

G Cloud 15- Framework Service Definition

Crown Commercial Service

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1. Service Overview

This service facilitates clients with early adoption of DevOps implementation strategy and deployment at enterprise level. We help organisations seamlessly set up CI/CD pipeline for continuous integration and continuous delivery/deployment to accelerate the code release process and faster deployment. We automate security and testing (CI-CD-CS-CT) features by using security as code for continuous security (CS) and continuous testing (CT).

Infosys will collaborate with the client to define a tailor-made DevSecOps programme specific to the needs of client's organisation.

Industry Ratings

- Infosys recognised as top 3 LEADERS by key IDC for Agile Development and DevOps Services.
- Infosys recognised as top 5 LEADERS by key ISG for worldwide DevOps Services.
- Infosys recognised as a top 3 Leaders by Everest Group with DevOps Vendor Rating.

DevOps Industry Awards Winner 2022

- Most Innovative Project
- Best DevOps Project delivering business value.
- Best Overall DevOps Project – Finance Sector
- Best DevOps Automation Project
- Best Overall DevOps Project – Communications Sector

The North American DevOps Awards Winner 2022

- Best use of Security in DevOps Projects
- DevOps Team of the Year
- Best Overall DevOps Project (Communications, Retail Sectors)
- Best DevOps Automation Project
- Overall winner of The North American DevOps Awards 2022.

DevOps Industry Awards Winner 2021

DevOps Industry Awards Winner 2020

DevOps Industry Awards Winner 2019

DevOps Industry Awards Winner 2018

2. Service Description

With a strong DevSecOps Practice of more than 500 DevOps Advisory Professionals, over 10K DevOps Engineers, over 56.6K DevOps Enabled, over 17K DevOps certified professionals, we have successfully delivered over 3500 total engagements with over 1800 active engagements Infosys has been delivering excellence in DevOps and DevSecOps Services.

Below is a snapshot of Infosys Oracle Cloud AMS capabilities:

Infosys DevSecOps Platform (IDP)

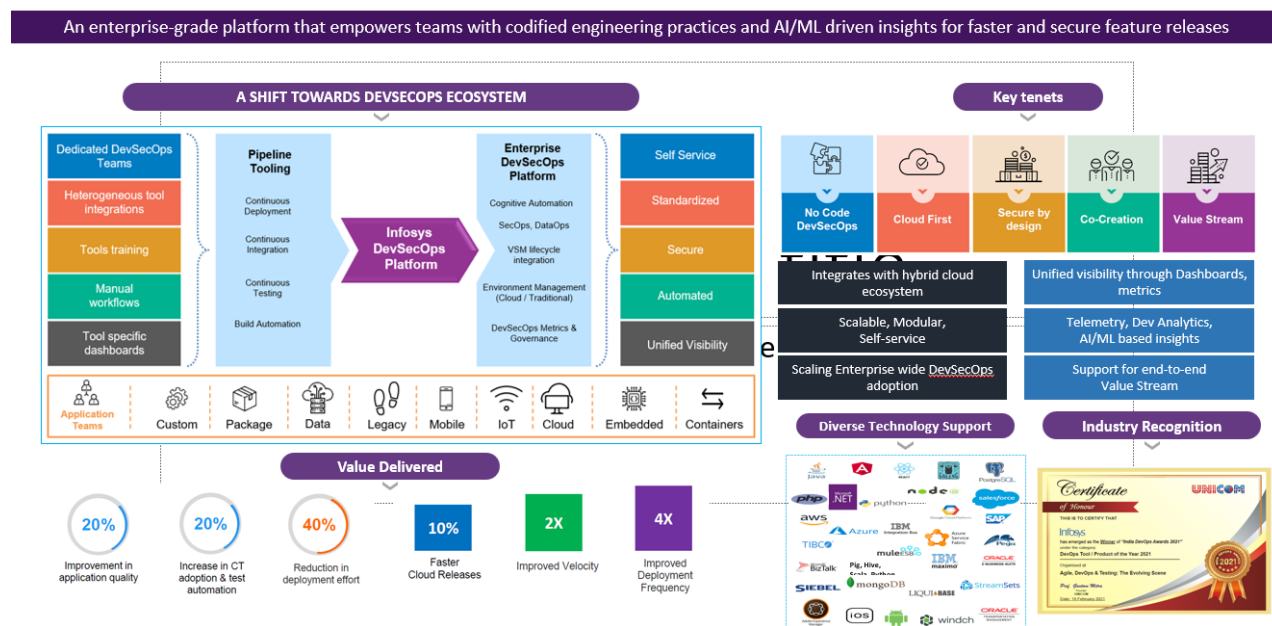


Figure 1. DevSecOps Capabilities

Below are the services under Infosys DevSecOps offering:

