benefits of the solution are summarised below:

- Decommission and retire tech with the circular economy in mind
- Drive your sustainability strategy with reuse over recycle
- Recover value from legacy tech securely and sustainably
- Invest the value from the retired assets into new, transformative IT technology

For more information, contact askus@infosys.com



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