

G Cloud 15- Framework Service Definition

Crown Commercial Service

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1. Net Zero Strategy, Discovery and Roadmap – Service Overview

Infosys' Net Zero Strategy, Discovery and Roadmap service provides organisations with a structured and practical approach to achieving long-term decarbonisation goals. The service is designed to guide enterprises through the complexities of climate commitments, regulatory expectations, and sustainability transformation. By combining sector expertise, digital capabilities, and globally recognised environmental frameworks, Infosys helps organisations build a clear pathway toward Net Zero while enhancing operational resilience and business performance.

1.1 Key Components of the Service

I. Strategy Definition

Establish a comprehensive Net Zero ambition aligned with corporate objectives, emerging regulations, and stakeholder expectations.

Identify science-based targets that comply with recognised frameworks such as the SBTi, GHG Protocol, CDP, and national climate policies.

Build governance structures that define roles, responsibilities, and decision-making processes for sustainability leadership.

Integrate climate strategy with long-term business planning, risk management, and enterprise ESG commitments.

II. Discovery and Baseline Assessment

Conduct a detailed carbon footprint assessment across Scope 1, Scope 2, and all relevant Scope 3 categories.

Evaluate current sustainability maturity levels, existing initiatives, and operational dependencies.

Identify material emission hotspots, operational inefficiencies, and key risk areas.

Benchmark performance against industry peers, best practices, and evolving global standards.

Create a unified understanding of the organisation's environmental impact to support data-driven decision making.

III. Roadmap Development

Define short-, medium-, and long-term decarbonisation goals supported by actionable implementation milestones.

Prioritise high-impact interventions including energy efficiency, renewable energy transitions, sustainable procurement, low-carbon operations, and circular economy models.

Integrate digital solutions such as Infosys Cobalt to enable continuous monitoring, analytics, and performance optimisation.

Map capital requirements, potential ROI, and anticipated emission reductions to support investment planning.

Align the roadmap with customer expectations, regulatory timelines, and commitments made in public disclosures

IV. Technology Enablement

Deploy AI and ML tools to support emission forecasting, scenario modelling, risk assessment, and optimisation.

Implement IoT-driven automation for real-time monitoring of energy, water, waste, and process-level emission sources.

Establish cloud-based sustainability platforms that improve transparency, auditability, and reporting accuracy.

Enable integrations with existing ERP systems, operational technology, and supplier platforms to support enterprise-wide visibility.

V. Change Management and Stakeholder Engagement

Conduct awareness programs and capacity-building initiatives to strengthen organisational alignment around Net Zero goals.

Collaborate with suppliers, partners, and industry alliances to drive shared decarbonisation efforts.

Develop transparent reporting channels for internal leadership, investors, regulators, and broader ESG stakeholders.

Establish mechanisms for continuous improvement, ensuring that sustainability practices evolve with regulatory and market developments.

2. Benefits

Strengthen compliance with global environmental regulations and improve performance across ESG ratings and assessments.

Reduce operational costs through resource optimisation, energy efficiency improvements, and sustainable technology adoption.

Enhance brand reputation by demonstrating commitment to climate action and responsible business practices.

Build stakeholder confidence, including customers, employees, investors, and regulators.

Unlock opportunities for innovation by developing low-carbon products, services, and business models.

Improve long-term resilience by aligning operations with climate risk mitigation strategies and future regulatory demands.

For more information, contact askus@infosys.com



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