- DevOps: continuous release and deployment, early defect detection, high collaboration between teams (business/Dev/Ops), innovative mindset, faster delivery time. Simplifies development focus, introduces automation to the development process, supports end-to-end responsibility.
- DevSecOps: integrates security practices into every phase of DevOps with 'Security as Code' model.
- CI-CD-CS-CT: Continuous Integration (CI), Continuous Delivery/Deployment (CD), Continuous Security (CS), Continuous Testing (CT).
- Configuration-as-Code (ansible/chef/puppet, etc.): manages specific application configuration settings and separates configuration from the application code.
- Infra-as-Code (Terraform/cloud-formation/etc.): decreased risk by provisioning all infrastructure as a code, self-documenting and cost optimisation.
- Infosys DevOps platform (IDP) accelerates the adoption of DevOps across the enterprise including cloud.

Value (Service Benefits)

- Up to 40 % reduction in deployment cost for code, infrastructure and security
- 50% faster time to market.
- 70% reduction in overall technical debt.
- Seamless adoption of cloud native features, stable and consistent environments for faster iterations.
- Automate repetitive tasks leaves more room for innovation, ensuring faster deployment and stabilising the work environment.
- Rapid deployment model at enterprise level, significant improvement in product quality, promoting agility in business.

3. Assets & Tools

3.1 Infosys Cobalt

A set of services, solutions, and platforms that acts as a force multiplier for cloud-powered enterprise transformation.

Cloud is redesigning enterprises for a resilient future. Businesses have hitherto mostly leveraged the opportunity presented by cloud to bring agility and cost variability to their operations. Today, they are counting on cloud to boost their market responsiveness. They need the capabilities that can support accelerated cycles of scaled innovation to become resilient.

Infosys Cobalt has over 200 industry cloud-first solution blueprints, curated from 25,000 cloud assets from the business and technology practitioners.

Accelerate the Enterprise Cloud Journey with Infosys Cobalt

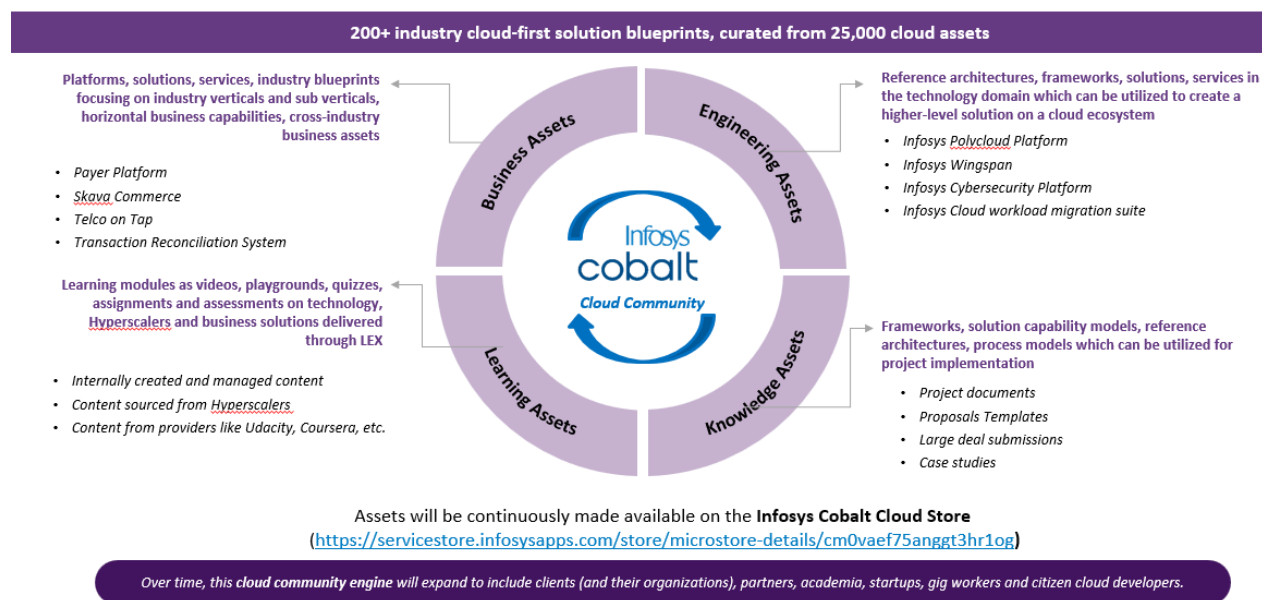


Figure 2. Infosys Cobalt

Speed-to-market with over 200 industry cloud solution blueprints and Infosys Cobalt Labs

With Infosys Cobalt, enterprises can have ready access to a growing portfolio of over 200 cloud-first solution blueprints. Infosys Enterprise Service Management Café, for example, is an AI-powered solution built over the ServiceNow cloud platform, that delivers ready-to-launch applications. With Infosys Cobalt Labs, at Infosys global digital centres, businesses can also co-create new solutions and accelerate speed to market. More broadly, Infosys Cobalt Labs work with the Infosys partner ecosystem to pre-configure partnerships to prototype industry solutions.

