

G Cloud 15 – Framework Service Definition

Crown Commercial Service

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1. Service Overview

Infosys Data Profiling Assistant is an Agentic AI-driven solution designed to transform spend data quality across procurement and sourcing. Poor-quality spend and item master data often hinder analytics, weaken negotiations and slow AI adoption—issues that 88% of CPOs identify as the primary barrier to AI in sourcing and procurement. With 80% of leaders planning to deploy generative AI for better analytics and data quality, the need for change is clear. Benchmarks show that achieving ≥90% spend classification can unlock 5–11% savings, while enriched data improves efficiency and decision-making. Poor data quality leads to misclassified spend, catalogue leakage, buyer frustration and inaccurate demand forecasts, all of which drive inefficiencies and erode value.

Legacy tools fail to address these challenges effectively. They rely on traditional ML models with limited language understanding, offer low classification accuracy, and require heavy manual intervention for cleansing and taxonomy alignment. The Infosys Data Profiling Assistant overcomes these limitations through an agentic AI architecture that orchestrates specialized agents for translation, classification, enrichment and collaborative workflows. It delivers real-time data quality enhancement, accurate UNSPSC or custom taxonomy classification and AI-powered item recommendations during PR creation.

2. Service Description

Infosys Data Profiling Assistant is a multi-AI agent powered solution that cleanses, enriches and classifies spend and item-master data, delivering a single source of truth with transparent rationales, multilingual support and seamless S2P integration. It achieves >95% classification accuracy down to commodity level and provides real-time recommendations during PR creation.

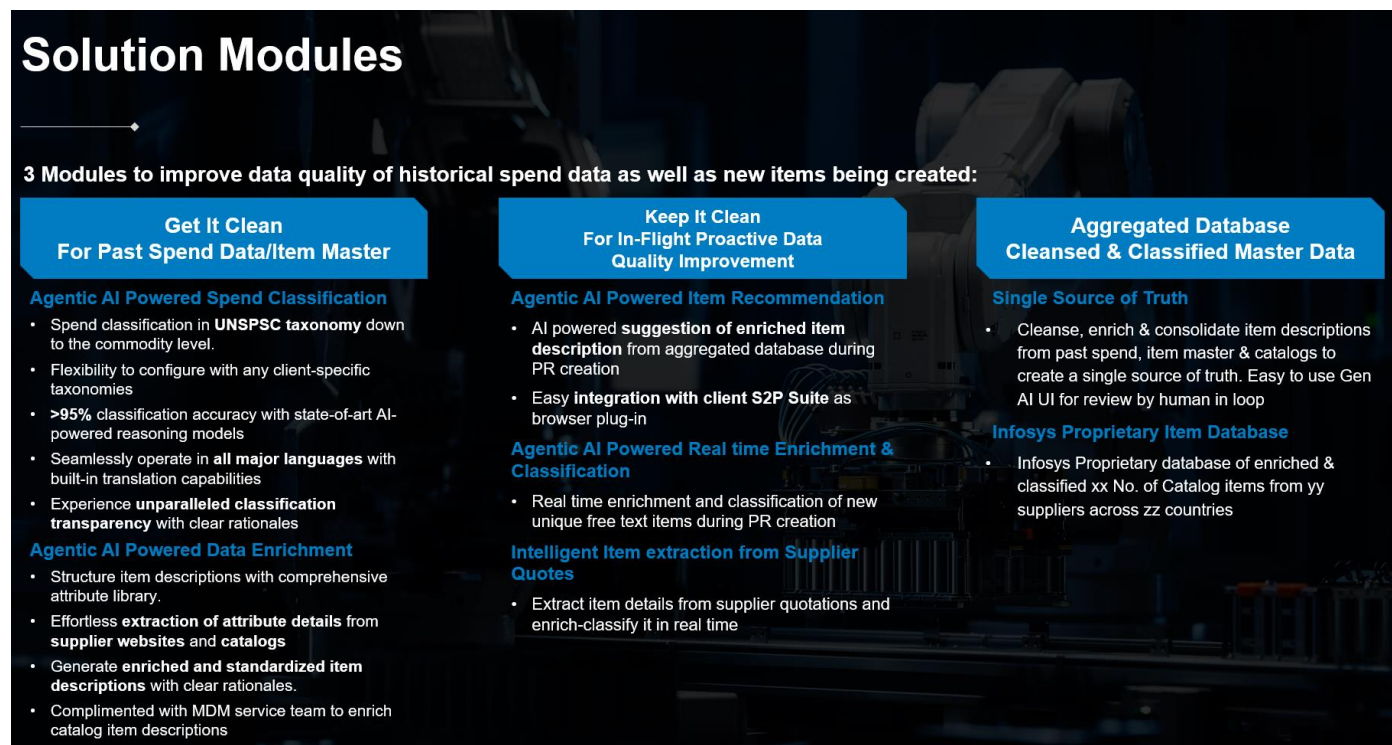


Figure 1. Solution Overview

- **Get It Clean (GIC) - Historical data quality**
 - Cleansing and classification of item master/past spend with agentic AI.
 - Enrichment workflow with human-in-loop review through an easy Gen-AI UI.
 - Outputs feed the single source of truth for downstream analytics.
- **Keep It Clean (KIK) – In-flight, real-time quality**
 - Item recommendation from the aggregated database at PR creation.
 - Real-time enrichment and classification of free-text items.
 - Intelligent extraction of item details from supplier quotes.
 - Easy integration with client S2P suite as a browser plug-in.
- **Aggregated Database / Single Source of Truth**
 - AI-Search powered repository of cleansed, classified master data.
 - Enriched descriptions and UNSPSC classification readily discoverable.
- **Agentic AI Spend Classification**
 - >95% accuracy down to commodity level; supports custom taxonomies
 - Multilingual with built-in translation; transparent rationales for every decision.