3.2 Infosys Live Enterprise Application Development Platform

An end-to-end automation to drive hyper-productivity in Application Development & Modernisation. It harnesses our experience of over 10,000 modernisation programmes for more than 600 clients to drive hyper-automation with built-in standards and best practices at every stage. The platform offers a seamless developer experience across five integrated themes.

- Up to 25% faster time to value
 - Start projects in minutes.
 - Complete modernisation programmes faster
- Up to 40% effort reduction
 - API, UI and microservice development
 - Functional and performance testing
 - Database and app migration
- Significant improvement in the quality of the end product
 - Reduction in defects, standardised architecture
- Improved governance
 - Higher sprint velocity and efficiency
 - Enforce coding practices.
 - Adaptable to client standards and compliance requirements
- Reduced skill dependence
 - Platform abstracts technology complexity, reducing the level of skills needed on modern technologies.

Infosys Live Enterprise Application Development (iLEAD)

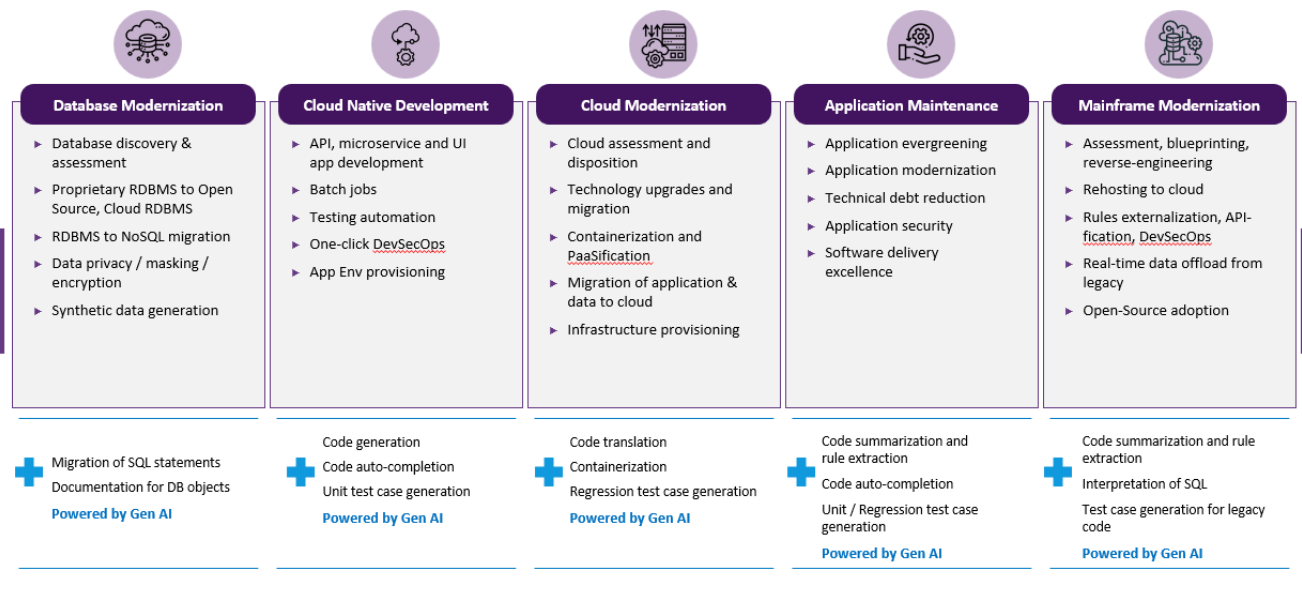


Figure 3. Infosys Live Enterprise Application Development (iLEAD)

iLEAD– Infosys Cloud Application Modernization Platform

Accelerates the cloud adoption journey with application assessment, recommendation, modernization & migration with AI-augmented solutions for multiple cloud providers like AWS, Azure, GCP

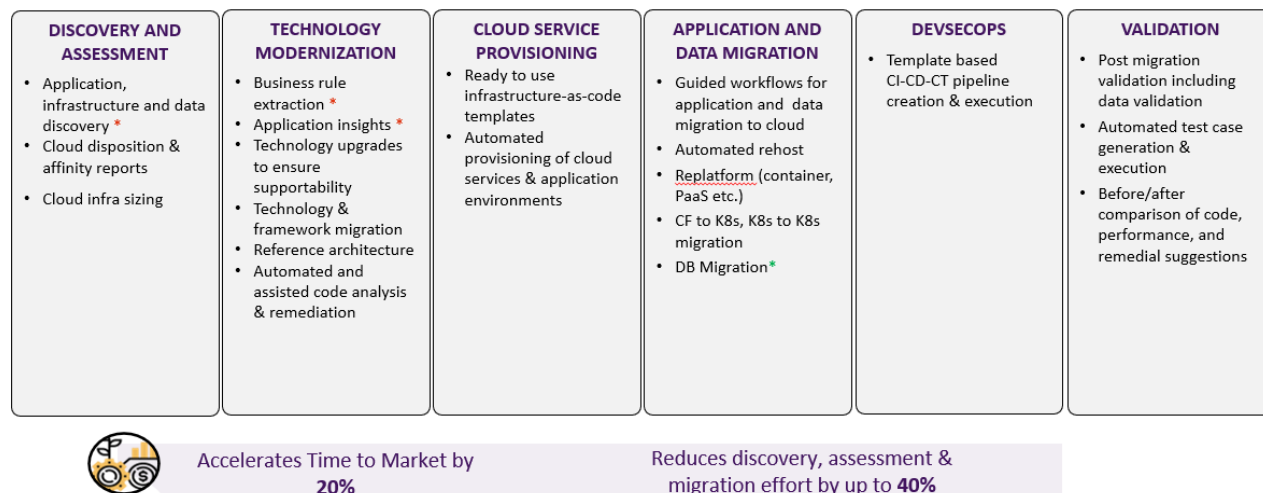


Figure 4. Infosys Cloud Application Modernisation Platform (iLEAD)

iLEAD– Infosys Cloud Native Development Platform

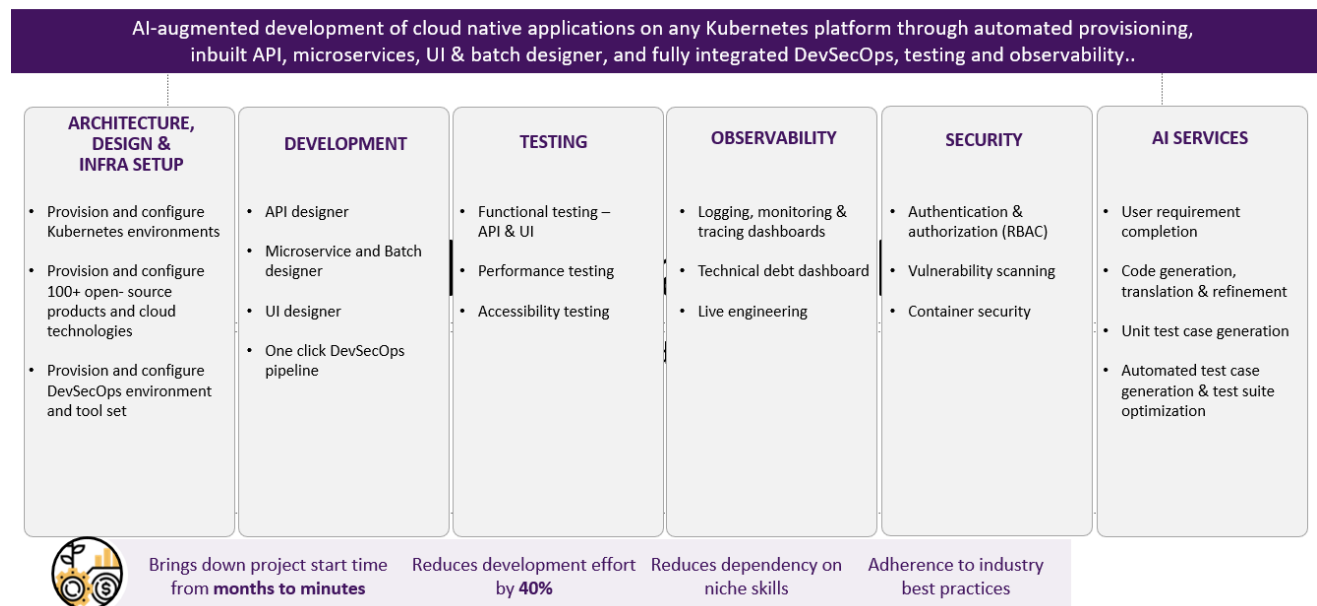


Figure 5. Infosys Cloud native Development Platform

iLEAD– Infosys Migration Platform

Infosys Migration Platform (IMP) is an automation platform enabling application reverse and forward engineering with proven migration approaches and technical intelligence.

The platform-based approach assists the overall modernization program by de-risking, accelerating and bringing various quantitative and qualitative paybacks. IMP is a key accelerator in client's mission-critical migration journey and is a part of the **IMS** - Infosys Modernization Suite.