- **Data Enrichment & MDM Services**

- Structured descriptions via a rich attribute library.
- Attribute extraction from supplier websites and catalogues; standardised outputs.
- Complemented by MDM service team for catalogue item enrichment.

3. Assets & Tools

Infosys Data Profiling Assistant leverages six AI agents to optimise spend data management:

- **Orchestration Agent:** Coordinates workflow and ensures traceability.
- **Translation Agent:** Maintains language consistency.
- **Collaborative Agent:** Guides analysts and enables stakeholder collaboration.
- **Description Generator Agent:** Creates standardised, enriched item descriptions.
- **Web search Agent:** Sources external data for enrichment.
- **Classification Agent:** Accurately categorises spend data using AI models.

Infosys Data Profiling Assistant : Functional Architecture

Leveraging multiple AI agents' solution ensures detailed item description enrichment & accurate spend classification. The developed single source of truth allows precise item descriptions at the PR creation stage. High-quality spend data enhances visibility, identifies savings opportunities, and supports autonomous sourcing.

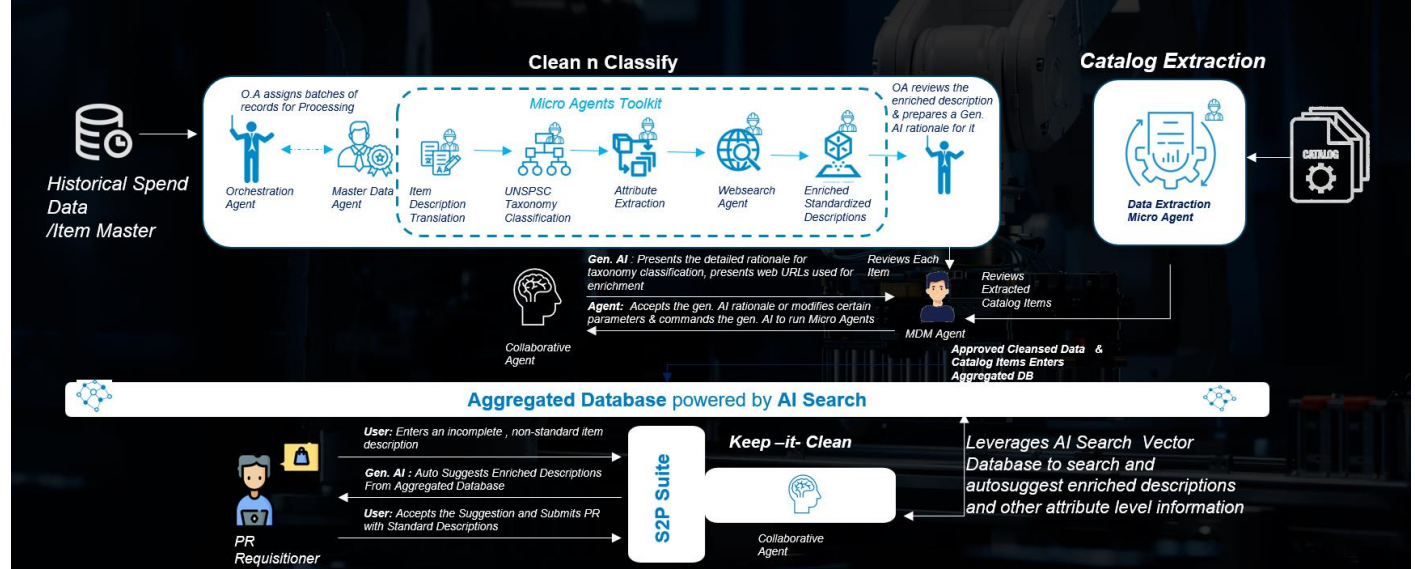


Figure 2. AI Agents and Tools used

4. Credentials

The following case studies illustrate how **Infosys Data Profiling Assistant** has been deployed across diverse client environments to streamline Source to Pay operations, enhance automation levels and deliver measurable improvements in accuracy, cycle time and operational efficiency. These examples demonstrate the platform’s ability to support large-scale, multi-country functions while adapting to varied process complexities, system landscapes and business requirements.

Client	Business Challenge	Key Outcomes
A leading food-products multinational corporation	• Spend data is unclassified and incomplete (only 25–30% classified), making supplier optimisation strategies impossible. • Extended turnaround time for PR fulfilment caused by repeated back-and-forth between buyers and requesters. • Catalogue leakage leading to off contract purchases and reduced process control.	• Implemented an Agentic AI-driven Infosys Data Profiling Assistant solution using AI agents for automated classification and enrichment of spend data. This solution (Keep it Clean) was also extended to integrate with client procurement system (Coupa) to maintain the master data accuracy for ongoing purchase requests. • Reduced time of master data cleansing – Delivered cleansing in 3 months instead of 1 year (manual) • 90% classification accuracy • 30% Reduction in Catalogue leakage

Figure 3. Credentials

For more information, contact askus@infosys.com



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