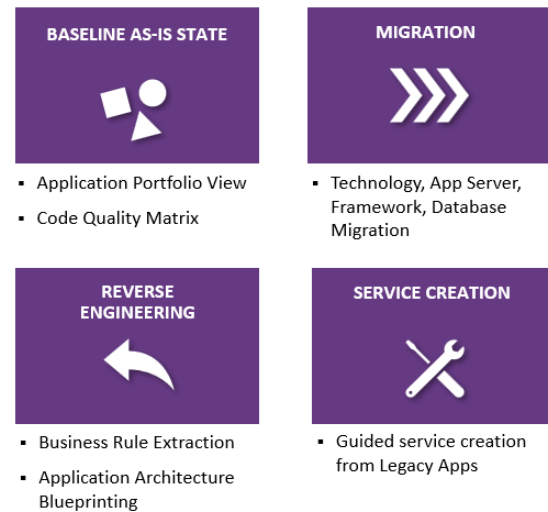
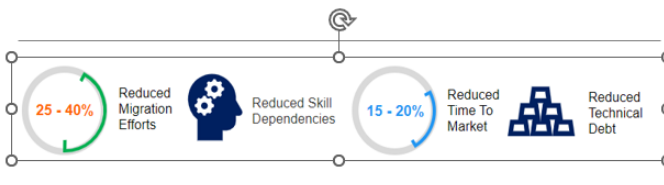


Figure 6. Infosys Migration Platform

iLEAD– Infosys Database Migration Platform

Supports end to end database migrations - including assessment, schema/code conversion, data migration and testing

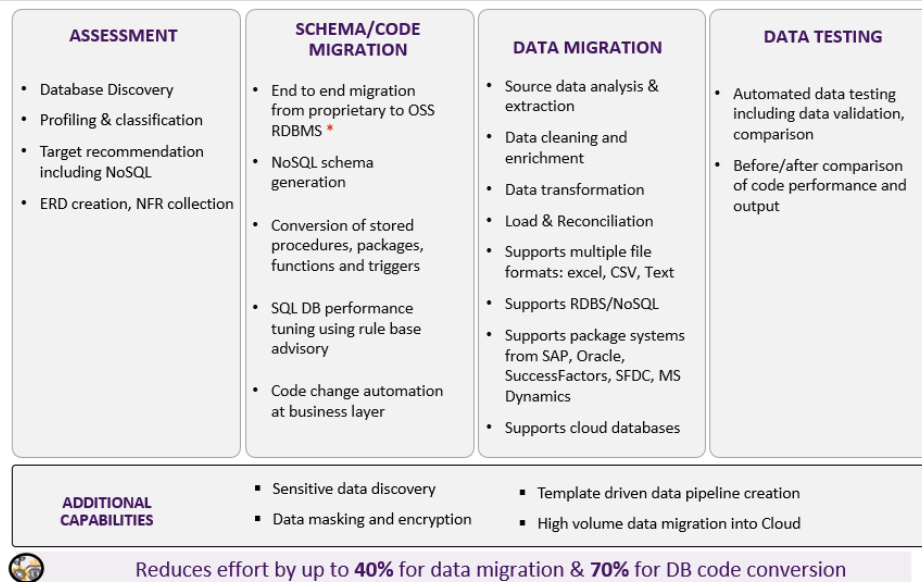


Figure 7. Infosys Database Migration Platform

Infosys' Kubernetes Management Platform

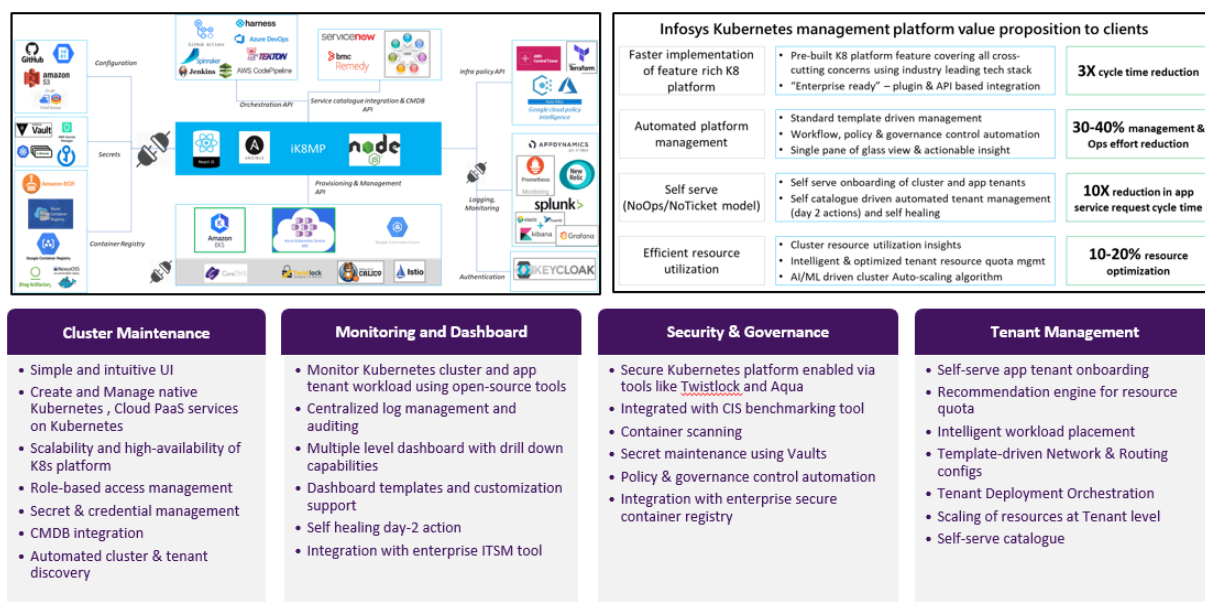


Figure 8. Infosys Kubernetes Management Platform

3.3 Infosys Factory Model

Infosys follows a Factory Model for large scale migration of the applications to cloud, which is built on the following approach:

The Factory Lifecycle: Continuous Improvement to Deliver at Scale and Speed

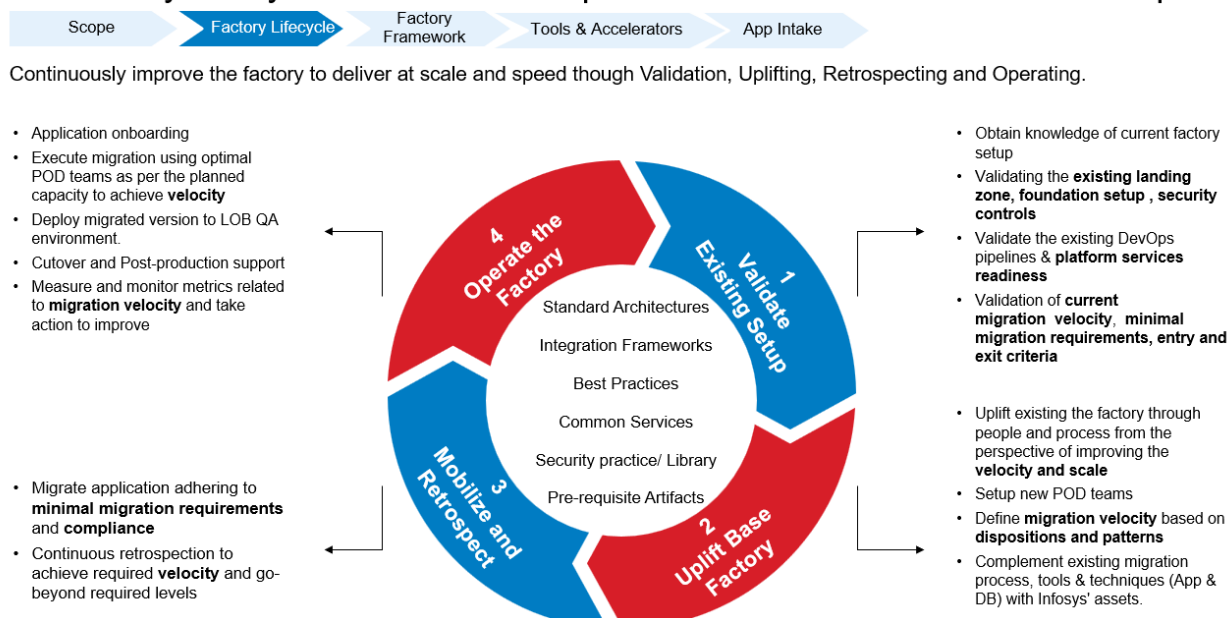


Figure 9. Infosys Factory Lifecycle

The Factory Framework: An Application Migration Journey

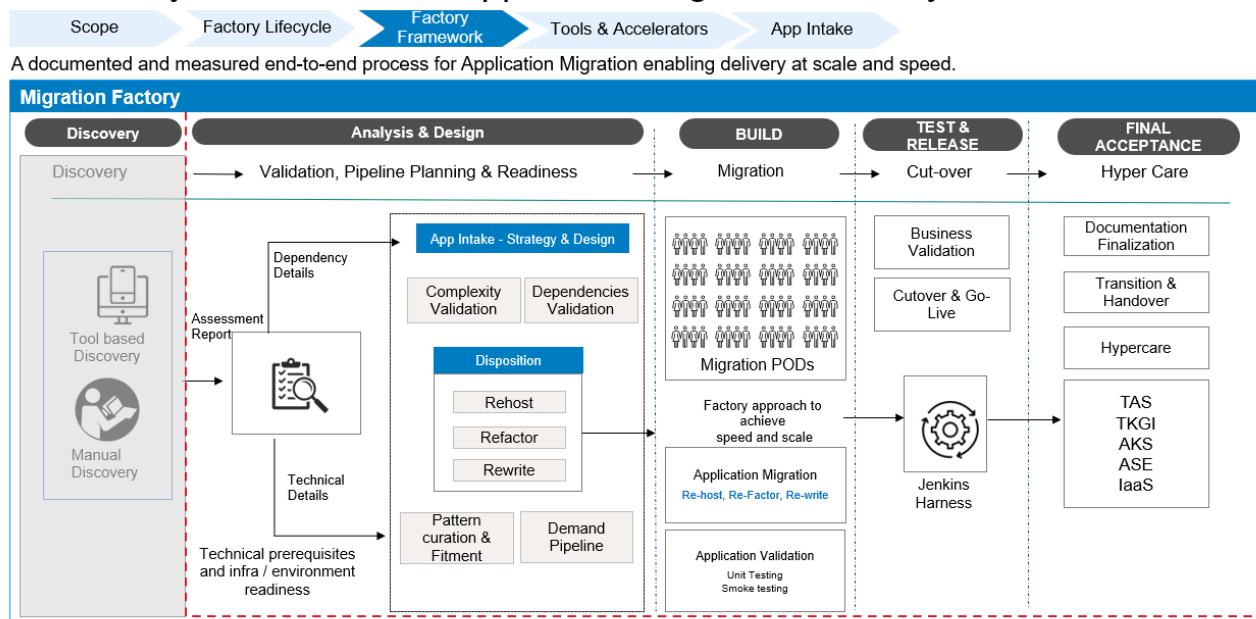


Figure 10. Infosys Factory Framework

Factory Model Stages:

Analyse and Base Factory Setup:

- a. MVP identification and POCs –
 - i. Identify a Minimum Viable Product (MVP) candidate list of applications covering the most frequently used patterns to start a POC phase. Below is an indicative pattern subset:
 1. Legacy J2EE App on WAS/ WebLogic
 2. JavaScript Based Apps
 3. Microsoft Apps
- b. Solution development –
 - i. Build the solutions for the integration and coexistence patterns identified.
 - ii. Build the common services and solutions required for base factory and continue to enhance the repository.

Pilot Execution:

Pilot the migration using this MVP candidate list. Initially start with 1 pod i.e., 7-8 highly skilled members for each dispositions identified who works under Agile Methodologies and then gradually ramp-up the pods proportional to the applications shortlisted if there is a need for a larger scale.

Review and enhance the execution process:

Structure the factory model to follow both disposition and application business priority to plan the application migration waves and continue to fine tune as we progress.

Formalise a capacity-based model for the entire engagement and synergise with the current application team.

The Factory is set up for efficiency purposes, and it undertakes a few apps POCs, to ensure success and maturity of the overall activity.

- We assess the existing set-up by validating the existing design, processes and repository. We understand the inventory, backlogs, assess tools set up, collect metrics of performance and challenges.
- Post the assessment we set up / enhance base factory by organising the repository. We set-up governance, collating needs for items to be in factory, rationalise and develop tools and build wrappers/services to standardise for ease of consumption.
- Setup enables us to run POCs and retrospect by identifying a set of sample MVP applications, undertaking full transformation and capturing learnings. Enhance tools, if any, validating the metrics and retrospect.
- To enable efficient development, we start the factory by application prioritisation, source target mapping, tracks, waves and pod-based execution, collect/report metrics and validate, change, test and deploy, almost automated.

All base components, such as standard architecture, common services, integration frameworks, security, repositories would be developed/assembled, as part of base factory, before this is operationalised.

The factory model supports frameworks for core integration services, such as logging, monitoring, messaging/ notifications, schedulers, configurations for streamlined cloud adoption.

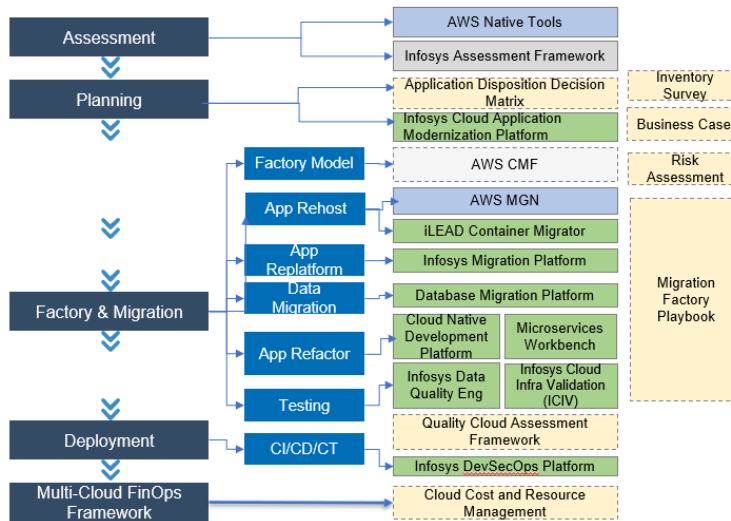
Benefits:

1. Development on the cloud and migration providing factory-like model achieving quick cloud adoption at lower costs.
2. Migration through factory to significantly increase run rate and improve productivity.
3. Significant cost saving in migration cost in comparison to individual application specific migration bringing down the overall run cost.
4. Bringing the flexibility of run time selection of target platform through parameterised migration tools setup.

3.4 Infosys Cloud Migration Tools and Accelerators

Infosys has developed a selection of migration tools and accelerators for each phase of the cloud migration, such as assessment planning, migration, deployment, cloud-FinOps.

Cloud Migration Tools & Accelerators



Incorporate Infosys IP and accelerators as our investment into the overall Cloud Target Infrastructure and Modernization Program

Tools	Description	Accelerated Journey
Infosys Cloud Application Modernization Platform	Helps automate Cloud Assessments and Disposition Analysis	70% Automated disposition recommendation
Cloud Native Development Platform	Development platform that accelerates development of cloud native applications	Upto 25% improvement in time to value & 40% effort reduction
Infosys DevSecOps Platform	Infosys Opens source DevOps platform for every step in DevOps value chain	25% reduced effort in building cloud native pipeline
Infosys Data Quality Engineering	Helps database assessment, schema / code conversion, migration & testing	>75% automation on data migration validation
* Infosys Cloud Infra Validation (ICIV)	Application specific Infra structure & readiness testing	>30% Test Cycle time reduction
*Infosys Migration Platform	Helps with app remediation both horizontal as well as vertical upgrades of tech stacks	10-25% automation based on Tech pattern

Legend: Infosys iLEAD Suite Infosys Reusables AWS Tools

* Tools will be used for the immediate scope

Figure 11. Cloud Migration Tools and Accelerators

4. Credentials

#	Client	Engagement Brief	Key Outcomes
1	A large European retail bank with total assets of more than €390 billion with clients in the retail, private banking, and corporate banking sectors with primary focus on north-west Europe.	The bank recognised the need to keep innovating and improving both their products and their organisation to stay ahead of the competition. With a faster pace of digital disruption, product deliveries required to be done at speed and scale with robust security. It has become imperative to address incessant problems with tooling, manual processes and inefficiencies that slow down releases. Infosys helped the bank achieve Zero Touch Deployment along with a strong security check early in the lifecycle by integrating Security in their DevOps pipeline.	- Improved code quality & secure coding issues reduced by more than 50%. - Greater coverage of security checks and security included as input for future state decisions. - Reduced vulnerabilities after introduction of build breakers and Quality Gates - Automated compliance checks result in increased teams' confidence in embracing modern technology developments and technical experiments. - Alignment of the teams towards security best practices due to automated tools and early feedback
2	Cloud based DevSecOps Implementation for a leading bank in Netherlands.	With a faster pace of digital disruption, product deliveries are required to be done at speed and scale with robust security. It has become imperative to address incessant problems with tooling, manual processes and inefficiencies that slow down releases. Infosys helped the bank achieve Zero Touch Deployment along with a strong security check early in the lifecycle by integrating Security in their DevOps pipeline on Azure platform	- Automated security and vulnerability scans with tools like OWASP ZAP, Sonarqube, Fortify and NexusIQ Lifecycle - Embed DevOps security checks, build breakers and quality Gates as part of CI CD pipeline - Azure key vault for secret management and TwistLock for container security - Established centralised governance policies and controls for enterprise level DevOps adoption

#	Client	Engagement Brief	Key Outcomes
3	DevSecOps Implementation for the leading European bank to achieve Agility, DevOps and an Automation culture across multiple service lines	Infosys partnered with the bank and undertook an extensive DevSecOps assessment of 100 business critical applications. As an outcome of the assessment, there were over 750 recommendations identified to be implemented: • Standardise DevOps tools and practices across the bank • Improve feature delivery rate and release frequency • Improve application stability • Reduce wait times for infrastructure • Reduce manual activities for the team • Reduce technical debt for the applications	• 90% reduction realised in avg. deployment time (~15 min effort savings for each deployment) • Automated scanning resulted in effort savings of ~4 to 5 hours per month for each application • 20 min of effort savings for each Change Request raised using the automation utility • 80 to 90% reduction in manual effort in updating test management tool after automated test execution • Direct effort savings of approx. 5000 Person Hours

Table 1. Credentials

For more information, contact askus@infosys.com



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